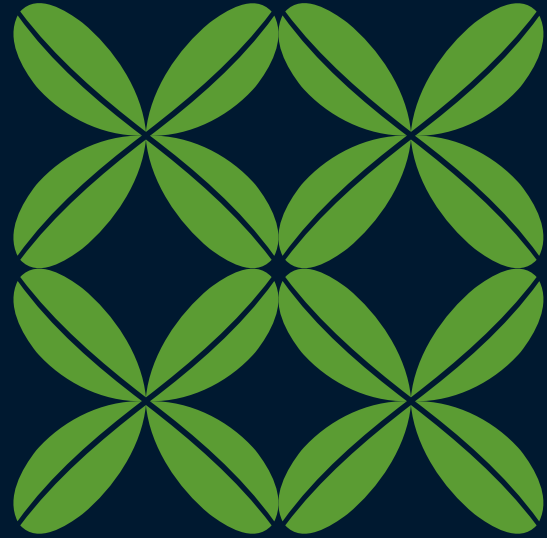
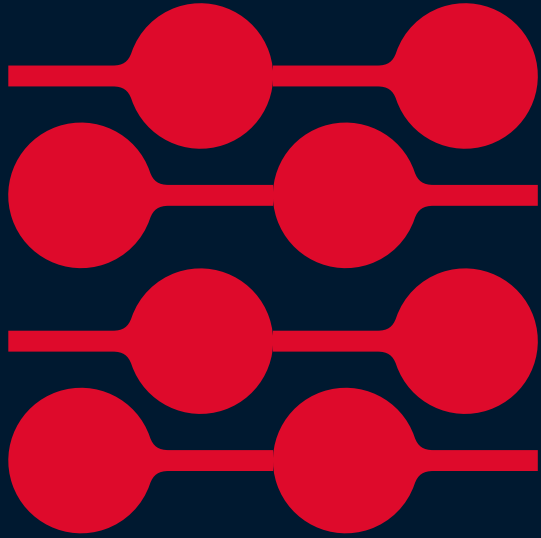




# **Henderson-Massey Local Board Plan 2026 Summary of Feedback**





# Summary of feedback on the draft Henderson-Massey Local Board Plan 2026

## Purpose

This report summarises feedback received during the public consultation in June/July to inform the development of the Henderson-Massey Local Board Plan. This summary aims to capture themes rather than detail every point of feedback received.

## Executive Summary

Local board plans are strategic three-year plans developed in consultation with the community. They set out the direction for the local area reflecting community aspirations and priorities, and guide:

- decisions on local activities, projects, and facilities
- local board input into the council's regional strategies and plans, including the Auckland Plan
- how local boards will work with other agencies, including community groups, central government agencies and council-controlled organisations that play key roles in the area
- funding and investment decisions.

Local board plans focus on the key areas local boards are responsible for and include objectives and some of the key initiatives that will be carried out to achieve them.

## Engagement Approach

The draft Henderson-Massey Local Board Plan 2026 was developed using feedback received from public engagement carried out between November 2025 and April 2026. Feedback previously heard from the community on a wide range of topics, particularly during the 2026 Annual Budget consultation period, was also considered.

Between 23 June and 23 July 2026, the local board consulted on the draft plan to hear the community's thoughts. Feedback was received through:

- Have Your Say events
- community and partnership events
- written submissions including online and hard copy forms
- emails and letters
- digital tools including the AK Have Your Say website, Stories and Buzzly (an online tool for rangatahi youth)

Support was provided to submitters including:

- Translated and interpreted summary draft Local Board Plans and feedback forms
- Information at Auckland Council libraries
- Online webinars and information available on the AK Have Your Say hub page.

This report summarises the key activities that took place and the feedback that was heard during both the early engagement and the consultation period.



## Māori engagement

### *Mana whenua*

A co-ordinated approach was taken by local boards so that mana whenua were invited to engage with relevant local boards in one hui rather than receiving separate invitations from each local board. For the Henderson-Massey Local Board, engagement took place through two Rangatira ki te Rangatira Governance Hui with Te Kawerau ā Maki and West Local Boards in March and July.

Mana whenua were sent a copy of the draft local board plan in June 2026 and encouraged to provide written feedback through multiple options including through a new iwi feedback form developed specifically for mana whenua to be able to have their say across multiple local boards within their rohe (area of interest). Te Kawerau ā Maki elected to provide feedback via the Rangatira ki te Rangatira Governance Hui and in writing.

### *Marae and mātāwaka*

A regional partnership was formed with Te Kotahi-ā-Tāmaki (marae collective) for the purposes of engaging with marae across Tāmaki Makaurau, supported by online hui to engage with mātāwaka and marae during the early engagement and consultation periods.

Like the new iwi feedback form, a new marae feedback form developed specifically for marae to be able to have their say in a way that reflected their priorities.

Feedback from mātāwaka was via Te Kotahi-ā-Tāmaki (marae collective) and a mātāwaka hui held at Hoani Waititi Marae with the three west local boards in March, and a Mātāwaka Network of Practice hui in July.

## Stakeholder and community engagement

Table 1: Summary of early engagement activities

| Activity                                                          | Who was involved                                                                                                                                                                                                                   | How many people participated                                             |
|-------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------|
| Huingā Rangatira – mana whenua engagement with Te Kawerau ā Maki. | <ul style="list-style-type: none"><li>A Rangatira ki te Rangatira Governance Hui was held on Friday 27 March 2026 and Friday 3 July between Te Kawerau ā Maki, Henderson-Massey, Whau and Waitākere Ranges Local Boards.</li></ul> | Friday 27 March 2026 - 21 Attendees<br>Friday 3 July 2026 – 15 attendees |
| Mātāwaka hui                                                      | <ul style="list-style-type: none"><li>Hui held on Monday 30 March 2026 at Hoani Waititi Marae with Henderson-Massey, Whau and Waitākere Ranges Local Boards.</li></ul>                                                             | 9 pieces of feedback received during the korero.                         |
| Henderson Christmas Festival                                      | <ul style="list-style-type: none"><li>Early engagement pop up stall held at the festival held at Corban Arts Estate on Saturday 23 November 2026.</li></ul>                                                                        | 292 pieces of feedback received                                          |
| Performing Arts in the Park                                       | <ul style="list-style-type: none"><li>Early engagement pop up stall held at the event at Triangle Park, Massey on Saturday 7 December 2026.</li></ul>                                                                              | 184 pieces of feedback received                                          |
| Waitangi @ Waititi                                                | <ul style="list-style-type: none"><li>Early engagement pop up stall held at Parrs Park, Oratia on Friday 6 February 2026.</li></ul>                                                                                                | 492 pieces of feedback received                                          |



|                                     |                                                                                                                                                                                                                                                                                                                                        |                                                                   |
|-------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------|
| Come Fly a Kite                     | <ul style="list-style-type: none"> <li>Early engagement pop up stall held at Orangihina Park, Te Atatū Peninsula on Saturday 8 February 2026.</li> </ul>                                                                                                                                                                               | 380 pieces of feedback received                                   |
| Henderson Heroes Event              | <ul style="list-style-type: none"> <li>Early engagement pop up stall held at the annual event on Saturday 21 February 2026.</li> </ul>                                                                                                                                                                                                 | 430 pieces of feedback received<br>2 formal submissions received. |
| Te Kotahi a Tāmaki Marae Collective | <ul style="list-style-type: none"> <li>An early engagement hui was held with the Collective on Tuesday 31 March, where key priorities identified included resilience, environmental protection, wellbeing, infrastructure, and funding support.</li> <li>Further kōrero with the Collective is planned during the SCP phase</li> </ul> |                                                                   |

Table 2: Summary of consultation activities during the consultation period

| Activity                                               | Who was involved                                                                                                                                                                                                                                                                                                                                                                                                                                      | How many people participated                                                                                                                                                                                                                                                                                        |
|--------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Have Your Say Event                                    | This was a publicly promoted opportunity to provide feedback or ask questions directly with an elected member. Held at Te Atatū Peninsula library.                                                                                                                                                                                                                                                                                                    | There were 29 spoken interactions, 29 attendees and 29 submission forms provided                                                                                                                                                                                                                                    |
| Buzzly campaign                                        | Buzzly is an online engagement platform for rangatahi ((under 25) that was used to seek feedback on the draft Henderson-Massey Local Board plan Youth took part in feedback processes via a variety of methods with incentives such as payment and/or prizes on offer.                                                                                                                                                                                | 13 pieces of feedback were received                                                                                                                                                                                                                                                                                 |
| Marae and mātāwaka regional hui on Friday 03 July 2026 | Local Board project team, Local Board engagement advisors and members of Te Kotahi-ā-Tāmaki (marae collective)                                                                                                                                                                                                                                                                                                                                        | <p>Marae and mātāwaka representatives including:</p> <ul style="list-style-type: none"> <li>Te Mahurehure marae (Albert-Eden)</li> <li>Whaataapaka marae (Franklin)</li> <li>Mataatua marae (Māngere-Ōtāhuhu)</li> <li>Te Awamaarahi marae (Port Waikato, closest to Franklin)</li> <li>And individuals.</li> </ul> |
| Community Partner events                               | <p>The following community partners held events to support the consultation:</p> <ul style="list-style-type: none"> <li>ZEAL</li> <li>Waitakere Chinese Association</li> <li>Henderson Chinese Association</li> <li>Tapasa Navigating Futures</li> <li>Falelalaga</li> <li>Chapel Church Seniors Group</li> <li>Sign West</li> <li>Auckland Environmental Protection Incorporation</li> <li>Waitakere College</li> <li>St Dominics College</li> </ul> | Numbers varied, each event reaching different communities in different ways. Content was aimed at getting specific perspectives, raising awareness and directing attendees to online or hardcopy feedback options.                                                                                                  |



## **Submissions from national, regional and local organisations**

These organisations provided submissions to Henderson-Massey Local Board:

- National Public Health Service - Northern Region
- The Outdoor Access Commission Herenga ā Nuku Aotearoa
- City Builders Association
- BestStart Educare Limited
- The Tree Council
- Te Kotahi a Tāmaki
- Aktive
- Te Taumata Toi-a-Iwi, Auckland regional arts trust
- Tuia Waitākere (formerly Sport Waitākere)
- West Auckland Deaf Community
- Le Moana West Collective
- Gardens4Health
- Petra Worship Centre Christian Church
- Revive Rathgar
- Henderson-Massey Youth Council
- Te Atatū Peninsula Business Association
- The Whau River Catchment Trust
- Kai West Collective
- For Communities Against Alcohol Harm
- Healthy Auckland Together
- Forest & Bird
- Auckland Christian Mandarin Church
- Safekids Aotearoa
- Community Waitakere
- ZEAL
- Tapasa

## **Summary of feedback**

### **General feedback on the draft Henderson-Massey Local Board Plan**

The draft Henderson-Massey Local Board Plan 2026 received 569 pieces of feedback across all platforms.

- 144 online submissions
- 141 hard copy forms
- 16 emails

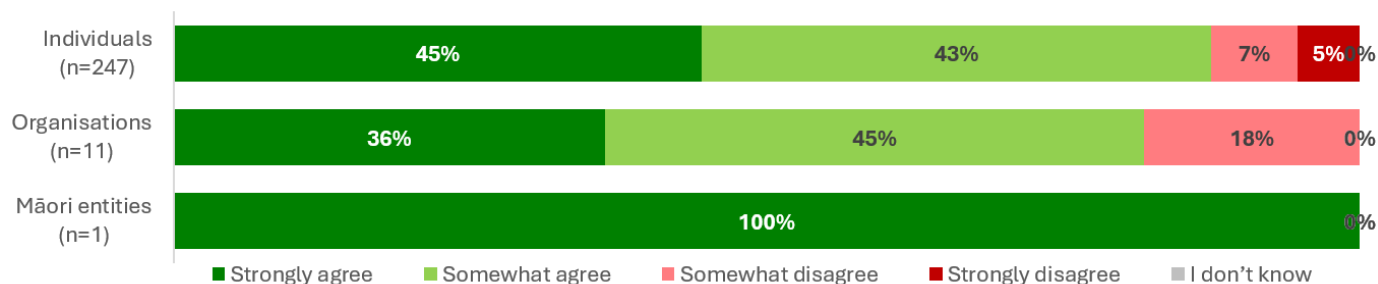
267 pieces of feedback from:

- Buzzly - 13
- Easy Read - 3
- Events – 251



## Community

What do you think of the ways we propose to meet the community's needs in this area of focus?



Key themes from the feedback included:

- Strong support for creating an inclusive, diverse, and connected community where people feel represented and able to participate.
- Strong support for prioritising Māori and Pacific voices and partnerships.
- A small cohort commented that all ethnic groups should receive equal attention and did not agree with emphasis on specific groups.

### Highest Facility Priorities

- Swimming pool/aquatic centre
- Public toilets
- Playgrounds and sports facilities
- Youth spaces
- Community hubs (especially Pasifika-focused)
- Accessible facilities for Deaf, disabled and older residents

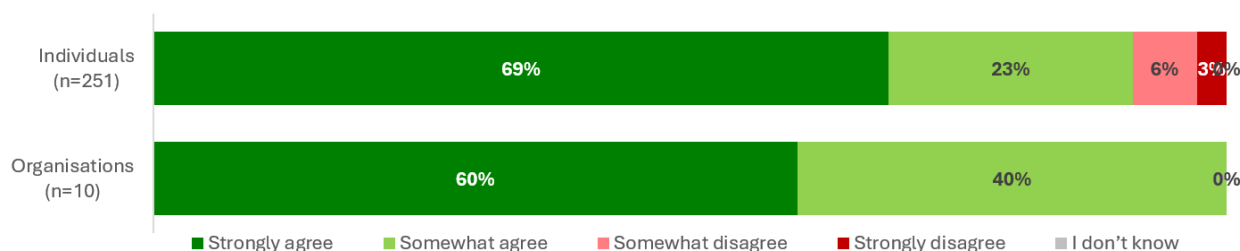
### Other Priorities

- Youth leadership and engagement
- Better management of urban growth
- Improving safety in public spaces
- Ensuring accessibility and inclusion in practical ways

A small cohort commented that all ethnic groups should receive equal attention and did not agree with emphasis on specific groups.

## Natural Environment

What do you think of the ways we propose to meet the community's needs in this area of focus?



Key themes from the feedback included:

- Desire for action to clean waterways, reduce pollution, concern about rubbish dumping, contaminated streams and sewage overflows.
- Support for protecting and restoring the natural environment, tree planting, native vegetation restoration and biodiversity projects.
- Desire for community involvement, education, school programmes, planting initiatives and volunteer opportunities.

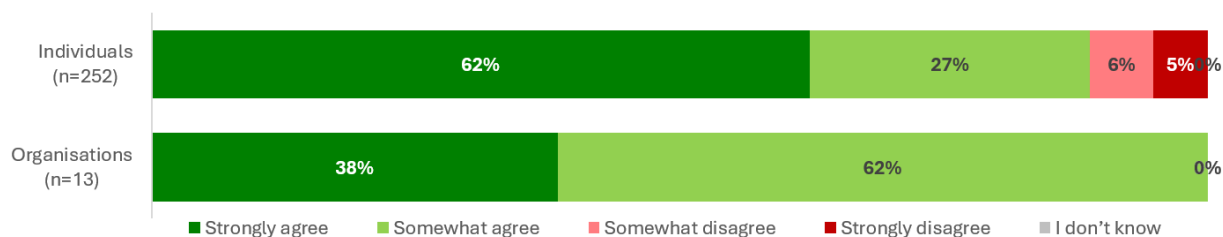
### Common suggestions for action, or adding specific mention in the plan:

- More rubbish bins in parks and public spaces.
- Community and school-based environmental education.
- Stream, harbour and beach clean-ups.
- More native tree planting and green corridors.
- Stronger pollution enforcement and monitoring.
- Greater support for local environmental groups.
- Improved flood resilience and stormwater management.
- Community gardens, food forests and edible landscapes.



## Built Environment

What do you think of the ways we propose to meet the community's needs in this area of focus?



Concerns with community safety, particularly around Henderson and Te Atatū.

Submitters mentioned:

- CCTV and lighting
- Safer transport hubs
- Safer walking environments
- Reduced anti-social behaviour

Many comments described Henderson as run down, neglected, unsafe and lacking vibrancy.

Strong support for revitalisation and investment.

Accessibility for all age groups and abilities. Submitters highlighted:

- Disabled parking shortages
- Wheelchair access
- Mobility scooter access
- Better footpaths and crossings
- Inclusive community spaces

Development was supported but concerns raised about:

- Loss of green space
- Insufficient parking
- Poor urban design
- Inadequate supporting infrastructure

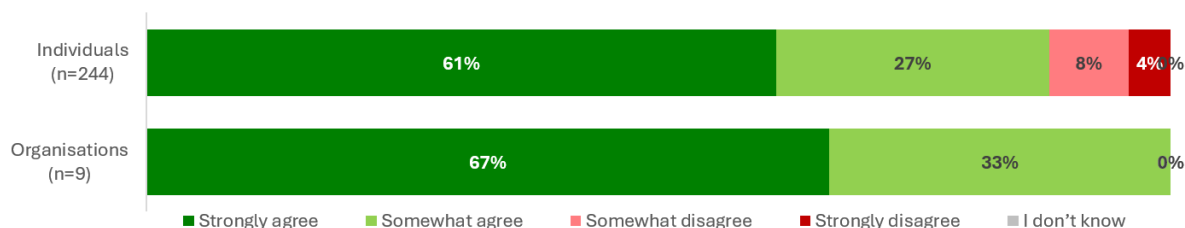
Desire for more places to gather, youth-friendly facilities, more/better playgrounds and parks and community events and activities

Support for the overall theme but concerns about

- Clearer delivery plans and measurable outcomes
- Safer town centres
- Investment in existing facilities before building new ones
- Better accessibility and inclusion
- Town centre renewal, especially Henderson, Massey and Te Atatū

## Opportunity and prosperity

What do you think of the ways we propose to meet the community's needs in this area of focus?



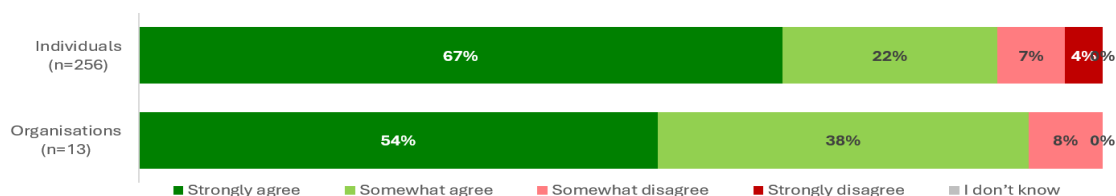
Support for:

- Supporting local businesses
- Growing local jobs and economic opportunities
- Youth employment, mentoring and skills development
- Creative industries and arts sector growth
- Revitalising Henderson town centre

Main Concerns:

- Infrastructure lagging behind population growth
- Housing intensification and parking issues
- Lack of detail about implementation
- Henderson town centre decline and anti-social behaviour

## Transport



Biggest areas of support were:

- Better and more reliable public transport.
- Improved walking and cycling networks.
- Completion of the Te Whau Pathway.
- Safer connections to schools, stations and town centres.
- Better first-and-last-leg public transport connections.

Concerns:

- Public transport reliability, cancellations, poor connections.
- Traffic congestion worsening with population growth.
- Lack of parking associated with higher-density housing.
- Perceived low value of some cycleway investments.
- Safety issues around train stations, bus stops, roads and school environments.



## Other questions asked

As part of the draft local board plan consultation, the following additional question was asked.

*We have limited resources. what should we focus on most?*

Submitters responded with the following themes, with 1 being the most frequent down to eight being the least frequent.

1. **Transport, roads & traffic** - Better public transport; busway and feeder services; road congestion; road repairs and potholes; parking pressures; walking and cycling connections; Completion of Te Whau Pathway; Safer school and pedestrian routes
2. **Environment, climate & green spaces** - Protecting natural areas; native planting and biodiversity; water quality; climate resilience; flood mitigation; retaining open space and trees; environmental restoration
3. **Community facilities, spaces & connection** - Libraries; community centres and halls; community events; accessible public spaces; cultural hubs; social cohesion
4. **Safety & security** - Safer streets; more policing; community safety; safer public transport; better lighting; safety around schools
5. **Infrastructure (water, flooding, drainage, core services)** - Water pressure; three waters; stormwater systems; drainage; flood resilience; stick to core council responsibilities.
6. **Youth, Recreation & Sport Facilities** - Basketball courts; multi-sport facilities; youth spaces; activities for young people; safe places for youth
7. **Economic development** - Local jobs; business support; entrepreneurship; town centre revitalisation; economic growth
8. **Housing Density / Development Concerns** - concern about high-density housing; infrastructure not keeping pace with growth; loss of green space; pressure on roads and parking

## Māori Outcomes

Delivering outcomes for Māori is an important feature of the draft Henderson-Massey Local Board Plan.

Māori outcomes respond to both the Council's legislative obligations and to extensive engagement with Auckland's Māori communities.

The draft plan proposed the following objectives and priorities that specifically support Māori outcomes in our area:

### Community

Objective: Strong, enduring relationships with mana whenua and mātāwaka ensure Māori aspirations and priorities inform and guide local decision-making.

Key initiatives:

- Continue to support mana whenua naming of parks, reserves and facilities, including interpretive signage that tells the stories of sites of significance to Māori.
- Continue to support the goal of a Te Kawerau ā Maki marae and papakāinga development on ancestral whenua in Te Henga and community aspirations for a mātāwaka marae on Harbourview / Orangihina in Te Atatū.
- Alongside Waitākere Ranges and Whau Local Boards, continue to support the Kaitūhono role, to strengthen the relationship with Hoani Waititi Marae and make sure Māori voices are better heard in engagement with local boards in west Auckland.



- Alongside Waitākere Ranges and Whau Local Boards, hold regular ‘Rangatira ki Rangatira’ hui with Te Kawerau ā Maki.
- Alongside Waitākere Ranges and Whau Local Boards, support a Te Kawerau ā Maki community officer role, to better connect with local boards and the council.

### **Natural environment**

Objective: The mauri of the awa, harbour, and ngāhere in Henderson-Massey flourishes.

Key initiative: Support local environmental groups and organisations to work with Te Kawerau ā Maki to ensure ecological initiatives are grounded in and guided by mātauranga Māori.

### **Built environment**

Objective: Community places and spaces are more accessible, sustainable and improve our collective wellbeing.

Key initiative: Continue to work with mana whenua to plan and design new community places.

Te Kawerau ā Maki are consistent in saying that community wellbeing and the environment, particularly the lack of water infrastructure care in west Auckland, are key priorities.



## Climate outcomes

Local Boards also have an important role to play in leading and supporting Auckland's response to the climate emergency, including supporting regional climate plan initiatives, integrating climate awareness into all decisions, including community investment.

The draft plan proposed the following specific objectives and priorities that specifically support climate outcomes in our area:

### Community

Objective: Communities are prepared for rapid urban change and supported to be resilient to the effects of a changing climate.

Key initiatives:

- Regularly review and update the Henderson-Massey Local Board Emergency Readiness and Response plan and the Henderson-Massey Local Climate Action Plan: Whakarauora Āhuarangi.
- Support neighbourhood initiatives that strengthen community food resilience such as local food hubs, community kitchens, food skills programmes and māra kai.

### Natural Environment

Objective: The mauri of the awa, harbour, and ngāhere in Henderson-Massey flourishes.

Key initiative: Increase tree cover within the local board area by implementing actions from the Local Board Urban Ngāhere Strategy in coordination with work on the 'blue-green' network.

Objective: Our communities are resilient to climate change and know about ways to incorporate sustainability into their daily lives.

Key initiative: Support community-led initiatives and projects that encourage sustainable lifestyles, reduce waste and strengthen climate resilience.

### Built Environment

Objective: Community places and spaces are more accessible, sustainable and improve our collective wellbeing.

Key initiative: Make sure we consider sustainability and accessibility when we build and maintain community facilities and buildings

### Transport

Objective: Well-planned road and public transport networks.

Key initiative: Develop a response programme for storm-related road risks.

The feedback supported these climate related themes and confirmed the need for climate action.



## Equitable outcomes

Local Boards also have an important role to play in supporting and ensuring that Auckland's diverse communities and ensuring that local communities have what they need to thrive, where whānau have a good life, and where all Aucklanders can participate and belong.

The draft plan proposed the following objectives and priorities that specifically support equitable outcomes in our area:

### Community

Objective: Diversity is celebrated and valued. Our communities are empowered and feel a sense of belonging.

Key initiative: Prioritise investment in communities with the most need. Support initiatives led by the community, for the community.

Objective: Community places and open spaces work for everyone.

Key initiatives:

- Develop parks, community and play spaces that can be easily used and accessed by everyone and meet the needs of the community.
- Continue assessing leases and programming in community facilities, to make sure they meet the needs of a growing and diverse population.

### Opportunity and prosperity

Objective: Prosperity grows at the local level

Key initiative: Support initiatives that provide mentoring, skills training and work experience for young people, including rangatahi Māori.

The feedback supported these outcomes for communities of greatest need , but emphasised the pressure of the cost of living on community, and their need for ongoing support via services, funding and access to facilities.



## Who we heard from

The tables and graphs below indicate the demographic profile of those that answered the demographic questions.



75 + 65-74 55-64 45-54 35-44 25-34 15-24 < 15

