Annual Plan 2026/2027

Summary of feedback received during Auckland Council's public consultation from 27 February to 29 March 2026

Analysis by Auckland Insights | Democracy and Engagement

Annual Plan 2026/2027 Summary of Feedback

Purpose

This report summarises feedback received during the annual plan public consultation in February/March 2026. It aims to capture key themes regarding views and preferences rather than detailing every point of feedback received.

This report does not include any advice or recommendations for decision making.

Executive summary

Consultation items were agreed by Budget and Performance Committee on 15 December 2025. The Consultation Document and Supporting Information were adopted by the Budget and Performance Committee on 18 February 2026. Public consultation ran between 27 February and 29 March 2026.

We consulted the public on the following issues:

1. The overall direction for the annual plan budget, including overall implications for rates.
2. Changes to other rates, fees and charges - the proposals covered the Waitākere Rural Sewerage Scheme, a refuse bin and bag exchange fee, adjustments to Rodney Drainage District and Business Improvement District (BID) targeted rates, an increase to the residential parking permit fee, and updates to some regulatory fees.
3. The draft Tūpuna Maunga Authority Operational Plan and feedback on other issues of importance to them.

In addition, we sought feedback on local board options and priorities. This feedback has been provided to Local Boards who consider this in making decisions on their Local Board agreements.

We also sought early feedback on long-term priorities for Auckland and priorities for city centre improvements as part of this consultation. A high-level summary has been provided in a separate document and will be published alongside Annual Plan feedback. The Budget and Performance Committee will consider this feedback to inform early development of the Long-term Plan 2027-2037, which will undergo public consultation in early 2027.

Feedback on the annual plan was received through written channels (including online and printed feedback forms, as well as emails) and in person at dedicated Have Your Say events and other events where Auckland Council representatives were present to engage with the public and capture their feedback.

We received a total of 12,147 pieces of feedback, including 2,189 pieces of feedback at in-person events. We heard from 165 organisations (including 16 attending an Organisation / Interest Group Have Your Say event), and 22 Māori entities – 18 mana whenua and four other organisations (representing Māori living in Auckland who are not part of a mana whenua group).

One external campaign (by the Auckland Ratepayers Association) using an independent platform to generate submissions was identified. While 3,600 submissions were received from this campaign, after removal of additional submissions from the same individuals, 3,301 submissions remained.

Across all submissions, many addressed only some of the proposals, therefore the quantity of feedback on each proposal differs. In the summary that follows, percentages are based only on submissions which responded to the relevant topic. Percentages on some proposals may not add up to 100 due to rounding.

Feedback is shown via four categories:

- Individuals (which includes feedback received from individuals at events)
- Organisations (which includes submissions from organisations received at the Organisation / Interest Group Have Your Say events)
- Māori entities, and
- External campaign feedback.

Submissions received from organisations and Māori entities are each counted as one submission but, as they represent the views of many and/or those with subject matter expertise, they are reported separately. Each submission via an external campaign is counted as one submission but these are reported separately based on past requests from elected members to provide analysis of the number and content of these submissions, including the nature of information these submitters were provided when submitting their feedback.

All feedback received is processed and included in the overall analysis with the following exceptions:

- Feedback submitted under a clear and obvious false identity have been excluded.
- Where there are multiple submissions from the same individual, only the most recent has been included (under the assumption this represented their final view) unless the submissions answered different questions (where their responses would be combined into one record).
- Where there are multiple submissions from the same organisation, submissions have been merged into one record, or where it is not clear that the submission is from an official representative of the organisation the submission has been counted as individual feedback.

This summary follows the order in which questions appeared on the feedback form.

For brevity, this executive summary covers the response options provided in the feedback form. Many submitters also provided comments with their response and common themes from this feedback are provided in the body of the report.

1.0 Consultation items

1.1 Overall opinion on the annual plan

Of the 6,174 **individual** responses on the overall plan, 48 per cent were generally supportive of the annual plan (16 per cent indicated they 'support all' and 33 per cent 'support most' of the plan), while 44 per cent were generally not supportive (26 per cent 'do not support most' and 17 per cent 'do not support any') of the plan. Seven per cent selected 'I don't know' and one per cent could not be allocated into one of these categories.

Of the 113 **organisation** responses on the overall plan, 56 per cent were generally supportive of the plan (six per cent 'support all' and 50 per cent 'support most'), while 10 per cent were generally not supportive (six per cent 'do not support most' and four per cent 'do not support any') of the annual plan. Four per cent selected 'I don't know' and 30 percent could not be allocated into one of these categories.

22 **Māori entities** responded to the overall proposal, 21 indicating they 'support most' of the annual plan, one could not be allocated to a category of overall support. The body of the report includes separately analysis of mana whenua and other Māori entity responses.

While the 3,301 **external campaign** responses did not explicitly address to what degree they supported or did not support the overall proposal, these submissions opposed key aspects of the proposed annual plan including the proposed rates increase and therefore all have been classified as 'do not support most'.

1.2 Changes to rates, fees and charges

Submitters were asked to provide their feedback on changes to a range of other rates, fees and charges. These include the introduction of a refuse bin/bag exchange fee, changes to the Kingsland and Onehunga BID programme areas, Waitākere Rural Sewerage Scheme, and an Auckland Transport proposal to increase residential parking permit fees in specific areas.

Overall, 3,973 individuals provided a response to this part of the proposed annual plan, along with 74 organisations. One iwi gave specific feedback on some of the proposed changes, other Māori entities did not address the specific proposals but generally supported exploring alternative revenue sources, with some reservations.

No external campaign feedback was received on these proposals.

General feedback

Most feedback in response to this section of the proposed Annual Plan 2026/2027 did not address specific proposed changes but was more general in nature.

The most significant themes were:

- **Rates increase concerns**, including suggesting council should focus on providing only core services to reduce the rates burden on Aucklanders (1,974 comments from individuals or **50 per cent of individual feedback** on this part of the proposed annual plan, 40 comments from organisations and all 22 from Māori entities)
- **General opposition** to the proposals (609 comments from individuals or **15 per cent of individual feedback** on this part of the proposed annual plan, nine comments from organisations and one from a Māori entity)
- **General support** for the proposals (484 comments from individuals or **12 per cent of individual feedback** on this part of the proposed annual plan, 15 comments from organisations and 21 Māori entities).

The following summarises specific feedback on proposed changes to other rates, fees and charges for the Annual Plan 2026/2027.

Residential Parking Permit fees

There were 852 **individual** responses on this proposal or 21 per cent of individual feedback on changes to rates, fees and charges. Of all individual feedback on this proposed change, 66 per cent opposed this, 20 per cent indicated they supported it and another 14 per cent did not specify an overall position.

There were eight **organisation** responses on this proposal or 11 per cent of organisational feedback on changes to rates, fees and charges. Of these, two organisations opposed this proposal, three supported it and three did not specify an overall position.

One **mana whenua** entity addressed this proposal and did not support it.

Refuse bin/bag exchange fee (introduction of a $40 fee for swaps between refuse bins and bag packs)

There were 532 **individual** responses on this proposal or 13 per cent of individual feedback on changes to rates, fees and charges. Of all feedback on this proposed change, 70 per cent opposed this proposal, 13 per cent supported it and another 17 per cent did not specify an overall position.

There were six **organisation** responses on this proposal or eight per cent of organisational feedback on changes to rates, fees and charges. Of this, two organisations opposed this proposal, one supported it and three did not specify an overall position.

One **mana whenua** entity addressed this proposal and did not support it.

Waitakere Rural Sewerage Scheme

There were 260 **individual** responses on this proposal or seven per cent of individual feedback on changes to rates, fees and charges. Of all individual feedback on this topic, 40 per cent supported ending the scheme, 33 per cent supported retaining it and another 28 per cent did not specify an overall position.

There were four **organisation** responses on this proposal or five per cent of organisational feedback on changes to rates, fees and charges. Of this, one organisation supported retaining the current scheme and the other three did not specify an overall position on their overall position.

One **mana whenua** entity addressed this proposal and did not support it.

Business Improvement District (BID) Programme Areas

There were 94 individual responses on the proposal to reduce the **Onehunga BID** area and associated targeted rate requirement or two per cent of individual feedback on changes to rates, fees and charges. Of all individual feedback on this proposal, 50 per cent (47 submissions) opposed the proposed changes, 31 per cent supported it (29 submissions) and 19 percent (18) addressed this but did not specify an overall position.

There were 83 individual responses on the proposal on extending the **Kingsland BID** and the associated targeted rate or two per cent of individual feedback on changes to rates, fees and charges. Of all individual feedback on this proposal, 48 per cent (40 submissions) opposed this, 31 per cent supported it (26 submissions) and 20 per cent (17) addressed this but did not specify an overall position.

In the case of both Business Improvement Districts, one **organisation** supported each, none opposed either and three organisations did not specify an overall position (as did the one Māori entity which addressed these proposals).

One **mana whenua** entity addressed these proposals and did not support it.

Pool and Leisure Centre fees

We received 12 pieces of feedback on the proposed changes to Pool and Leisure Centre fees, four supporting changes (three from individuals, one from an organisation) and nine opposing changes (individuals).

Resource and Building Consent fees

We received five pieces of feedback on the proposed increase to hourly rates for Resource and Building Consent services, one supporting the increase, three opposing the increase, and one unclear, all from individuals.

2.0 Other feedback

Feedback on topics outside of those directly consulted on can be found in Attachment Two.

3.0 Local board priorities

Feedback received on local board options and priorities will be presented separately in local board meetings.

Table of Contents

Annual Plan 2026/2027 Summary of Feedback 2
Purpose 2
Executive summary 2
1.0 Consultation items 4
2.0 Other feedback 7
3.0 Local board priorities 7
Table of Contents 8
Glossary of terms 9
Engagement approach 10
Māori engagement 11
Reporting 13
Feedback from organisations 13
Organisation / Interest Group Have Your Say events 14
Campaign feedback 14
Petitions 15
Context for consideration public consultation feedback 15
Consultation feedback 16
Question 1 – Our overall plan and proposed rates increases 16
Question 2 – Changes to other rates, fees and charges 25
Question 4 – Other feedback 35
ATTACHMENTS 48
ATTACHMENT ONE: Submitter breakdown 49
ATTACHMENT TWO: Other feedback received (Q4) 51
ATTACHMENT THREE: Organisations that attended the Organisation / Interest Group Have Your Say Events 53
ATTACHMENT FOUR: Results by local board 54
Q1. Overall direction for the annual plan 54

Note: This report was updated on 12 May 2026 to ensure consistency between data tables and accompanying commentary.

Glossary of terms

Term	Definition
Individual response	A submission from a member of the public, representing that individual's views.
Organisation response	A submission on behalf of an organisation. The views expressed may represent multiple people. Organisation types may be a mix of commercial entities, community organisations, residents and ratepayers' associations, business associations, sports clubs, churches, and trusts, representing a variety of sectors and organisational sizes.
Māori entity	Submissions from mana whenua, mātaawaka / Māori community organisations.
Mana whenua	Mana whenua are Māori whose ancestral relationships are in Tāmaki Makaurau / Auckland, where they exercise customary authority
Mātaawaka	Mātaawaka are Māori living in the Auckland Council region who are not from a mana whenua group
External campaign or pro forma feedback	A submission that has been prepared from a template provided by a community group or other external organisation
Pieces of feedback	All types of feedback including written, online and in person
Response	Where a submission has answered the question (e.g. responded that they support, do not support, or other)
Written feedback	Includes hand-written forms or letters, emails or emailed forms, and forms completed online
In person feedback	All feedback received through Have Your Say, Māori and community events

Engagement approach

Over 70 public events were held across the region during the consultation period which ran from Friday 27 February – Sunday 29 March 2026. These were a mix of drop-in sessions at libraries, pop-up stalls at markets and festivals, online information sessions, hearing-style events, and community group hui/forums.

Online engagement was mainly through AK Have Your Say with a digital version of the feedback form available in various languages (English, Te Reo Māori, Samoan, Tongan, Simplified and Traditional Chinese, Hindi, Korean, Tokelauan, Tuvaluan, Fijian and Niuean) as well as additional accessible options for those who needed them, including New Zealand Sign Language videos, EasyRead, Large Print and e-Braille versions of the feedback form. Hardcopy engagement materials were made available to libraries, service centres (where applicable), community partners, and on request by customer. Aucklanders were also given the opportunity to provide feedback by phone as well as provide an audio recording of feedback.

Initiatives trialled in the previous annual plan consultation were repeated to provide better opportunities for our neurodiverse community to get involved with the annual plan process. This included sharing the Easy Read summary and feedback form more widely, providing an audio recording of feedback option, having an overview of the annual plan topics made into a video, and offering drop-in sessions during various libraries Low Sensory Hours. New approaches to make participation more accessible for a wider audience were also added this year including:

- An **accessibility widget for AK Have Your Say** that allows users to make text, navigation, and screen adjustments suited to their needs.
- A **more accessible AK Have Your Say page** including high level infographics on key topic pages, the above accessibility widget, and a new 'priorities / fund it' feedback tool that makes giving feedback more interactive (than the standard feedback form).
- **A short practical guide for making events more neurodivergent friendly**
- **One to one feedback support** where people can request a call to ask questions or go through the process of giving feedback with the help they need (based on the concept of body doubling).

Community engagement partners continue to be an integral part of our engagement strategy to reach diverse Aucklanders because of their strong established and trusted relationships with their communities. These partners represent a range of community groups across Auckland, including Pacific, ethnic, youth and disability sectors.

Strengthening relationships with our Pacific communities remained a key focus this year. We expanded our reach by hosting an additional fono in North Auckland, building on our commitment to connect with Pacific communities across the region, alongside sessions in South and West Auckland focussed on Samoan, Tongan, and Cook Island communities (but open to all). We also continued to

dedicate effort to smaller, community-led fono, with four dedicated sessions for Tuvaluan, Tokelauan, Fijian, and Niuean communities - ensuring a wider range of Pacific voices were heard and included.

An online information session was made available early in the consultation period, to allow people to gather information and better understand the topics before making a submission. Over 170 people registered for the session, with over 50 attendees joining online for the live event. The session was recorded and uploaded to AK Have Your Say for those who couldn't attend the live session to view and ask further questions.

Regional organisation and interest groups were invited to register for dedicated hybrid feedback sessions. There were also opportunities for Aucklanders to provide feedback via email and consultation information was sent to a range of databases informing them on ways to get involved.

Māori engagement

To meet its statutory obligations under the Local Government Act 2002 and Te Tiriti o Waitangi / the Treaty of Waitangi commitments, Auckland Council supported and facilitated Māori engagement on the Annual Plan 2026/2027. This included:

- Providing opportunities for mana whenua to engage early and meaningfully in the shaping of the long-term plan – including the annual plan as part of an LTP refresh cycle.
- Specific engagement with mana whenua to facilitate LTP/ annual planning and performance reporting.

Regarding the different groupings in the Māori engagement process, the report has been developed on the premise of the following principles:

1. Mana Whenua refers to Iwi who have mana whenua/ tangata whenua status in the Tāmaki Makaurau region.
2. Mātaawaka refers to Iwi who reside in the Tāmaki Makaurau region but do not hold mana whenua status.
3. Māori communities refers to Māori organisations and/ or Māori communities that reside in Tāmaki Makaurau and who have specific Māori kaupapa as a focus.

For Annual Plan 2026/2027 this included several opportunities to meet with Ngā Iwi Mana Whenua o Tāmaki Makaurau, Mātaawaka and Māori Communities from across the Tāmaki Makaurau region. Ahead of these specific interactions, we briefed the Mana Whenua Interim Engagement Forum in October 2025, November 2025, December 2025 and February 2025 to inform them of the opportunity to participate in the Annual Plan consultation process and seek guidance to assist with Māori engagement preparation for the LTP refresh cycle.

Working with Ngā Mātārae Partnerships and Engagement team and local board teams, we utilised local board three-year planning engagement opportunities to provide further information to iwi on the annual plan consultation process and to seek feedback on the plan. From January 23 – February

23, 2026, this comprised five Iwi: Ngāti Maru Runanga, Ngāti Tamaterā Settlement Trust, Ngāti Rehua Ngātiwai Ki Aotea Trust, Ngā Maunga Whakahii o Kaipara Trust and Te Rūnanga o Ngāti Whātua Māori Trust Board. Subsequent Local Board Engagements with Iwi mana whenua continued from 27 February 2026, integrating the Annual Plan information sessions based on the Consultation Document. This included engagement hui with seven Iwi. We also held six information sessions either online or in person: three for Iwi Mana Whenua and three for Mātaawaka and Māori communities.

These sessions had attendance from nine Iwi at the Mana Whenua only sessions and three Mātaawaka and Māori community entities. In addition, we held an in-person information session with Māori representatives at Hoani Waititi Marae., as well as on-line sessions with four Māori representatives. A "Have your Say' event was also held at the Auckland Town Hall for mana whenua on Friday 20 March 2026, with 6 mana whenua participants.

All Mana Whenua sessions including the local board Hui, had a total of 15 of 19 Iwi represented although representatives attended on more than one occasion, and at the Mātaawaka and Māori communities a total of four entities attended these sessions.

We have incorporated feedback from all sessions and formal written responses to the Annual Plan in this report.

Table: All Māori Entity Attendance

Local Board 3-year Plan workshops	2026/ 2027 Annual Plan information sessions Mana Whenua	2026/ 2027 Annual Plan information sessions Mataawaka & Māori Communities	2027 Annual Plan 'Have Your Say' Session
Ngāti Tamaoho Settlement Trust	Ngaati Whanaunga Incorporated (x 2)	Whānau Hauā - CCS Disability Action	Te Ahiwaru Trust
Te Patukirikiri Incorporated	Te Patukirikiri incorporated	Rainbow Youth	Te Ākitai Waiohua Iwi Authority
Te Uri o Hau Settlement Trust	Te Ahiwaru Trust	Wāhine Relative Ltd	Ngāti Rehua – Ngāti Wai ki Aotea Trust
Ngāi Tai ki Tāmaki	Te Ākitai Waiohua Iwi Authority (rep)	Te Kotahi o Tāmaki	Te Patukirikiri Incorporated
Waikato – Tainui – Waikato Raupatu Lands Trust	Ngāti Pāoa Iwi Trust		Ngaati Whanaunga Incorporated
Te Ahiwaru Trust	Ngāti Whātua Ōrākei Trust		Ngāti Pāoa Iwi Trust
Ngāti Manuhiri Settlement Trust	Ngā Maunga Whakahii o Kaipara Trust		
	Ngāti Tamaterā Settlement Trust		
	Te Ara Rangatū o te Iwi o Ngāti Te Ata – Waiohua		

Note: Actual names of Iwi Entities used in the above table as reference. Throughout the body of the report, short versions of individual Iwi names are used.

Reporting

Consistent with the approach previously agreed by the Governing Body, reporting is split into the following categories:

1. Individuals
2. Organisations
3. Māori entities
4. External campaigns.

This approach provides a more granular level of reporting of feedback which assists elected members in giving the feedback received due consideration.

For example, an organisation's submission may represent the views of numerous individuals and/or expert views. Having these submissions reported as a separate category allows elected members to take these factors into account when considering the feedback.

Similarly, the views of Māori entities (mana whenua and Mātaawaka organisations) are reported separately to enable elected members to clearly identify the views of those groups and consider those views as part of the decision-making process.

We typically report on external campaigns as a fourth category of feedback when received. These are submissions received via a platform created by an external organisation or using a templated response prepared by an external organisation.

There was one such campaign identified in feedback on the Annual Plan 2026-2027, addressed in more detail below.

To ensure a fair process we only consider one submission per person or organisation. If more than one submission was received for any person or organisation, our standard approach is to consider the latest submission as the full and final feedback.

AI-assisted tools were used to support analysis of feedback, with staff reviewing results to ensure accuracy before finalising findings.

Feedback from organisations

We received feedback from 159 organisations (including 16 attending an Organisation / Interest Group Have Your Say events but excluding Māori entities). These came from a variety of organisations, including commercial entities, community organisations, residents and ratepayers' associations, business associations, sports clubs and trusts, representing a variety of sectors and organisational sizes.

It's noted organisations may represent multiple people in their responses. However, as we cannot verify how many individuals supported the feedback from each of these organisations, and we do not know how many of those individuals also belong to other submitting organisations or if they submitted their own responses as an individual, organisation responses have each been counted as a single submission. It is up to elected members to determine the weight they give to this feedback.

Organisation / Interest Group Have Your Say events

These events were open to all regional organisations or interest groups (i.e. have regional membership and/or a regional focus) who wanted to provide feedback on the annual plan consultation topics. Multiple sessions were offered and one was held based on demand.

Regional organisations provided feedback through written submissions, presentation materials, and participation at this Have Your Say event. Representatives from 16 organisations from a wide range of organisations attended and gave feedback, including groups with an environmental, transport, cultural, workforce, disability or urban development focus.

See Attachment Three for the list of organisations that attended.

Campaign feedback

Sometimes we receive feedback via a platform created by an external organisation or using a templated response prepared by an external organisation.

As with all feedback, campaign feedback must be given due consideration with an open mind, and it is up to decision-makers to determine the weight they give to this feedback.

During this annual plan public consultation, we did not identify any pro forma (identical templated) submissions.

The council was the recipient of one large-scale campaign that utilised an external submission tool with a template or sorts to generate significant volumes of feedback: Stopwayne.nz (Auckland Ratepayers Alliance, 3,301)

This campaign was conducted by the Auckland Ratepayers Alliance (ARA) via the StopWayne.nz website, which facilitated submitters sending a response to the official akhaveyoursay@aucklandcouncil.govt.nz inbox.

Like previous ARA campaigns, submissions via the ARA campaign were received from a third-party engagement platform (i.e. an email triggered after filling in the organisations form).

Unlike earlier campaigns, however, instead of generating identically worded submissions, this platform generated unique submissions based on the following information provided by the user:

- Provide their name and contact information
- Agree or disagree with six statements reflecting the ARA's stance on spending and rates (at least one of which had to be agreed to, and any agreed to appear to be points inserted into the following submission)
- Provide any additional points to be drafted into the prepared response
- Select from five 'style' options, to guide what tone they wanted the text to be generated using.

This tool presented the generated submission to the user and allowed them to edit it before submission. As a result, the feedback varied in precise wording and format but was largely consistent in terms of themes, primarily focused on reducing rates and council expenditure. In total 3,600 submissions were received from this campaign though some were removed from the final count following quality checks including efforts to ensure there is no more than one submission per individual.

Petitions

We did not receive any petitions.

Context for consideration public consultation feedback

Public consultation is an important part of council decision-making and a requirement under the Local Government Act 2002 (LGA). Our decision-makers are required to carefully consider public feedback to understand community perspectives, priorities, and potential impacts of proposals.

Consultation feedback is one source of information that decision-makers must consider. They must also consider other factors, including expert and technical advice, statutory and policy requirements, financial implications, and alignment with council's strategic objectives.

Public consultation is not a representative survey of the population. Participation is voluntary, and responses generally come from people or groups that are more directly impacted or interested in the issue(s).

Consultation results should not be interpreted as a referendum that requires decision-makers to follow the direction or sentiment of public feedback.

Instead, consultation provides valuable feedback into the range and nature of public opinions, which supports more informed, balanced, and transparent decision-making by ensuring community views are heard and considered alongside other relevant factors.

Consultation feedback

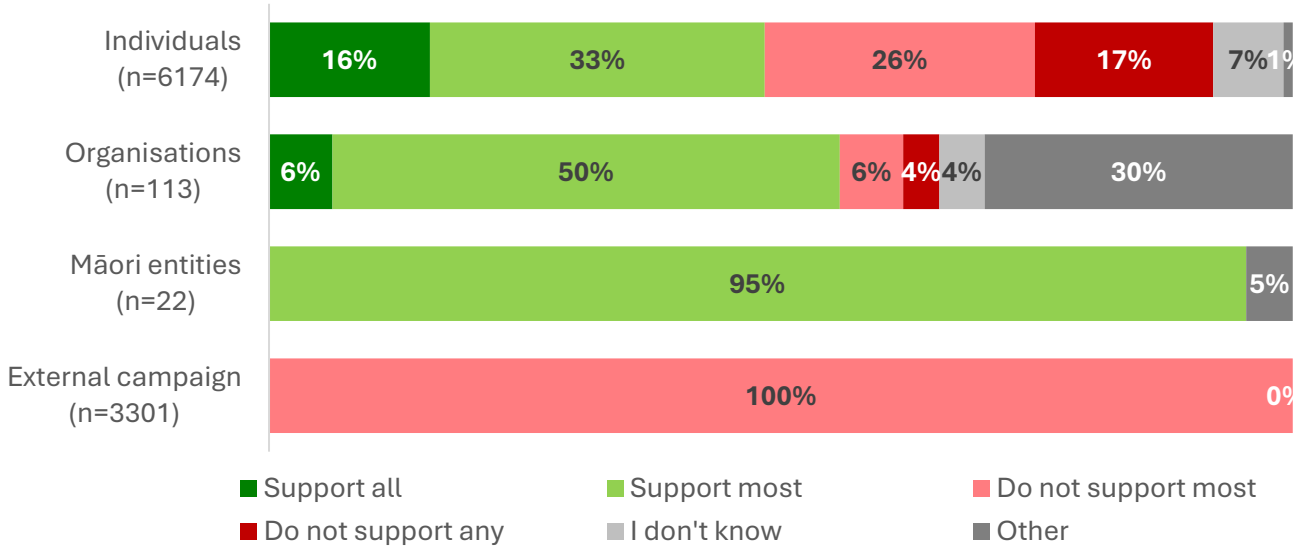
This section of the report summarises the feedback received. Each analysis of the consultation questions begins with the question and response wording.

Question 1 – Our overall plan and proposed rates increases

What do you think of the proposed annual plan?

- ☐ **Support all**
- ☐ **Support most**
- ☐ **Do not support most**
- ☐ **Do not support any**
- ☐ **I don't know**

What do you think of the proposed annual plan?



Response	Individuals	Organisations	Māori entities	External campaigns
Support all	970	7	0	0
Support most	2020	56	21	0
Do not support most	1629	7	0	3301
Do not support any	1075	4	0	0
I don't know	424	5	0	0
Other	56	34	1	0
Total	**6,174**	**113**	**22**	**3,301**

1.1 Feedback from individuals

We received 6,174 pieces of feedback from individuals on the **overall proposal** (including submissions, responses collected at events, emails, and written submissions). Of these, **48 per cent supported all or most** of the overall proposal and **44 per cent did not support most or any.** Specifically:

- 16 per cent supported all
- 33 per cent supported most
- 26 per cent did not support most
- 17 per cent did not support any
- 7 per cent indicated they did not know.

Of the 1,707 individuals who **supported all or most** of the proposal and provided a comment, the most common themes were:



Rate increase concerns

Concerns that continual rate increases are unaffordable, inequitable, or not matched by perceived benefits.

496 comments



Improve public transport

Comments about the need for better public transport, including specific issues for improvement, and the general need to fund public transport.

394 comments



City infrastructure needed

Comments discussed the need to invest in infrastructure, including references to infrastructure generally and specific mentions of specific types such as transport, water (drinking water, waste water, stormwater, community and social infrastructure, flood resilience and environmental protection.

316 comments

Other common themes included:

- 223 expressed concerns about cost of living and affordability, generally linked to concerns over rates and Auckland Council expenditure
- 214 comments included criticism of the City Rail Link (CRL), including the overall cost and funding model, opportunity costs, that cost was carried by non-users, disruption, perceptions of an anti-car agenda and skepticism of the benefits
- 196 comments expressed support for the new rail link, including that it was essential or long overdue, would reduce congestion, improve connectivity and support development

- 185 comments expressed general support for the proposed plan without providing any clear reasons
- 154 comments raised concerns about perceived wasteful spending
- 136 discussed a need for better planning, sometimes as their reason for supporting the plan while others highlighted a need for better project planning, infrastructure and city planning.

Of the 2,157 individuals who **did not support most or all** of the proposal and provided a comment, the most common themes were:

70%

Rate increase concerns

Concerns that continual rate increases are unaffordable, inequitable, or not matched by perceived benefits.

1,519 comments

37%

High cost of living

Concerns about cost of living and affordability, generally linked to concerns over rates and Auckland Council expenditure.

793 comments

34%

Criticism of the City Rail Link (CRL)

Comments included criticism of the overall cost and funding model, opportunity costs, that cost was carried by non-users, disruption, perceptions of an anti-car agenda and skepticism of the benefits.

738 comments

33%

Disatisfaction with council

General expressions of dissatisfaction with council services or performance.

713 comments

30%

Wasteful spending

Concerns that funds would not be, or have not been, spent efficiently or effectively.

648 comments

Other common themes included:

- 244 comments supporting user-pays principles
- 211 comments relating to fairer community funding, including criticism of unequal geographical distribution of benefits from transport and community investment.

Feedback from Māori individuals

343 of the individual responses to this proposal identified as Māori. Of these, 10 per cent supported all, 35 per cent supported most, 27 per cent did not support most and 19 per cent did not support any. In addition, eight per cent indicated 'I don't know'.

Common feedback themes amongst Māori individuals who supported all or most of the proposal overall

Of the 115 Māori individuals who supported all or most of the overall proposal and provided a comment:

- 25 per cent expressed concerns about rates increases
- 21 per cent commented on improving public transport
- 17 per cent commented that city infrastructure was needed (this included non-specific mentions of infrastructure as well as assorted specific mentions outside the categories of flood resilience and stormwater, drinking water or transport)
- 13 per cent commented on community services
- 13 per cent had concerns about wasteful spending.

Common feedback themes amongst Māori individuals who did not support most or did not support any of the proposal

Of the 113 Māori individuals who did not support most or any of the overall proposal and provided a comment:

- 67 per cent expressed concerns about rates increases
- 35 per cent expressed concerns about the high cost of living
- 35 per cent raised concerns about wasteful spending
- 35 per cent expressed general dissatisfaction with Auckland Council
- 33 per cent were critical of the City Rail Link (CRL).

Feedback from individuals by local board

For a breakdown of responses by local board please refer to Attachment Four.

1.2 Feedback from organisations

Feedback from Organisations/Interest Group Have Your Say Events

Who attended

In total 16 organisations attended a Regional Organisation / Interest Group Have Your Say event where they were able to present their feedback verbally. Some also provided documents and/or made a submission online or via email.

See Attachment Three for the list of attending organisations.

14 organisations addressed the overall proposal in their feedback. Five of these supported most of the proposal, one didn't support most, and the remainder (10 organisations) are classified as 'other'.

Comments from Regional Organisations about the proposed annual plan overall

Most organisations support the plan's strategic focus on core infrastructure, resilience, transport, water services, and local community outcomes, particularly investment associated with the City Rail Link (CRL). There is recognition that a rates increase is difficult but largely driven by unavoidable pressures, including CRL operating costs, asset renewal, and growth-related demands.

However, many organisations expressed concern that successive above inflation rates increases are placing increasing strain on households, community organisations, and some sectors of the economy. Questions were raised about whether council has sufficiently planned for the long-term operating costs of major capital projects and whether those costs are being allocated equitably across the region. Several submitters emphasised the need to demonstrate stronger value for money, improved financial discipline, and clearer links between spending, service outcomes, and community benefit.

There was strong support for fairer funding for local boards, but with caution that the model must adequately account for growth pressures, environmental responsibilities, accessibility needs, and regional assets.

Feedback from all organisations

Including those who attended the Organisation / Interest Group Have Your Say Events (but excluding Māori entities), 165 pieces of feedback indicated they were on behalf of an organisation.

For more information on what types of organisations submitted and how their feedback is analysed, refer to 'Reporting' and 'Feedback from organisations' on p13 of this report.

We received 113 pieces of feedback from organisations on the **overall proposal** (including submissions, responses collected at events, emails, and written submissions). Of these:

- six per cent supported all
- 50 per cent supported most
- six per cent did not support most

- four per cent did not support any
- four per cent indicated they did not know.

Of those that responded to the plan overall, 57 provided a comment. Including 46 that supported all or most of the plan, 10 that did not support most or any of the overall plan and one 'don't know'.

Feedback from organisations who supported all or most of the overall plan

Common themes from organisations who supported all or most of the plan were general expressions of support for the annual plan, the need for city infrastructure (including town centre investment, sports and recreation, transport and water), investment in community services, rates increase concerns and calls for more or better community engagement.

Feedback from organisations who did not support most or any of the overall plan

Of the 10 organisations who did not support most or any of the overall plan provided associated comments, half expressed concerns about rate increases, four generally opposed the proposed annual plan and another four commented on fairer community funding.

Feedback from organisations by local board

For a breakdown of responses by local board please refer to Attachment Four.

1.3 Feedback from Māori entities

Maori Feedback in General

Māori generally welcomed the opportunity to engage in the planning process.

For mana whenua, in particular, importance was placed on the opportunity to participate in the early shaping of the plan, rather than the final consultation process. It was mentioned by all iwi engaged with that this is an important aspect of the council's commitments and statutory obligations. The opportunity to engage early on long-term plan priorities and the sharing of planning for future discussions to inform plans and strategies to shape Auckland's future was particularly welcomed. In general:

- Iwi and Māori expressed gratitude at the opportunity to engage early and meaningfully in strategic decision making – albeit with some scepticism about what decisions might be made.
- They expressed concern about cost-of-living impacts- particularly with the significant rates increase for 2026/2027. This concern was not just for property owners, but about the potential knock-on effect for all Aucklanders.
- Māori expressed interest in further discussions on collaboration opportunities with council (and local boards) about service and activity delivery options at a local level. e.g. heritage

identity, tourism development, transport options, wai (water) and natural environment protection, climate initiatives

- They were very much interested in a long-term intergenerational view rather than short-term initiatives. While noting the Council's 10-year LTP cycle, they often mentioned their 100-year plus visions for Auckland.
- While they are interested in working at a local level (for local delivery), many are also very much interested in collective issues management. (such as Manukau harbour issues, transport connectiveness, freshwater and environmental management (daylighting of streams, food bowl recovery)
- They want their relationship with the council to continue to be recognised in decision-making, as residents of the area, and mana whenua Treaty partners
- They are particularly interested in the concepts of council Doing Things Differently – through working with community organisations to deliver services; and would welcome opportunity to codesign in this area.

Mana whenua entities

A total of 18 Mana whenua entities made a formal written submission or provided written or verbal material at the information sessions, local board or Have Your Say Event for Mana Whenua:

Ngāti Maru, Ngāti Tamaterā, Ngāti Rehua Ngātiwai Ki Aotea, Te Rūnanga o Ngāti Whātua, Ngāti Tamaoho, Te Patukirikiri, Te Uri o Hau, Ngāi Tai ki Tāmaki, Te Ahiwaru, Ngaati Whanaunga, Te Ākitai Waiohua, Ngāti Pāoa, Ngāti Whātua ki Kaipara - Ngā Maunga Whakahii, Ngāti Te Ata Waiohua, Te Kawerau ā Maki, Ngāti Manuhiri.

A further two gave feedback via other online or in person sessions:

Ngāti Whātua Ōrākei, Waikato–Tainui.

While not formally responding to the "tick box" question in the feedback form, all responded in some way (verbally or written) to the question about the overall plan and the proposed rates increase.

Almost all supported most of 'Our Overall plan and proposed rates increase' but had had some reservations.

Option	Entity
Support all	
Support most	Ngāti Maru, Ngāti Tamaterā, Ngāti Rehua Ngātiwai Ki Aotea, Te Rūnanga o Ngāti Whatua, Ngāti Tamaoho, Te Patukirikiri, Te Uri o Hau, Ngāi Tai ki Tāmaki, Te Ahiwaru, Ngaati Whanaunga, Te Ākitai Waiohua, Ngāti Pāoa, Ngāti Whatua ki Kaipara - Ngā Maunga Whakahii, Ngāti Te Ata, Te Kawerau A Maki, Ngāti Whatua Ōākei, Waikato – Tainui.
Do not support most	
Other	Ngāti Manuhiri

All mana whenua entities provided additional comments about the overall annual plan and rates increase in their submission.

What mana whenua entities supported

No mana whenua entities unreservedly supported the annual plan and the proposed rates increase, though all were generally supportive of its direction. While their comments showed general support for the prioritisation of investment in transport, water and enabling local boards to the needs of their communities, their responses especially expressed concern at the potential cost of living impacts of the "significant" rates increase for 2026/2027. Their concern was just not for property owners, but for the perceived potential knock-on effects for all Aucklanders. In particular, while they understood the economic theory of rates not directly impacting renters – they were sceptical that the increase would nevertheless be used by landlords as a reason to increase rents, and that rates increases were part of a cumulative increase in costs that were putting financial stress on Māori in Auckland.

They noted the Government's rates rebate and other financial assistance is available but suggested more could be done to ensure kaumātua, in particular, are more aware of this.

They also highlighted the need for council to consider equity concerns related to the distribution of the benefit of this investment across the region, especially for Māori in rural communities or in areas where there are fewer services (e.g. transport services) provided.

They also noted the 2026/2027 rates increase was broadly due to the opening and ongoing costs of CRL but questioned if this was equitable due to a perception that the benefits of this new infrastructure were not being evenly spread throughout Tāmaki Makaurau, with some Māori in particular not seeing transport benefits in the areas they lived.

Other commentary from mana whenua

All mana whenua entities made 'other' comments about the annual plan and shared information specific to their iwi. This is summarised in the section on additional feedback.

Mātaawaka / Māori community entities

A total of four Mātaawaka/Māori Community entities made a submission or gave feedback at the sessions provided.

While not responding directly in the feedback form, the Mātaawaka and Māori community entities mostly supported the overall plan and proposed rates increase, with similar reservations to mana whenua in terms of the potential cost of living impacts of the rates increase for 2026/2027. Again, their concern was just not for property owners, but for the perceived potential knock-on effects for all Māori.

What Mātaawaka/Māori Community entities supported

While most responses indicated support for the annual plan and the investment priorities of transport, water and community services, the feedback was very specific to the needs of each Mātaawaka and Māori Community entity. Mātaawaka and Māori Communities requested ongoing meaningful engagement with council and to work with council to co-create solutions – particularly where there might be opportunities to "deliver differently" for community services and activities.

What Mātaawaka/Māori Community entities did not support

No responses for 'Did not support.'

Other commentary from Mātaawaka/Māori Community entities

Additional responses suggested a desire for further alignment between the council's strategic outcomes, marae and services provided my Māori organisations such as kura kaupapa services to ensure that Māori-led solutions are considered in ongoing plans. They also expressed a desire for further awareness-raising about financial assistance available for rates.

1.3 Campaign feedback

We received 3,301 pieces of feedback from campaign platforms after duplicates were removed. While the nature of these submissions did not explicitly state to what degree they supported the overall proposal, they generally opposed the proposed rates increase and advocated for significant reductions in council costs (cancelling food scraps programme, cancelling Māori outcomes funding, freezing or reducing staff costs). Consequently, all have been classified as 'did not support most'.

All of these submissions provided comments (as they were entirely text-based). The most common themes (expressed by over 90 per cent) – reflecting the statements presented to users of the campaigns online submission generation platform - were:

- opposition to the proposed general rates increase
- cutting consultancy and professional service costs

- staffing and payroll freezes and/or reduction
- elimination of Māori-specific funding
- reducing corporate and office expenditure
- cancelling the Food Scraps programme.

Question 2 – Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- Introduction of a refuse bin/bag exchange fee.
- Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas.
- Waitākere Rural Sewerage Scheme.
- An Auckland Transport proposal to increase residential parking permit fees in specific areas.

What do you think about these proposed changes?

(Submitters were asked to provide their feedback via open comment)

As this was an open question (i.e. did not include 'tick box' options) that covered a range of proposals, some feedback was not clearly addressed to specific proposals but was general in nature. Other feedback could be related to specific proposed changes to rates, fees and charges and some of this indicated an overall position on these proposals, while other feedback did not specify an overall position.

Overall, we received 4,112 pieces of feedback on changes to other rates, fees and charges.

This included:

- 4,032 from individuals
- 75 from organisations
- 22 Māori entities
- No external campaign feedback.

This section deals with feedback from individuals, organisations and campaign feedback.

1.01 General feedback

The largest amount of feedback on the part of the annual plan provided general commentary that did not address specific rates, fees, charges or specific services.

This included:



Rates increase concerns

50 per cent or 1,974 pieces of individual feedback on question two expressed concerns over rate increases, including suggesting council should focus on providing only core services to reduce the rates burden on Aucklanders, along with 40 organisations (54 per cent of organisational feedback on this question)



Generally oppose proposals

15 per cent or 609 pieces of individual feedback on question two opposed the proposals generally or overall, along with nine organisations (12 per cent of organisational feedback on this question)



Generally support proposals

12 per cent or 484 pieces of individual feedback on question two support the proposals generally or overall, along with 15 organisations (20 per cent of organisational feedback on this question)

Other themes included:

- Eight per cent or 324 pieces of **individual** feedback on question two commented that this did not affect them, along with two organisations (three per cent of organisational feedback on this question)
- Five per cent or 196 pieces of **individual** feedback on question two supported or emphasised user-pays principals, along with two organisations (three per cent of organisational feedback on this question)
- 14 organisations (19 per cent) of **organisation** feedback on this question) commented on community engagement (compared to around 1 per cent of individual feedback on this question), including that they wanted more engagement with council.

1.02 Parking permit fees

Overall, we received 860 pieces of feedback on the proposed parking permit fees change from individuals (852) and organisations (eight).

Individuals

Of 852 pieces of feedback on the proposed parking permit fees change from individuals:

- 562 (66 per cent of 852) expressed opposition to increasing this fee: either support for maintaining the current fees (48 per cent) or opposed parking permits in principle (18 per cent)
- 171 (20 per cent) expressed support for this fee change: either in general (17 per cent) or an even higher cost increase (three per cent)
- 119 (14 per cent) commented on this proposal but did not clearly indicate support or opposition.

As the change more directly affects residents in Waitematā, Albert-Eden, Ōrākei and Devonport-Takapuna local boards, the following analysis shows individual responses by local board of submitters.

- **Waitematā**: 188 pieces of feedback, 134 opposed (71 per cent), 31 supported (16 per cent), 23 unclear (12 per cent)
- **Albert-Eden**: 67 pieces of feedback, 39 opposed (58 per cent), 21 supported (31 per cent), seven unclear (10 per cent)
- **Ōrākei**: 39 pieces of feedback, 25 opposed (64 per cent), eight supported (21 per cent), six unclear (15 per cent)
- **Devonport-Takapuna**: 28 pieces of feedback, 14 opposed (50 per cent), 10 supported (36 per cent), four unclear (14 per cent)
- **Other local boards**: 530 pieces of feedback, 66 per cent opposed, 19 per cent supported, 15 per cent unclear.

Response	TOTAL	Oppose	Support	Unclear
Waitematā	188	71%	16%	12%
Albert-Eden	67	58%	31%	10%
Ōrākei	39	64%	21%	15%
Devonport-Takapuna	28	50%	36%	14%
Other local boards	530	66%	19%	15%
Total	**852**	**66%**	**20%**	**14%**

Organisations

Of eight pieces of feedback on the proposed parking permit fees change from organisations:

- Two expressed opposition to the change
- Three supported this fee change and
- Three commented but did not clearly indicate support or opposition.

1.03 Refuse bin exchange fee

Overall, we received 547 pieces of feedback on the refuse bin exchange fee from individuals (540) and organisations (seven).

Individuals

Of 532 pieces of feedback on the proposed refuse bin exchange fee from individuals:

- 373 (70 per cent of 532) expressed opposition to this change
- 71 (13 per cent) expressed support for this change
- 88 (17 per cent) commented on this proposal but did not clearly indicate support or opposition.

As the change more directly affects rural properties, the following analysis shows individual responses by local board of submitters for local board areas with the largest rural areas: Aotea/Great Barrier, Waiheke, Rodney, Franklin and Waitākere Ranges.

- **Aotea/Great Barrier**: no feedback was received from Aotea/Great Barrier submitters
- **Waiheke**: 7 pieces of feedback, 5 opposed, none supported, two unclear
- **Rodney**: 40 pieces of feedback, 27 (68 per cent) opposed, four supported (10 per cent), nine (23 per cent) unclear
- **Franklin**: 29 pieces of feedback, 24 (83 per cent) opposed, two supported (seven per cent), three (10 per cent) unclear
- **Waitākere Ranges**: 19 pieces of feedback, 13 opposed, two supported, four unclear
- **Other local boards**: 437 pieces of feedback, 70 per cent opposed, 14 per cent supported, 16 per cent unclear.

Response	TOTAL	Support	Oppose	Unclear
Aotea/Great Barrier	0	N/A	N/A	N/A
Waiheke	7	0%	71%	29%
Rodney	40	10%	68%	23%
Franklin	29	7%	83%	10%
Waitākere Ranges	19	11%	68%	21%
Other local boards	437	14%	70%	16%
Total	**532**	**13%**	**70%**	**17%**

Organisations

Of six pieces of feedback on the proposed refuse bin exchange fee from organisations:

- Two expressed opposition to the change
- One supported this fee change and
- Three commented but did not clearly indicate support or opposition.

1.04 Waitākere Rural Sewerage scheme

Overall, we received 264 pieces of feedback on the Waitakere Rural Sewerage scheme from individuals (260) and organisations (four).

Individuals

Of 260 pieces of feedback on the proposed future of the scheme from individuals:

- 103 (40 per cent of 260) supported ending the scheme
- 85 (33 per cent) supported retain the scheme
- 72 (28 per cent) commented on this proposal but did not clearly indicate support for either retaining or ending the scheme.

As this change would more directly affect residents in the Waitākere Ranges, the following analysis shows individual responses by local board of submitters.

- **Waitākere Ranges**: 126 pieces of feedback, 56 (44 per cent) supported retaining the scheme, 61 (48 per cent) supported ending the scheme, 9 (seven per cent) unclear
- **Other local boards**: 134 pieces of feedback, 29 (22 per cent) supported retaining the scheme, 42 (31 per cent) supported ending the scheme, 63 (47 per cent) unclear.

Response	TOTAL	Retain	End	Unclear
Waitākere Ranges	126	44%	48%	7%
Other local boards	134	22%	31%	47%
Total	**260**	**33%**	**40%**	**28%**

Organisations

Of four pieces of feedback on the proposed change to the Waitakere Rural Sewerage scheme from organisations:

- One supported retaining the scheme and
- Three commented but did not clearly indicate support for either ending or retaining the scheme.

1.05 Kingsland Business Improvement District (BID)

Across this question and a specific question on the Kingsland BID under the Albert-Eden Local Board section online, we received 305 pieces of feedback from individuals (300) and organisations (five).

Individuals

Of 300 pieces of feedback on this change from individuals:

- 137 (46 per cent of the 300) supported the change
- 133 (44 per cent) opposed the change
- 30 (10 per cent) commented on this proposal but did not clearly indicate support or opposition.

Note – the percentages above reflect the individuals that expressed an opinion. A further 107 selected "I don't know" and were therefore excluded.

As this change would more directly affect the Albert-Eden Local Board area encompassing the Kingsland BID, the following analysis shows individual responses by local board of submitters.

- **Albert-Eden**: 137 pieces of feedback, 86 (62 per cent) supported the change, 43 (31 per cent) opposed the change, 10 (seven per cent) did not clearly support or oppose the change
- **Other local boards**: 161 pieces of feedback, 90 opposed the change (56 per cent), 51 supported the change (32 per cent), 20 (12 per cent) did not clearly support or oppose the change.

Response	TOTAL	Support	Oppose	Unclear
Albert-Eden	139	62%	31%	7%
Other local boards	161	32%	56%	12%
Total	**300**	**46%**	**44%**	**10%**

Organisations

Of five pieces of feedback on the proposed change to the Kingsland BID from organisations:

- Two supported the change and
- Three commented but did not clearly indicate support or opposition for the change.

1.06 Onehunga Business Improvement District (BID)

Across this question and a specific question on the Onehunga BID under the Maungakiekie-Tāmaki Local Board section online, we received 186 pieces of feedback from individuals (181) and organisations (five).

Individuals

Of 181 pieces of feedback on the proposed future of the scheme from individuals:

- 88 (49 per cent of 181) opposed the changes
- 63 (35 per cent) supported the changes
- 23 (17 per cent) commented on this proposal but did not clearly indicate support or opposition.

Note – the percentages above reflect the individuals that expressed an opinion. A further 118 selected "I don't know" and were therefore excluded.

As this change would more directly affect the Maungakiekie-Tāmaki Local Board area encompassing the Onehunga BID, the following analysis shows individual responses by local board of submitters.

- **Maungakiekie-Tāmaki**: 48 pieces of feedback, 21 (44 per cent) supported the change, 20 (42 per cent) opposed the change, seven (15 per cent) did not clearly support or oppose the change
- **Other local boards**: 133 pieces of feedback, 68 (51 per cent) opposed the change, 42 (32 per cent) supported the change, 23 (17 per cent) did not clearly support or oppose the change.

Response	TOTAL	Support	Oppose	Unclear
Maungakiekie-Tāmaki	48	44%	42%	15%
Other local boards	133	32%	51%	17%
Total	**181**	**35%**	**49%**	**17%**

Organisations

Of five pieces of feedback on the proposed change to the Onehunga BID from organisations:

- One supported the change
- One opposed the change, and
- Three commented but did not clearly indicate support or opposition to the change.

1.07 Rodney District Drainage Targeted Rate

We received two pieces of feedback on the proposed change to the Rodney District Drainage Targeted Rate, both from individuals. Neither directly addressed the proposed change that we consulted on, with one opposing ending the targeted rate and one believing the targeted rate should be removed.

1.08 Pool and Leisure Centre fees

We received 13 pieces of feedback on the proposed changes to Pool and Leisure Centre fees, four supporting changes (three from individuals, one from an organisation) and nine opposing changes.

1.09 Resource and Building Consent fees

We received five pieces of feedback on the proposed changes to Resource and Building Consent fees, one supporting the increase, three opposing the increase, and one unclear, all from individuals.

1.10 Other rates, fees and changes

We also received 80 pieces of largely critical feedback on the Food Scraps collection service including the associated targeted rate, and a very small number of comments on some other established targeted rates.

2.1 Feedback from Organisations/Interest Group Have Your Say Events

Who attended

In total 16 organisations attended a Regional Organisation / Interest Group Have Your Say event where they were able to present their feedback verbally. Some also provided documents and/or made a submission online or via email.

Feedback on fees and charges is dominated by concern about their cumulative impact, particularly on community and voluntary organisations that already operate with limited resources. While many individual fee increases are understood in isolation, organisations noted that combined changes to refuse charges, parking, regulatory fees, and service charges can undermine participation, inclusion, and community led service delivery.

Several organisations highlighted inequities between council supported providers and independent organisations, with the latter often facing higher costs while delivering outcomes aligned with council priorities. There was support for fees that reinforce policy goals (such as Zero Waste or responsible resource use), but a strong call for council to better differentiate between commercial users and community providers, and to assess the broader impact of fee changes on community wellbeing and long-term outcomes.

Some organisations suggested exploring alternative or more targeted funding mechanisms, particularly where costs relate to specific large infrastructure investments, to reduce pressure on general rates and vulnerable users.

1.3 Feedback from Māori entities

Mana whenua entities

Most entities did not specifically address the ‘Changes to Other Rates, Fees, and Charges’ in their response.

However, one entity Te Uri o Hau Settlement Trust, did not support changes to rates, fees, and charges contained in the Annual Plan 2026/2027. While they acknowledge the financial pressures facing Auckland Council, they expressed significant concerns about how these changes affect rural communities, who already experience limited access to council services and infrastructure.

Option	Entity
Support	
Do not support	Te Uri o Hau
Other	Ngāti Maru, Ngāti Tamaterā, Ngāti Rehua Ngātiwai Ki Aotea, Te Rūnanga o Ngāti Whatua, Ngāti Tamaoho, Te Patukirikiri, Te Uri o Hau, Ngāi Tai ki Tāmaki, Te Ahiwaru, Ngaati Whanaunga, Te Ākitai Waiohua, Ngāti Pāoa, Ngāti Whatua ki Kaipara - Ngā Maunga Whakahii, Ngāti Te Ata, Te Kawerau A Maki, Ngāti Whatua Ōākei, Waikato – Tainui, Ngāti Manuhiri.

There was limited additional commentary, with the exception of Te Uri o Hau, but iwi generally supported the move to look at opportunities to raise revenue from other rates, fees and charges provided there was an equity and affordability lens applied. There was concern over the affordability of any increases, particularly given the on-going cost of living pressures. There was concern this would impact lower income households and the elderly who might be living off superannuation payments alone.

Te Uri o Hau had specific concerns around:

- Introduction of a rural refuse bin/bag exchange fee as it does not address rural waste challenges such as illegal dumping and service inequities which disproportionately impact low income and Māori whanau.
- Changes to BID costs funded by general rates as this means rural communities indirectly subsidise urban business development. There should be transparency about how these BID expansions support regional economic wellbeing, including rural areas.
- Waitakere Rural Scheme changes caused concern about a pattern of rural households bearing increasing costs for critical infrastructure
- Auckland Transport proposal to increase residential parking permit fees raised concern that there were inequities that Northern rural communities do not have access to parking permit zones at all nor meaningful public transport alternatives (such as Wellsford/Te Hana bus loop).

Mātaawaka/ Māori Community entities

Mātaawaka and Māori community entities did not raise specific issues around ‘Changes to Other Rates, Fees, and Charges’ in their response.

However, Mātaawaka and Māori community entity submissions relayed generally their concerns about increase to any rates and fees impacting on costs during the "cost of living crisis" and possible inequities for Māori where fees were increasing for use of services in lower-income areas. They would like to see an equity and Māori impact assessment on such changes.

Question 4 – Other feedback

We also invited the public to provide feedback on issues that were important to them. The question was kept broad and open ended:

Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027.

1.3 Feedback from individuals

2,372 pieces of feedback were received in response to this question from individuals, or on other matters raised in emails or at events not relating to the overall plan, or specific rates, fees and charges. A table detailing the themes received across all this feedback is included as Attachment two and the most common themes are summarised below.

The most common themes were:

Rate increase concerns – 37 per cent / 887 comments

Concern at the cost of rates, continually rising rates and the financial hardship many ratepayers face. Sometimes associated with a perceived lack of value or service provision, wasteful spending, and a focus on reducing council costs and providing core services only.

Concerns about wasteful spending – 34 per cent / 817 comments

Concerns about spending priorities, both specific and general, including criticisms of current expenditure and urging council to reduce costs.

Better planning needed – 20 per cent / 481 comments

A range of concerns, including that increased rates and costs such as the CRL and/or other charges were symptomatic of poor planning, concerns about transport and land use planning, project delays and more general criticism of council planning or foresight.

Focus on core services – 19 per cent / 448 comments

Expressed a desire for council to stick to providing core services, the definition for which varied or was unspecified. Sometimes associated with themes of wasteful spending, reducing council costs and rates increase concerns.

Improve public transport – 18 per cent / 436 comments

Requests for better connectivity, affordability, reliability, and frequency – particularly in areas perceived as underserved (e.g. Rodney, Flat Bush, and the North Shore). Criticism of transport spending decisions, perceptions of poorly designed infrastructure, and inconsistent or inaccessible services.

City infrastructure needed – 17 per cent / 411 comments

Includes comments around infrastructure investment, references to infrastructure generally and specific mentions such as transport, water (drinking water, wastewater and/or stormwater), community and social infrastructure, flood resilience and environmental protection.

Community engagement – 11 per cent / 258 comments

Related to how council communicates and/or engages with the public, on this annual plan and more generally. Largely critical with a minority of positive feedback, including suggestions for more information, more transparency, providing more opportunities for meaningful public input, clearer, more accessible information and better responsiveness to community concerns.

Open space management – 10 per cent / 235 comments

Including both support and criticism of some open space decisions (e.g. bin removal, path/track investment, playgrounds and sports fields) and requests for enhanced open maintenance services.

5.2 Feedback from organisations

Feedback from Organisations/Interest Group Have Your Say Events

Who attended

In total 16 organisations attended a Regional Organisation / Interest Group Have Your Say event where they were able to present their feedback verbally. Some also provided documents and/or made a submission online or via email.

A consistent theme was the view that community organisations are essential for Auckland Council to deliver outcomes, rather than optional spending that can be reduced when budgets are tight. Organisations emphasised that community led delivery often provides high social, environmental and economic value, but is undermined by short term, fragmented, or highly competitive funding models. There is a clear call for long term, predictable partnerships, better alignment between policy intent and delivery, and deeper early engagement with community providers.

Many organisations expressed concern that proposed savings and funding reductions risk eroding local services, environmental programmes, arts and cultural activity, accessibility, and maintenance of parks and community assets. These reductions are widely seen as short-term savings that may increase future costs and weaken Auckland's resilience.

Additional feedback highlighted the need for:

- Stronger investment in nature-based solutions, climate resilience and green infrastructure
- Clearer signals to enable quality urban development and growth, particularly around CRL stations
- More consistent embedding of accessibility, inclusion, and equity across funding and investment decisions.

Feedback from all organisations

Including those who attended the Organisation / Interest Group Have Your Say Events (but excluding Māori entities), 165 pieces of feedback indicated they were on behalf of an organisation.

For more information on what types of organisations submitted and how their feedback is analysed, refer to 'Reporting' and 'Feedback from organisations' on p16 of this report.

Overall, 90 pieces of feedback were received in response to this question from organisations, or on other matters raised in emails or at events not relating to the overall plan or specific rates, fees and charges. A table detailing the themes received across all this feedback is included as Attachment two and the most common themes are summarised below.

The most common themes were:

Communication and engagement – 37 comments

Discussed issues related to how we communicate and/or engage with the public

Improve public transport – 29 comments

Requests for better connectivity, affordability, reliability, and frequency—particularly in areas perceived as underserved (e.g. Rodney, Flat Bush, and the North Shore). Criticism of transport spending decisions, perceptions of poorly designed infrastructure, and inconsistent or inaccessible services.

Community services – 28 comments

Discussed the importance of council services and activities that support the community.

Better planning needed – 23 comments

A range of concerns, including that increased rates and costs such as the CRL and/or other charges were symptomatic of poor planning, concerns about transport and land use planning, project delays and more general criticism of council planning or foresight.

Open space management – 21 comments

Including both support and criticism of some open space decisions (e.g. bin removal, path/track investment, playgrounds and sports fields) and requests for enhanced open maintenance services.

5.3 Feedback from Māori entities

A total of 19 mana whenua made a submission or commented during feedback sessions on the Annual Budget, with 17 providing either a written submission or verbal submission at the Have Your Say event. All entities provided additional written feedback expressing their priorities beyond the topics consulted on in the annual plan consultation feedback form.

The following four mana whenua entities provided additional detailed written submissions (in addition to written presentations provided for the Have Your Say event):

- Te Uri o Hau
- Ngāti Whatua ki Kaipara - Ngā Maunga Whakahii
- Te Kawerau A Maki
- Ngāti Pāoa.

Thematic summary of additional submission priorities

The following themes, which are consistent with themes of submissions in recent years, emerged from the written submissions or presentations received:

Co-Governance and partnership: Many mana whenua emphasised the need for co-governance and partnerships based on Te Tiriti o Waitangi. This includes formal mechanisms for iwi to engage early and meaningfully in shaping long-term plans.

Transparency and accountability: Improved transparency and accountability in funding and decision-making are recurring themes. Mana whenua seek equitable allocation of investment and want to ensure that their priorities and impacts of decisions on Māori are visible in planning documents.

Long, long-term view: The feedback from mana whenua had a strong focus on intergenerational perspective. Not just 10-year planning but taking a view of what Auckland might be 100 or 200 years into the future.

Protecting Tamaki Makaurau: Protecting culturally significant sites, promoting Māori heritage, and partnering on environmental sustainability projects. This includes ecological restoration, pest control, and climate resilience efforts – with an emphasis on pan-iwi opportunities for areas of significance such as the Manukau Harbour.

Investment in Māori development: Mana whenua call for greater investment in housing, infrastructure, economic opportunities, and community initiatives. This includes support for papakāinga housing, tourism, and cultural projects.; with an opportunity for co-design of solutions in these areas.

Community wellbeing: Enhancing community well-being through initiatives like public transport accessibility, and support for whānau wellbeing is a priority. This also includes targeted rates relief and funding for Māori-led delivery initiatives for community programmes.

Affordability Concerns: Not just for homeowners, but ongoing concern over the affordability of the proposed rates rise and other fees and charges, particularly given the on-going cost of living. This will even more so impact lower income households and the elderly who may be living off of superannuation payments. Suggestion that targeted communication of rebate and other

Equitable Investment: Concern that Māori remain disproportionally affected by issues like housing and transport deprivation. Council investment and procurement pipelines don't translate into direct opportunities for iwi business or mana whenua participation such as workforce pathways for rangatahi and this could be considered through initiatives like place-based investment that works more closely with iwi and marae to deliver community-centred outcomes.

A summary of additional information provided by mana whenua

This table shows a summarised list of significant issues and priorities for mana whenua, and their request for council action.

Mana whenua entity	Mana whenua seek council action on these strategic priorities
Ngaati Whanaunga	• Consistent need for co-design and Te Tiriti based partnerships. • Improved transparency and accountability in funding and decision-making and opportunity to influence iwi outcomes • Greater investment in iwi-led initiatives. • Support for initiatives such as Hauraki Gulf Forum, Manakau Harbour Forum, provided they are appropriately resourced and reflect Ngaati Whanaunga/Mana whenua leadership. • Want focus on environment, whenua, parks and reserves, housing, economic development and partnerships. • Note economic impact of rates affordability on tangata whenua.

Mana whenua entity	Mana whenua seek council action on these strategic priorities
Te Ahiwaru	• Uphold te Tiriti o Waitangi obligations and embed tangata whenua leadership in council processes to affirm Te Ahiwaru identity and support Māori economic development. • Priorities and aspirations are around iwi-led procurement, turning participation into economic, cultural and environmental outcomes. • Protect wāhi tapu and taonga tuku iho from overdevelopment and enhance management with ahi kaa leadership. • Partner with Te Ahiwaru on ecological restoration, pest control, and climate initiatives to sustain natural systems. • Establish pathways for returning whenua to ahi kaa through co-governance and equitable land management. • Protect culturally and ecologically significant sites with ahi kaa leadership, enforce cultural monitoring protocols, and prevent overdevelopment near sensitive landscapes. • Restore natural systems through ecological initiatives, including waterway protection, pest management, and climate resilience efforts led by Te Ahiwaru. • Promote whaanau well-being through papakaainga housing, traffic safety improvements, and equitable council investment in South Auckland • Spoke about the equity lens mattering for future development if it is to be truly sustainable and fair. The consequence of long term under investment in South of Auckland, mokopuna and rangatahi are applying for 20+ jobs. It's not a lack of aspiration – it's a lack of opportunity. • Opportunities for Māori and iwi led tourism being an untapped potential. Auckland is overshadowed by Rotorua and Queenstown, as the entryway to the country and with the south being the gateway to the city, there are no Mana Whenua stories being told.

Mana whenua entity	Mana whenua seek council action on these strategic priorities

Te Ākitai Waiohua	• Embed equity in all decision-making, ensuring targeted resourcing for Māori to address historical disadvantages.
	• Strengthen mana whenua partnerships by formalising co-governance at local board, CCO, and council levels.
	• Ensure Māori priorities are visible in the annual plan, with transparent funding allocation and accountability measures.
	• Critical to address flood resilience and climate change adaptation. Climate change significantly impacts our Marae, Papākainga and Urupā.
	• Ensure infrastructure projects avoid impacts on te taiao.
	• Support continued engagement on strategic planning and projects to protect te taiao.
	• Sufficiently fund local board initiatives
	  ○ What's in train that helps to support Māori economic development?
	  ○ What is council doing other than Māori Outcomes?
	  ○ Housing our people is important to economic security
	  ○ Support initiatives for local youth employment and skills development.

Mana whenua entity	Mana whenua seek council action on these strategic priorities
Ngāti Tamatera	• Strengthen iwi partnership in governance, planning and delivery programmes. Iwi capability and participation in planning processes remains under resourced. • Increase investment in iwi-led climate resilience initiatives. • Procurement frameworks should include measurable weighting for Mana Whenua participation. • annual plan should support iwi-led housing solutions and papakāinga development. Enforcement-based approaches do not align with mana-enhancing, whānau-centred solutions and requires a coordinated approach focused on housing stability, prevention, and access to support services rather than displacement. • The annual plan presents an opportunity to strengthen place-based partnerships with mana whenua, particularly in areas such as climate resilience, environmental restoration, rangatahi capability development, and economic procurement pathways. Embedding iwi leadership in these programmes will support long-term regional resilience, cultural recognition and inclusive economic growth for Tāmaki Makaurau.

Ngāti Maru	• Ngāti Maru is concerned about the proposed 7.9 per cent rates increase, particularly in the current economic climate
	• The protection of wai and the health of Tikapa Moana remains a priority. Support increased investment in:
	  ○ Wastewater and stormwater infrastructure to reduce overflows into waterways
	  ○ Long-term planning that recognises cumulative impacts of development
	  ○ Protection and restoration of freshwater and coastal ecosystems
	  ○ Investment in prevention is critical and will avoid greater costs in the future.
	• Supports planning that reflects the realities of climate change and prepares communities for future risks.
	• Seeks a strengthened approach to genuine partnership with mana whenua.

Mana whenua entity	Mana whenua seek council action on these strategic priorities
Te Kawerau ā Maki	• Advance Priority Projects: Focus on Te Henga Marae and papakāinga, Waitākere Ranges Heritage Area initiatives, Te Onekiritea cultural precinct, and Riverhead Forest development. • Build on positive collaborations to negotiate a work programme that achieves mutual goals and strategic outcomes. • Integrate shared priorities into council's annual and long-term plans to ensure effective implementation of initiatives. • Understand that council can consider a broader range of options to address budget constraints including reviewing what council invests in and finding new ways to work with central government and other external partners (including the bed night levy which we in principle support). This could involve looking at the services council provides to the community and how they are delivered.
Te Patukirikiri	• Embed iwi voices within council committees, local boards, and key planning groups to ensure meaningful participation in decision-making. • Extend co-governance models beyond maunga and harbours to include additional whenua and water resources. • Note some households exceed the 5 per cent rates to income cap and this should be addressed • Address where service gaps are such as Māori engagement satisfaction rate, satisfaction with local roads and bus on-time performance • Rates support isn’t reaching whanau and this can be supported through iwi-led communications/clinics. • Te Patukirikiri supports expanding Auckland’s tourism sector. • Publish transparent plan for growing non-rates revenue.

Mana whenua entity	Mana whenua seek council action on these strategic priorities
Te Runanga o Ngāti Whatua	• Their kaupapa is to represent the high-level strategic interests and mana of our iwi; provide opportunities and resources to support their hapū; and champion Ngāti Whātua identity and tino rangatiratanga. They recognise and aim to grow the mana motuhake of the hapū that comprise ngā uri o Ngāti Whātua: Te Roroa, Te Uri o Hau, Ngā Maunga Whakahii o Kaipara, and Ngāti Whātua Ōrākei. • Requests that Auckland Council considers joining with Kaipara District Council in the Local Waters Done Well entity. Tāmaki ki Maunganui is the traditional tribal rohe of Ngāti Whātua and it is their preference to align with Auckland particularly in light of the relationship agreement entered into between both governing bodies. • Asks for re-consideration of the decision of Auckland Council to acquire through the Public Works Act, land compulsorily near Whititera o Reweti Marae near Waimauku.
Ngāti Whatua Ōrākei	• Seeks further opportunities to partner with council and others on destination management, marketing and major events activities in Auckland. • Emphasises that decisions made by local boards should be with engagement and consultation with the appropriate mana whenua for their area, iwi or hapū who can prove long-standing and irrevocable ties to a rohe - and not with all who claim ‘mana whenua’ status. • Interest in further discussions on collaboration opportunities with council (and local boards) about service and activity delivery options at a local level. e.g. heritage identity, tourism development, transport options, wai and natural environment protection, climate initiatives • Want to understand better rates rebates and initiatives and their impact on Māori.
Ngāti Rehua Ngātiwai Ki Aotea	• Environmental and pest protection on the island • Roading in the north of the island is an issue. • Want to complete a tourism strategy and bean industry leader in this sector • Want support for moana research projects

Mana whenua entity	Mana whenua seek council action on these strategic priorities
Ngā Maunga Whakahii	• Priorities and aspirations are around iwi-led procurement, turning participation into economic, cultural and environmental outcomes. • Marae central to cultural continuity, acknowledge the contribution made during floods and for ongoing resilience.

Ngāti Tamaoho, Te Uri o Hau, Ngāi Tai ki Tāmaki,	• Have strategic direction for the next 100 years
	• Collective / collaborative approach to addressing issues of mutual benefit/ concern
	• Concern about a more sustainable approach to intensification in their rohe
	• Town centres and community facilities in Drury
	• Three areas of focus
	  ○ Heritage and identity
	  ○ Manukau Harbour
	  ○ Economic prosperity

Te Patukirikiri	• Seeking input into the region's destination plan • Seeking early engagement • environmental collaboration • reflecting our identity • economic development • Maintaining the ongoing relationships, we are doing our bit for the community and welcome codesign on opportunities such as maritime school, maritime safety and operations plans
Te Ahiwaru	• Self-determination through iwi-led governance and enterprise protection, preservation, and restoration of sacred sites and taonga, led by ahi kaa. • Environmental restoration and climate resilience. • Land return into active mana whenua stewardship. • Wellbeing through papakaainga, safety, meaningful work, and cultural connection.

Mana whenua entity	Mana whenua seek council action on these strategic priorities
Ngā Maunga Whakahii o Kaipara	• Want cost effective transport plans. This includes the North-West Busway, adequate park and ride, ferry services and walking and cycling options. • The management of water is vital to everything and needs to have a long-term plan. Use of aquifers, dams, storage and water sources needs to be clear and sustainable. Plan Change 120 to allow for 1.6 million more Aucklanders, should not proceed without clear plans for water supply, use and treatment. Waste Water/Storm Water plans and infrastructure currently have not kept up with growth. • Future Urban Growth areas across Rodney, from Red Hills in the South, Dairy Flat in the East, Warkworth in the North have all have interim services or potential solutions. Failure of these could impact our waterways and the environment. • Would like to see Marae included for support, as part of Community Facilities. Marae across South Kaipara have played a key role in assisting, wider community and travellers in times of need. Stranded travellers on State Highway 16 due to storm even.
Ngāti Te Ata	• Environmental Management: protection of waterways, wetlands, and the separation of stormwater from natural water systems, advocating for water harvesting and treatment. • Development Focus: They are heavily involved in consultations for new structure plans, particularly in Drury, focusing on sustainable urban design.
Waikato – Tainui	• Interested in locations regarding corridor intensification and infrastructure for those corridors? • Issues around Waikato River to fulfil water availability for the1.4 million new housing developments • Climate change, biodiversity, looking into the future of how the city “hums” • Outstanding claims Wai 30 claims - Manukau Harbour, land blocks, Hunua West Coast Harbours, Waiuku, Whangaroa area – all will require consideration.

Mana whenua entity	Mana whenua seek council action on these strategic priorities
Ngāti Pāoa	• Ngāti Pāoa Iwi Trust acknowledges the council's stated priorities for transport, water services, infrastructure investment, and local board delivery, and emphasises the importance of embedding genuine partnership with mana whenua across these focus areas • The Ngāti Pāoa Claims Settlement Act 2025 came into effect on 4 March 2026, a date of particular significance as it coincides with the day in 1840 when Ngāti Pāoa Rangatira signed Te Tiriti o Waitangi at Karaka Bay in Tāmaki Makaurau. • Auckland Council has an important role in giving effect to the intent of the settlement through its governance, planning, consenting, and co-management functions. • Ngāti Pāoa Iwi Trust has clear aspirations to develop housing and community infrastructure at Ōmaru, Point England, on certain transferred properties in a manner that aligns with tikanga Māori, whānau wellbeing, and long-term sustainability •

ATTACHMENTS

Attachment		Page number
Attachment One:	Submitter breakdown	49
Attachment Two:	Other feedback received (Q4)	51
Attachment Three:	Organisations that attended the Organisation / Interest Group Have Your Say Events	55
Attachment Four:	Results by local board	56

ATTACHMENT ONE: Submitter breakdown

Who we have heard from

The information below shows demographic information as provided by submitters. Not all submitters responded to each question.

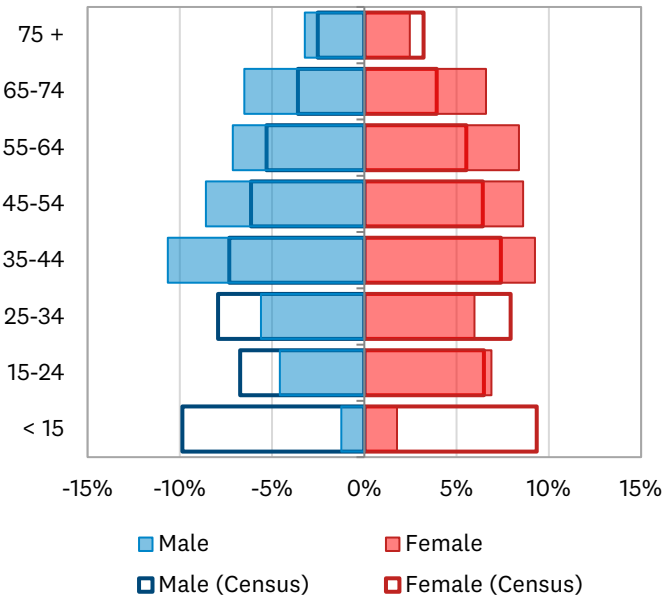
TOTAL RECEIVED

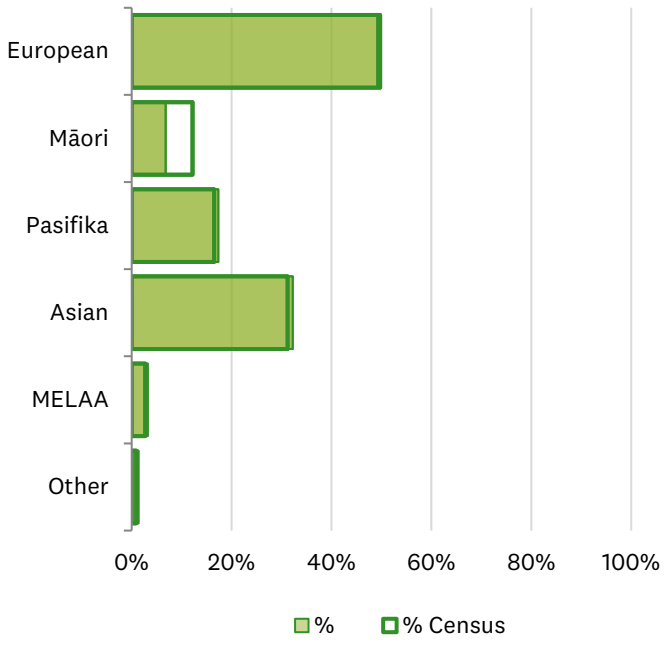
GENDER	#	%
Male	2,932	48%
Female	3,144	51%
Another gender	35	1%
Total	**6,111**	**100%**

AGE	Male	Female	Other	Total	%
< 15	72	102	0	179	3%
15 – 24	264	397	9	681	12%
25 – 34	323	344	8	690	12%
35 – 44	614	533	2	1,181	20%
45 – 54	495	496	1	1,020	18%
55 – 64	411	482	3	911	16%
65 – 74	375	380	1	767	13%
75 +	186	142	0	335	6%
Total				**5,764**	**100%**

ETHNICITY	#	%
European	**2,665**	**49%**
Pākehā/NZ European	2,487	46%
Other European	178	3%
Māori	**369**	**7%**
Pasifika	**941**	**17%**
Samoan	519	10%
Tongan	115	2%
Cook Islands Māori	122	2%
Other Pasifika	185	3%
Asian	**1,748**	**32%**
Chinese	866	16%
Indian	455	8%
Korean	233	4%
Southeast Asian	106	2%
Other Asian	88	2%
Middle Eastern/Latin/African	**174**	**3%**
Other	**73**	**1%**
Total	**5,423**	**NA***

COMPARISON TO CENSUS



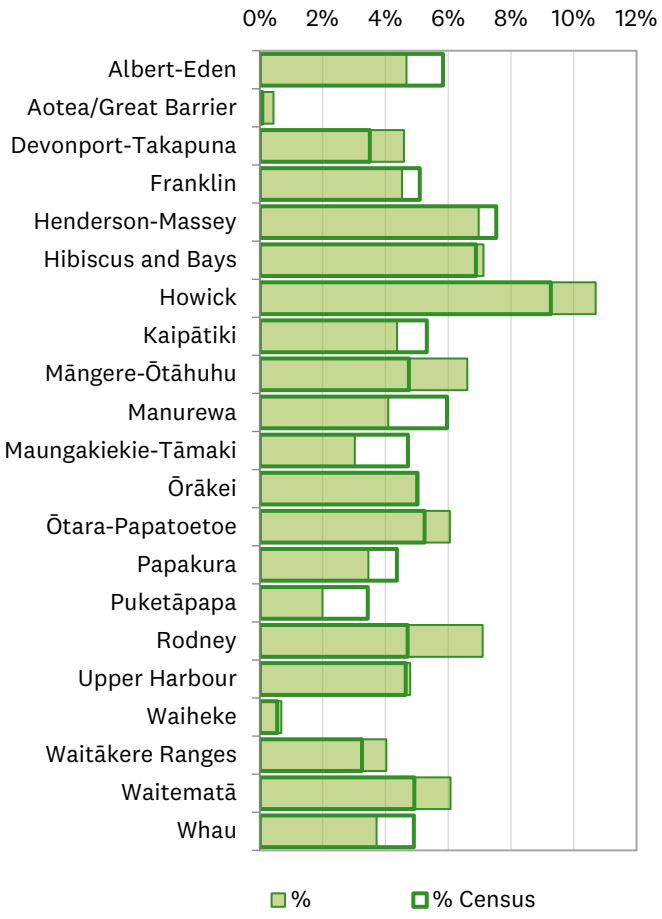


* Does not add to 100% as people may select more than one ethnicity

TOTAL RECEIVED

'YOUR LOCAL BOARD'	#	%
Albert-Eden	527	4%
Aotea/Great Barrier	49	<1%
Devonport-Takapuna	521	4%
Franklin	518	4%
Henderson-Massey	788	6%
Hibiscus and Bays	801	7%
Howick	1201	10%
Kaipātiki	493	4%
Māngere-Ōtāhuhu	741	6%
Manurewa	462	4%
Maungakiekie-Tāmaki	342	3%
Ōrākei	566	5%
Ōtara-Papatoetoe	680	6%
Papakura	390	3%
Puketāpapa	226	2%
Rodney	807	7%
Upper Harbour	546	4%
Waiheke	77	1%
Waitākere Ranges	459	4%
Waitematā	690	6%
Whau	424	3%
Not supplied or outside Auckland	841	7%
Total	**12,147**	**100%**

COMPARISON TO CENSUS



Note:

Local boards are listed in alphabetical order for ease of navigation. Submitters can provide their suburb or look-up their local board online should they not know this.

ATTACHMENT TWO: Other feedback received (Q4)

Note: the themes listed below focus on council services and activity areas, rather than other general themes. The most common general themes are listed under 'Q4 Other feedback' in the body of the report.

Regional Council activity area	Individuals	Organisations
Improve public transport	436	29
City infrastructure needed	411	19
Community engagement	258	37
Park management	235	21
Improve roads	225	2
Reduce public transport costs	207	6
Support cycling infrastructure	201	5
Public safety measures	189	15
Oppose investment in public transport	168	2
Fairer community funding	163	17
Community services	161	28
Tupuna Maunga Plan	156	12
Traffic issues	129	2
Environmental initiatives	127	14
Economic development	103	18
Parking concerns	101	0
Housing development	77	5
Climate adaptation initiatives	66	2
Heritage concerns	54	7
Public events	54	6
Sewerage and wastewater	47	3

Regional Council activity area	Individuals	Organisations
Public health initiatives	44	5
Developer contributions	38	7
Drinking water quality	36	6
Waste management	35	3
Library management	32	5
Oppose cycling infrastructure	31	1
Town centre improvements	29	2
Bylaws and regulations	29	1
Flood resilience and stormwater management	27	3
Mayor and elected representatives	27	1
Tourism promotion	26	5
Arts and cultural initiatives	23	4
Sport and fitness facilities	10	3

ATTACHMENT THREE: Organisations that attended the Organisation / Interest Group Have Your Say Events

Attended an event
Auckland Citizens Advice Bureaux
Auckland Philharmonia
Auckland Ratepayers' Alliance
Campaign for Better Transport
Civic Trust Auckland
Greater Auckland
Kaipātiki Project
Massive Theatre Company (Massive Company Trust)
Northern Action Group
NZ Pan African Broadcasting Corporation Charitable Trust
Pest Free Waitākere Ranges Alliance
Property Council New Zealand
PSA Te Pūkenga Here Tikanga Mahi
Stop Auckland Sewage Overflows Coalition
The Tree Council
TOUCH COMPASS
Upper Waitemata Ecology Network
Urban Development Institute of New Zealand

ATTACHMENT FOUR: Results by local board

Q1. Overall direction for the annual plan

Q1. Feedback from individuals by local board

Local Board	Total responses	Support all	Support most	Do not support most	Do not support any	I don't know
Albert-Eden	354	18%	39%	24%	13%	6%
Aotea/Great Barrier	7	14%	57%	29%	0%	0%
Devonport-Takapuna	277	11%	48%	25%	11%	5%
Franklin	212	8%	36%	28%	22%	6%
Henderson-Massey	511	13%	37%	23%	21%	6%
Hibiscus and Bays	377	10%	33%	36%	18%	3%
Howick	617	17%	30%	26%	15%	13%
Kaipātiki	262	10%	37%	31%	15%	8%
Māngere-Ōtāhuhu	282	40%	17%	18%	21%	4%
Manurewa	252	32%	31%	18%	13%	6%
Maungakiekie-Tāmaki	220	29%	30%	22%	14%	5%
Ōrākei	258	12%	42%	24%	15%	6%
Ōtara-Papatoetoe	203	30%	22%	19%	20%	10%
Papakura	122	7%	29%	34%	27%	3%
Puketāpapa	139	14%	34%	39%	9%	4%
Rodney	385	8%	21%	40%	26%	5%
Upper Harbour	345	10%	37%	30%	18%	5%
Waiheke	34	9%	41%	32%	18%	0%
Waitākere Ranges	253	9%	37%	26%	18%	10%
Waitematā	376	13%	40%	24%	15%	9%
Whau	283	29%	30%	22%	11%	8%

Note - this table only includes submissions where the local board area in which a submitter resides is known.

Q1. Feedback from organisations by local board

Local Board	Total responses	Support all	Support most	Do not support most	Do not support any	I don't know
Albert-Eden	2	1	1	0	0	0
Aotea/Great Barrier	0	0	0	0	0	0
Devonport-Takapuna	5	0	3	2	0	0
Franklin	7	0	5	0	1	1
Henderson-Massey	4	1	3	0	0	0
Hibiscus and Bays	1	0	1	0	0	0
Howick	1	0	0	1	0	0
Kaipātiki	1	0	0	1	0	0
Māngere-Ōtāhuhu	0	0	1	0	0	0
Manurewa	3	1	1	0	1	0
Maungakiekie-Tāmaki	3	0	1	1	1	0
Ōrākei	7	0	7	0	0	0
Ōtara-Papatoetoe	1	0	1	0	0	0
Papakura	1	0	0	1	0	0
Puketāpapa	2	0	2	0	0	0
Rodney	4	0	3	1	0	0
Upper Harbour	3	0	2	0	0	1
Waiheke	0	0	0	0	0	0
Waitākere Ranges	2	1	1	0	0	0
Waitematā	4	0	3	0	1	0
Whau	5	0	5	0	0	0
Regional organisations	18	1	15	0	0	2