Annual Plan 2026/2027

Summary of consultation feedback

April 2026

Annual Plan 2026/2027
Key milestones April – June 2026

22 April
Budget Committee Workshops

- Present regional feedback
- Advisory panels feedback

29 April
Budget Committee Workshop

Budget Refresh

6 May
Budget Committee Workshop

Local Board input to the Annual Plan

18 May
Budget Committee drop-in

Other rates, fees and charges

20 May
Budget Committee Workshop

Discuss final Mayoral Proposal

26 May
BC/GB meeting

Confirm AP content and Mayoral proposal

18 June
Governing Body drop in session

Final annual plan documents

30 June

Governing Body Meeting

Adopt Annual Plan 2026/2027

Engagement Approach

AK HAVE YOUR SAY

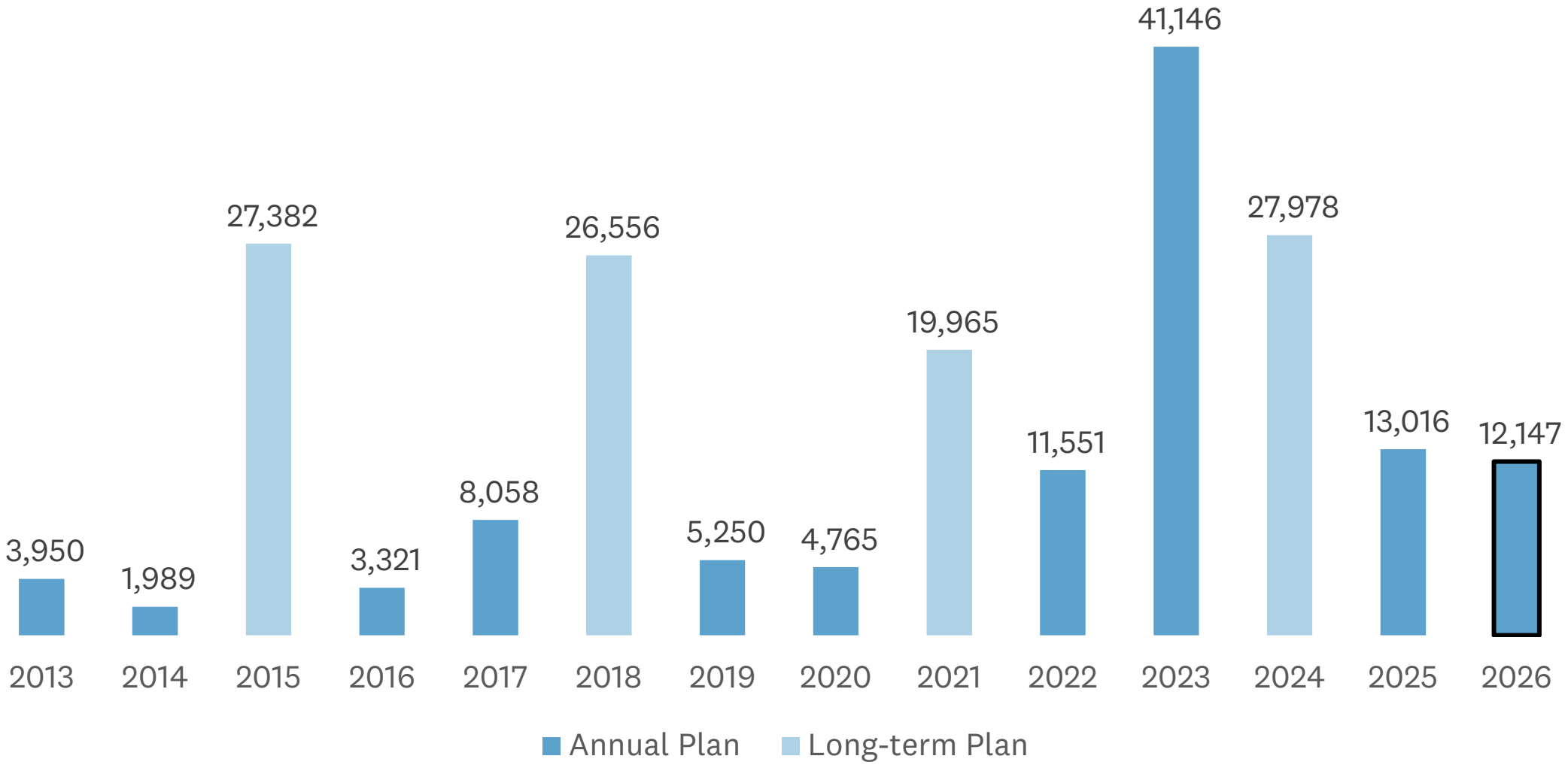
Overall Engagement Plan

- **Digital and in person channels**
  - Wide range of events
- **Diverse Audiences**
  - Translations
    - Community Partners
- **Pasifika**
  - Targeted fono
    - Additional North fono
- **Accessibility**
  - Low sensory hour(s)
    - Audio recording
      - Video explainer
        - Call back support
  - Easy Read
    - Large print
      - Pick your priorities tool
        - Accessibility widget

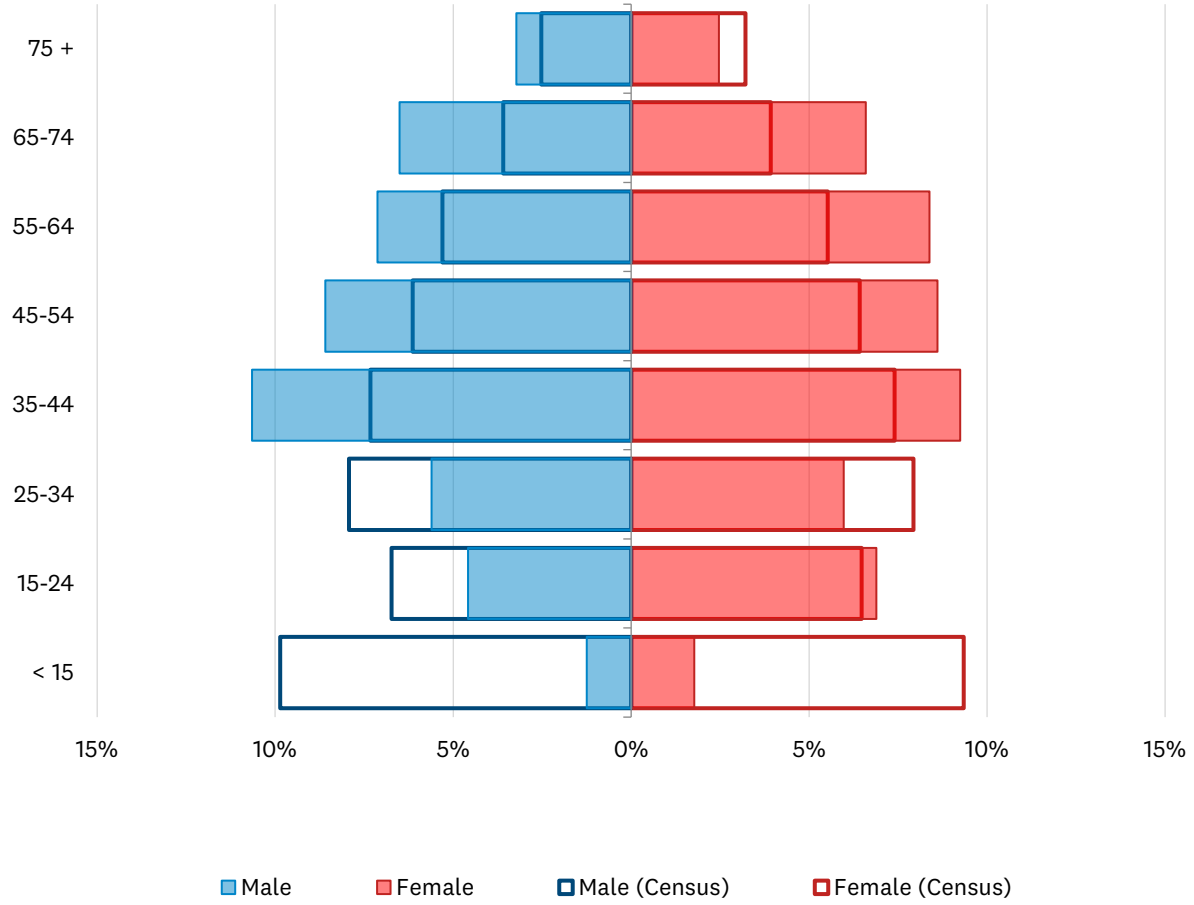
Māori engagement on Annual Plan 2026/2027

- To meet out obligations under the Local Government Act 2002 and our Te Tiriti o Waitangi based commitments, Auckland Council supported and facilitated Māori engagement on the 2026/2027 Annual Plan.
- We provided opportunities for mana whenua to engage early and meaningfully, as part of a Long-term Plan refresh cycle.
- This included engagement with ngā iwi mana whenua o Tāmaki Makaurau, mātaawaka and Māori communities from across the Tāmaki Makaurau region.
- We utilised local board workshops, mana whenua and mātaawaka information sessions and the Have Your Say session with elected members – as well as our regular engagements with Māori.
- While there was specific feedback from Māori on the annual plan, what was most welcomed was the ongoing opportunities to engage in the planning process -- particularly leading into the next Long-term Plan.

In 2026, a similar volume of feedback to 2025



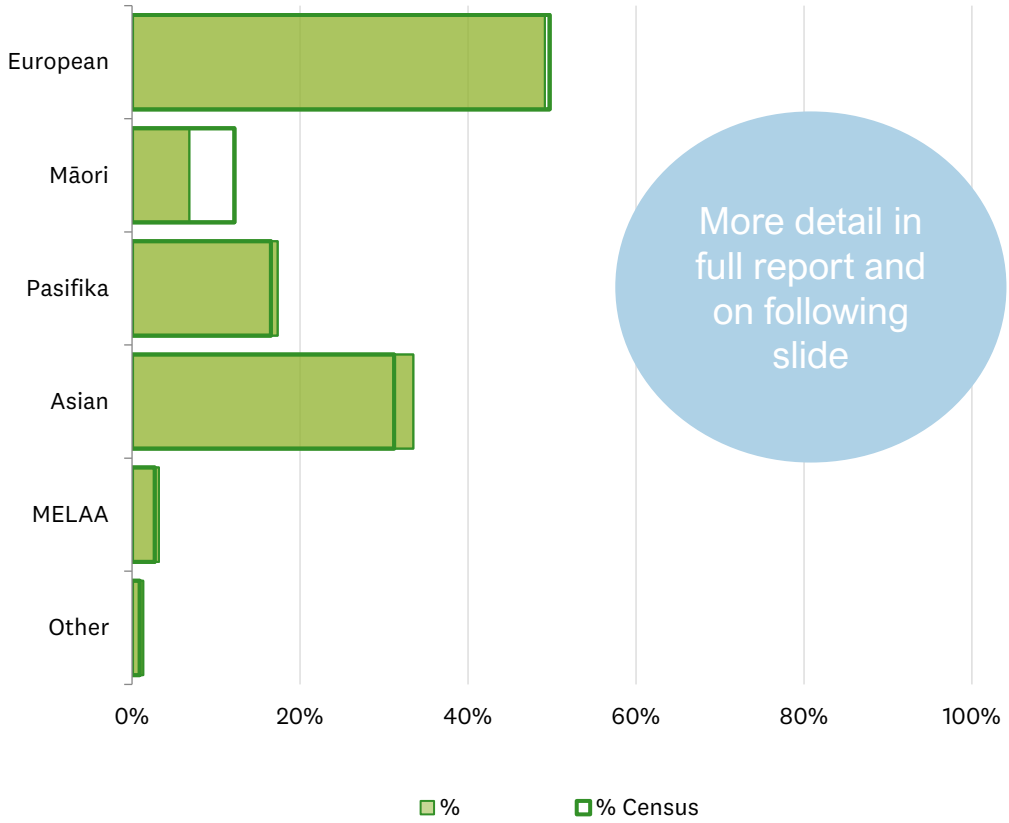
The broad profile of submitters reflects the 2023 Census



All feedback with age and male or female gender indicated (excludes organisations) = 5,786

Broad ethnicity categories

(New Zealand Standard Classification of Ethnicity, Level 1)

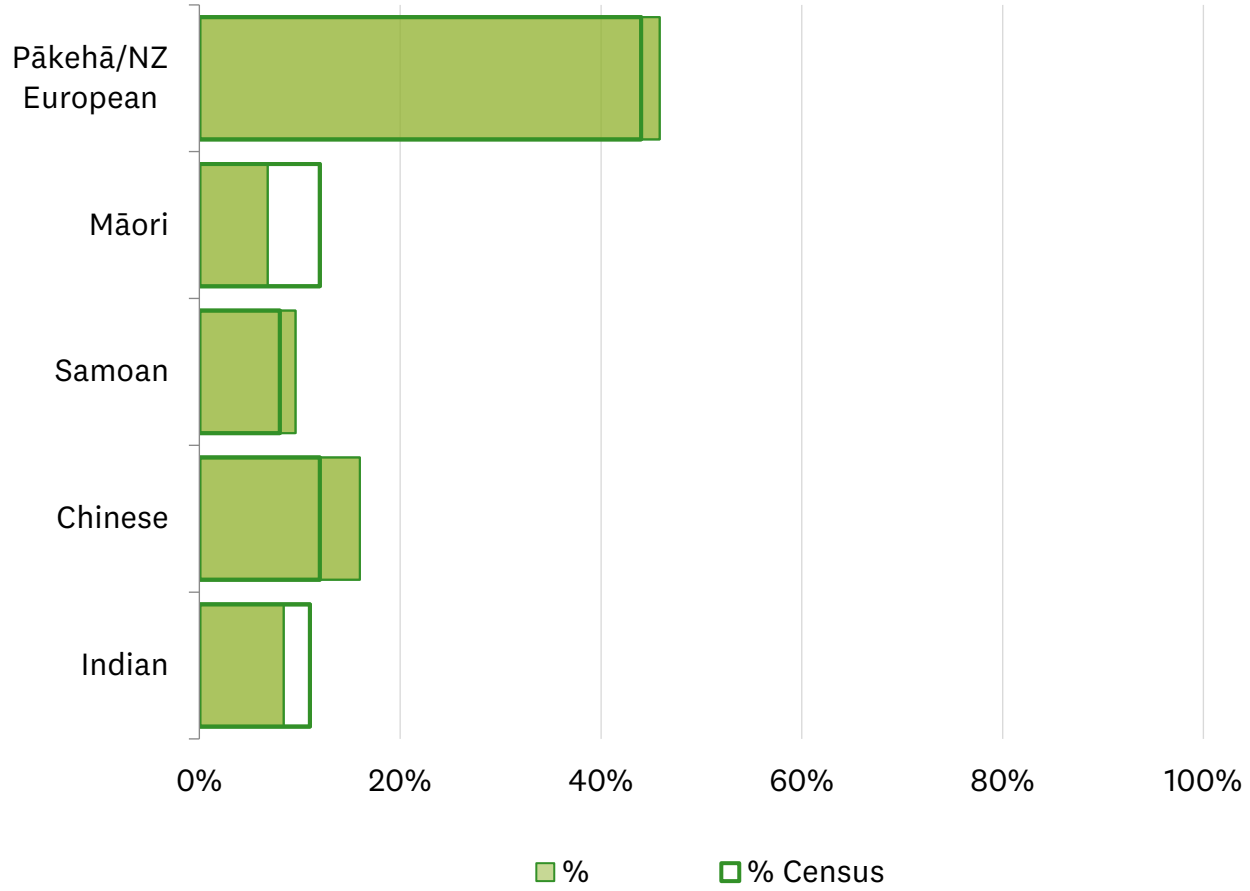


More detail in full report and on following slide

All feedback with ethnicity indicated (excludes organisations) = 5,423

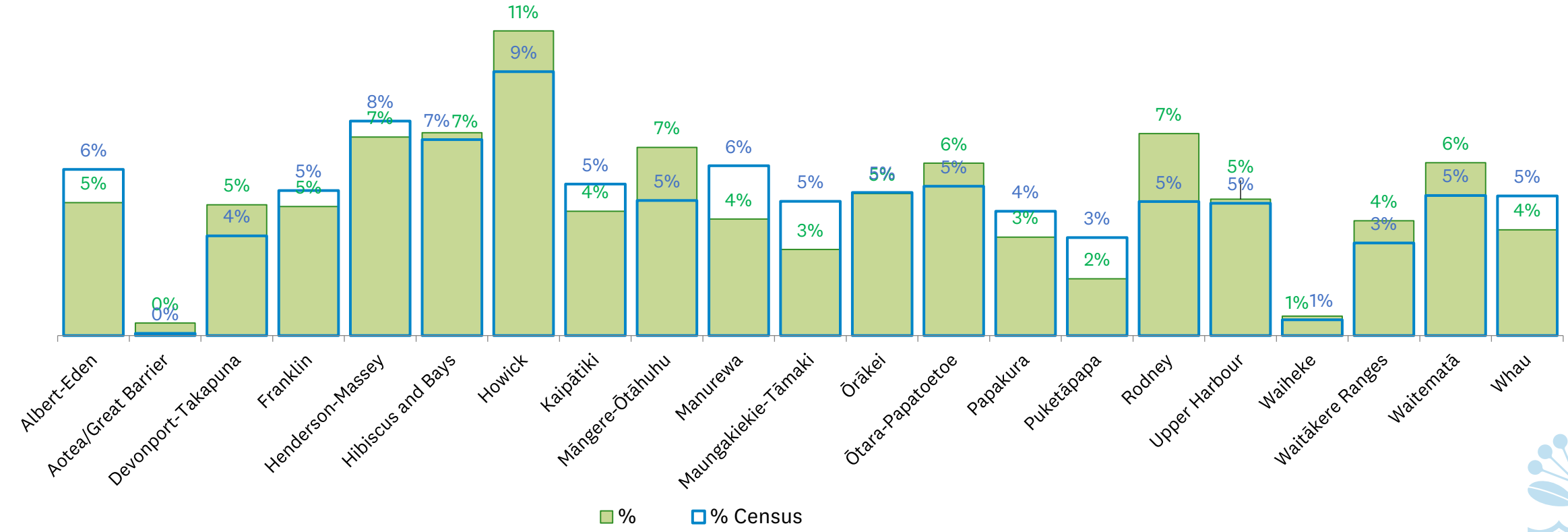
Proportion of feedback from specific ethnic groups, compared to Census

Common ethnicities (≥5% of feedback with ethnicity indicated, NZ Ethnicity Classification – Level 2)



Base for percentages is all feedback with ethnicity indicated = 5,423

Submitters' local board of residence largely reflects share of population, with some variation



All feedback with a local board indicated (n=11,216)

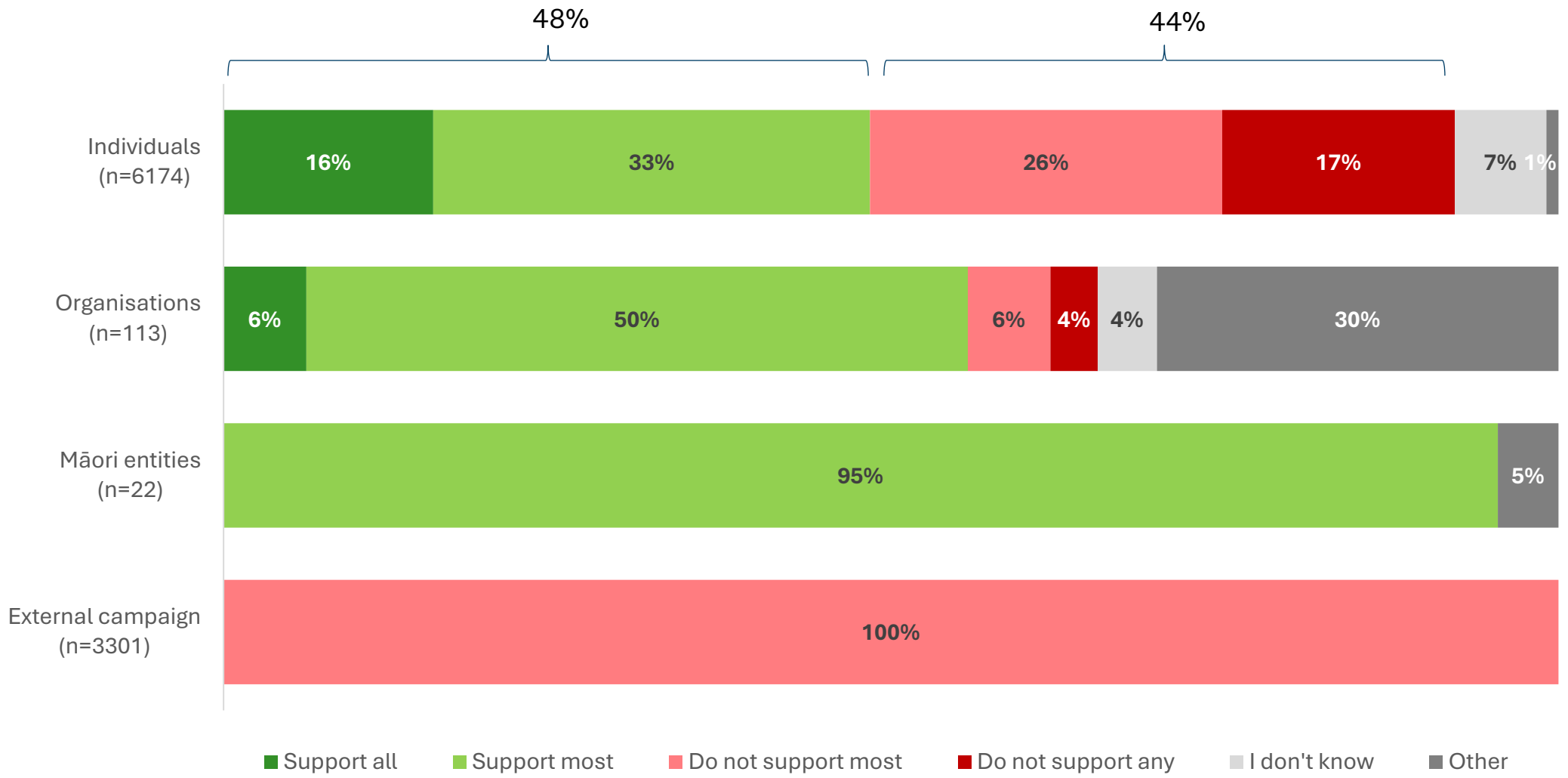
Question 1: Our Overall Plan

What do you think of the proposed annual plan?

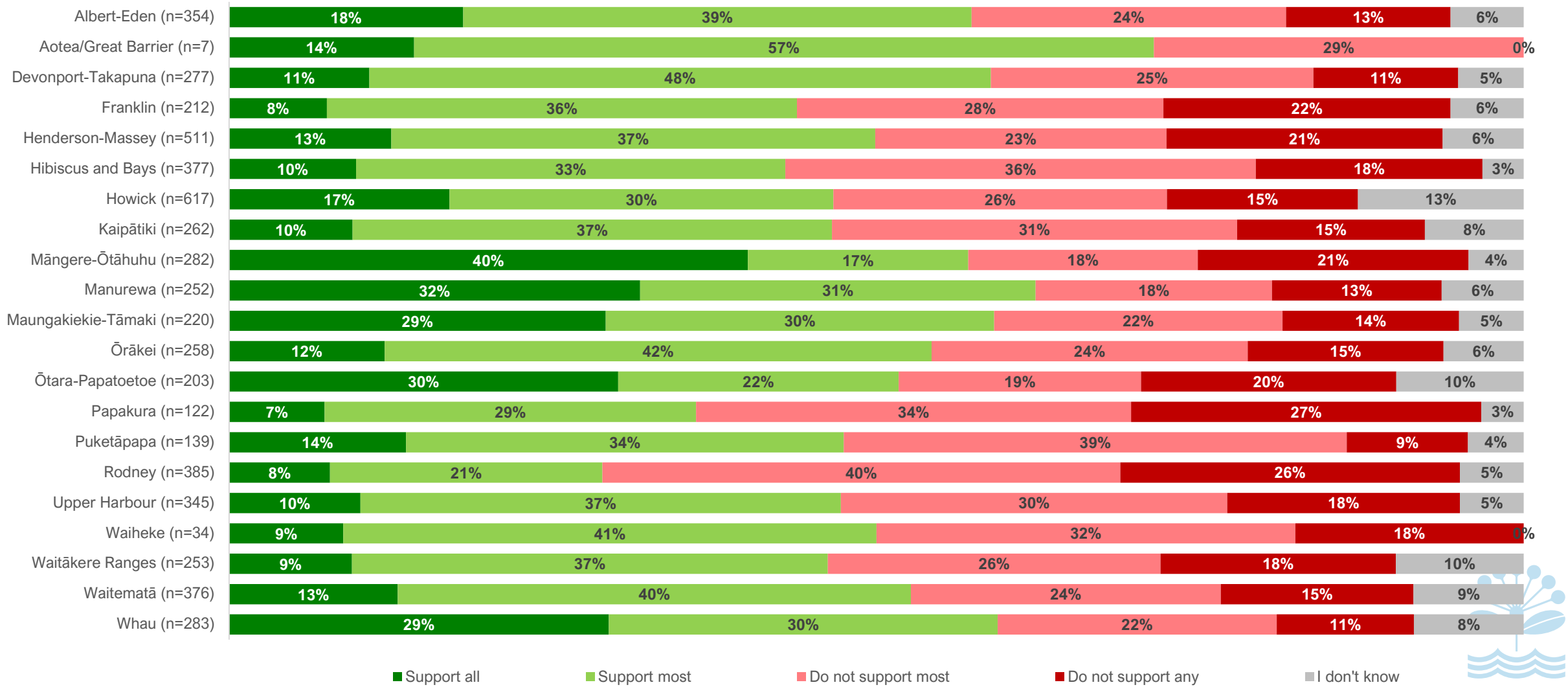
- ❑ Support all
- ❑ Support most
- ❑ Do not support most
- ❑ Do not support any
- ❑ I don’t know

Tell us why:

Of individual submitters, 48% supported all or most, 44% did not support most or any of the proposed annual plan



Fewer individuals supported the annual plan in northern and southern boards, more in central and west



Common themes from individual submitters who supported all or most

Five most common themes by response to the overall plan...

Support all	Comments
1. Improve public transport	84
2. City infrastructure needed	69
3. Support City Rail Link	62
4. Community services needed	50
5. Environmental initiatives	26

Support most	Comments
1. Rates increase concerns	480
2. Improve public transport	309
4. City infrastructure needed	246
5. High cost of living	218
6. City Rail criticism	211

65% of individual submitters on this question commented

Only five most common themes by each group of submitters (e.g. group responding Support all) included. Base: 4,011 individual comments to question 1.

Common themes from individual submitters who did not support any, did not support most or indicated I don't know

The five most common themes were the same for those who indicated they did not support any or did not support most...

Do not support any / do not support most / I don't know	Comments (not) any	Comments (not) most	Comments Don't know
1. Rates increase concerns	906	613	51
2. City Rail Link criticism	257	481	16
3. High cost of living	450	343	23
4. General dissatisfaction with Council	387	326	25
5. Concern about wasteful spending	289	359	16

54% of individual submitters on this question commented

Only five most common themes by each group of submitters (e.g. group responding Support all) included. Base: 4,011 individual comments to question 1.

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include introduction of a refuse bin/bag exchange fee, changes to the Kingsland and Onehunga BID programme areas, Waitākere Rural Sewerage Scheme, and an Auckland Transport proposal to increase residential parking permit fees in specific areas. Refer to pages 30-32 of the consultation document for information about proposed changes to rates, fees and charges.

What do you think about these proposed changes? (Please let us know the specific changes to other rates, fees and charges you are commenting on)

Tell us why:

The majority of feedback on changes to other rates, fees and charges was of a general nature

In total there were comments on this topic from …

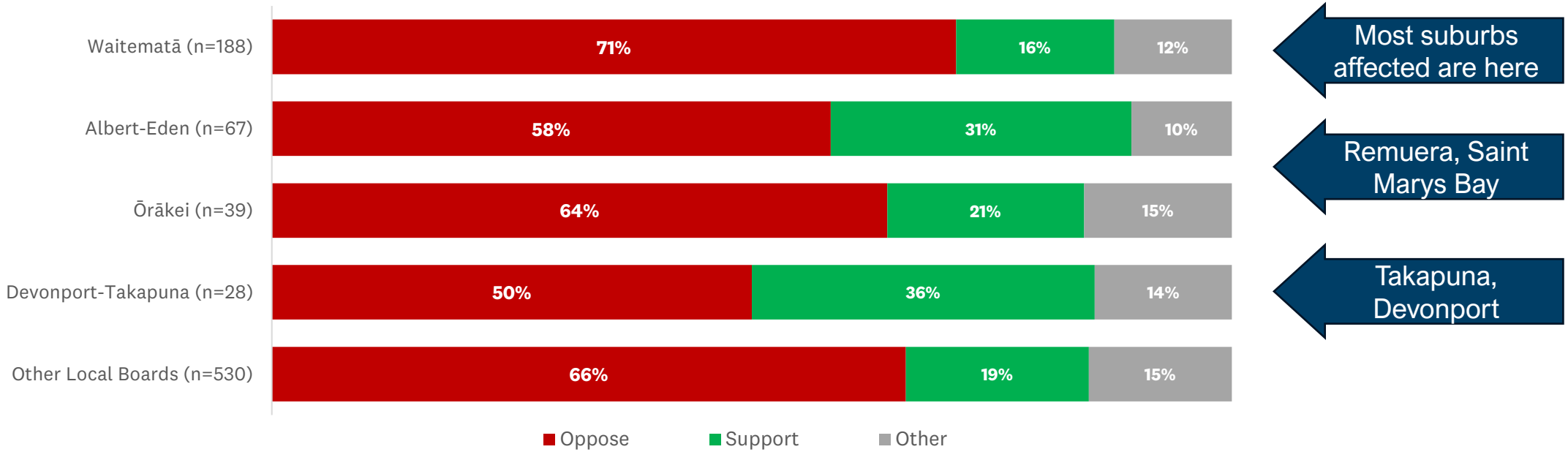
- 3,974 individuals
- 74 organisations
- 22 Māori entities

Individuals	Organisations	Māori entities	General feedback themes
50%	41	22	Cost increase concerns / focus on core services
15%	9	1	General opposition
12%	15	21	General support

Increasing fees for residential parking permits

852 individuals commented: **66% oppose, 20% support, 14% other**
8 organisations commented: three support, two do not support, three other
One mana whenua did not support this proposal

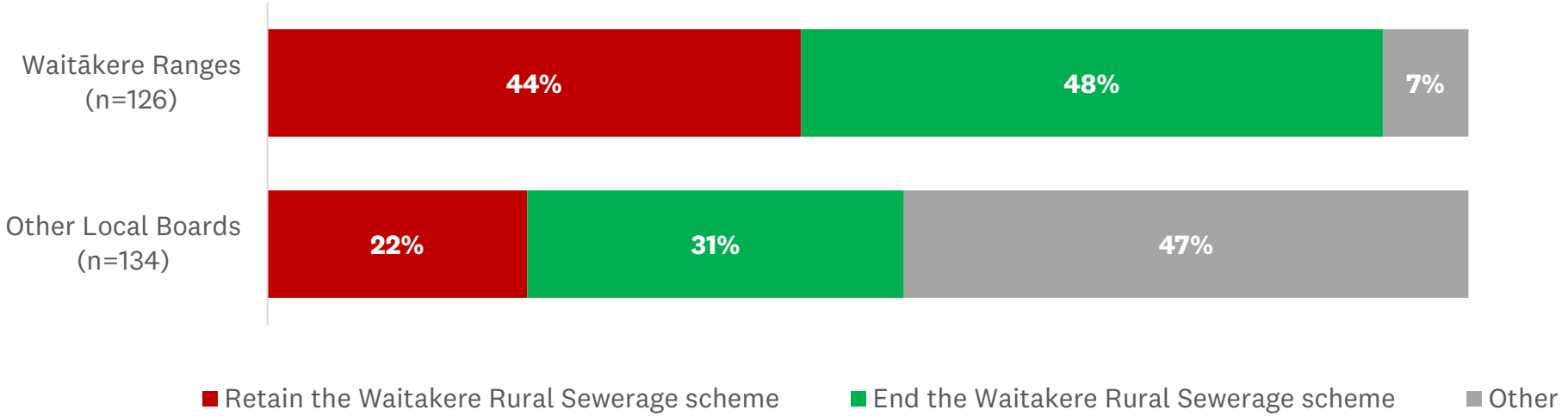
Individual feedback **by local board areas that encompass affected areas**, and all other areas



Future of the Waitākere Rural Sewerage scheme

260 individuals commented: **40% end scheme, 33% keep scheme, 28% other**
Four organisations commented: one support, three other
One mana whenua did not support this proposal

Individual feedback by local board area affected



Proposed changes to Business Improvement Districts

Reduce Onehunga BID & targeted rate requirement

94 individuals commented:

50% opposed

31% support

19% other

Four organisations: one support, three other

One iwi did not support either BID proposal

Individual feedback by local board area affected

Response	TOTAL	Support	Oppose	Other
Maungakiekie-Tāmaki	11	36%	36%	27%
Other local boards	83	32%	49%	20%
Total	94	31%	48%	20%

Extend Kingsland BID and targeted rate

83 individuals commented:

48% opposed

31% support

20% other

Four organisations: one support, three other

Individual feedback by local board area affected

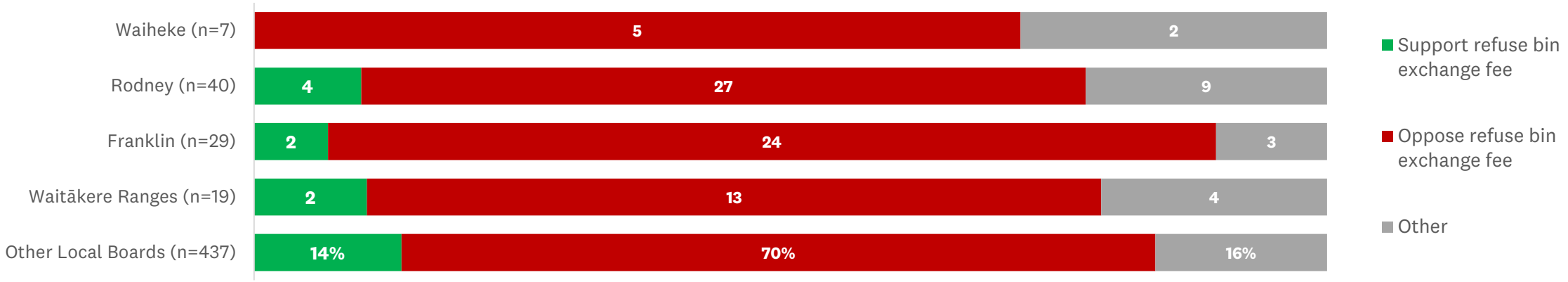
Response	TOTAL	Support	Oppose	Other
Albert-Eden	7	29%	43%	29%
Other local boards	76	32%	49%	20%
Total	83	31%	48%	20%

Refuse bin exchange fee

Introduction of a $40 fee for bin/bag pack swaps for rural properties

532 individuals commented: **70% oppose, 13% support, 17% other**
Six organisations commented: two oppose, one support, three other
One mana whenua did not support this proposal

Individual feedback by local boards most impacted (no feedback on this item from Aotea/Great Barrier)



Feedback on specific changes to other rates, fees and charges: other topics

Small amounts of feedback were received on other rates, fees and charges:

- Two pieces of feedback on Rodney District Drainage Targeted Rate
- 13 pieces of feedback on Pool and Leisure Centre fees
- Five pieces of feedback on Resource and Building Consent fees

And others on rates, fees or charges without specific changes consulted on (Food Scraps collection service and targeted rate for this, City Centre Targeted Rate, Climate Action Targeted Rate, Natural Environment Targeted Rate, Water Quality Targeted Rate, town centre improvement fees)

Question 4: Other feedback

Do you have any other comments on the Annual Plan 2026/2027? Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (page 33 of the consultation document)?

Other feedback exhibited concern over rates and spending, improved planning and public transport

Common themes from individual and organisational feedback

Individuals	Comments
1. Rates increase concerns	887
2. Concerns about wasteful spending	817
3. Better planning needed	481
4. Focus on core services	448
5. Improve public transport	436

Organisations	Comments
1. Community engagement	37
2. Improve public transport	29
3. Community services	28
4. Better planning needed	23
5. Park and open space management	21

Mana whenua feedback emphasised a shift toward long-term, te Tiriti-based partnerships that prioritise intergenerational environmental protection, equitable investment in Māori development, and greater transparency to ensure fiscal decisions don't disproportionately burden vulnerable whānau

Sharing consultation feedback

Report and presentation published online today

Individual submissions (organised by local board) available on AKHaveYourSay