Annual Plan 2026/2027

Written Feedback

Ōtara-Papatoetoe Local Board

Volume 1

April 2026

Sub #	Organisation Name	Page Number
3892	Manukau: Heart of the South (Business Manukau)	477

Annual Plan 2026-2027

#91

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Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support most

Tell us why

If the city rail link is going to cost so much then why do we not privatise it? All the chat about another harbour crossing, why are we reluctant to reinstate tolls on the existing bridge? A new option will not be available for many years even if it was started today. Start collecting tolls now. This is a no brainer.

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**
- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

N/A

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Manurewa

Manurewa Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

Why do we not charge all users when people use our public pools? If we think this will help with the number of people drown then it is not working. If the funds raised were used to run water safety programs this would make more sense. Why are we not utilising solar energy on council properties?

2. What do you think about the proposed key areas of additional investment?

A. Allocate up to $1.5 million of funding to support delivery of the Manurewa War Memorial Park multi-sports pavilion.

Do not support

B. Deliver a new multi-cultural initiative that responds to demands for increased ethnic engagement.

Do not support

C. Develop a civics education initiative that helps people understand the role of local boards and how they can get involved.

I don’t know

Tell us why (please be clear which priority you are talking about)

We have facilities already where increased ethnic initiatives could take place. These are not being fully utilised.

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

Rates are causing us to have a higher inflation, this will push people out of their homes as rates become not sustainable. What is the plan to house these people when this happens? Does the council care? We need a user pay system, toll the harbour crossing and charge people to use our pools. Parking on our streets is causing a real issue, most roads have single car access when driving down the street. If we are to inconvenience rate payers due to this then charge the people who park on the street.

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
2	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
6	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
3	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.

5	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
1	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
4	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Controlling your spend, rates are getting out of control. The lack of accountability for the expenditure is a real concern.

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Supporting businesses – help businesses succeed by making them easier to access by attracting more visitors to the city with well-designed streets and public spaces.

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#157

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Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support all

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

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- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

N/A

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support most

Tell us why

I don't really understand there investments.

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Do not support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Do not support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Do not support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

Tell us why (please be clear which priority you are talking about)

I do not support ANY of these decisions. reason being is because I feel like as a community we should be pushing for more better opportunities and not decisions that could cause us more bankruptcy. otara and Papatoetoe faces a lot of debt due to prices and the economy so why raise it more? think of something better.

4. Overall, how do you think the local board should address the cost increases?

I don't know

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

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do better, focus on the community and not money.

Question 5: Looking further ahead / shaping Auckland's longer-term future

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1	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

anything to help the community , disability services , education services and youth services.

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Māori identity and culture – reflect and celebrate

Māori identity and culture throughout the city centre.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.

Annual Plan 2026-2027

#219

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Support all

Tell us why

Plan looks perfect

Question 2: Changes to other rates, fees and charges

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Q2: What do you think about these proposed changes?

N/A

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Manurewa

Manurewa Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support all

Tell us why

2. What do you think about the proposed key areas of additional investment?

A. Allocate up to $1.5 million of funding to support delivery of the Manurewa War Memorial Park multi-sports pavilion.

Support

B. Deliver a new multi-cultural initiative that responds to demands for increased ethnic engagement.

Support

C. Develop a civics education initiative that helps people understand the role of local boards and how they can get involved.

Support

Tell us why (please be clear which priority you are talking about)

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

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N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

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Question 6: City centre

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Annual Plan 2026-2027

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Q1: What do you think of the proposed annual plan?

Do not support most

Tell us why

Water infrastructure added to rates is making up for failed and bad management in the past and now we need to quick pay for it. Same with transport, Very broken transport in Auckland, Trains are always off. have them running every day of the year and you can charge me. For a city our size to not have regular trains running is a joke. And local community support ends up supporting cultural and social economic problems i disagree with supporting. CRT is a joke, its saving the city travels 5 minutes on a 10 minute journey and costing outer Auckland 15 extra minutes travel on a 30 minute journey, and those business saving perditions are bad bad guesses at best.

Question 2: Changes to other rates, fees and charges

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- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

The only one i care about is the Auckland transport residential parking permit thing. which is a joke. if you dont have a working rail network why focus on parking for trains that do not run, especially on weekends.

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support any

Tell us why

I think this is a joke, there is no breakdown within that document of where the funds are being allocated and who they are being allocated to. There is no transparency or follow up of last years funds or evidence that they were used wisely or successfully. Why agree with a black hole plan when it is the same black hole plan every year with no follow up. Just a joke.

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Do not support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

A combination of a Local Service Targeted Rate and reductions to current service levels and/or increases to fees and charges

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
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Question 4 you just fed me. I would look at inefficiencies and where is money being correctly allocated and used, when costs go up. tighten the ranks, do no just blindly pay out more.

Question 5: Looking further ahead / shaping Auckland's longer-term future

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2	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Transport is broken, takes an half an hour to get from Papatoetoe to Auckland city by train which is fine, if they are running. Most weekends and public and long holidays, they are not, So this makes

it an hour by bus. It is quicker to drive from Papatoetoe to Hamilton than it is to get from Papatoetoe to Auckland Central when trains are off.

Question 6: City centre

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Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Supporting businesses – help businesses succeed by making them easier to access by attracting more visitors to the city with well-designed streets and public spaces.

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Q1: What do you think of the proposed annual plan?

Support most

Tell us why

City link has been mismanaged too much money spent for what return. Most people won't benefit from it

Question 2: Changes to other rates, fees and charges

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Q2: What do you think about these proposed changes?

Disagree with the parking charges and consents for parking. New housing should require their own parking on site. Streets are becoming dangerous for home owners trying to get out on to roads as cars parked right along blocking the view, partially covering driveways etc

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

I don't know

Tell us why

Don’t see much relating to this area

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

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Do not support

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Support

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Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

Amenities we pay for our use, anyone from outside area doesn't pay for their use so they should be charged

4. Overall, how do you think the local board should address the cost increases?

A combination of a Local Service Targeted Rate and reductions to current service levels and/or increases to fees and charges

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

Too much infill housing and subdivision in this area. Need to upgrade infrastructure. Can already see results with more flooding, sewerage coming up in drains during heavy rain. People wanting to leave area as it is losing its old character. Nearly all sold houses being turned into multi dwelling properties.

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
5	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
	Local parks, community and recreation services – local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
1	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
3	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
4	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
2	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Park/ recreation areas for people to feel safe taking families to. Restrict residential car parking on roads. New building consents must allow for adequate carparking on site.

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.,Supporting businesses – help businesses succeed by making them easier to access by attracting more visitors to the city with well-designed streets and public spaces.

Annual Plan 2026-2027

#292

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support most

Tell us why

Cost of living is high.... you need to cut down on expenses coz we are struggling specially in paying rent

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**
- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Cut down first

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

Spend only in maintenance....Not on changes that we taxpayers don't approve of like adding the bike lane which only a few use, narrowing of roads which add to congestions

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

I don't know

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

I don’t know

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Other

C. Reduce discretionary spending on community grants, community and/or environment projects.

Support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

Maintenance is expensive thus funding is needed

4. Overall, how do you think the local board should address the cost increases?

A combination of a Local Service Targeted Rate and reductions to current service levels and/or increases to fees and charges

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

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We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

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	Planning and infrastructure to manage growth – planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
	Regional parks and environment – looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
	Transport – roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
	Flood resilience – reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

More bus stops and bus stops with shades.. a lot of bus stops have no shade and waiting for 15-30 mins under the sun or rain is not good specially for kids.

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.,Supporting businesses – help businesses succeed by making

them easier to access by attracting more visitors to the city with well-designed streets and public spaces.

Annual Plan 2026-2027

#339

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Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

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- **Water**
- **Helping local boards respond to the needs of their communities.**

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Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support most

Tell us why

I think some of the projects are more about vanity than practicality

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

I get it, everything is going up, except, wages and pensions.proportionally my house is worth less, but I pay more for it with less free services.

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support most

Tell us why

I've seen very little improvement of services, unless it's for cultural purposes.

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Do not support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Do not support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

I know of some people who will travel to use a free pool rather than pay a small fee to use the one near them.Some community projects seem to be more vanity projects.

4. Overall, how do you think the local board should address the cost increases?

Introduce a Local Service Targeted Rate

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

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- **Water service strategies**
- **Auckland's spatial plan**

- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
6	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
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5	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
2	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
3	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Infrastructure and Flood resilience should be grouped together.But see how your flood management works, I think the kid with his finger in the dike had a better plan.

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Safety – a safer and more

welcoming city centre, both day and night, for residents, workers and visitors.,Supporting businesses – help businesses succeed by making them easier to access by attracting more visitors to the city with well-designed streets and public spaces.

Annual Plan 2026-2027

#362

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

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Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support any

Tell us why

Cut the BS costs.

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

LIKE I JUST SAID,.....Cut the BS costs.

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Manurewa

Manurewa Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

2. What do you think about the proposed key areas of additional investment?

A. Allocate up to $1.5 million of funding to support delivery of the Manurewa War Memorial Park multi-sports pavilion.

Do not support

B. Deliver a new multi-cultural initiative that responds to demands for increased ethnic engagement.

Do not support

C. Develop a civics education initiative that helps people understand the role of local boards and how they can get involved.

Do not support

Tell us why (please be clear which priority you are talking about)

Cut the BS costs.

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

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- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
4	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
5	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
1	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
3	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
6	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
2	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Way way too much has been spent on transport over the last 10 years, time to stop that. A second harbour bridge may be the exception.

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.

Annual Plan 2026-2027

#442

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Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

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Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support most

Tell us why

I don't agree

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Not good and just causing more issues

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

Migrants in the local boards are in it for greed and their people .

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Do not support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Do not support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Do not support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

Tell us why (please be clear which priority you are talking about)

This isn't for the community it's to push the minority out of South Auckland just like how I was push from Ponsonby to Ōtara where it was nothing. Now throwing all these increasing amounts of money towards these things is like putting in cycle lanes where traffics need extra lanes

4. Overall, how do you think the local board should address the cost increases?

Reduce current service levels and/or increase fees and charges for those services

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

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5	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
6	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Flooding and the apartments and townhouses that are popping up around Auckland

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Māori identity and culture – reflect and celebrate Māori identity and culture throughout the city centre.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.

Annual Plan 2026-2027

#539

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Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

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Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support most

Tell us why

I understand the need to upgrade the water and to support the communities.But the rates increase of 7.9 percent to assist with the CRL is diabolical I go to the city for work once a week and occasionally on the weekend, but I wouldn't necessarily use public transport to go into the city. plus, the inclusion of a targeted rate which means more money on top of the funds required for the CRL Note I live in South Auckland.

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**
- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

N/A

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

Library's serve some but not all of the community. Most have stable internet at home however I do understand not everyone is as fortunate as others. So, by increasing the cost to access the local pools are you not disadvantaging that minority of people also?

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging

to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Do not support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Do not support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Do not support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Reduce current service levels and/or increase fees and charges for those services

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
6	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
3	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
5	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
4	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
2	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
1	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Flood resilience as its core part of our structural city to ensure health and safety.

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.,Supporting businesses – help businesses succeed by making them easier to access by attracting more visitors to the city with well-designed streets and public spaces.

Annual Plan 2026-2027

#541

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support most

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Fine

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support most

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Do not support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Do not support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

Please do not reduce the Papatoetoe Library hours. My baby and I visit almost daily!!!!

4. Overall, how do you think the local board should address the cost increases?

Introduce a Local Service Targeted Rate

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

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- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
6	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
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2	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
5	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
1	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
3	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

A new library in Papatoetoe.

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.

Annual Plan 2026-2027

#621

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support any

Tell us why

CRL how many rates payers actually use the city rail link, public transport, libraries and pools. Just about every bus we see in south Auckland isn't even full, or even half full. A lot of the time there are only a handful of passengers and I mostly see 1 or 2 and sometimes none. Why waste rate payers money painting pretty bus lanes and cycle lanes. And don't get me started on cycle lanes. All the money spent to create cycle lanes-the concrete barriers lining the roads everywhere is just an eyesore. Hardly ever see anyone using the cycle lanes-especially in south Auckland. Why should rate payers who don't use these rates increase to cover all this?? Are you expected to do so following

what's been set out by the LGCNZ? Who do they answer to? Every single year the rates have increased. Cost of living has increased. It should be 'USER PAYS'. Why don't cyclist get registered like vehicles all the changes on the roads because of the handful of them. USER PAYS.

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**
- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Every year you increase the values of properties so that you'll get more back from rates. How cunning is that? Just more rate payers money for you to play around with.As far as residential parking permit fees, I hope it's only in the high residency areas like Papatoetoe and all those other places where you've allowed high rise dwelling and where 1 house has been removed and replaced with 8-10 and when driving through those streets you have to give way as there is no space for 2 way traffic like there used to be before these eyesore dwellings popped up everywhere. Sardining people is that how you want Auckland to look? It's terrible. Why don't you move them further out?? What about the existing infrastructure? Is it catering for all this new development?? No wonder there's flooding every time it rains.

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Māngere-Ōtāhuhu,Manurewa,Ōtara-Papatoetoe,Papakura

Māngere-Ōtāhuhu Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support any

Tell us why

Enough money already wasted on transport. Fancy, coloured bus lanes, cameras etc.Not all rate payers use public transport, pools, libraries or all the facilities you're wanting to spend their rates on. Mayor Brown said he wouldn't increase the rates and every year he's been in it's gone up. Why can't a mans word be his word?Why don't you leave the rates on all the older properties as they were but increase the rates of all the newer builds from the last 20 to 30 years or so. As you need to pay for the extra infrastructure to accommodate them. Why do the older properties that were here prior to all this madness have to be included to cover all this??

2. Due to rising costs for utilities, maintenance, staffing requirements as well as pressures on revenue, we are facing an increase in the cost of delivering existing services. To address this, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $47.11 (GST inclusive) per Separately Used or Inhabited Part per annum on all rateable properties except those categorised as zero-rated in the Māngere-Ōtāhuhu Local Board area ($0.91 cent per week) to cover the increased cost of delivering existing services. What do you think about this proposal?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce library hours - reduce hours at our four libraries as needed, without going below the regional minimum service level of 44 hours over 6 days at each library.

Do not support

B. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Support

C. Reduce discretionary funding for Community Wellbeing programmes and services, Environment Management programmes and services and community grants.

Support

D. Increase pools and leisure fees - Increase fees and charges by $1 for "Plus" services at Moana-Nui-ā-Kiwa Pool and Leisure Centre.

Support

E. Charge adult visitors from outside the local board area at Moana-Nui-a-Kiwa Pool and Leisure Centre and Ōtāhuhu Pool and Leisure Centre (Toia).

Support

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Reduce current service levels and/or increase fees and charges for those services

Manurewa Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support any

Tell us why

A waste of ratepayers money

2. What do you think about the proposed key areas of additional investment?

A. Allocate up to $1.5 million of funding to support delivery of the Manurewa War Memorial Park multi-sports pavilion.

Do not support

B. Deliver a new multi-cultural initiative that responds to demands for increased ethnic engagement.

Do not support

C. Develop a civics education initiative that helps people understand the role of local boards and how they can get involved.

Do not support

Tell us why (please be clear which priority you are talking about)

Waste of rate payers money

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support any

Tell us why

Waste of ratepayers money

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Do not support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Tell us why (please be clear which priority you are talking about)

Waste of ratepayers money

4. Overall, how do you think the local board should address the cost increases?

Reduce current service levels and/or increase fees and charges for those services

Papakura Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support any

Tell us why

Waste of ratepayers money

2. Due to rising costs for utilities, maintenance, staffing requirements as well as pressures on revenue, we are facing an increase in the cost of delivering existing services. To address this, we are considering changes to service levels or fees. What do you think about the proposed changes to service levels and fees and charges?

A. Reduce library hours on Mondays and Fridays at Sir Edmund Hillary Library.

Do not support

B. Reduce library hours on Saturdays at Sir Edmund Hillary Library.

Do not support

C. Reduce selected maintenance: Stop bollard and post-and–rail maintenance in parks, stop scheduled maintenance for bush areas (except high value/ecological).

Support

D. Charge a higher fee for visitors outside the Auckland region who visit Massey Park Pool.

Support

E. Reduce or discontinue grant funding.

Support

F. Reduce the numbers of public rubbish bins in public spaces such as town centres, parks and reserves.

Do not support

G. Reduce or discontinue some arts and culture activities.

Support

H. Reduce or discontinue some services and programmes in arts facilities and community centres.

Support

I. Reduce or discontinue some community development and support activities.

Support

J. Reduce or discontinue some environmental and water quality activities.

Support

K. Reduce or discontinue civic events.

Support

L. Reduce or discontinue sports and park activation activities.

Support

Tell us why (please be clear which priority you are talking about)

Waste of ratepayers money

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

If you want to increase rates, do it for all these new builds which has increased the infrastructure expenditure. All these multi-level dwellings, which are really just an eyesore, where there is not enough parking space so those living there have to park on the road, blocking traffic or where you have to give way to on coming traffic as only 1 lane is available due to the many cars now parking on the road. This has only happened in the last few years where the council has allowed multi level dwellings and where 1 house is removed and replaced with 6-10 or more.

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?
(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
	Economic development and events – growing Auckland's economy and supporting events, tourism and creative industries.

	Local parks, community and recreation services – local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
	Planning and infrastructure to manage growth – planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
	Regional parks and environment – looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
	Transport – roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
	Flood resilience – reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Just look after the parks and berms all over the place. Why don't you have more people cutting grass, keeping Auckland looking clean and welcoming instead of having long grass growing everywhere. It was better when the city councils were separate, Manukau, Waitakere etc...They each looked after their areas well. Now it's an eyesore and that's why there's a lot of allergies pollen in the air. Why do you need to support event? Whoever is holding the event should fund them not the ratepayers I'm sure many of them don't attend these events. Do you fund deewali and the chinese new year etc?? They Indian and Chinese communities should fund their own events. NOT THE RATEPAYERS. Why is the council involved in that?

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Annual Plan 2026-2027

#688

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Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

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- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

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Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support most

Tell us why

2 years in a row with such large increases is hard on people.

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Potentially okay. However, you should re-introduce the FREE annual bulk rubbish collection around the city.

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Reduce current service levels and/or increase fees and charges for those services

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

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Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

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1	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
6	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
2	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
4	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.,Supporting businesses – help businesses succeed by making them easier to access by attracting more visitors to the city with well-designed streets and public spaces.

Annual Plan 2026-2027

#803

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support any

Tell us why

Why should i pay more rates

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Do not agree with this, rates bill is already to high

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support any

Tell us why

They dont know what they are doing

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Do not support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

I don't know

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
1	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
6	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
5	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
4	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
2	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
3	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Other (please specify):City is ruined with the road design - no on goes to auck city anymore..

Annual Plan 2026-2027

#806

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support most

Tell us why

Just not clear of how the CRL has caused benefits in the transportation for the public as the Auckland roads are always heavy in traffic

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**
- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

It's heavy on the owners of the property as already in this economy with the increase in just basic expenses for a family to survive, this increase would definitely cause a huge burden on us

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

I don't know

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Do not support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Other

C. Reduce discretionary spending on community grants, community and/or environment projects.

Support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

I don't know

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

I don't know

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

Not to increase the council rates as already struggling with other body corp fees and other expenses

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**

- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
2	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
1	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
3	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
6	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
5	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
4	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Local parks and focusing on economic development

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Māori identity and culture – reflect and

celebrate Māori identity and culture throughout the city centre.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.

Annual Plan 2026-2027

#871

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support any

Tell us why

As a pensioner an increase in rates is outrageous. How do we manage this increase when our cost of living at the moment is extremely tight.

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**
- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Again, screw the middle and low income earners.

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

I don't know

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Reduce current service levels and/or increase fees and charges for those services

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
3	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
6	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
1	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
5	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
4	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
2	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.,Supporting businesses – help businesses succeed by making them easier to access by attracting more visitors to the city with well-designed streets and public spaces.

Annual Plan 2026-2027

#909

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Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

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In 2026/2027 that includes prioritising investment in:

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- **Water**
- **Helping local boards respond to the needs of their communities.**

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Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support most

Tell us why

We need to keep rate charges very low after this, most people are really finding the cost of living hard

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**
- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Teplan is fine just the costs are hard.

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support most

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Do not support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Do not support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Reduce current service levels and/or increase fees and charges for those services

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

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- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
	Economic development and events – growing Auckland's economy and supporting events, tourism and creative industries.
	Local parks, community and recreation services – local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
	Planning and infrastructure to manage growth – planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
	Regional parks and environment – looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
	Transport – roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
	Flood resilience – reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Flood resilience, Transport, Local Parks,

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Supporting businesses – help businesses succeed by making them easier to access by attracting more visitors to the city with well-designed streets and public spaces.

Annual Plan 2026-2027

#918

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

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In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support most

Tell us why

Dont think we should have to pay for CRL in southern areas when we will never use it.Dont Think certain Boards should lose money just on Population depravation of community should be taken into account

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**
- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

N/A

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Māngere-Ōtāhuhu,Manurewa,Ōtara-Papatoetoe

Māngere-Ōtāhuhu Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support all

Tell us why

2. Due to rising costs for utilities, maintenance, staffing requirements as well as pressures on revenue, we are facing an increase in the cost of delivering existing services. To address this, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $47.11 (GST inclusive) per Separately Used or Inhabited Part per annum on all rateable properties except those categorised as zero-rated in the Māngere-Ōtāhuhu Local Board area ($0.91 cent per week) to cover the increased cost of delivering existing services. What do you think about this proposal?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce library hours - reduce hours at our four libraries as needed, without going below the regional minimum service level of 44 hours over 6 days at each library.

Do not support

B. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Do not support

C. Reduce discretionary funding for Community Wellbeing programmes and services, Environment Management programmes and services and community grants.

Support

D. Increase pools and leisure fees - Increase fees and charges by $1 for "Plus" services at Moana-Nui-ā-Kiwa Pool and Leisure Centre.

Do not support

E. Charge adult visitors from outside the local board area at Moana-Nui-a-Kiwa Pool and Leisure Centre and Ōtāhuhu Pool and Leisure Centre (Toia).

Do not support

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

A combination of a Local Service Targeted Rate and reductions to current service levels and/or increases to fees and charges

Manurewa Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support most

Tell us why

2. What do you think about the proposed key areas of additional investment?

A. Allocate up to $1.5 million of funding to support delivery of the Manurewa War Memorial Park multi-sports pavilion.

Support

B. Deliver a new multi-cultural initiative that responds to demands for increased ethnic engagement.

I don’t know

C. Develop a civics education initiative that helps people understand the role of local boards and how they can get involved.

Other

Tell us why (please be clear which priority you are talking about)

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support most

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

A combination of a Local Service Targeted Rate and reductions to current service levels and/or increases to fees and charges

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

RightInfrastructure investment continuesRightFinancial discipline focusRightTransport and water prioritisedWeaknessesWrongRising rates burdenWrongCRL long-term financial pressureWrongInfrastructure backlog still huge

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
4	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
5	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
2	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
6	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
1	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
3	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Māori identity and culture – reflect and celebrate Māori identity and culture throughout the city centre.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Supporting businesses – help businesses succeed by making them easier to access by attracting more visitors to the city with well-designed streets and public spaces.

Annual Plan 2026-2027

#959

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support any

Tell us why

It's time for a reality check. You cannot keep asking for more money while the city's infrastructure projects like the CRL and Queen St continue to hinder rather than help the community.Residents are reaching a breaking point. We see constant cost overruns and talk of new tolls, yet the 'improvements' (like bike lanes that remain largely empty while traffic stalls) don't justify the cost. We need fiscal responsibility, not more debt piled onto the ratepayer. Before you ask for another cent, show us that you can manage your current budget effectively and cut the unnecessary spending that is driving people out of the country.

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**
- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Absolutely no. Simple

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support any

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging

to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Do not support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

A combination of a Local Service Targeted Rate and reductions to current service levels and/or increases to fees and charges

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
1	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
5	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
2	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
6	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
3	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
4	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.,Supporting businesses – help businesses succeed by making them easier to access by attracting more visitors to the city with well-designed streets and public spaces.

Annual Plan 2026-2027

#992

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support any

Tell us why

Everything is still expensive for house hold.Expenses are still high and now more increase on housing Definitely not for it!!

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**
- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

I do not care.House hold already expensive.

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support any

Tell us why

Just stop increasing prices!

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

I don't know

C. Reduce discretionary spending on community grants, community and/or environment projects.

I don't know

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

I don't know

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

Stop increasing prices already hard enough to get by

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**

- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
6	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
4	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
5	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
3	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
1	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
2	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Streets and public spaces – improve streets,

parks and public spaces so the city centre is a great place to live and spend time in.,Other (please specify):Families that are struggling to get by

Annual Plan 2026-2027

#1006

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support any

Tell us why

The CRL is not even close to where I live. Why should my rates be impacted to fund that. Also over 200 is a lot for an average household in Otara

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**
- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Again don't live in those areas. Rates need to targeted not blanket approach

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support any

Tell us why

I'm sorry what services??? Our area is neglected by council

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

It makes sense to pay fur services we use again this us better than blanket approach

4. Overall, how do you think the local board should address the cost increases?

Reduce current service levels and/or increase fees and charges for those services

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

Do you think it's fair for people who will never use public transport to fund CRL?

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**

- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
5	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
3	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
4	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
2	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
6	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
1	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.

Annual Plan 2026-2027

#1028

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support any

Tell us why

Coat of living is too high and every dollar counts on expenses and bills.

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

35% rate increases according to inflation is fair for each year. Rates hike last year was far more.

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Manurewa

Manurewa Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

Increases in bills does not help at all .

2. What do you think about the proposed key areas of additional investment?

A. Allocate up to $1.5 million of funding to support delivery of the Manurewa War Memorial Park multi-sports pavilion.

Do not support

B. Deliver a new multi-cultural initiative that responds to demands for increased ethnic engagement.

Do not support

C. Develop a civics education initiative that helps people understand the role of local boards and how they can get involved.

Do not support

Tell us why (please be clear which priority you are talking about)

Reduced bill will help economy grow.

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

Rates increase should be between 3-5%

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?
(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
	Economic development and events – growing Auckland's economy and supporting events, tourism and creative industries.
	Local parks, community and recreation services – local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
	Planning and infrastructure to manage growth – planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
	Regional parks and environment – looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
	Transport – roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
	Flood resilience – reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.

Annual Plan 2026-2027

#1042

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support most

Tell us why

What about user pays for CRL?We do not use the transport system, we wouldn't use the CRL. Even if public transport was reliable for once, we would not use it.

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**
- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

1) Drive down Awatere Street and justify the amount of properties where there was one house and now there are multiple units. One lot of units backs onto the James Watson Reserve and all we have noticed is an increase in ********** being dumped by them into the park. Why are they allowed to build these wherever?3) Parking permit fees in residential areas? Along with those many units there is not enough parking, so they spill out onto the streets and block the roads. We are starting to look like the UK, and driving over there is dreadful. Is there a limit to how many people can live in those things? 3) We have a small bin for rubbish and a large one for recycling, but no one is recycling our stuff, otherwise they would not take the nappies the idiots behind us throw in their recycling bin along with God knows what else they add. Why do we separate it if it all gets thrown anyway in the same place at the other end? We also do not recycle lots of things other countries do. Give us a larger bin for rubbish.Introduction of a refuse bin/bag exchange fee... all I found in the document is 'introduction of a $40 fee for swaps between refuse bins and bag packs, including swaps between different bag pack capacities' This does not explain what this is, so I cannot comment. Bags are bad for dogs.

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

I don't know

Tell us why

We get bins, everything else is maintenance

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the

Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

none of these effect me, so go for it

4. Overall, how do you think the local board should address the cost increases?

Introduce a Local Service Targeted Rate

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

DOGS! When are we going to start sorting out our crappy animal laws so the SPCA can actually do something? The rescues are spending thousands of dollars doing their job because laws are **********. Too many animals are being hurt with no consequences. Although I voted Brown, Malloy was talking about doing something about animal welfare and it is LONG overdue.

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
5	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
6	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
2	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
4	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
3	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
1	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Animal welfare

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.

Annual Plan 2026-2027

#1098

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Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

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- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support most

Tell us why

The rate hike is not justifiable. Council always finds ways to pass on costs to taxpayers. We are still not doing anything to stop anti social elements from damaging public parks

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**
- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Do not support additional fees and increases in any charges without justifying all the wasteful spends happening all over Auckland

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

I don’t know

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Reduce current service levels and/or increase fees and charges for those services

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
1	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
4	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
3	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
5	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
6	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
2	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.

Annual Plan 2026-2027

#1133

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

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Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

I don't know

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

N/A

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support most

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

Tell us why (please be clear which priority you are talking about)

We already pay this within our rates payments

4. Overall, how do you think the local board should address the cost increases?

A combination of a Local Service Targeted Rate and reductions to current service levels and/or increases to fees and charges

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**

- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
6	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
1	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
4	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
3	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
2	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
5	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.

Annual Plan 2026-2027

#1153

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Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

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In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support any

Tell us why

This is coming at a cost that most Aucklanders anyway pay

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

This is brutal. Instead on increasing rates there should me another way to fund this. Ever since this mayor got in everything has increased under his watch

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support any

Tell us why

They only are visible when election in on

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

Tell us why (please be clear which priority you are talking about)

Talking about no.5 we need to encourage tourism and visitors in Auckland. They will in a way support the business here. Putting levy will only discourage them to visit here

4. Overall, how do you think the local board should address the cost increases?

I don't know

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

Auckland transport has wasted lot of money on bike n bus lanes. We as regular uses of the road which we pay to use aren't supplied with proper facilities. And to top it up there's going to be other chargers. Very wrong people sitting at top levels

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

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- **Auckland's spatial plan**
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We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
3	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
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4	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
5	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
6	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
2	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

More parks for kids and free parking at cbd

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Getting around – make it easier to walk, drive, cycle and use public transport in the city

centre and from east to west, including better traffic flow.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.

Annual Plan 2026-2027

#1162

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Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

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Q1: What do you think of the proposed annual plan?

Do not support most

Tell us why

Given that water is under Watercare, I'm not sure why Council is spending money on this. Every time I've called the council about water issues or storm water issues, I've been passed on to Watercare. It's time to move on from city rail and focus on others transport issues. The council seriously needs to finish all the half complete transport projects and focus on reliability of the existing transport measures.

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**
- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

I don't agree on the 7.9% increase. Given the cost of living crisis, households don't have ~$90 to spare for the council. I'm not even sure what the council does with the current rates. All services have already either been cut or reduced. So why is council increasing rates.

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support all

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging

to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

I don't know

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

A combination of a Local Service Targeted Rate and reductions to current service levels and/or increases to fees and charges

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

Does the council have something similar to an annual report that publicly trading companies do? If yes, please ensure this is clearly available on the website. If no, please see if this can be published

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
5	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
3	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
6	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
4	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
2	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
1	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

The city does not need to grow anymore. Please focus on sustaining and maintaining the infrastructure before looking at growth opportunities.

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.,Other (please specify):Please for the love of God don't cancel train services every weekend!!

Annual Plan 2026-2027

#1198

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support any

Tell us why

The rail link has been a ridiculous burden to the central Auckland, which is like a ghost town now and I don't think that we should have to pay for something that will only effect people that even go into the city.

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**
- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

N/A

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

I just don’t think the priorities align with the communities needs

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Do not support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

I don’t know

C. Reduce discretionary spending on community grants, community and/or environment projects.

Do not support

D. Increase to fees for “Plus” (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

I don’t know

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

A combination of a Local Service Targeted Rate and reductions to current service levels and/or increases to fees and charges

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

I think that this document shows that the councils have not considered how much the community is hurting, and rate increases are going to negatively impact them...

Question 5: Looking further ahead / shaping Auckland’s longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland’s future. These plans and strategies include (but are not limited to):

- **Regional transport plans**

- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
3	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
1	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
4	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
2	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
5	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
6	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Māori identity and culture – reflect and celebrate Māori identity and culture throughout the

city centre.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Supporting businesses – help businesses succeed by making them easier to access by attracting more visitors to the city with well-designed streets and public spaces.

Annual Plan 2026-2027

#1226

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support most

Tell us why

Increasing rates to above 7% seems ridiculous when wage increases are only 2% or less and there are continued inflation increases in food etc. We are getting hit left right and centre. We need to spend on priority areas not the nice to haves and maybe do the nice to haves at a slower rate. Does MSD pay rates for the beneficiaries? Or is only landowners who pay rates get an increase?

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**
- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

No residents shouldn't pay extra for rubbish or parking, parking should be mandatory for the building investors to ensure they provide for when doing their multi houses on properties. Paying for parking is ridiculous

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support most

Tell us why

Sure cut a couple of library hours, continue to provide free pools. Cut the nice to haves to save money, it's nice to have a tree but can it be moved to the next year?

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

I don't know

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging

to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

Tell us why (please be clear which priority you are talking about)

Keep pools free for everyone, I fear that it will cause problems for the staff that need to man the entrance and determine who is eligible or not, they'll be roll on cost effects for implementing cards or something to check where u live etc. I can't put an answer for question 4 but reducing service levels should be an option on its own without charging for other services, so I chose I don't know because I don't agree on any of the options given in question 4

4. Overall, how do you think the local board should address the cost increases?

I don't know

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

Question 4 there should be an option to not agree on any of them and write our own option

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
6	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
3	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
4	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
5	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
2	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
1	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Transport availability and lowest possible cost. Give more free parking, maintain free amenities such as pools etc These are basic necessities.

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces

work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Supporting businesses – help businesses succeed by making them easier to access by attracting more visitors to the city with well-designed streets and public spaces.

Annual Plan 2026-2027

#1240

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support most

Tell us why

too much money is being invested already in city rail. our rail service is ineffective already this will not make it any better for those of us who live in the suburbs. Adding on an extra fee to go to our local ward I definitely don't agree with. How can we trust them when those who defrauded the election last year have been found guilty and still allowed to stand again. i feel there would have been less impact from the likes of flooding in the Council had kept previous services such as regular road sweeping which helps to keep drains clear. You seldom see them around now. I also feel the plan around the food scraps was and still is an absolute waste of rates money.

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**
- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

don't agree. Obviously the Council really doesn't want the residents to own vehicles. e.g. increasing parking permit fees in specific areas. Already you can now build a house and don't need to have parking. The congestion down roads where we now have multistorey complexes is ridiculous increasing parking permit fees doesn't seem fair. Surely we all have the right to have a vehicle per residential property and surely we should have to include parking when we build that is off the street not on.

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support most

Tell us why

I think the idea of reducing library days to 6 days a week is sensible. Also the fees around the pools e.g. increasing fee for the extras and charging those who live outside the ward.

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

I don’t know

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Support

D. Increase to fees for “Plus” (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

see previous response

4. Overall, how do you think the local board should address the cost increases?

Reduce current service levels and/or increase fees and charges for those services

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

perhaps we need to look at Council staff. What do some of the people do who are employed by the council. E.g. I know of someone who is employed by them in a cultural advisor position who is on big money and does very little. There must be more like him. Why not bring in consultants for this

when needed rather than a fixed high salary. We can't keep sustaining increases in rates. We need to realise we also can't fix a flawed rail system by simply building new links.

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

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- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
4	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
3	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
1	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
6	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
5	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
2	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

things that impact our basic wellbeing e.g. Waterrubbishroads

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.

Annual Plan 2026-2027

#1245

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support most

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

This will be hard for those already struggling with the cost of living.

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support any

Tell us why

Our area is most disadvantaged and our families rely on council services and keeping some free and open standard hours like pools and libraries.

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Do not support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Do not support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

We need to keep our local pools free for locals and keep library hours open same hours as our community are for the most living below the poverty line and are struggling already and rely greatly on these services. I don't mind increasing costs for those outside the area wanting to use our local services.

4. Overall, how do you think the local board should address the cost increases?

A combination of a Local Service Targeted Rate and reductions to current service levels and/or increases to fees and charges

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**

- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
1	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
3	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
4	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
6	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
2	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
5	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Transport, Economic growth, parks and services

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Getting around – make it easier to walk, drive, cycle and use public transport in the city

centre and from east to west, including better traffic flow.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Supporting businesses – help businesses succeed by making them easier to access by attracting more visitors to the city with well-designed streets and public spaces.

Annual Plan 2026-2027

#1264

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

I don't know

Tell us why

i didn't get time to read everything. But I wonder if the stormwater connections are to be done in my area. There are many houses in this street which don't have stormwater connections and they all have kerb discharge. This is holding any owners to do further developments including me. While there are some lots with the connections but extending the line to the property will be too expensive and I am hoping the council will upgrade the stormwater lines in this street so it's out of the red zone and developments can start

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**
- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

N/A

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

I don't know

Tell us why

I didn't have time to read everything but just wanted to know about Tyrone Street, Otara where many lots do'nt have stormwater connections. Development is restricted with kerb discharge. While some lots do have the stormwater connection but extending it will be too costly. Does the budget allow for upgrade the stormwater lines in Tyrone Street and provide every lots with a connection so this area is out of the red zone and developments can start

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

I don't know

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Other

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Other

C. Reduce discretionary spending on community grants, community and/or environment projects.

Other

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Other

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Other

Tell us why (please be clear which priority you are talking about)

I am enqiring about the stormwater connections to the Lots in Tyrone Street, Otara where there are currently no connections but kerb discharge

4. Overall, how do you think the local board should address the cost increases?

I don't know

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

Below is the map from council's GIS of Tyrone Street showing the lots with stormwater connections and the ones without it

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
	Economic development and events – growing Auckland's economy and supporting events, tourism and creative industries.
	Local parks, community and recreation services – local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
	Planning and infrastructure to manage growth – planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
	Regional parks and environment – looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
	Transport – roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
	Flood resilience – reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Upgrading stormwater systems specially where I live at Tyrone Street, Otara so its out of the red zone and developments can start

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces

work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Annual Plan 2026-2027

#1343

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

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In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support most

Tell us why

As a working family with three children -we can't make ends meet as pour rates are so High!! our local park in not getting an upgrade as I a contacted the council and they told me we re not in the pipelines to get upgraded AND the bike line they have done on great south rd by AUT does ot even get used!

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**
- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

same as above its too much-families are going struggle

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support any

Tell us why

its not relevant for me

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Other

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Do not support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Do not support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

Tell us why (please be clear which priority you are talking about)

library is a place for children to go to after school and for families to take in the weekend-its free and affordable for now.

4. Overall, how do you think the local board should address the cost increases?

I don't know

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

Please consider most families in south Auckland -this will not help

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

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- **Regional transport plans**
- **Water service strategies**

- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
6	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
2	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
5	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
4	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
1	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
3	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Transport is too confusing and there is a lack safe paking

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Safety – a safer and more

welcoming city centre, both day and night, for residents, workers and visitors.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.

Annual Plan 2026-2027

#1447

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support any

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

The AT proposal to increase residential parking permit fees is ridiculous. AT is already getting ridiculous amounts of money from other areas but here is another area where they are trying to leech money from the working class.

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support any

Tell us why

I do not like the reduction of library hours in Otara-Papatoetoe local board nor do I like the charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP). How would you even determine who is visiting from outside the local board area? The Local Services Targeted Rate is also ridiculous.

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging

to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Do not support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Do not support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Do not support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

Tell us why (please be clear which priority you are talking about)

To be clear, I do not support any of the proposed changes.

4. Overall, how do you think the local board should address the cost increases?

Introduce a Local Service Targeted Rate

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

Instead of spending money on another stupid motorway maybe fix the already useless AT system and instead of looking at ways to charge us, maybe reduce the useless govts salaries since they're doing nothing useful for the community.

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
6	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
3	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
5	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
1	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
4	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
2	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Looking after our environment should come first. We only get 1 Earth and we should take care of it. Local parks and community services are great for youth especially in low socio-economic communities.

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces

work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.

Annual Plan 2026-2027

#1495

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

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In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support most

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

N/A

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support most

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Do not support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Do not support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

A combination of a Local Service Targeted Rate and reductions to current service levels and/or increases to fees and charges

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**

- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
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4	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
6	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
3	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
1	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Streets and public

spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.

Annual Plan 2026-2027

#1525

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support most

Tell us why

Well it will only benefit some but not everyone..

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Water and land rate, very high. The more money we earned the more money the government takes from us through land rate, water rate and tax. Making us living poor and not able to afford the living costs.

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

N/A

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

Yes, my concerns regarding the current state of transportation and residential parking in Auckland.Firstly, the continuous expansion of roads and railways does not appear to be effectively reducing traffic congestion. I strongly suggest exploring alternative solutions to manage our traffic more efficiently. Furthermore, there is a significant health and safety concern regarding our train services. Many passengers, including my daughter and her friends who have been commuting since Year 9, are forced to stand for their entire journey. It is disappointing that despite our tax contributions, students must standoften while seats are occupied by luggagecreating an unsafe environment for our children.Secondly, the lack of dedicated parking in new residential developments is creating hazards. Residents are forced to park on the roadside, which restricts access on back roads and makes it difficult for oncoming vehicles to pass safely.I urge the council to review building requirements for landlords to ensure adequate parking is provided, and to consider stricter enforcement for roadside parking that obstructs traffic.Thank you for your time and for looking into these matters for the safety of all Aucklanders.

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**

- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
5	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
3	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
4	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
2	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
1	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
6	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Transportationit is more dangerous because people don't follow any rules on the road. People are cutting corners in motorways off ramp. No one obeys the on ramp traffic light which also not helping with traffic congestion. Sylvia park on ramp towards south, the traffic lights there had been off for a years. Nothing has been done to it. The T2 and T3 lanes, it's not helping with the traffic situations. Not everyone goes to work together due to people living in different locations. To be honest, it is good but it doesn't benefit most Aucklanders. We just want to have a low rate for land rate and water. Cheap fare for students on public transport. And yeah, less tax. It like almost half of people's salary goes to tax.

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces

work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.

Annual Plan 2026-2027

#1623

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support all

Tell us why

The three areas are most important in Otara Papatoetoe local board, because there are still areas that need construction, develop and to make it available to the community.

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**
- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

N/A

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support most

Tell us why

It be good to support but to also educate our Youths in these two local boards to understand the changes can impact them later on.

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Do not support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

Tell us why (please be clear which priority you are talking about)

Local board needs to relook at there priorities and to ensure that there is enough revenue that can cover the costs per centre, library or council priorities.

4. Overall, how do you think the local board should address the cost increases?

A combination of a Local Service Targeted Rate and reductions to current service levels and/or increases to fees and charges

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**

- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
6	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
1	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
5	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
4	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
2	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
3	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time

in.,Supporting businesses – help businesses succeed by making them easier to access by attracting more visitors to the city with well-designed streets and public spaces.

Annual Plan 2026-2027

#1881

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

N/A

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

N/A

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Tell us why

I wish to lodge a formal objection to the proposal to reduce the opening hours of Papatoetoe Library by two hours on Wednesdays, specifically the proposed closure between 5.00pm and 7.00pm. While the proposal involves only two hours, the practical effect will be the loss of one of the most heavily used community services currently operating from the library – the Wednesday evening Justice of the Peace signing service. See attachment for full submission.

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

C. Reduce discretionary spending on community grants, community and/or environment projects.

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**

- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
	Economic development and events – growing Auckland's economy and supporting events, tourism and creative industries.
	Local parks, community and recreation services – local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
	Planning and infrastructure to manage growth – planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
	Regional parks and environment – looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
	Transport – roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
	Flood resilience – reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Submission Opposing the Proposed Reduction of Wednesday Opening Hours – Papatoetoe Library

To: Auckland Council

Subject: Objection to the proposed reduction of Wednesday evening opening hours at Papatoetoe Library

I wish to lodge a formal objection to the proposal to reduce the opening hours of Papatoetoe Library by two hours on Wednesdays, specifically the proposed closure between 5.00pm and 7.00pm.

While the proposal involves only two hours, the practical effect will be the loss of one of the most heavily used community services currently operating from the library – the Wednesday evening Justice of the Peace signing service.

Papatoetoe Library currently hosts a Justice of the Peace service desk six days per week. The current schedule is:

Mon, Tue, Thu, Fri: 9.30am – 11.30am (One JP)
Wednesday: 4.00pm – 6.00pm (Two JPs)
Saturday: 10.00am – 12.00pm (Two JPs)

The Wednesday evening and Saturday sessions were introduced specifically to allow working people to access Justice of the Peace services outside normal working hours.

The demand for these sessions clearly demonstrates their importance.

Typical attendance levels are:

Morning weekday sessions: approximately **25–30 clients**
Wednesday evening session: **65-85 clients**
Saturday session: **40-65 clients**

In other words, the Wednesday evening session serves **almost three times as many people as a typical weekday morning session**.

Most people attending the Wednesday service arrive **after 4.30pm**, meaning the proposed 5.00pm closing time would make it impossible for the session to continue. In practical terms, the proposal will eliminate the Wednesday evening service entirely.

Approximately **3,000 clients per year** currently use the Wednesday evening Justice of the Peace service at Papatoetoe Library.

The Saturday session is already operating at maximum capacity. As a result, there is **no spare time to absorb the demand currently served on Wednesdays**.

If the proposed reduction proceeds, approximately **3,000 residents and ratepayers each year will lose access to a convenient and essential service**.

The Justice of the Peace service is provided entirely by volunteers. It allows members of the public to complete important legal and administrative tasks such as witnessing documents, certifying copies, and actioning statutory declarations and affidavits. The library provides a trusted and accessible public location for this service.

The Wednesday evening session is particularly important for **working residents who cannot attend weekday morning sessions**. Removing evening access will disproportionately affect those members of the community who have the least flexibility during working hours.

In effect, the proposal shifts library services further toward weekday daytime availability while reducing access for working people.

Given the very high demand for the Wednesday evening session and the absence of alternative capacity, the proposal will result in a clear reduction in community service levels for Papatoetoe residents.

Key points

• The Wednesday Justice of the Peace session serves **up to 85 people.**

• Approximately **3,000 residents per year** rely on this service.

• Demand is **almost three times higher** than weekday morning sessions.

• The Saturday service already operates at full capacity.

• The service is provided **entirely by volunteers**, yet delivers a major benefit to the community.

• Removing the evening hours will disproportionately affect **working residents who cannot attend during weekday mornings**.

For these reasons, I respectfully request that Auckland Council reconsider the proposal and **retain the current Wednesday evening opening hours at Papatoetoe Library**. Maintaining the existing hours will ensure that this vital community service remains accessible to the many residents who rely upon it.

Yours faithfully

[redacted]

[redacted]

Annual Plan 2026-2027

#2003

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support most

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

N/A

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support most

Tell us why

Need more investment in active transport i.e safe cycle lanes. Also disagree to cutting down on library hours.Agree with trying to reduce other costs like park maintenance. Can we utilize people who need to do community service to help clean parks

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

I don't know

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Do not support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Reduce current service levels and/or increase fees and charges for those services

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

We need more cycle lanes to help.connect people to schools, rail stations and work places. Currently the bus to train connections are very poor. People won't cycle or let their kids cycle unless it's very safe hence need protected cycle lanes that connect. E.g grat south rd has sections of cycle lanes but don't join up

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**

- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
2	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
5	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
3	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
4	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
1	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
6	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Need safe cycle lanes that kids can use

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Events and city life – attract people to the city centre through events, culture and

a strong sense of place.,Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.

Annual Plan 2026-2027

#2126

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Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

N/A

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

N/A

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

N/A

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?
(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
	Economic development and events – growing Auckland's economy and supporting events, tourism and creative industries.

	Local parks, community and recreation services – local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
	Planning and infrastructure to manage growth – planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
	Regional parks and environment – looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
1	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
	Flood resilience – reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Transport sector to be resilient to the growth expected Economic development and events Local parks, community and recreation services Planning and infrastructure to manage growthFlood resilience

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Annual Plan 2026-2027

#2130

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support most

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

N/A

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support most

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

C. Reduce discretionary spending on community grants, community and/or environment projects.

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
	Economic development and events – growing Auckland's economy and supporting events, tourism and creative industries.
3	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
2	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
	Regional parks and environment – looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
	Transport – roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
1	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Supporting businesses – help businesses succeed by making them easier to access by attracting more visitors to the city with well-designed streets and public spaces.

Annual Plan 2026-2027

#2139

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support most

Tell us why

Public Transport is no good always breakdown failures people in Auckland are so used to cars because of timetables

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**
- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

It might be a good idea to have less workmen on jobs. I see a lot of six men groups on jobs that can be done by 2 or 3 over paid for sitting of ********** most of the day

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

Depend on who is on the local council

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

C. Reduce discretionary spending on community grants, community and/or environment projects.

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

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- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
	Economic development and events – growing Auckland's economy and supporting events, tourism and creative industries.
	Local parks, community and recreation services – local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
	Planning and infrastructure to manage growth – planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
	Regional parks and environment – looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
	Transport – roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
	Flood resilience – reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Economic development and events Local parks, community and recreation services Regional parks and environmentFlood resilienceAs I said reduce the workforce you use on jobs. When i was young, I worked for ministry of works Hobsonville and I and one senior workman done the work and done a good job. We didn't have rest stops every 1/2 hour. Work safe has killed the workforce. Now we have a lot of lazy buggers receiving good money for doing nothing

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Annual Plan 2026-2027

#2141

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

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- **Helping local boards respond to the needs of their communities.**

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Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support most

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

N/A

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support most

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

C. Reduce discretionary spending on community grants, community and/or environment projects.

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Tell us why (please be clear which priority you are talking about)

Objection to the proposed reduction of Wednesday eveningopening hours at Papatoetoe Librarydesksix days per week. The current schedule is:Mon, Tue, Thu, Fri: 9.30am - 11.30am (One JP)Wednesday: 4.00pm-6.00pm (Two JPs)Saturday: 10.00am - 12.00pm (Two JPs)The Wednesday evening and Saturday sessions were introducedspecifically to allow working people to access Justice of the Peaceservices outside normal working hours.The demand for these sessions clearly demonstrates their importance.Typical attendance levels are:Morning weekday sessions: approximately 25-30 clientsWednesday evening session: 65-85 clientsSaturday session: 40-65 clientsIn other words, the Wednesday evening session serves almost threetimes as many people as a typical weekday morning session.Most people attending the Wednesday service arrive after 4.30pm,meaning the proposed 5.00pm closing time would make it impossiblefor the session to continue. In practical terms, the proposal willeliminate the Wednesday evening service entirely.Approximately 3,000 clients per year currently use the Wednesdayevening Justice of the Peace service at Papatoetoe Library.The Saturday session is already operating at maximum capacity. As aresult, there is no spare time to absorb the demand currentlyserved on Wednesdays.If the proposed reduction proceeds, approximately 3,000 residentsand ratepayers each year will lose access to a convenient andessential service.The Justice of the Peace service is provided entirely by volunteers. Itallows members of the public to complete important legal andadministrative tasks such as witnessing documents, certifying copies,and actioning statutory declarations and affidavits. The libraryprovides a trusted and accessible public location for this service.The Wednesday evening session is particularly important for workingresidents who cannot attend weekday morning sessions. Removingevening access will disproportionately affect those members of thecommunity who have the least flexibility during working hours.In effect, the proposal shifts library services further toward weekdaydaytime availability while reducing access for working people.Given the very high demand for the Wednesday evening session andthe absence of alternative capacity, the proposal will result in a clearreduction in community service levels for

Papatoetoe residents.Key points. The Wednesday Justice of the Peace session serves up to 85 people.· Approximately 3,000 residents per year rely on this service.· Demand is almost three times higher than weekday morningsessions.· The Saturday service already operates at full capacity.· The service is provided entirely by volunteers, yet delivers a majorbenefit to the community.· Removing the evening hours will disproportionately affect workingresidents who cannot attend during weekday mornings.For these reasons, I respectfully request that Auckland Councilreconsider the propesal and retain the current Wednesday eveningopening hours at Papatoetoe Library. Maintaining the existinghours will ensure that this vital community service remains accessibleto the many residents who rely upon it.

4. Overall, how do you think the local board should address the cost increases?

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
	Economic development and events – growing Auckland's economy and supporting events, tourism and creative industries.
3	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.

2	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
	Regional parks and environment – looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
	Transport – roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
1	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Supporting businesses – help businesses succeed by making them easier to access by attracting more visitors to the city with well-designed streets and public spaces.

Annual Plan 2026-2027

#2153

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

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In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

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Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support most

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

N/A

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe,Papakura

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Other

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Do not support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Do not support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Reduce current service levels and/or increase fees and charges for those services

Papakura Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

2. Due to rising costs for utilities, maintenance, staffing requirements as well as pressures on revenue, we are facing an increase in the cost of delivering existing services. To address this, we are considering changes to service levels or fees. What do you think about the proposed changes to service levels and fees and charges?

A. Reduce library hours on Mondays and Fridays at Sir Edmund Hillary Library.

Support

B. Reduce library hours on Saturdays at Sir Edmund Hillary Library.

Do not support

C. Reduce selected maintenance: Stop bollard and post-and-rail maintenance in parks, stop scheduled maintenance for bush areas (except high value/ecological).

Support

D. Charge a higher fee for visitors outside the Auckland region who visit Massey Park Pool.

Support

E. Reduce or discontinue grant funding.

Support

F. Reduce the numbers of public rubbish bins in public spaces such as town centres, parks and reserves.

Do not support

G. Reduce or discontinue some arts and culture activities.

Support

H. Reduce or discontinue some services and programmes in arts facilities and community centres.

I. Reduce or discontinue some community development and support activities.

J. Reduce or discontinue some environmental and water quality activities.

K. Reduce or discontinue civic events.

L. Reduce or discontinue sports and park activation activities.

Tell us why (please be clear which priority you are talking about)

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
2	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
6	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
1	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
5	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
3	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
4	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Supporting businesses – help businesses succeed by making them easier to access by attracting more visitors to the city with well-designed streets and public spaces.

Annual Plan 2026-2027

#2559

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support all

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

N/A

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support most

Tell us why

While it's not ideal to cut some of our services, it is understandable given this financial climate. While I support the majority of changes expressed, maybe they can be only slightly altered e.g., only applying 80% of what is being offered to change - rather than 100% stopping bollard and post-rail maintenance, is 20% of that service still viable? If so, then I would opt for that option instead (same as with the other options)

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Other

C. Reduce discretionary spending on community grants, community and/or environment projects.

Support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

- I support library hours being reduced but not at the levels given. Manukau Library offers a range of services that are needed for the community, especially those around Council services (since the service centre closed), so a 7-day service is still required there.- A reduction in discretionary spending is good, but need to make sure it is not completely removed as this community needs the projects/events that is funded from this budget

4. Overall, how do you think the local board should address the cost increases?

A combination of a Local Service Targeted Rate and reductions to current service levels and/or increases to fees and charges

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

Thank you for helping to explain the breakdown of our rates including the 'why' for the increase. Pardon the ignorance as I am not up to date on this, but I hope central government is able to help with the operating costs of the CRL. While I support this regional service, I live in an area where I am unlikely to use it much, so being charged for this I find a little unfair. However, I understand the need for it, and hopefully downstream effects of it will positively affect the rest of Auckland's transportation system

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
5	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
1	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
4	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
3	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
2	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
6	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Māori identity and culture – reflect and celebrate Māori identity and culture throughout the city centre.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Supporting businesses – help businesses succeed by making them easier to access by attracting more visitors to the city with well-designed streets and public spaces.

Annual Plan 2026-2027

#2665

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support all

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Not sure if I fully understand how this impacts me

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support most

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

C. Reduce discretionary spending on community grants, community and/or environment projects.

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
1	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
	Local parks, community and recreation services – local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
	Planning and infrastructure to manage growth – planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
	Regional parks and environment – looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
	Transport – roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
	Flood resilience – reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Supporting businesses – help businesses succeed by making them easier to access by attracting more visitors to the city with well-designed streets and public spaces.

Annual Plan 2026-2027

#2668

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support most

Tell us why

Why should CRL be paid by ratepayers as there was no consultation with rate payers and normally large transport processes should be paid by the government

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**
- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Increased residential parking should not be increased as with current development of intensification where would house owners park their cars

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support most

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

C. Reduce discretionary spending on community grants, community and/or environment projects.

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
4	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
5	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
2	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
6	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
1	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
3	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.,Supporting businesses – help businesses succeed by making them easier to access by attracting more visitors to the city with well-designed streets and public spaces.

Annual Plan 2026-2027

#2673

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

I don't know

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

N/A

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

N/A

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?
(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
	Economic development and events – growing Auckland's economy and supporting events, tourism and creative industries.

	Local parks, community and recreation services – local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
	Planning and infrastructure to manage growth – planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
	Regional parks and environment – looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
	Transport – roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
	Flood resilience – reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Events and city life – attract people to the city centre through events, culture and a strong sense of place.

Annual Plan 2026-2027

#2681

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

I don't know

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

N/A

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

I don't know

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

C. Reduce discretionary spending on community grants, community and/or environment projects.

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
	Economic development and events – growing Auckland's economy and supporting events, tourism and creative industries.
	Local parks, community and recreation services – local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
	Planning and infrastructure to manage growth – planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
	Regional parks and environment – looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
	Transport – roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
	Flood resilience – reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.

Annual Plan 2026-2027

#2685

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

N/A

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

N/A

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support most

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

C. Reduce discretionary spending on community grants, community and/or environment projects.

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
	Economic development and events – growing Auckland's economy and supporting events, tourism and creative industries.
	Local parks, community and recreation services – local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
1	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
	Regional parks and environment – looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
	Transport – roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
	Flood resilience – reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.

Annual Plan 2026-2027

#2687

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

I don't know

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Cost of living is high, as a home owner we need more support not pressure

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support most

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

C. Reduce discretionary spending on community grants, community and/or environment projects.

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
	Economic development and events – growing Auckland's economy and supporting events, tourism and creative industries.
	Local parks, community and recreation services – local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
	Planning and infrastructure to manage growth – planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
	Regional parks and environment – looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
	Transport – roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
	Flood resilience – reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.

Annual Plan 2026-2027

#2689

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support all

Tell us why

Supports long term financial stability

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

The council should consider the financial impact on low income households

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support all

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

C. Reduce discretionary spending on community grants, community and/or environment projects.

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
6	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
1	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
4	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
2	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
3	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
5	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Support community parks and playgrounds so families have a safe outdoor space

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Māori identity and culture – reflect and celebrate Māori identity and culture throughout the city centre.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Supporting businesses – help businesses succeed by making them easier to access by attracting more visitors to the city with well-designed streets and public spaces.

Annual Plan 2026-2027

#2694

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

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- **Water**
- **Helping local boards respond to the needs of their communities.**

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Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support most

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Can we reduce rates please. Too much.

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

Need more programmes

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

C. Reduce discretionary spending on community grants, community and/or environment projects.

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
	Economic development and events – growing Auckland's economy and supporting events, tourism and creative industries.
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	Regional parks and environment – looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
	Transport – roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
	Flood resilience – reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Events and community growth

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Annual Plan 2026-2027

#2695

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

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- **Helping local boards respond to the needs of their communities.**

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Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

I don't know

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Changes will impact alot of families around the area I stay which is Otara

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

I don't know

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

C. Reduce discretionary spending on community grants, community and/or environment projects.

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
2	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
1	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
3	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
4	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
5	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
6	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Local parks/community/resources

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Māori identity and culture – reflect and celebrate Māori identity and culture throughout the city centre.

Annual Plan 2026-2027

#2696

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support any

Tell us why

I hardly use city rail link

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Many families have larger households and already manage tight budgets. o adding those increases will disproportionately affect low income households

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

We already face financial hardship and social challenges. Instead of increasing costs, stronger investments, community support, youth programmes, safety, local job opportunities, and affordable facilities

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

C. Reduce discretionary spending on community grants, community and/or environment projects.

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**

- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
2	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
3	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
1	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
4	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
5	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
6	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Planning and infrastructure

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Māori identity and culture – reflect and celebrate Māori identity and culture throughout the city centre.,Safety – a safer and more welcoming city centre, both day and night, for residents,

workers and visitors.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.

Annual Plan 2026-2027

#2698

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support most

Tell us why

Improving water system is crucial given weather events and population growth

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

I support if they help maintain infrastructure services

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support most

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

C. Reduce discretionary spending on community grants, community and/or environment projects.

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
6	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
2	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
5	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
1	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
4	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
3	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Green spaces improve quality of life

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Māori identity and culture – reflect and celebrate Māori identity and culture throughout the city centre.

Annual Plan 2026-2027

#2700

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support all

Tell us why

Revenue allows modernisation, and faster service.

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

These adjustments help the council continue delivering important community services.

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support all

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

C. Reduce discretionary spending on community grants, community and/or environment projects.

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

Funding should support both current needs

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
6	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
3	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
5	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
2	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
1	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
4	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Transport because people can commute without cars and reduce congestion

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Māori identity and culture – reflect and celebrate Māori identity and culture throughout the city centre.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.

Annual Plan 2026-2027

#2701

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support most

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Both pros and cons

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

N/A

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?
(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
	Economic development and events – growing Auckland's economy and supporting events, tourism and creative industries.

	Local parks, community and recreation services – local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
	Planning and infrastructure to manage growth – planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
	Regional parks and environment – looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
	Transport – roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
	Flood resilience – reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.

Annual Plan 2026-2027

#2702

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support most

Tell us why

Transport investment is good but local communities also need support

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Waste management improves environmental sustainability

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support most

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

C. Reduce discretionary spending on community grants, community and/or environment projects.

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
6	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
4	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
5	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
2	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
1	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
3	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Sustainable transport and environmental protection are key

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Māori identity and culture – reflect and celebrate Māori identity and culture throughout the city centre.

Annual Plan 2026-2027

#2703

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support most

Tell us why

City rail link will improve transport but the cost burden on rate payers is concerning

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Focus should be on improving service quality rather than raising revenue

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support most

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

C. Reduce discretionary spending on community grants, community and/or environment projects.

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

Public transport accessibility should be improved

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
6	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
1	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
4	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
5	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
2	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
3	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Community spaces improve wellbeing and bring neighbourhoods together

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.

Annual Plan 2026-2027

#2705

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support all

Tell us why

Investment in transport and water infrastructure is essential for Auckland's growth

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Reasonable fee adjustments help maintain essential services and infrastructure

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support all

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

C. Reduce discretionary spending on community grants, community and/or environment projects.

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

Council should continue investing in infrastructure while keeping costs manageable for residents

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
6	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
5	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
3	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
4	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
2	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
1	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Protecting homes and infrastructure from flooding should be a high priority

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Māori identity and culture – reflect and celebrate Māori identity and culture throughout the city centre.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.

Annual Plan 2026-2027

#2706

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support most

Tell us why

Transport investment is good but local communities also need more support

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Fee increases should be gradual to help residents adjust

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support most

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

C. Reduce discretionary spending on community grants, community and/or environment projects.

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

Spending decisions should prioritise long term benefits for Auckland communities

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
6	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
5	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
3	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
4	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
1	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
2	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Efficient transport improves daily life and activity

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Māori identity and culture – reflect and celebrate Māori identity and culture throughout the city centre.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.

Annual Plan 2026-2027

#2707

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support all

Tell us why

Funding improvements prevents costly emergency repairs later

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Bin/bag exchange would help reduce public littering

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support most

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

C. Reduce discretionary spending on community grants, community and/or environment projects.

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
6	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
1	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
3	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
2	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
4	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
5	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Making local parks safe for public

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Māori identity and culture – reflect and celebrate Māori identity and culture throughout the city centre.

Annual Plan 2026-2027

#2708

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

I don't know

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Too expensive for most

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

I don't know

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

C. Reduce discretionary spending on community grants, community and/or environment projects.

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
3	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
2	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
5	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
4	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
6	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
1	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Flood resilience because near me house always floods

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Māori identity and culture – reflect and celebrate Māori identity and culture throughout the city centre.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.,Supporting businesses – help businesses succeed by making them easier to access by attracting more visitors to the city with well-designed streets and public spaces.

Annual Plan 2026-2027

#2709

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support most

Tell us why

personal reasons

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

N/A

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support any

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

C. Reduce discretionary spending on community grants, community and/or environment projects.

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
	Economic development and events – growing Auckland's economy and supporting events, tourism and creative industries.
	Local parks, community and recreation services – local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
	Planning and infrastructure to manage growth – planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
	Regional parks and environment – looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
	Transport – roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
	Flood resilience – reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Basic shelter for less fortunate. With lighting for toilets for females to feel safe out here when kicked our or go nowhere to go so us makes who we care about have to much responsibility

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Annual Plan 2026-2027

#2711

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support all

Tell us why

Really good

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Good for local communities

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support all

Tell us why

Really good

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

C. Reduce discretionary spending on community grants, community and/or environment projects.

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
	Economic development and events – growing Auckland's economy and supporting events, tourism and creative industries.
	Local parks, community and recreation services – local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
	Planning and infrastructure to manage growth – planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
	Regional parks and environment – looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
	Transport – roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
	Flood resilience – reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Māori identity and culture – reflect and celebrate Māori identity and culture throughout the city centre.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.

Annual Plan 2026-2027

#2712

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support most

Tell us why

Transport and water improvements are important but council should ensure spending is efficient

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Waste and bin services should remain affordable for residents

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support most

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

C. Reduce discretionary spending on community grants, community and/or environment projects.

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

Transport improvements should remain high priority as Auckland grows

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
6	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
5	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
1	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
4	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
2	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
3	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Auckland needs strong planning to manage population growth

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Māori identity and culture – reflect and celebrate Māori identity and culture throughout the city centre.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.

Annual Plan 2026-2027

#2713

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support most

Tell us why

The city link cost are significant and more transparency on spending would help residents

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Fee changes should be gradual and clearly explained to public

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support most

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

C. Reduce discretionary spending on community grants, community and/or environment projects.

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

There needs to be better communication with residents about how this affects them

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
6	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
2	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
3	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
1	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
4	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
5	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Protecting natural areas, reducing waste and supporting projects helps maintain Auckland environment for future generations

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Māori identity and culture – reflect and celebrate Māori identity and culture throughout the city centre.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.

Annual Plan 2026-2027

#2714

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support any

Tell us why

I dont see myself using the city rail link

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Absolutely outrageous to all the changes. Decisions on those issues will impact the daily lives of all who live in Auckland.

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

Families in our community's are struggling due to the cost of living. More funding towards community led organisations needed.

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

C. Reduce discretionary spending on community grants, community and/or environment projects.

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
2	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
1	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
6	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
4	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
3	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
5	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Maintenance of public facilities, parks and reserves/beaches. Maintenance of town centres/minor shops

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Māori identity and culture – reflect and celebrate Māori identity and culture throughout the city centre.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.

Annual Plan 2026-2027

#2716

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support all

Tell us why

Improving Auckland's resilience and infrastructure will help city handle growth

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Changes to parking permit should consider the impact on people living in busy areas

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support all

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

C. Reduce discretionary spending on community grants, community and/or environment projects.

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

More investment is needed in public transport

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
6	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
5	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
4	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
3	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
2	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
1	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Improving stormwater systems and protecting waterways is important to reduce flooding

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Māori identity and culture – reflect and celebrate Māori identity and culture throughout the city centre.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.

Annual Plan 2026-2027

#2718

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support all

Tell us why

Long term planning and investment now will benefit future generations

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Council should ensure fees are transparent and explained to the public

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support all

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

C. Reduce discretionary spending on community grants, community and/or environment projects.

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

Focus should be placed on maintained efficiently

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
6	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
3	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
5	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
2	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
4	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
1	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Climate impacts make flood protection a top priority

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Supporting businesses – help businesses succeed by making them easier to access by attracting more visitors to the city with well-designed streets and public spaces.

Annual Plan 2026-2027

#2719

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support most

Tell us why

I support the infrastructure but the rates increase should be kept as low as possible

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Any increase should be carefully balanced so they don't place too much pressure on households

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support most

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

C. Reduce discretionary spending on community grants, community and/or environment projects.

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

More transparency about how rates and fees are spent would help build public trust

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
6	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
5	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
2	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
4	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
1	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
3	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Better transport will reduce congestion and improve productivity

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Māori identity and culture – reflect and celebrate Māori identity and culture throughout the city centre.

Annual Plan 2026-2027

#2721

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support any

Tell us why

I dont use city rail link services

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Just these changes will effect most people in Auckland

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

Just alot of people are struggling with the cost of living, really expensive already now.

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

C. Reduce discretionary spending on community grants, community and/or environment projects.

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
4	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
2	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
6	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
1	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
3	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
5	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Local parks, community and rec services

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Māori identity and culture – reflect and celebrate Māori identity and culture throughout the city centre.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.

Annual Plan 2026-2027

#2722

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support most

Tell us why

Supporting local communities services is important for maintaining quality of life in Auckland

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Bins will help reduce public litering

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support most

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

C. Reduce discretionary spending on community grants, community and/or environment projects.

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
6	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
2	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
5	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
4	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
1	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
3	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Transport to help residents catch public transport

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.,Supporting businesses – help businesses succeed by making them easier to access by attracting more visitors to the city with well-designed streets and public spaces.

Annual Plan 2026-2027

#2725

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support all

Tell us why

Good support

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Good on economy

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support all

Tell us why

Good values

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

C. Reduce discretionary spending on community grants, community and/or environment projects.

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
	Economic development and events – growing Auckland's economy and supporting events, tourism and creative industries.
	Local parks, community and recreation services – local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
	Planning and infrastructure to manage growth – planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
	Regional parks and environment – looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
	Transport – roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
	Flood resilience – reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Annual Plan 2026-2027

#2728

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

I don't know

Tell us why

I think we should continue prioritising water and transport as they are important to communities its a great plan

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**
- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Its important to me personally as we need clean water the rate changes maybe difficult cause the cost of living is already hard enough

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

I don't know

Tell us why

Most probably because I haven't read any of the consultation document prior to filling this form

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

C. Reduce discretionary spending on community grants, community and/or environment projects.

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

No but you have peaked my interest

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
	Economic development and events – growing Auckland's economy and supporting events, tourism and creative industries.
	Local parks, community and recreation services – local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
	Planning and infrastructure to manage growth – planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
	Regional parks and environment – looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
	Transport – roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
	Flood resilience – reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Most of these are important but my Top 2 are transport and planning infrastructure for growth

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Māori identity and culture – reflect and celebrate Māori identity and culture throughout the city centre.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Supporting businesses – help businesses succeed by making them easier to access by attracting more visitors to the city with well-designed streets and public spaces.

Annual Plan 2026-2027

#2730

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support most

Tell us why

It ensures smarter allocation of budget and resources

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Parking permit increases should be fair and reflect local needs

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support most

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

C. Reduce discretionary spending on community grants, community and/or environment projects.

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

The council should ensure that essential services are maintained efficiently

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
6	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
5	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
4	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
1	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
3	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
2	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Protecting natural areas and waterways is essential for the future

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.

Annual Plan 2026-2027

#2731

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support all

Tell us why

Satisfaction on personal business

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

N/A

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

N/A

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?
(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
	Economic development and events – growing Auckland's economy and supporting events, tourism and creative industries.

	Local parks, community and recreation services – local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
	Planning and infrastructure to manage growth – planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
	Regional parks and environment – looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
	Transport – roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
	Flood resilience – reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Annual Plan 2026-2027

#2733

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support most

Tell us why

Investment in transport and water is important for Auckland's growth

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Fees and changes should be fair and affordable for residents

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support most

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

C. Reduce discretionary spending on community grants, community and/or environment projects.

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

Council should prioritise essential services like transport water and public infrastructure

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
6	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
5	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
4	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
3	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
1	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
2	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Transport for safer roads

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.

Annual Plan 2026-2027

#2737

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support most

Tell us why

A clear plan builds trust

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Bin/bag should remain affordable to encourage proper waste

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support most

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

C. Reduce discretionary spending on community grants, community and/or environment projects.

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

Council should focus on cost efficiency

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
6	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
2	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
1	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
3	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
4	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
5	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Proper planning and infrastructure are needed to support Auckland's growth population

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.

Annual Plan 2026-2027

#2770

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

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Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support most

Tell us why

we are unable to use the rail service as we dont have any public buses running our way to get to the train station

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**
- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

N/A

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Manurewa

Manurewa Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

2. What do you think about the proposed key areas of additional investment?

A. Allocate up to $1.5 million of funding to support delivery of the Manurewa War Memorial Park multi-sports pavilion.

Do not support

B. Deliver a new multi-cultural initiative that responds to demands for increased ethnic engagement.

Do not support

C. Develop a civics education initiative that helps people understand the role of local boards and how they can get involved.

Do not support

Tell us why (please be clear which priority you are talking about)

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

yes, charge the people who park their commercial vehicles on both residential and commercial areas of Auckland. These people run their businesses from public places without paying any rates, leasing costs like we all do. This must be addressed in whole of Auckland

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
1	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
6	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
2	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
5	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
3	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
4	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Economic Development this is the only way to pay for things

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.,Supporting businesses – help businesses succeed by making them easier to access by attracting more visitors to the city with well-designed streets and public spaces.

Annual Plan 2026-2027

#2865

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Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

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- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support any

Tell us why

Its already good, waste of money. already struggling with higher cost of living and increasing rates is just extra stress on households

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**
- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

council rates

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Māngere-Ōtāhuhu

Māngere-Ōtāhuhu Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support any

Tell us why

i dont think use them that much - most of the things are online anyways this days

2. Due to rising costs for utilities, maintenance, staffing requirements as well as pressures on revenue, we are facing an increase in the cost of delivering existing services. To address this, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $47.11 (GST inclusive) per Separately Used or Inhabited Part per annum on all rateable properties except those categorised as zero-rated in the Māngere-Ōtāhuhu Local Board area ($0.91 cent per week) to cover the increased cost of delivering existing services. What do you think about this proposal?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce library hours - reduce hours at our four libraries as needed, without going below the regional minimum service level of 44 hours over 6 days at each library.

Support

B. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging

to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Support

C. Reduce discretionary funding for Community Wellbeing programmes and services, Environment Management programmes and services and community grants.

Support

D. Increase pools and leisure fees - Increase fees and charges by $1 for "Plus" services at Moana-Nui-ā-Kiwa Pool and Leisure Centre.

Support

E. Charge adult visitors from outside the local board area at Moana-Nui-a-Kiwa Pool and Leisure Centre and Ōtāhuhu Pool and Leisure Centre (Toia).

Support

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

I don't know

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
	Economic development and events – growing Auckland's economy and supporting events, tourism and creative industries.
	Local parks, community and recreation services – local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
	Planning and infrastructure to manage growth – planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
	Regional parks and environment – looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
	Transport – roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
	Flood resilience – reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

nothing especially in this recession

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.

Annual Plan 2026-2027

#2866

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Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support most

Tell us why

Besides Water I do not see the need to invest so much money into our public transport system which is shocking and never reliable. I understand that money needs to be spent to make it more reliable but with the current economy and cost of living, it's probably not the best time to do this. Auckland Council spends a lot of money on unnecessary things, they also make decisions like cycle/bus lanes and don't take into consideration the full effect these changes have on business owners who's parking gets taken away. You guys are taking away someone's livelihood to encourage more people to use public transport or to cycle in areas where the demographics just don't stack up to actually

do what you are asking them to do. Stop increasing rates for home owners who are already facing challenges financially.

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**
- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

The areas mentioned above do not even affect where I live, so I am not worried about them.

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support most

Tell us why

The board are looking at reducing costs which is a good thing and I support this, I also feel that our local board supports only certain ethnic communities however the otara/papatoetoe community is very diverse yet some ethnicities are overlooked.

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

Tell us why (please be clear which priority you are talking about)

I support the reduction is cost, I do not think you should be charging more for use of pools facility by the community. The pools have been around for a very long time and I'm certain the council has generated plenty of revenue from the pools to cover these costs. I also don't think it's viable for the council to charge someone coming from outside of the local board, how are you going to police this and it just doesn't make sense to pursue.

4. Overall, how do you think the local board should address the cost increases?

A combination of a Local Service Targeted Rate and reductions to current service levels and/or increases to fees and charges

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

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5	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
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6	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
2	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
1	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
4	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Infrastructure and this is not by adding bus lanes and cycle lanes, widen the roads, stop developments of residential housing where only 1 carpark space is given in a 3 + bedroom home and parking is then pushed to the streets, most streets in our local board are now becoming one-way streets and is not safe.

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.,Supporting businesses – help businesses succeed by making them easier to access by attracting more visitors to the city with well-designed streets and public spaces.

Annual Plan 2026-2027

#2927

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Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support most

Tell us why

Its ok if u are working, Im not..How on earth will we recover from this Petrol KOS plus cost of living n here comes this increase...Just a smack in the face.Plus some of the facilities that we pay, we don't use it at all like swimming pool in Otara n Hunters Corner...I wouldn't put my toes in it...Now WQTR..wow...We get our water bills with water waste water waste??? just goes on n on...It took us years paying our mortgages and now is it really worth owning a home..The rate is killing us too..

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**
- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

My husband dont know anymore...Just bad enough with petrol crisis just getting to work..We may hve to sell our house n live in a mobile home..

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

I don't know

Tell us why

Im so depressed i dont care anymore

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

I don't know

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

I don’t know

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

I don’t know

C. Reduce discretionary spending on community grants, community and/or environment projects.

Support

D. Increase to fees for “Plus” (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

3,4,5Look u need to generate money to reinvest back for repairs etc

4. Overall, how do you think the local board should address the cost increases?

I don’t know

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

It doesnt really matter because u still go ahead with your own plan...Most of us rate payers dont have the knowledge ..Another word...You guys created the system to fix your problem...I need to work for u guys to really understand...

Question 5: Looking further ahead / shaping Auckland’s longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland’s future. These plans and strategies include (but are not limited to):

- **Regional transport plans**

- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
	Economic development and events – growing Auckland's economy and supporting events, tourism and creative industries.
	Local parks, community and recreation services – local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
	Planning and infrastructure to manage growth – planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
	Regional parks and environment – looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
	Transport – roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
	Flood resilience – reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Planning n infr to manage growth...It would be easier If u work with the govt inregards to immigration policies...Cut down the numbers of peope arriving..The bigger the population the more problem increases... We rate n tax payers r hammered year after year to managed the growth ...These people just slide in n everything is done for them...

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.

Annual Plan 2026-2027

#2984

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Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

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Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support most

Tell us why

Most of these are not needed and does not benefit most taxpayers.

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

The rates are already high and further increase is just going to put more pressure on homeowners to make ends meet.

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support any

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Do not support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

C. Reduce discretionary spending on community grants, community and/or environment projects.

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

I don't know

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

Decrease all rates and fees

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**

- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
4	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
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5	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
3	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
6	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
2	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Reduce council rates

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Other (please specify):

Annual Plan 2026-2027

#3018

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Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

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In 2026/2027 that includes prioritising investment in:

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Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support most

Tell us why

While I support investment in essential infrastructure and services, I encourage the council to carefully consider ways to reduce the financial burden on households. This could include spreading costs over a longer period or finding efficiencies in spending.

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**
- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

I understand the importance of investing in Auckland's future, especially projects like the City Rail Link and improvements to water infrastructure. These are important for a growing city and will benefit many people in the long term.However, I am concerned about the proposed 7.9% rates increase. With the current cost of living, many families are already under financial pressure, and increases like this make it harder to keep up with everyday expenses.

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support most

Tell us why

While I support investment in essential infrastructure and services, I encourage the council to carefully consider ways to reduce the financial burden on households. This could include spreading costs over a longer period or finding efficiencies in spending.

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Do not support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Do not support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

Libraries and community services are essential for many families, especially those who rely on them for education, safe spaces, and access to resources. Reducing hours will make it harder for people, particularly students and working families, to use these services.

4. Overall, how do you think the local board should address the cost increases?

A combination of a Local Service Targeted Rate and reductions to current service levels and/or increases to fees and charges

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

While I understand the need to manage costs, I believe these changes could have a negative impact on communities and should be reconsidered or carefully balanced to ensure essential services remain accessible to all.

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

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- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
4	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
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6	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
3	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
1	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
5	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Public transport is such an issue with delays and cancellations, my kids can't rely on it anymore so they drive to school.

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Supporting businesses – help businesses succeed by making them easier to access by attracting more visitors to the city with well-designed streets and public spaces.

Annual Plan 2026-2027

#3056

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Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

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In 2026/2027 that includes prioritising investment in:

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- **Helping local boards respond to the needs of their communities.**

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Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support any

Tell us why

The changes have been very slow and doesn't benefit all communities.

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

There is a big jump in the rates which doesn't justify how it will benefit other services but a repetition of what has been said over sometime.

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

I don't know

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Do not support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Do not support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

I don't know

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

A combination of a Local Service Targeted Rate and reductions to current service levels and/or increases to fees and charges

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
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N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

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Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

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1	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
6	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
2	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
4	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Better accessibility to public transportation. More underground facilities or services such as train lines reaching out to many places. More security within the community. More job opportunities with growing population

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

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Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Getting around – make it easier to walk, drive, cycle and use public transport in the city

centre and from east to west, including better traffic flow.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.,Supporting businesses – help businesses succeed by making them easier to access by attracting more visitors to the city with well-designed streets and public spaces.

Annual Plan 2026-2027

#3159

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Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

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Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support any

Tell us why

Water bill increased by 7.2% on 1 July 2025 to cover upgrades and infrastructure. Transport costs up consisting of fuel prices, taxes and levies via RUC and registration increased, local boards can fundraise or get money from government for all the tax we pay over everything we buy.

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**
- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Killing an already dying economy, why make it worse?

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Manurewa

Manurewa Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

I don't know

Tell us why

2. What do you think about the proposed key areas of additional investment?

A. Allocate up to $1.5 million of funding to support delivery of the Manurewa War Memorial Park multi-sports pavilion.

I don’t know

B. Deliver a new multi-cultural initiative that responds to demands for increased ethnic engagement.

I don’t know

C. Develop a civics education initiative that helps people understand the role of local boards and how they can get involved.

Support

Tell us why (please be clear which priority you are talking about)

Culture doesnt increase economy

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

Stop making ratepayers pay more. Barely have enough to live on. Especially when prices increase for all commodites yearly.

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?
(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
1	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
6	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
2	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
5	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
3	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around

4	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

My house has been put in a flood zone after millions have been dunped into puhinui stream upgrade.. Why wasnt reducing flood risk for families put as a priority?

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Supporting businesses – help businesses succeed by making them easier to access by attracting more visitors to the city with well-designed streets and public spaces.

Annual Plan 2026-2027

#3168

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support any

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

I think increase other rates on top of the rate increase is absolute **********. How is anyone suppose to pay all the increase in thin financial market.

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support any

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Do not support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

We already pay enough rates to support this where as the people from the outside of this area do not pay to support this so they should definitely pay more.

4. Overall, how do you think the local board should address the cost increases?

Reduce current service levels and/or increase fees and charges for those services

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

Reduce the rates for a change

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**

- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
3	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
4	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
5	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
6	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
2	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
1	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

None

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.,Supporting

businesses – help businesses succeed by making them easier to access by attracting more visitors to the city with well-designed streets and public spaces.

Annual Plan 2026-2027

#3172

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support most

Tell us why

How will people living in Otara and Papatoetoe benefit by paying for the city rail link when most of the normal train services and rail buses do not run most of the times. The road in most areas in Papatoetoe and Otara areas need fixing and they are worn out.

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**
- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

How is Auckland transport contributing to safer public transport and safer neighborhoods?

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

Papatoetoe needs more family friendly and safer parks. There is no park that has a good long running and walk tracks. We need one similar to that in Mount Roskill- Lovelock Track.

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Do not support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

Charge visitors from other local boards using Papatoetoe pools as we pay the rates and they get the benefits of it. Let everyone register with proof of address. Charge more of Spa and Sauna services. Keep it limited to local community.

4. Overall, how do you think the local board should address the cost increases?

Reduce current service levels and/or increase fees and charges for those services

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**

- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
2	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
3	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
6	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
4	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
1	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
5	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Transport and building safer parks and sports field.

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Getting around – make it easier to walk, drive, cycle and use public transport in the city

centre and from east to west, including better traffic flow.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Supporting businesses – help businesses succeed by making them easier to access by attracting more visitors to the city with well-designed streets and public spaces.

Annual Plan 2026-2027

#3314

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support any

Tell us why

Should of organize rail link to the airport.Trains are unreliable, always having breakdowns/closures.Continue increase of rates for little benefit for the city.

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**
- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Don't agree that you have the done the math's correctly, feel improvement needed will cost a lot more.

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Albert-Eden,Henderson-Massey,Howick,Māngere-Ōtāhuhu,Manurewa,Ōtara-Papatoetoe,Papakura,Upper Harbour,Waitematā

Albert-Eden Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support any

Tell us why

2. What do you think about the proposed key areas of additional investment and changes to services, fees and charges?

A. Restoration planning for Waititiko / Meola Creek, to leverage the improvements in water quality that will be achieved through the Central Interceptor.

Other

B. Investigating how to respond to future growth expected in our area.

Support

C. Trialling free off-peak access for Gold Card holders to swim at Mt Albert Aquatic Centre.

Support

3. Kingsland Business Society Inc is proposing to expand the geographic boundary of its Business Improvement District programme to include areas around the north end of Morningside Drive, and to increase the amount of targeted rate funds to be collected from $245,000 to $370,000 per year. If it is successful, ratepayers of business

properties located within the BID expansion area will be required to pay the associated BID targeted rate. Do you support this proposal?

Do not support

Tell us why

Henderson-Massey Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support any

Tell us why

Howick Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

2. What do you think about the proposed local board specific key areas of spend?

A. Explore ways to get the best value from our play spaces so they continue to meet the needs of children and families.

Other

B. Run regular seminars for community groups/organisations on the local grant's application process.

Support

C. Identify what type of indoor/sheltered courts are necessary to support sports play in Flat Bush.

Do not support

D. Continue advocacy of the Tāmaki estuary on water quality and coastal erosion.

Support

E. Continue to advocate to crime prevention organisations on behalf of the community for ongoing safety initiatives.

Support

F. Continue to support our volunteer groups with resources needed for ecological volunteering, such as stream clean-ups and pest plant weeding.

Support

Tell us why (please be clear which priority you are talking about)

Māngere-Ōtāhuhu Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support any

Tell us why

2. Due to rising costs for utilities, maintenance, staffing requirements as well as pressures on revenue, we are facing an increase in the cost of delivering existing services. To address this, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $47.11 (GST inclusive) per Separately Used or Inhabited Part per annum on all rateable properties except those categorised as zero-rated in the Māngere-Ōtāhuhu Local Board area ($0.91 cent per week) to cover the increased cost of delivering existing services. What do you think about this proposal?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce library hours - reduce hours at our four libraries as needed, without going below the regional minimum service level of 44 hours over 6 days at each library.

Do not support

B. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Do not support

C. Reduce discretionary funding for Community Wellbeing programmes and services, Environment Management programmes and services and community grants.

Do not support

D. Increase pools and leisure fees - Increase fees and charges by $1 for "Plus" services at Moana-Nui-ā-Kiwa Pool and Leisure Centre.

Do not support

E. Charge adult visitors from outside the local board area at Moana-Nui-a-Kiwa Pool and Leisure Centre and Ōtāhuhu Pool and Leisure Centre (Toia).

Do not support

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Reduce current service levels and/or increase fees and charges for those services

Manurewa Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support any

Tell us why

2. What do you think about the proposed key areas of additional investment?

A. Allocate up to $1.5 million of funding to support delivery of the Manurewa War Memorial Park multi-sports pavilion.

Support

B. Deliver a new multi-cultural initiative that responds to demands for increased ethnic engagement.

Do not support

C. Develop a civics education initiative that helps people understand the role of local boards and how they can get involved.

Do not support

Tell us why (please be clear which priority you are talking about)

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support any

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Do not support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Do not support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Do not support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Reduce current service levels and/or increase fees and charges for those services

Papakura Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support any

Tell us why

2. Due to rising costs for utilities, maintenance, staffing requirements as well as pressures on revenue, we are facing an increase in the cost of delivering existing services. To address this, we are considering changes to service levels or fees. What do you think about the proposed changes to service levels and fees and charges?

A. Reduce library hours on Mondays and Fridays at Sir Edmund Hillary Library.

Do not support

B. Reduce library hours on Saturdays at Sir Edmund Hillary Library.

Do not support

C. Reduce selected maintenance: Stop bollard and post-and–rail maintenance in parks, stop scheduled maintenance for bush areas (except high value/ecological).

Do not support

D. Charge a higher fee for visitors outside the Auckland region who visit Massey Park Pool.

Do not support

E. Reduce or discontinue grant funding.

Do not support

F. Reduce the numbers of public rubbish bins in public spaces such as town centres, parks and reserves.

Do not support

G. Reduce or discontinue some arts and culture activities.

Do not support

H. Reduce or discontinue some services and programmes in arts facilities and community centres.

Do not support

I. Reduce or discontinue some community development and support activities.

Do not support

J. Reduce or discontinue some environmental and water quality activities.

Do not support

K. Reduce or discontinue civic events.

Do not support

L. Reduce or discontinue sports and park activation activities.

Do not support

Tell us why (please be clear which priority you are talking about)

Upper Harbour Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support any

Tell us why

2. Due to rising costs for utilities, maintenance, staffing requirements as well as pressures on revenue, we are facing an increase in the cost of delivering existing

services. To address this, we are considering changes to service levels or fees. What do you think about the proposed changes to service levels and fees and charges?

A. Reduce maintenance activities may include stopping scheduled work on bollards, post-and-rails, and low-value bush areas, ceasing amenity garden infill planting and mulching, and reclassifying re-vegetation areas as bush.

Do not support

B. Reduce grants funding.

Do not support

C. Reduce funding across all programmes and projects including environmental outcomes, events and activations, cycling initiatives and community outcomes.

Do not support

D. Increase the fees and charges for Albany Stadium Pool: Option 1: Increase casual swim and swim plus fees by $1 (Fees will range from $5.00 - $11.40)

Do not support

E. Increase the fees and charges for Albany Stadium Pool: Option 2: Increase spectator fee and supervising adult fee by $1 (Fees will become $2)

Do not support

F. Increase the fees and charges for Albany Stadium Pool: Option 3: Increase spectator fee and supervising adult fee by $4 (Fees will become $5)

Do not support

Tell us why (please be clear which priority you are talking about)

Waitematā Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support any

Tell us why

2. What do you think about the proposed changes to service levels, fees and charges?

A. Reduce library hours at Central City, Little Leys, Grey Lynn and Parnell Libraries.

Do not support

B. Reduce maintenance for bollard and post-and-rail.

Do not support

C. Reduce community grant funding and accommodation grant funding.

Do not support

D. Increase fees for adult swim fees at council pools by up to $3.

Do not support

E. Reduce funding for environmental management activities.

Tell us why (please be clear which priority you are talking about)

Do not support

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?
(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
	Economic development and events – growing Auckland's economy and supporting events, tourism and creative industries.
	Local parks, community and recreation services – local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
	Planning and infrastructure to manage growth – planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
	Regional parks and environment – looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
	Transport – roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
	Flood resilience – reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Flood resistance, Transport, Parks/pools

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Māori identity and culture – reflect and celebrate Māori identity and culture throughout the city centre.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.

Annual Plan 2026-2027

#3379

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support most

Tell us why

Thank you Len Brown and your Council for putting me out of my house that you've made impossible for me to live in now.I have a modest little bungalow, nothing fancy that I could previously afford the rates on, now it has become too expensive to pay $100 a week, with these new increases, this coming out of my pension before I even start living. You wouldn't know about that in your position but I really hope you do one day.I am now forced to sell my home at 73 years and find something I can enjoy my remaining life in and afford to live in Moving away from my friends, local interests, my family and doctor., This is just horrible for me.My house is not worth anything like your valuation

estimate that my rates are based on the real estate agent told me, and I have to lose a lot to sell it to move on, The house will likely be bought by developers and knocked down he said.I don't use ANY of your facilities, parks, libraries, pools or railway, just stay local my age, just the weekly rubbish collection yet I pay for all.All around me I see nice homes suffering the same fate as mine soon will be, and you rub your hands with all the extra rates coming in from the many houses on one section. It seems everything is about money now for the Council.I only have a small voice and this feedback will be ignored I'm sure, while you charge ahead with your plans and not care for the likes of me. I help build Auckland over my lifetime living here, now have to scurry away and see your bombastic attitude on the TV and letters you send. reminding me of what I had and lost because of your plans.No thanks to you Len Brown.

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**
- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

N/A

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Howick

Howick Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

2. What do you think about the proposed local board specific key areas of spend?

A. Explore ways to get the best value from our play spaces so they continue to meet the needs of children and families.

Do not support

B. Run regular seminars for community groups/organisations on the local grant's application process.

Do not support

C. Identify what type of indoor/sheltered courts are necessary to support sports play in Flat Bush.

Do not support

D. Continue advocacy of the Tāmaki estuary on water quality and coastal erosion.

Do not support

E. Continue to advocate to crime prevention organisations on behalf of the community for ongoing safety initiatives.

Other

F. Continue to support our volunteer groups with resources needed for ecological volunteering, such as stream clean-ups and pest plant weeding.

Other

Tell us why (please be clear which priority you are talking about)

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
	Economic development and events – growing Auckland's economy and supporting events, tourism and creative industries.
	Local parks, community and recreation services – local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
	Planning and infrastructure to manage growth – planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
	Regional parks and environment – looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
	Transport – roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
	Flood resilience – reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Annual Plan 2026-2027

#3396

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support most

Tell us why

There is a cost of living crisis, now even worse with the rising fuel prices. Many people are struggling to afford essential living costs and the high rates bills as it is. Where is the actual support for Aucklanders? Or is it expected that they pay more whilst they are starving because they can't afford dinner for that evening or even stay warm because they can't afford to keep the heat on in their homes. Many New Zealanders/Aucklanders are having to sacrifice one essential need at the expense of another and are still barely scraping by. A rates increase is the last thing anyone needs right now.

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**
- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

N/A

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

N/A

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

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Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
5	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
6	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
4	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
2	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
3	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
1	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.

Annual Plan 2026-2027

#3444

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support any

Tell us why

Pls pls pls stop wasting money because whatever auckland council is doing its totally practically impossible to deal with it, and all your projects are totally failed since very very very longer time, so pls stop wasting money, we don't need any changes in the city, we r happy whatever it's around us in the city... auckland council and auckland transport is the worst in the world...

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**
- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Pls pls pls stop wasting money because whatever auckland council is doing its totally practically impossible to deal with it, and all your projects are totally failed since very very very longer time, so pls stop wasting money, we don't need any changes in the city, we r happy whatever it's around us in the city... auckland council and auckland transport is the worst in the world...and pls pls pls don't put toooo much pressure on the home owners with increasing rates, water bills electricity etc...pls stop wasting money and save money, and think 1000 times before you spend it....

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Albert-Eden,Aotea/Great Barrier,Devonport-Takapuna,Franklin,Henderson-Massey,Hibiscus and Bays,Howick,Kaipātiki,Māngere-Ōtāhuhu,Manurewa,Maungakiekie-Tāmaki,Ōrākei,Ōtara-Papatoetoe,Papakura,Puketāpapa,Rodney,Upper Harbour,Waiheke,Waitākere Ranges,Waitematā,Whau

Albert-Eden Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support any

Tell us why

Pls pls pls stop wasting money because whatever auckland council is doing its totally practically impossible to deal with it, and all your projects are totally failed since very very very longer time, so pls stop wasting money, we don't need any changes in the city, we r happy whatever it's around us in the city... auckland council and auckland transport is the worst in the world...and pls pls pls don't put toooo much pressure on the home owners with increasing rates, water bills electricity etc...pls stop wasting money and save money, and think 1000 times before you spend it....

2. What do you think about the proposed key areas of additional investment and changes to services, fees and charges?

A. Restoration planning for Waititiko / Meola Creek, to leverage the improvements in water quality that will be achieved through the Central Interceptor.

Do not support

B. Investigating how to respond to future growth expected in our area.

Do not support

C. Trialling free off-peak access for Gold Card holders to swim at Mt Albert Aquatic Centre.

Do not support

3. Kingsland Business Society Inc is proposing to expand the geographic boundary of its Business Improvement District programme to include areas around the north end of Morningside Drive, and to increase the amount of targeted rate funds to be collected from $245,000 to $370,000 per year. If it is successful, ratepayers of business properties located within the BID expansion area will be required to pay the associated BID targeted rate. Do you support this proposal?

Do not support

Tell us why

Pls pls pls stop wasting money because whatever auckland council is doing its totally practically impossible to deal with it, and all your projects are totally failed since very very very longer time, so pls stop wasting money, we don't need any changes in the city, we r happy whatever it's around us in the city... auckland council and auckland transport is the worst in the world...and pls pls pls don't put toooo much pressure on the home owners with increasing rates, water bills electricity etc...pls stop wasting money and save money, and think 1000 times before you spend it....

Aotea/Great Barrier Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support any

Tell us why

Pls pls pls stop wasting money because whatever auckland council is doing its totally practically impossible to deal with it, and all your projects are totally failed since very very very longer time, so pls stop wasting money, we don't need any changes in the city, we r happy whatever it's around us in the city... auckland council and auckland transport is the worst in the world...and pls pls pls don't put toooo much pressure on the home owners with increasing rates, water bills electricity etc...pls stop wasting money and save money, and think 1000 times before you spend it....

2. What do you think about the proposed key areas of additional investment and changes to services?

A. Improvements to the library service including additional programmes.

Do not support

B. Partnering with mana whenua and community on the coordination and engagement of island fisheries management and local Ahu Moana marine projects.

Do not support

Tell us why (please be clear which priority you are talking about)

Pls pls pls stop wasting money because whatever auckland council is doing its totally practically impossible to deal with it, and all your projects are totally failed since very very very longer time, so pls stop wasting money, we don't need any changes in the city, we r happy whatever it's around us in the city... auckland council and auckland transport is the worst in the world...and pls pls pls don't put toooo much pressure on the home owners with increasing rates, water bills electricity etc...pls stop wasting money and save money, and think 1000 times before you spend it....

Devonport-Takapuna Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

Pls pls pls stop wasting money because whatever auckland council is doing its totally practically impossible to deal with it, and all your projects are totally failed since very very very longer time, so pls stop wasting money, we don't need any changes in the city, we r happy whatever it's around us in the city... auckland council and auckland transport is the worst in the world...and pls pls pls don't put toooo much pressure on the home owners with increasing rates, water bills electricity etc...pls stop wasting money and save money, and think 1000 times before you spend it....

2. Due to rising costs for utilities, maintenance, staffing requirements as well as pressures on revenue, we are facing an increase in the cost of delivering existing services. To address this, we are considering changes to service levels or fees. What do you think about the proposed changes?

A. Reduced maintenance of bollards and fencing, stop scheduled maintenance for bush area (except High Value/Ecological areas), reduced service level for amenity gardens and planted areas, and reclassifying re-vegetation areas to bush areas.

Do not support

B. Reduced library hours over 7 days.

Do not support

C. Reduced local board funding to local organisations that deliver local events.

D. Reduced budget available for contestable grants.

E. Reduced funding for organisations that deliver support and services for seniors, youth, ethnic communities, sport and recreation and community wellbeing.

F.Reduced funding support for The Depot, Devonport Museum, The Lake House, The Michael King Writers Centre, North Shore Brass, The Pumphouse and The Rose Centre.

G. Reduced funding for parks volunteers.

H. Reduced funding support for environmental restoration, planting, pest management, and waste minimisation.

Tell us why (please be clear which priority you are talking about)

Pls pls pls stop wasting money because whatever auckland council is doing its totally practically impossible to deal with it, and all your projects are totally failed since very very very longer time, so pls stop wasting money, we don't need any changes in the city, we r happy whatever it's around us in the city... auckland council and auckland transport is the worst in the world...and pls pls pls don't put toooo much pressure on the home owners with increasing rates, water bills electricity etc...pls stop wasting money and save money, and think 1000 times before you spend it....

Franklin Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

Pls pls pls stop wasting money because whatever auckland council is doing its totally practically impossible to deal with it, and all your projects are totally failed since very very very longer time, so pls stop wasting money, we don't need any changes in the city, we r happy whatever it's around us in the city... auckland council and auckland transport is the worst in the world...and pls pls pls don't put toooo much pressure on the home owners with increasing rates, water bills electricity etc...pls stop wasting money and save money, and think 1000 times before you spend it....

Henderson-Massey Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support any

Tell us why

Pls pls pls stop wasting money because whatever auckland council is doing its totally practically impossible to deal with it, and all your projects are totally failed since very very very longer time, so pls stop wasting money, we don't need any changes in the city, we r happy whatever it's around us in the city... auckland council and auckland transport is the worst in the world...and pls pls pls don't put toooo much pressure on the home owners with increasing rates, water bills electricity etc...pls stop wasting money and save money, and think 1000 times before you spend it....

Hibiscus and Bays Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support any

Tell us why

Pls pls pls stop wasting money because whatever auckland council is doing its totally practically impossible to deal with it, and all your projects are totally failed since very very very longer time, so pls stop wasting money, we don't need any changes in the city, we r happy whatever it's around us in the city... auckland council and auckland transport is the worst in the world...and pls pls pls don't put toooo much pressure on the home owners with increasing rates, water bills electricity etc...pls stop wasting money and save money, and think 1000 times before you spend it....

2. What do you think about the proposed key areas of additional investment and changes to fees and charges?

A. Supporting further protection of our sea, soil and fresh water from contamination and sedimentation, through increased monitoring and extending projects such as local stream restoration including the Weiti River.

Do not support

B. Supporting community access to a wide range of recreational opportunities through investigating new capex projects such as outdoor court provision and increasing support for indoor court provision through facilities grants.

Do not support

C. Creating safer town centres and other public spaces through actions such as an increased support for community safety and placemaking.

Do not support

D. Ensuring Hibiscus and Bays is welcoming and supportive for all through collaboration with a broader range of local residents and an increased focus on inclusive design, so it is accessible and usable for people of all ages, abilities and backgrounds.

Do not support

E. Introducing changes to a range of fees in pools and leisure centres, including casual recreation, dry and aquatic group fitness and pool lane hire to better align fees across our sites.

Do not support

Tell us why (please be clear which priority you are talking about)

Pls pls pls stop wasting money because whatever auckland council is doing its totally practically impossible to deal with it, and all your projects are totally failed since very very very longer time, so pls stop wasting money, we don't need any changes in the city, we r happy whatever it's around us in the city... auckland council and auckland transport is the worst in the world...and pls pls pls don't put toooo much pressure on the home owners with increasing rates, water bills electricity etc...pls stop wasting money and save money, and think 1000 times before you spend it....

Howick Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

Pls pls pls stop wasting money because whatever auckland council is doing its totally practically impossible to deal with it, and all your projects are totally failed since very very very longer time, so pls stop wasting money, we don't need any changes in the city, we r happy whatever it's around us in the city... auckland council and auckland transport is the worst in the world...and pls pls pls don't put toooo much pressure on the home owners with increasing rates, water bills electricity etc...pls stop wasting money and save money, and think 1000 times before you spend it....

2. What do you think about the proposed local board specific key areas of spend?

A. Explore ways to get the best value from our play spaces so they continue to meet the needs of children and families.

Do not support

B. Run regular seminars for community groups/organisations on the local grant's application process.

Do not support

C. Identify what type of indoor/sheltered courts are necessary to support sports play in Flat Bush.

Do not support

D. Continue advocacy of the Tāmaki estuary on water quality and coastal erosion.

Do not support

E. Continue to advocate to crime prevention organisations on behalf of the community for ongoing safety initiatives.

Do not support

F. Continue to support our volunteer groups with resources needed for ecological volunteering, such as stream clean-ups and pest plant weeding.

Do not support

Tell us why (please be clear which priority you are talking about)

Pls pls pls stop wasting money because whatever auckland council is doing its totally practically impossible to deal with it, and all your projects are totally failed since very very very longer time, so pls stop wasting money, we don't need any changes in the city, we r happy whatever it's around us in the city... auckland council and auckland transport is the worst in the world...and pls pls pls don't put toooo much pressure on the home owners with increasing rates, water bills electricity etc...pls stop wasting money and save money, and think 1000 times before you spend it....

Kaipātiki Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

Pls pls pls stop wasting money because whatever auckland council is doing its totally practically impossible to deal with it, and all your projects are totally failed since very very very longer time, so pls stop wasting money, we don't need any changes in the city, we r happy whatever it's around us in the city... auckland council and auckland transport is the worst in the world...and pls pls pls don't put toooo much pressure on the home owners with increasing rates, water bills electricity etc...pls stop wasting money and save money, and think 1000 times before you spend it....

Māngere-Ōtāhuhu Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

Pls pls pls stop wasting money because whatever auckland council is doing its totally practically impossible to deal with it, and all your projects are totally failed since very very very longer time, so pls stop wasting money, we don't need any changes in the city, we r happy whatever it's around us in the city... auckland council and auckland transport is the worst in the world...and pls pls pls don't put toooo much pressure on the home owners with increasing rates, water bills electricity etc...pls stop wasting money and save money, and think 1000 times before you spend it....

2. Due to rising costs for utilities, maintenance, staffing requirements as well as pressures on revenue, we are facing an increase in the cost of delivering existing services. To address this, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $47.11 (GST inclusive) per Separately Used or Inhabited Part per annum on all rateable properties except those categorised as zero-rated in the Māngere-Ōtāhuhu Local Board area ($0.91 cent per week) to cover the increased cost of delivering existing services. What do you think about this proposal?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce library hours - reduce hours at our four libraries as needed, without going below the regional minimum service level of 44 hours over 6 days at each library.

Do not support

B. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Do not support

C. Reduce discretionary funding for Community Wellbeing programmes and services, Environment Management programmes and services and community grants.

Do not support

D. Increase pools and leisure fees - Increase fees and charges by $1 for “Plus” services at Moana-Nui-ā-Kiwa Pool and Leisure Centre.

Do not support

E. Charge adult visitors from outside the local board area at Moana-Nui-a-Kiwa Pool and Leisure Centre and Ōtāhuhu Pool and Leisure Centre (Toia).

Do not support

Tell us why (please be clear which priority you are talking about)

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4. Overall, how do you think the local board should address the cost increases?

I don't know

Manurewa Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

Pls pls pls stop wasting money because whatever auckland council is doing its totally practically impossible to deal with it, and all your projects are totally failed since very very very longer time, so pls stop wasting money, we don't need any changes in the city, we r happy whatever it's around us in the city... auckland council and auckland transport is the worst in the world...and pls pls pls don't put toooo much pressure on the home owners with increasing rates, water bills electricity etc...pls stop wasting money and save money, and think 1000 times before you spend it....

2. What do you think about the proposed key areas of additional investment?

A. Allocate up to $1.5 million of funding to support delivery of the Manurewa War Memorial Park multi-sports pavilion.

Do not support

B. Deliver a new multi-cultural initiative that responds to demands for increased ethnic engagement.

Do not support

C. Develop a civics education initiative that helps people understand the role of local boards and how they can get involved.

Do not support

Tell us why (please be clear which priority you are talking about)

Pls pls pls stop wasting money because whatever auckland council is doing its totally practically impossible to deal with it, and all your projects are totally failed since very very very longer time,

so pls stop wasting money, we don't need any changes in the city, we r happy whatever it's around us in the city... auckland council and auckland transport is the worst in the world...and pls pls pls don't put toooo much pressure on the home owners with increasing rates, water bills electricity etc...pls stop wasting money and save money, and think 1000 times before you spend it....

Maungakiekie-Tāmaki Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

Pls pls pls stop wasting money because whatever auckland council is doing its totally practically impossible to deal with it, and all your projects are totally failed since very very very longer time, so pls stop wasting money, we don't need any changes in the city, we r happy whatever it's around us in the city... auckland council and auckland transport is the worst in the world...and pls pls pls don't put toooo much pressure on the home owners with increasing rates, water bills electricity etc...pls stop wasting money and save money, and think 1000 times before you spend it....

2. What do you think about the proposed key areas of additional investment?

A. Environmental initiatives – working alongside mana whenua on restoration projects, expanding food resilience and edible planting programmes, and reinstating deferred environmental education activities.

Do not support

B. Sport and recreation – providing one-off operational support to local sports clubs and facilities to strengthen participation and collaboration.

Do not support

C. Libraries and culture – enhancing programming for seniors and increasing investment in creative and cultural activities.

Do not support

D. Community safety and emergency readiness – exploring additional compliance officer resourcing in areas with limited coverage.

Do not support

E. Local economy - supporting business associations to continue supporting local businesses and ongoing growth, development and liven-up our town centres.

Do not support

Tell us why (please be clear which priority you are talking about)

Pls pls pls stop wasting money because whatever auckland council is doing its totally practically impossible to deal with it, and all your projects are totally failed since very very very longer time, so pls stop wasting money, we don't need any changes in the city, we r happy whatever it's around us in the city... auckland council and auckland transport is the worst in the world...and pls pls pls don't put toooo much pressure on the home owners with increasing rates, water bills electricity etc...pls stop wasting money and save money, and think 1000 times before you spend it....

3. What do you think of Onehunga Business Association Inc's proposal to reduce the geographic boundary of the Onehunga Business Improvement District (BID) programme, and amount of targeted rate to be collected?

Do not support

Tell us why

Pls pls pls stop wasting money because whatever auckland council is doing its totally practically impossible to deal with it, and all your projects are totally failed since very very very longer time, so pls stop wasting money, we don't need any changes in the city, we r happy whatever it's around us in the city... auckland council and auckland transport is the worst in the world...and pls pls pls don't put toooo much pressure on the home owners with increasing rates, water bills electricity etc...pls stop wasting money and save money, and think 1000 times before you spend it....

Ōrākei Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

Pls pls pls stop wasting money because whatever auckland council is doing its totally practically impossible to deal with it, and all your projects are totally failed since very very very longer time, so pls stop wasting money, we don't need any changes in the city, we r happy whatever it's around us in the city... auckland council and auckland transport is the worst in the world...and pls pls pls don't put toooo much pressure on the home owners with increasing rates, water bills electricity etc...pls stop wasting money and save money, and think 1000 times before you spend it....

2. What do you think about the proposed key areas of additional investment and changes to services?

A. Increase community-use sports fields provision either through redevelopment or expansion of our asset portfolio to address the forecasted move of Auckland Cricket into Colin Maiden Park and other demands on our sports fields.

Do not support

B. Increasing investment in restoration and pest-management programmes to grow and protect your natural environment. Our reserves and open spaces are one of the most vital resources in Ōrākei.

Do not support

C. Changing the Meadowbank Community Centre project to a self-funded community centre to capitalise on existing investment and resources.

Do not support

D. Construct a playground Remuera Library to optimise the under-used green space at the side of the building.

Do not support

Tell us why (please be clear which priority you are talking about)

Pls pls pls stop wasting money because whatever auckland council is doing its totally practically impossible to deal with it, and all your projects are totally failed since very very very longer time, so pls stop wasting money, we don't need any changes in the city, we r happy whatever it's around us in the city... auckland council and auckland transport is the worst in the world...and pls pls pls don't put toooo much pressure on the home owners with increasing rates, water bills electricity etc...pls stop wasting money and save money, and think 1000 times before you spend it....

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

Pls pls pls stop wasting money because whatever auckland council is doing its totally practically impossible to deal with it, and all your projects are totally failed since very very very longer time, so pls stop wasting money, we don't need any changes in the city, we r happy whatever it's around us in the city... auckland council and auckland transport is the worst in the world...and pls pls pls don't put toooo much pressure on the home owners with increasing rates, water bills electricity etc...pls stop wasting money and save money, and think 1000 times before you spend it....

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Do not support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Do not support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Do not support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

Tell us why (please be clear which priority you are talking about)

Pls pls pls stop wasting money because whatever auckland council is doing its totally practically impossible to deal with it, and all your projects are totally failed since very very very longer time, so pls stop wasting money, we don't need any changes in the city, we r happy whatever it's around us in the city... auckland council and auckland transport is the worst in the world...and pls pls pls don't put toooo much pressure on the home owners with increasing rates, water bills electricity etc...pls stop wasting money and save money, and think 1000 times before you spend it....

4. Overall, how do you think the local board should address the cost increases?

A combination of a Local Service Targeted Rate and reductions to current service levels and/or increases to fees and charges

Papakura Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

Pls pls pls stop wasting money because whatever auckland council is doing its totally practically impossible to deal with it, and all your projects are totally failed since very very very longer time, so pls stop wasting money, we don't need any changes in the city, we r happy whatever it's around us in the city... auckland council and auckland transport is the worst in the world...and pls pls pls don't put toooo much pressure on the home owners with increasing rates, water bills electricity etc...pls stop wasting money and save money, and think 1000 times before you spend it....

2. Due to rising costs for utilities, maintenance, staffing requirements as well as pressures on revenue, we are facing an increase in the cost of delivering existing services. To address this, we are considering changes to service levels or fees. What do you think about the proposed changes to service levels and fees and charges?

A. Reduce library hours on Mondays and Fridays at Sir Edmund Hillary Library.

Do not support

B. Reduce library hours on Saturdays at Sir Edmund Hillary Library.

Do not support

C. Reduce selected maintenance: Stop bollard and post-and-rail maintenance in parks, stop scheduled maintenance for bush areas (except high value/ecological).

Do not support

D. Charge a higher fee for visitors outside the Auckland region who visit Massey Park Pool.

Do not support

E. Reduce or discontinue grant funding.

Do not support

F. Reduce the numbers of public rubbish bins in public spaces such as town centres, parks and reserves.

Do not support

G. Reduce or discontinue some arts and culture activities.

Do not support

H. Reduce or discontinue some services and programmes in arts facilities and community centres.

Do not support

I. Reduce or discontinue some community development and support activities.

Do not support

J. Reduce or discontinue some environmental and water quality activities.

Do not support

K. Reduce or discontinue civic events.

Do not support

L. Reduce or discontinue sports and park activation activities.

Do not support

Tell us why (please be clear which priority you are talking about)

Pls pls pls stop wasting money because whatever auckland council is doing its totally practically impossible to deal with it, and all your projects are totally failed since very very very longer time, so pls stop wasting money, we don't need any changes in the city, we r happy whatever it's around us in the city... auckland council and auckland transport is the worst in the world...and pls pls pls don't put toooo much pressure on the home owners with increasing rates, water bills electricity etc...pls stop wasting money and save money, and think 1000 times before you spend it....

Puketāpapa Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

Pls pls pls stop wasting money because whatever auckland council is doing its totally practically impossible to deal with it, and all your projects are totally failed since very very very longer time, so pls stop wasting money, we don't need any changes in the city, we r happy whatever it's around us in the city... auckland council and auckland transport is the worst in the world...and pls pls pls don't put toooo much pressure on the home owners with increasing rates, water bills electricity etc...pls stop wasting money and save money, and think 1000 times before you spend it....

Rodney Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

Upper Harbour Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

Pls stop wasting money..... think 1000 times more before you spend it, your all projects are totally failed in Auckland since very very long time...

2. Due to rising costs for utilities, maintenance, staffing requirements as well as pressures on revenue, we are facing an increase in the cost of delivering existing services. To address this, we are considering changes to service levels or fees. What do you think about the proposed changes to service levels and fees and charges?

A. Reduce maintenance activities may include stopping scheduled work on bollards, post-and-rails, and low-value bush areas, ceasing amenity garden infill planting and mulching, and reclassifying re-vegetation areas as bush.

Do not support

B. Reduce grants funding.

Do not support

C. Reduce funding across all programmes and projects including environmental outcomes, events and activations, cycling initiatives and community outcomes.

Do not support

D. Increase the fees and charges for Albany Stadium Pool: Option 1: Increase casual swim and swim plus fees by $1 (Fees will range from $5.00 - $11.40)

Do not support

E. Increase the fees and charges for Albany Stadium Pool: Option 2: Increase spectator fee and supervising adult fee by $1 (Fees will become $2)

Do not support

F. Increase the fees and charges for Albany Stadium Pool: Option 3: Increase spectator fee and supervising adult fee by $4 (Fees will become $5)

Do not support

Tell us why (please be clear which priority you are talking about)

Pls stop wasting money..... think 1000 times more before you spend it, your all projects are totally failed in Auckland since very very long time...

Waiheke Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

Pls stop wasting money..... think 1000 times more before you spend it, your all projects are totally failed in Auckland since very very long time...

Waitākere Ranges Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support any

Tell us why

Pls stop wasting money..... think 1000 times more before you spend it, your all projects are totally failed in Auckland since very very long time...

2. What do you think about the proposed key areas of additional investment?

A. Community wellbeing - continue to grow and evolve our programmes to support community wellbeing with a focus on tamariki and rangatahi, as well as older people

Do not support

B. Review level of community grants, including investigating a Facility Partnership Fund to support community organisations to plan, develop or upgrade community facilities

Do not support

C. Improve engagement with communities of need, schools and youth

Do not support

D. Progress an omnibus Waitākere Ranges Local Parks Management Plan

Do not support

E. Walking and cycling connections, particularly through parks

Do not support

Tell us why (please be clear which priority you are talking about)

Pls stop wasting money..... think 1000 times more before you spend it, your all projects are totally failed in Auckland since very very long time...

Waitematā Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support any

Tell us why

Pls stop wasting money..... think 1000 times more before you spend it, your all projects are totally failed in Auckland since very very long time...

2. What do you think about the proposed changes to service levels, fees and charges?

A. Reduce library hours at Central City, Little Leys, Grey Lynn and Parnell Libraries.

Do not support

B. Reduce maintenance for bollard and post-and-rail.

Do not support

C. Reduce community grant funding and accommodation grant funding.

Do not support

D. Increase fees for adult swim fees at council pools by up to $3.

Do not support

E. Reduce funding for environmental management activities.

Do not support

Tell us why (please be clear which priority you are talking about)

Pls stop wasting money..... think 1000 times more before you spend it, your all projects are totally failed in Auckland since very very long time...

Whau Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support any

Tell us why

Pls stop wasting money..... think 1000 times more before you spend it, your all projects are totally failed in Auckland since very very long time...

2. What do you think about the proposed key areas of additional investment?

A. Design and build a new destination playground at Avondale Central Reserve.

Do not support

B. Promote community identity and diversity by funding a coordinator for Welcoming Communities, supporting the PAN African Hub, and refreshing the Whau Ethnic Peoples Plan.

Do not support

C. Engage and respond to youth needs, and co-design initiatives to address opportunities and gaps.

Do not support

D. Improve water quality and flood resilience of Whau streams and rivers through collaboration with volunteers, local schools, community hubs, organisations, and neighbouring local boards.

Do not support

E. Prioritise projects identified through the Whau Sport and Recreation Facilities Plan and leverage partnerships to provide a local facility network for the community.

Do not support

F. Develop a Local Parks Management Plan to guide decisions on managing use, development, and protection of all 146 parks, reserves and open space within the Whau.

Do not support

Tell us why (please be clear which priority you are talking about)

Pls stop wasting money..... think 1000 times more before you spend it, your all projects are totally failed in Auckland since very very long time...

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

Pls stop wasting money..... think 1000 times more before you spend it, your all projects are totally failed in Auckland since very very long time...we don't wants any changes in Auckland... totally frustrating with everything increase increase increase because of failure of the allllll the projects it's creating tooooo much pressure and stress for the residents and home owners including rates,

light bills, water bills etc....pls stop it all... Auckland transport and auckland council is the worst in the world

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
	Economic development and events – growing Auckland's economy and supporting events, tourism and creative industries.
	Local parks, community and recreation services – local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
	Planning and infrastructure to manage growth – planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
	Regional parks and environment – looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
	Transport – roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
	Flood resilience – reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Pls stop wasting money..... think 1000 times more before you spend it, your all projects are totally failed in Auckland since very very long time...we don't wants any changes in Auckland... totally frustrating with everything increase increase increase because of failure of the allllll the projects it's creating tooooo much pressure and stress for the residents and home owners including rates, light bills, water bills etc....pls stop it all... Auckland transport and auckland council is the worst in the world

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Other (please specify):Pls stop wasting money..... think 1000 times more before you spend it, your all projects are totally failed in Auckland since very very long time...we don't wants any changes in Auckland... totally frustrating with everything increase increase increase because of failure of the allllll the projects it's creating tooooo much pressure and stress for the residents and home owners including rates, light bills, water bills etc....pls stop it all... Auckland transport and auckland council is the worst in the world

Annual Plan 2026-2027

#3507

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support most

Tell us why

i do not support a 7% increase in rates, they are crippling now and you want to invest. $16 million into Māori outcomes including the ongoing Marae Infrastructure Programme, and grants to improve the capacity of mana whenua and mataawaka to engage in Auckland Council decision-making processes. This is NOT a priority. Kill the 16, million on this unnecessary initiative and reduce the increase in rates which effects every Aucklander that owns a property.

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**
- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

They are too high. Rates are crippling as it is. Please focus on the basics during these very hard times. 7.9% is much higher than the annual salary increases, thus there is less money in my pocket for the essentials. Spending $16 million on $16 million into Māori outcomes over all ethnicities is offensive divisive

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging

to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Do not support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Reduce current service levels and/or increase fees and charges for those services

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

some of your questions are directed to what you want the results to show i.e. reduce service levels / increase fees . what about reduce service levels to prevent fee increases ??? Again , it is so essential stick to the basics that benefit the MAJORITY of Aucklanders , not the Minority

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
5	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
4	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
1	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
6	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
3	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
2	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

P

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.,Supporting businesses – help businesses succeed by making them easier to access by attracting more visitors to the city with well-designed streets and public spaces.

Annual Plan 2026-2027

#3543

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

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In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support most

Tell us why

Increases are inevitable

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Impact for those who do not use public transport at all

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support most

Tell us why

Pensioners are exempt to increased fees for spa/sauna etc at the pools

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Do not support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

I don't know

C. Reduce discretionary spending on community grants, community and/or environment projects.

Support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

1. I feel my community will look like a bush land if all this maintenance stops. The upkeep of our community helps us take pride in Otara2. I am not a visitor to the libraries and unsure how popular they still are?3. Yes4. Not for senior citizens and pensioners, they need access to these facilities for health and wellbeing5. The only downside to this option is that the locals will always have to remember to bring in I.D with a postal address to prove we are locals.

4. Overall, how do you think the local board should address the cost increases?

I don't know

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

No, but all the best and please, look after your people and do the best you can in supporting families from all back grounds, especially low income whānau.

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
4	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
2	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
6	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
3	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
5	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
1	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Community events, Polyfest charged $15 this year for entry, that's insane. These are school children and families. Safer parks, recreational spaces for young people, food banks, parenting programmes for whānau, community focused events etc

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces

work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Māori identity and culture – reflect and celebrate Māori identity and culture throughout the city centre.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.

Annual Plan 2026-2027

#3744

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support most

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

N/A

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

N/A

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

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Q5: Which areas are most important to you over the long term?
(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
	Economic development and events – growing Auckland's economy and supporting events, tourism and creative industries.

	Local parks, community and recreation services – local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
	Planning and infrastructure to manage growth – planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
	Regional parks and environment – looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
	Transport – roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
	Flood resilience – reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Annual Plan 2026-2027

#3760

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

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Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support any

Tell us why

Cut cost inside the council. Stop increasing rates

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

No. those are all part of the council rates

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

N/A

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

Not a solution

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

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- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?
(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
2	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.

5	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
1	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
6	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
3	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
4	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.

Annual Plan 2026-2027

#3771

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

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Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

I don't know

Tell us why

Really Sorry I have to ' self educate ' myself in regards to that matter

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

sorry just a general comment I strongly oppose ALL those changes

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

I don't know

Tell us why

again I have to " self educate " myself more

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Do not support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Do not support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Do not support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

Tell us why (please be clear which priority you are talking about)

HONESTLY I believe dishonesty, corruption , self serving etc spans high far & wide but hey that`s just me lol

4. Overall, how do you think the local board should address the cost increases?

I don't know

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

Massive apologies this is my 2nd time filling out this form I had to realign & refocus my Brain cells :-) Take care OTARA all the best chur churrr

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

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Q5: Which areas are most important to you over the long term?

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1	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
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2	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
5	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
4	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
3	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

to be continued ?

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Getting around – make it easier to walk, drive, cycle and use public transport in

the city centre and from east to west, including better traffic flow.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.

Annual Plan 2026-2027

#3773

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

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Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support any

Tell us why

Cost of living is so high

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

N/A

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support most

Tell us why

Seem reasonable

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

I don’t know

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Do not support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Do not support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

Tell us why (please be clear which priority you are talking about)

All of the above add pressure to our families and its just not fair.

4. Overall, how do you think the local board should address the cost increases?

A combination of a Local Service Targeted Rate and reductions to current service levels and/or increases to fees and charges

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

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Q5: Which areas are most important to you over the long term?

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1	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
6	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

idk

Question 6: City centre

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Q6: What improvements do you think we should prioritise in the city centre?

Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Safety – a safer and more welcoming city

centre, both day and night, for residents, workers and visitors.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.

Annual Plan 2026-2027

#3870

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Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

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Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support most

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

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- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Completely unhappy with the increase of rates almost every year. It's putting extra pressure on everyone. Wages are not going up but these extra things are going up. Instead put charges on the services, whoever going to use services they need to pay for it like for swimming pools etc.

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support most

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

Agree to all as charge according to the services. Not everyone using all the services so shouldn't be increase in the rates. Instead increase the service charges for the person whoever use it.

4. Overall, how do you think the local board should address the cost increases?

Reduce current service levels and/or increase fees and charges for those services

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**

- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
5	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
6	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
3	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
4	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
2	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
1	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Some of the local services like pool, library etc. should be independent and customer should be paying for it.

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Safety – a safer and more welcoming city centre,

both day and night, for residents, workers and visitors.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.

Annual Plan 2026-2027

#3876

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support most

Tell us why

Needs more emphasis on protecting our trees and green environment

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

N/A

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support any

Tell us why

Going backwards due to cutting services to cut costs . Our rates are increasing nearly 10% so I don't understand why more cost cutting is required. Surely rate payers are covering these costs now!

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Do not support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Do not support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

As intensive housing increases we need more green spaces and these need to be maintained.

4. Overall, how do you think the local board should address the cost increases?

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

• Support additional funding for enforcement and compliance activities to enable proactive monitoring of consent conditions and a more consistent response to illegal removals of protected vegetation.• Support additional funding for an annual rolling programme of phosphite treatment for kauri dieback infected trees in regional and local parks.• Support additional funding for labelling of scheduled Notable trees.• Support funding for management of the Notable trees schedule, including adding new trees to the list.• Support funding for the Urban Ngahere Strategy, including monitoring of canopy cover and planting more trees on public land.

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
	Economic development and events – growing Auckland's economy and supporting events, tourism and creative industries.
4	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
3	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
1	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
5	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
2	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Retain and preserve our tree canopy and green spaces .

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Māori identity and culture – reflect and celebrate Māori identity and culture throughout the city centre.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.,Other (please specify):Protect our trees

Annual Plan 2026-2027

#3892

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: Manukau: Heat of the South (Manukau Business)

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support most

Tell us why

We support the underlying principles of the plan. However, our primary concern is that businesses in Manukau will be responsible for a significant share of the new local services targeted rate. As such, we would like to see increased initiatives and greater attention directed towards the Manukau Business)

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**
- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

N/A

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

We support the underlying principles of the plan. However, our primary concern is that businesses in Manukau will be responsible for a significant share of the new local services targeted rate. As such, we would like to see increased initiatives and greater attention directed towards the Manukau Business)

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging

to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Other

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Other

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

We support the proposed adjustments to library services and pool fees. However, applying CPTED (Crime Prevention Through Environmental Design) principles, we are concerned that the recommended changes to maintenance may lead to an increase in homelessness and the illegal dumping of rubbish. A neglected environment often signals to the public that the area is not valued, which can result in further disregard and antisocial behaviour.It is important to clarify which specific activities or services will be affected by the proposed reduction in funding. Understanding exactly where the cuts will be applied will help us assess the potential impact on the community and ensure that essential services are maintained. This information is necessary for informed decision-making and effective advocacy for the needs of the Manukau Business)

4. Overall, how do you think the local board should address the cost increases?

A combination of a Local Service Targeted Rate and reductions to current service levels and/or increases to fees and charges

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

Area of Investment within the Manukau Business)

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
1	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
5	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
2	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
6	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
3	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
4	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Supporting businesses – help businesses succeed by making them easier to access by attracting more visitors to the city with well-designed streets and public spaces.,Other (please specify):Remember that Auckland is bigger than the city centre. When considering investment and the allocation of resources, it is essential to recognise that the region encompasses a diverse range of communities, including areas like Manukau. Each part of Auckland has its own unique needs and priorities. Therefore, decisions regarding funding and initiatives should not focus solely on the city centre but also address the specific challenges and opportunities present in other districtsensuring that all communities, such as the Manukau Business)

Annual Plan 2026-2027

#3909

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support all

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

N/A

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support most

Tell us why

need to do more with business property owners in old Papatoetoe main street to ensure they maintain the exterior of their buildings. We have all the council led work and then the shop buildings are not looked after and bring the area down. The business association still have Christmas tinsel hanging about on lamp post from 2 years ago, the lamp post lights don't work. The board should work with the property owner and heritage groups and get the clock working

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

Need to live within our means. With plantings infill with natives. The town entrances to Papatoetoe look good with simple native plants.Access climatate targeted rate to continue to progress street tree plantings. get all our main roads more tree lined.The old papatoetoe should have a targeted rate and spend locally on keeping things tidy and if the already do they need some support to achieve their goals

4. Overall, how do you think the local board should address the cost increases?

Reduce current service levels and/or increase fees and charges for those services

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
5	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
2	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
3	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
1	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
4	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
6	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Māori identity and culture – reflect and celebrate Māori identity and culture throughout the city centre.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.

Annual Plan 2026-2027

#4014

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support all

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

N/A

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support all

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Introduce a Local Service Targeted Rate

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
6	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
3	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
1	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
4	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
2	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
5	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Māori identity and culture – reflect and celebrate Māori identity and culture throughout the city centre.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.

Annual Plan 2026-2027

#4058

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support all

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

I think if money needs to be saved, things must be done. Those areas aren't in my local area so I don't have much in put on how these would effect me.

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

I don't like the idea of reducing library hours. It is a large community resources, no just for books but for internet, studying, 3rd space for people to group, keep kids of the streets. Safe area.

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Do not support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Do not support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Do not support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

Libraries are crucial for the community. Grants are needed to keep struggling community groups running. And also chemically spraying (apart from hating the smell) just makes the roads and green areas look cheap and **********

4. Overall, how do you think the local board should address the cost increases?

Introduce a Local Service Targeted Rate

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

If I live in my community, and own a house, I should pay for the upkeep of my area. I am happy with a rates rise. I'd rather keep providing services to the community than take them away. Especially those who need most, can't afford other options.

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
6	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
1	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
4	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
5	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
2	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
3	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Supporting businesses – help businesses succeed by making them easier to access by attracting more visitors to the city with well-designed streets and public spaces.

Annual Plan 2026-2027

#4074

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support most

Tell us why

Due to growing communities

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

7.9% is too high

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Do not support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Do not support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Do not support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

I don't know

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
5	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
4	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
3	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
2	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
1	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
6	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Māori identity and culture – reflect and celebrate Māori identity and culture throughout the city centre.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.

Annual Plan 2026-2027

#4080

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support all

Tell us why

Change is very good

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

I'm not a fan of rate increases as I suppose rent prices increase too

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

Doesn't look helpful for the community

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

I don't know

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Do not support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Do not support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

A combination of a Local Service Targeted Rate and reductions to current service levels and/or increases to fees and charges

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**

- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
6	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
5	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
4	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
1	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
2	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
3	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Māori identity and culture – reflect and celebrate Māori identity and culture throughout the city centre.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Supporting businesses – help

businesses succeed by making them easier to access by attracting more visitors to the city with well-designed streets and public spaces.

Annual Plan 2026-2027

#4085

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

N/A

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

N/A

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support most

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Do not support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Do not support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Do not support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

I don't know

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
1	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
6	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
3	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
5	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
4	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
2	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Māori identity and culture – reflect and celebrate Māori identity and culture throughout the city centre.,Supporting businesses – help businesses succeed by making them easier to access by attracting more visitors to the city with well-designed streets and public spaces.

Annual Plan 2026-2027

#4114

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support any

Tell us why

As a ratepayer in South Auckland we don't reap any benefits directly from the City Rail Project. Increased rates at this economic recovery is ridiculous time when inflation and other costs increase without wages increase at the rate of inflation

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**
- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Totally Disagree with the targeted rates for Local body

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support any

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Other

C. Reduce discretionary spending on community grants, community and/or environment projects.

Support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Reduce current service levels and/or increase fees and charges for those services

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

I totally disagree with a 7.9 percent increase as proposed by Wayne Brown and don't agree with the shortfalls or restructure of funding in particular for South Auckland

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**

- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
6	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
3	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
2	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
5	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
1	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
4	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Traffic and Infrastructure as we haven't upgraded our outdated systems.

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Māori identity and culture – reflect and celebrate Māori identity and culture throughout the city centre.,Safety – a safer and more welcoming city centre, both day and night, for residents,

workers and visitors.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.

Annual Plan 2026-2027

#4173

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support most

Tell us why

I agree with the changes taking place whenever the increase doe snot accommodate to the cost of living that is happening right now

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**
- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

These changes are good but the rates are worrying

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

I don't know

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

C. Reduce discretionary spending on community grants, community and/or environment projects.

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

Protect Maori land and culture

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
1	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
6	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
5	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
3	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
2	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
4	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

More cultural stuff focused to youth. Also more culturally stuff in general.

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Māori identity and culture – reflect and celebrate Māori identity and culture throughout the city centre.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Supporting businesses – help businesses succeed by making them easier to access by attracting more visitors to the city with well-designed streets and public spaces.

Annual Plan 2026-2027

#4220

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support most

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

OK

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

N/A

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?
(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
3	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.

5	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
6	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
4	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
2	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
1	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.

Annual Plan 2026-2027

#4401

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support any

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

N/A

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support any

Tell us why

Not community supportive

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Do not support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Do not support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Do not support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

I don't know

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

I don't know

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
4	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
5	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
1	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
6	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
3	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
2	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Māori identity and culture – reflect and celebrate Māori identity and culture throughout the city centre.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.

Annual Plan 2026-2027

#4402

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support any

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

N/A

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Do not support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Do not support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Do not support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

I don't know

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
4	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
6	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
3	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
5	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
1	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
2	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Māori identity and culture – reflect and celebrate Māori identity and culture throughout the city centre.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.

Annual Plan 2026-2027

#4418

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support most

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

N/A

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

Not supportive for the community

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Do not support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Do not support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Do not support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

I don't know

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
2	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
3	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
1	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
6	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
5	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
4	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Māori identity and culture – reflect and celebrate Māori identity and culture throughout the city centre.,Supporting businesses – help businesses succeed by making them easier to access by attracting more visitors to the city with well-designed streets and public spaces.

Annual Plan 2026-2027

#4498

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support any

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

It is challenging with any increases of rates etc... with an increase of living of standard especially with rising cost of petrol

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support most

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Do not support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Do not support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

I don't know

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

Maori engagement

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
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Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
6	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
2	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
3	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
5	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
4	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
1	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Māori identity and culture –

reflect and celebrate Māori identity and culture throughout the city centre.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.

Annual Plan 2026-2027

#4513

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

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Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support any

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

N/A

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support most

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Do not support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Do not support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Do not support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

I don't know

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

Maori engagement

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

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- **Water service strategies**
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- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
6	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
2	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
3	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
5	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
4	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
1	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Getting around – make it easier to walk, drive, cycle and use public

transport in the city centre and from east to west, including better traffic flow.,Māori identity and culture – reflect and celebrate Māori identity and culture throughout the city centre.

Annual Plan 2026-2027

#4536

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
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- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support any

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

N/A

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Do not support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Do not support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Do not support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

I don't know

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

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- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
5	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
4	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
6	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
3	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
2	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
1	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Māori identity and culture – reflect and celebrate Māori identity and culture throughout the city centre.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.

Annual Plan 2026-2027

#4554

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

N/A

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

N/A

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Other

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

I prefer User-pay policy as it will enhance better use of our limited resources; keep subsidy to a minimum.

4. Overall, how do you think the local board should address the cost increases?

Reduce current service levels and/or increase fees and charges for those services

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

There is a need to improve efficiency in our local boards and Auckland City Council spending and utilising of our current limited resources rather than keep increasing rates annually at a rate way above the current inflation rate and general households' wage/income increase rate.

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**

- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
	Economic development and events – growing Auckland's economy and supporting events, tourism and creative industries.
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	Planning and infrastructure to manage growth – planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
	Regional parks and environment – looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
	Transport – roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
	Flood resilience – reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Getting around – make it easier to walk, drive, cycle and use public transport in

the city centre and from east to west, including better traffic flow.,Supporting businesses – help businesses succeed by making them easier to access by attracting more visitors to the city with well-designed streets and public spaces.

Annual Plan 2026-2027

#4648

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Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

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This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support any

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Disagree

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Reduce current service levels and/or increase fees and charges for those services

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
4	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
3	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
1	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
5	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
2	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
6	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Māori identity and culture – reflect and celebrate Māori identity and culture throughout the city centre.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.,Supporting businesses – help businesses succeed by making them easier to access by attracting more visitors to the city with well-designed streets and public spaces.

Annual Plan 2026-2027

#4783

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support most

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

I don’t Agree with The bag bin exchange fee.I disagree with The Auckland transport increase fee.

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Reduce current service levels and/or increase fees and charges for those services

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
6	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
2	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
1	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
4	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
3	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
5	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Māori identity and culture – reflect and celebrate Māori identity and culture throughout the city centre.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.

Annual Plan 2026-2027

#4789

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support most

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Do not agree

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Do not support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

I don't know

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

Do not support the Mayors increase on rates of 7.9 percent

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**

- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
6	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
2	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
1	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
5	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
3	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
4	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Māori identity and culture – reflect and celebrate Māori identity and culture throughout the city centre.,Safety – a safer and more welcoming city

centre, both day and night, for residents, workers and visitors.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.

Annual Plan 2026-2027

#4790

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support most

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Do not Support the proposal

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Reduce current service levels and/or increase fees and charges for those services

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
6	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
2	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
1	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
4	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
3	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
5	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Māori identity and culture – reflect and celebrate Māori identity and culture throughout the city centre.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.

Annual Plan 2026-2027

#4791

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support most

Tell us why

I get that the Annual Plan for 2026/2027 builds off the bigger Long-term Plan (2024–2034), and the 7.9% rates hike mostly comes from the City Rail Link's $235 million yearly price tag. I know the CRL is meant to be a big, long-term deal for Auckland, but honestly, the way this plan pushes the financial load onto South Auckland worries me a lot.Take the Ōtara-Papatoetoe Local Board. Under this so-called Fairer Funding model, they're staring down a $1.1 million operational gap. This was supposed to fix the underfunding that started when everything got merged back in 2010, but instead of solving anything, people now have to pick between an endless targeted rate hike or watching

libraries, parks, grants, and pool services get chopped.Here's one thing that really bothers me. It was uncovered that the targeted rate has no cap and no sunset clause. That means the rate can keep climbingforever. Yet, that nugget never made it into any public consultation documents. That's just not right. Residents deserve transparency, and they should know exactly what they're voting on, especially if the rate could balloon with no end in sight.So, I'm asking the Governing Body to come up with the $6 million total shortfall spread across the eight affected boards. Councillor Lotu Fuli has said publicly they can do this. South Auckland's communities, which are some of the most financially stretched in Auckland, shouldn't have to cover for a broken regional funding systemeither through a targeted rate that never stops climbing or cuts to basic community services.

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**
- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

I don't support the proposed $27 Local Services Targeted Rate, and I've got clear reasons why.At the Te Puke O Tara community session back on March 11, 2026, a board member admitted this rate has no cap and no sunset clause. That detail is nowhere in the public consultation papers. People are being asked to accept a rate that could just keep climbing year after yearwithout anyone being upfront about it. Plus, that's in addition to the existing 7.9% general rates hike. Honestly, that's not real transparency.There's more. The board's own Funding Impact Statements just raise more questions. In 2023/2024, they show an operating surplus of $1.118 million, almost matching the current $1.1 million shortfall. Then, in 2024/2025, another surplus pops up$664,000. Put those together, that's nearly $1.8 million in surplus funds over two years. Yet no one's said where that money actually went. Before Auckland Council even thinks about introducing a targeted rate, they need to publicly explain what happened to all that surplus.And here's another thing. The 2024/2025 Funding Impact Statement (Note 1) says facility maintenance contract costs were shifted to regional budgets that year. If those costs got moved up, then the Governing Body needs to explain why the local level's still facing an operational shortfall. You can't just shuffle expenses up the chain and leave a gap behind.Bottom line: the Governing Body should find the $6 million needed for the eight affected boards. They shouldn't slap an uncapped targeted rate on South Auckland's communitieswhich are already feeling the strain.

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

I went to the community session at Te Puke O Tara on March 11, 2026. After digging through the slides, checking out the Annual Reports and Funding Impact Statements for 2023/2024 and 2024/2025, and reading the Local Board Plan 2023, I have some thoughts grounded in what I found.Three Options on the TableThe slides outlined three choices: cut services, slap on a $27 targeted rate, or some mix of the two. Honestly, Option 1 and Option 3 aren't it for me. About Option 2, there's a catch—no cap, no sunset clause—which got mentioned at the session. That detail needs to be out in the open before anyone makes a call.Honestly though, none of these options should be on the table. There's a fourth one: the Governing Body covering the $6 million shortfall for all eight impacted boards. That's the solution I want to see.Library Hour Cuts — I'm Against Them AllThe board's 2023/2024 Annual Report makes it clear: library visits hit 438,754, beating their targets every month. Internet sessions? 322,881—24% above what they aimed for. Satisfaction with library services sits at 94%, topping every other board service. Manukau Library, in particular, pulls in the most internet users since it stays open seven days a week.If Manukau Library closes on Sundays, working families, shift workers, students, and community groups lose their only accessible day. Cutting Tupu Youth Library by five hours—by far the biggest cut proposed—hurts those who rely on that youth space the most. I'm firmly against every single library hour reduction.Cutting Contestable Grants by 50% — OpposeIn 2023/2024, $313,544 went to local groups running sports, cultural, environmental, and leisure programs. Those groups smashed their empowerment targets, hitting 96% when the target was just 63%. Chopping grants in half could undo years of community building.Before slashing grants, the board should audit what it's funding. Too many groups doing the same work — e.g. driver licensing, environmental education, youth leadership, Pacific community outreach—you name it. It makes more sense to have one powerful, well-funded program serving everybody than a bunch of smaller ones fighting for the same participants.My take: merge duplicate programs and use joint delivery or a lead-organisation model instead of blanket grant cuts. Smarter grant management beats a blunt reduction.Maintenance Cuts — Also OpposePark satisfaction was 57%, well below the 70% goal set. Worst of all, the share of visitors giving the lowest possible rating jumped from 0% to 9%. The Annual Report straight up says budget restrictions are a factor. Cutting maintenance more—including ditching manual edging for chemical edging near waterways—will make things worse, and frankly, runs counter to the board's $4 million commitment to environmental services and the requirements of the National Policy Statement for Freshwater Management.Community Safety and Business Support — Needs Real InvestmentSafety is everything. Last year, only 60% of residents felt safe in town centres during the day (the target was 62%), and barely 21% felt safe at night. That's just not good enough for a community that wants to thrive.Our business owners in Ōtara, Papatoetoe, and the Auckland Night Markets—keep this community running. If they feel secure, they're more likely to stick around, hire local young people, and put their energy back into the area. But when they're worried about crime, all that positivity dries up fast. It's up to the Council's local board to make sure these town centres have visible safety and solid support. Owners need to feel confident, so they'll stay and keep growing. Slashing funding

right now, while Hunters Corner BID is already struggling to keep up, would really hurt South Auckland's economy. It's the wrong move.Local businesses—especially in Ōtara and Papatoetoe town centres—serve us all the time. They're more likely to invest, hire locally, or expand if they feel safe and supported. Hunters Corner BID being non-compliant for the first time in 2023/2024 shows business associations need more help, not less. Cutting funding here would make a fragile business community even weaker, right when we need it strong.Sistema Aotearoa — Needs ProtectionSistema Aotearoa has been at Ōtara Music Arts Centre since 2011. They partner with over 60 South Auckland schools and have reached more than 3,000 kids in 15 years—all free for participants. Independent evidence says kids in the program score better in reading and math and grow in confidence, perseverance, and self-discipline.Sistema doesn't just deliver in one area; it covers education, social development, culture, youth engagement, and more—all at once. It's a high-value program that deserves real protection. Shift its funding from contestable grants to a stable, multi-year agreement so they don't have to worry about losing support each year. Long-term planning and quality depend on certainty.GymCity Papatoetoe — This Loss Could Have Been PreventedGymCity Papatoetoe served over 250 members and thousands of school kids each year. It had to shut down in August 2024 after 41 years because Eke Panuku, the council's development arm, jacked up rent on their council-owned building from $1,500 to $12,000-$15,000 a month.The council group caused this—plain and simple. They priced out a trusted community institution from their own building. So now South Auckland's gone without gymnastics for nearly two years. Gymnastics is huge for kids—it helps with coordination, confidence, body awareness, and builds the foundation for other sports.I'm asking the Ōtara-Papatoetoe Local Board to push AUDO and the Governing Body to find a new venue for a replacement gymnastics program. The council helped create this loss — it should help fix it.

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Do not support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Do not support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Do not support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

Tell us why (please be clear which priority you are talking about)

Don't cut maintenance — It's not the answer The board's own Annual Report spells out the problem: park satisfaction has dropped to 57%—way below the 70% goal—with the number of people giving parks the lowest rating jumping from 0% to 9% in just one year. The report points straight to budget restrictions as a key reason for the decline. Cutting back on maintenance—especially switching to chemical edging by waterways—will make things worse. It flies in the face of the board's $4 million commitment to environmental services and breaks its obligations under the National Policy Statement for Freshwater Management. You can't claim to protect the environment while piping chemicals into it.Don't cut library hours — Libraries are thriving Look at the numbers: 438,754 visits last year—hitting the target every month. Internet usage is up 24% over target at 322,881 sessions. Satisfaction? A stunning 94%. Manukau Library tops the charts for internet usage because it's open seven days. Closing on Sundays erases the only day that working families, shift workers, students, and community groups can get there. Tupu Youth Library faces the biggest proportional cut—five hours—hurting the youth who need it most in the area's only library built especially for them. These are the board's best services. Cutting them just doesn't make sense.Don't cut community grants — Target the real problem first Last year, $313,544 fuelled local sports, culture, environment, and leisure groups. Community-led activities smashed the goal—96% of empowerment targets reached, compared to a target of only 63%. Before slashing grants, the board needs to look hard at what it's funding. Too many groups are getting money to run similar projects—driver licensing, environmental education, youth leadership, Pacific outreach—in the same neighbourhoods. One strong, well-funded program serving everyone beats several small ones fighting for the same people. Fix the overlap. Blanket cuts should be the last step, not the first. Programs like Sistema Aotearoa, which has helped more than 3,000 kids across 60 schools since 2011, need stable funding, not the uncertainty of contestable grants.Don't jack up pool fees by $1 — It hurts those who need it most Pool and leisure centre satisfaction is already low—44, versus a goal of 57—and hasn't risen for two years. Adding $1 for spa, sauna, and steam room access at Ōtara

and Papatoetoe pools only pushes elderly and therapeutic users away, especially those living on fixed incomes who rely on affordable options for their health. That $1 might seem negligible, but for people already stretched, it's yet another barrier.Don't charge out-of-area adults — It undermines community connections Right now, these pools are free and serve families across South Auckland—Manurewa, Mangere, Papakura, everywhere. Charging out-of-area adults hits Pacific and Māori families hardest, for whom free swimming is vital physically, culturally, and economically. Board boundaries don't match how families actually move across the city, and no social impact assessment has even been put out there. This contradicts everything the Fairer Funding model claims about equity and deprivation-based support.Overall: None of these cuts are inevitable. The $1.1 million shortfall isn't the fault of this community—it's the result of a regional funding formula, the Fairer Funding model. Councillor Lotu Fuli has publicly said the Governing Body can find $6 million to fix the entire shortfall for all eight affected boards. That's what should happen. South Auckland shouldn't be the ones paying for a structural funding failure through service cuts or an endless targeted rate. The consultation fails to disclose the estimated number of local job losses (FTE reductions) associated with Option 3. Cutting services like libraries and pools isn't just about 'hours'; it's about the livelihoods of workers who are already struggling with the cost of living.Question 4 below - None of those options are a viable option reason why I selected the fourth option - I don't know i.e. Increase in rates/decrease in services is not an option.

4. Overall, how do you think the local board should address the cost increases?

I don't know

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

No Cap, No Sunset: Just Be Straight About the Rate During the community session on March 11, 2026, a board member finally said what nobody wanted to print the targeted rate comes with no cap and no end date. Once it starts, it's open-ended. The Governing Body needs to lay it all out for people: there's no limit, and it could keep climbing every year. Don't sneak extra charges onto people's bills. Real leaders have to be upfront, even when it's not easy.Finding $6 Million Is On Them Councillor Lotu Fuli says the Governing Body can find the $6 million the eight local boards need, and she claims community feedback is part of their decision. That's simple: it's their job to find the money. South Auckland went fourteen years without enough funding after amalgamation. Fairer Funding was supposed to fix that. Now the $50 million transition fund vanishes after this year, and council wants local boards to cover the gap? That's not right. It's a council-wide issue, and they need to sort it out instead of loading more costs onto local communities already struggling.Surplus Funds: Where Did They Go? Last year's numbers showed a surplus of $1.118 million, and now there's another $664,000. That's nearly $1.8 million extra pulled from our community, and nobody's said where it went. Before council rolls out new rates or takes away services, we need a straight answer. If our surplus got sucked back into the central pot, why do Ōtara-Papatoetoe ratepayers still have to make up the difference? We deserve a clear explanation.Impact on Local Employment and Social

ProcurementI'm calling out the council for hiding the impact on jobs in these proposals.The consultation talks about Option 3: Service Reductions as if it's just about logistics, but it skips over how these cuts hit people in the workforce. I looked through the Staff Advice for the Draft Mayoral Proposal 2025 (15 December 2025), and it's obviousstaffing is a big chunk of the $6 million pressure on local boards.Cutting library hours at Manukau and Tupu Youth or changing how things are run at leisure centres? That's code for fewer full-time, living-wage jobs for folks right here in our community and othersAnd less asset maintenance? That dries up contracts for local tradespeople and small businesseshurting South Auckland's economy even more.I'm asking the Governing Body to come clean and spell out how many jobs will be lost under each option before voting on anything. In a country facing tough times, council needs to be an employerleading, not cutting jobs.

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
3	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
4	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
1	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
6	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects

2	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
5	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Fair and transparent funding should start with what communities actually ask fornot what the council guesses they want.The Fairer Funding model was supposed to rebalance local board funding across Auckland. That's done now; no more Fairer Funding money is on its way. The $50 million transition fund will run out after this year. Yet, the core problem still sits there, unsolved. From 2027/2028 on, local boards like Ōtara-Papatoetoe will be stuck with the same shortfall, year after year, with nothing to fill the holes.The Long-term Plan 2027–2037 needs to permanently fix this. More than that, it has to be shaped by actually listening to local people instead of council staff or politicians making decisions for them.People in this community haven't been quiet. Through this consultation, they've spoken up about what matters. They want safer parks and safer town centres. Local businesses want to know it's safe enough to invest and grow. Families want library doors open when they can actually visit. Young people just want places to belongyouth spaces, programmes, a chance to get involved. Community groups want stable, predictable funding so they can plan and actually do their work well.These requests aren't complicated. They're just the basics. A local board's job is to listen to its community and fund what people say they neednot to decide for them by making assumptions or relying on tired labels.The board's job is simple: go out, ask, listen, act. If safety is what the community wants, fund safety initiatives. If libraries matter, keep libraries open. If people care about Sistema Aotearoa or children's gymnastics, the board should fight for those programmes.The Long-term Plan 2027–2037 can't keep squeezing communities into budgets that never fit in the first place. Every local board needs enough resources to truly respond to its peoplenot just to survive with what's left over.To be clear: libraries, pools, parks, safety programmes, small business support, Sistema Aotearoa, Gymcity Papatoetoe(now gone because AUDO, decided to charge market rates) community grantsall of these are core needs, not luxuries. The community has asked for them. It's time to fund them like essentials.

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.,Supporting

businesses – help businesses succeed by making them easier to access by attracting more visitors to the city with well-designed streets and public spaces.

Annual Plan 2026-2027

#4792

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Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

I don't know

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Don’t support

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Reduce current service levels and/or increase fees and charges for those services

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
6	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
1	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
4	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
3	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
2	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
5	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Māori identity and culture – reflect and celebrate Māori identity and culture throughout the city centre.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.

Annual Plan 2026-2027

#4793

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Local Board: Ōtara-Papatoetoe

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In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support any

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

Don’t agree onBin exchange fee Increase to Auckland transport proposal

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

Targeted rates is going to put more pressure on STH Auckland families already struggling with rising costs

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

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B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

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E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

4. Overall, how do you think the local board should address the cost increases?

Reduce current service levels and/or increase fees and charges for those services

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

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Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

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Annual Plan 2026-2027

#4865

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Local Board: Ōtara-Papatoetoe

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Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Do not support most

Tell us why

As an Aucklander living in South Auckland, I support investment in Auckland's future, particularly in transport, water infrastructure, and strengthening local communities. However, I have significant concerns about how this plan impacts everyday Aucklanders.I do not support the proposed 7.9 per cent rates increase. While I understand the importance of long-term infrastructure such as the City Rail Link, the cost should not disproportionately fall on ratepayers, especially in communities like South Auckland where many households are already under financial pressure.I also do not support targeted rates as a solution. Increasing costs in any form risks deepening inequities for communities

already struggling with the cost of living.I strongly believe the governing body should take responsibility for addressing funding shortfalls, rather than placing the burden on local boards or communities. Local boards should not be forced to cut essential services or introduce targeted rates. I urge the governing body to work collaboratively to identify alternative solutions within the wider council budget, including reprioritising spending, improving efficiency, and finding savings at a regional level.There must be equal priority placed on everyday community services such as pools, libraries, and community spaces. In South Auckland, where access to green spaces is limited, these services are essential for wellbeing, youth engagement, and community connection, and must remain accessible and, where possible, free.I would also like to see stronger commitment to equitable investment across Auckland. Funding decisions should reflect need, and South Auckland communities should receive investment that matches population growth, demand, and existing service gaps.Council must also work to become more accessible and connected to communities. There is a growing disconnect between decision-making and the lived realities of residents, and this needs to be addressed.

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**
- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

I do not support additional fees and charges that place further financial pressure on households, particularly in South Auckland.Refuse bin/bag exchange feeI am concerned about the introduction of this fee. Waste services are essential, and additional costs may discourage proper disposal and increase illegal dumping. Instead, council should invest more in waste education, accessibility, and community engagement.I also want to highlight the importance of maintaining or reinstating rubbish bins in public parks. Removing bins reduces accessibility and negatively impacts shared spaces. Public waste infrastructure is a basic service and should be strengthened, not reduced.Residential parking permit fee increasesAny increase in fees should consider that many communities rely on cars due to limited public transport options. Affordability must remain a priority.Overall positionDuring a cost-of-living crisis, even small increases can have a cumulative impact. I encourage council to focus on internal savings and efficiencies, protect essential services, and ensure that low-income communities are not disproportionately affected.Council decisions should support communities, not place additional strain on them.

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Howick,Māngere-Ōtāhuhu,Ōtara-Papatoetoe

Howick Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support any

Tell us why

No, I do not support the proposed options for my local board areas.The options presented involve either reducing essential services or introducing targeted rates, and I do not agree with either approach.Services such as libraries, pools, and community facilities are critical in areas like Ōtara-Papatoetoe and Māngere-Ōtāhuhu. These spaces provide safe, accessible environments for young people, families, and wider communities, and should not be reduced. Any proposal that could result in cuts to these services would have a direct and negative impact on communities that already rely heavily on them.I also do not support the introduction of targeted rates. Many households are already under financial pressure due to the cost of living, and additional charges would place further strain on communities that can least afford it.Instead, I believe the governing body should take responsibility for addressing the funding shortfall and work with local boards to find alternative solutions within the wider council budget. Local boards should not be forced to choose between cutting essential services or increasing costs for residents.I support an approach that protects services, prioritises equity, and ensures that communities in South Auckland continue to have access to the resources and spaces they need to thrive.

2. What do you think about the proposed local board specific key areas of spend?

A. Explore ways to get the best value from our play spaces so they continue to meet the needs of children and families.

Support

B. Run regular seminars for community groups/organisations on the local grant's application process.

Support

C. Identify what type of indoor/sheltered courts are necessary to support sports play in Flat Bush.

Support

D. Continue advocacy of the Tāmaki estuary on water quality and coastal erosion.

Support

E. Continue to advocate to crime prevention organisations on behalf of the community for ongoing safety initiatives.

Support

F. Continue to support our volunteer groups with resources needed for ecological volunteering, such as stream clean-ups and pest plant weeding.

Support

Tell us why (please be clear which priority you are talking about)

I support these priorities as they reflect important areas of community wellbeing, particularly for children, families, and grassroots organisations.Investment in play spaces, community education around grants, and support for volunteers helps build stronger, more connected communities. These initiatives are especially important in South Auckland, where access to safe public spaces and community resources is essential.I also support continued advocacy for environmental protection and community safety, as these directly impact the long-term wellbeing of our communities.However, my concern is not with these priorities themselves, but with how they are funded. These initiatives should not come at the cost of reducing essential services such as libraries, pools, or community facility access, nor should they result in additional targeted rates for residents.Local boards should be supported by the governing body to deliver on these priorities without forcing trade-offs that negatively impact communities. Investment should be equitable and reflect the needs of areas like Ōtara-Papatoetoe and Māngere-Ōtāhuhu, where reliance on public services is high.Overall, I support these key areas of spend, but strongly believe they must be delivered without cutting essential services or increasing the financial burden on residents.

Māngere-Ōtāhuhu Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

I do not support most of the proposed options for Māngere-Ōtāhuhu.While I recognise the importance of investing in community priorities, the options presented rely on either reducing essential services or introducing targeted rates, and I do not agree with either approach.Services such as libraries, pools, and community facilities are critical in Māngere-Ōtāhuhu. These spaces provide safe and accessible environments for young people, families, and wider communities, and should not be reduced. Any proposal that could result in cuts to these services would have a direct and negative impact on a community that already relies heavily on them.I also do not support targeted rates, as they place additional financial pressure on households during a cost-of-living crisis.Instead, I believe the governing body should take responsibility for addressing funding shortfalls and work with local boards to find alternative solutions within the wider council budget. Local boards should not be forced to choose between cutting essential services or increasing costs for residents.Overall, I support investment in communities, but not at the expense of essential services or increased financial burden on residents.

2. Due to rising costs for utilities, maintenance, staffing requirements as well as pressures on revenue, we are facing an increase in the cost of delivering existing services. To address this, we are considering a Local Services Targeted Rate, changes

to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $47.11 (GST inclusive) per Separately Used or Inhabited Part per annum on all rateable properties except those categorised as zero-rated in the Māngere-Ōtāhuhu Local Board area ($0.91 cent per week) to cover the increased cost of delivering existing services. What do you think about this proposal?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce library hours - reduce hours at our four libraries as needed, without going below the regional minimum service level of 44 hours over 6 days at each library.

Do not support

B. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Do not support

C. Reduce discretionary funding for Community Wellbeing programmes and services, Environment Management programmes and services and community grants.

Do not support

D. Increase pools and leisure fees - Increase fees and charges by $1 for "Plus" services at Moana-Nui-ā-Kiwa Pool and Leisure Centre.

Do not support

E. Charge adult visitors from outside the local board area at Moana-Nui-a-Kiwa Pool and Leisure Centre and Ōtāhuhu Pool and Leisure Centre (Toia).

Do not support

Tell us why (please be clear which priority you are talking about)

I do not support the proposed targeted rate or most of the proposed changes.While I understand the pressures from rising costs, introducing a targeted rate is not the right solution. Even small increases add up, and many households in Māngere-Ōtāhuhu are already under financial pressure due to the cost of living. A targeted rate places the burden directly on local residents rather than addressing the issue at a wider council level.I also do not support changes that reduce access to essential services. Reducing library hours, cutting maintenance, and decreasing funding for community programmes would have a direct and negative impact on the community. These services are essential, not optional, and are heavily relied on by families, young people, and community

groups.Increasing pool and leisure fees would create further financial barriers and limit access to important wellbeing spaces. Overall, these proposals shift the burden onto local communities instead of addressing funding challenges through the wider council budget.I believe the governing body should take responsibility for addressing funding shortfalls and work with local boards to find alternative solutions that do not reduce services or increase costs for residents.In relation to charging visitors from outside the area, I would only support this if it is carefully implemented in a way that protects access for local residents and avoids unintended inequities.Overall, I support maintaining services, but not at the expense of accessibility or increased financial burden on communities.For question 4 below, I selected “I don’t know” because none of the options reflect what I support, and I believe the governing body should step in to find a fairer solution rather than placing the burden on local communities.

4. Overall, how do you think the local board should address the cost increases?

I don't know

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Do not support most

Tell us why

I do not support most of the proposed options for Ōtara-Papatoetoe.While I recognise the importance of investing in community priorities, the options presented rely on either reducing essential services or introducing targeted rates, and I do not agree with either approach.Services such as libraries, pools, and community facilities are critical in Ōtara-Papatoetoe. These spaces provide safe, accessible environments for young people, families, and wider communities, and should not be reduced. Any proposal that could result in cuts to these services would have a direct and negative impact on a community that already relies heavily on them.I also do not support targeted rates, as they place additional financial pressure on households during a cost-of-living crisis.Instead, I believe the governing body should take responsibility for addressing funding shortfalls and work with local boards to find alternative solutions within the wider council budget. Local boards should not be forced to choose between cutting essential services or increasing costs for residents.Overall, I support investment in communities, but not at the expense of essential services or increased financial burden on residents.

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Do not support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Do not support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Do not support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Do not support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

Tell us why (please be clear which priority you are talking about)

I do not support most of the proposed changes.Reducing maintenance, cutting library hours, and decreasing funding for community grants and projects would have a direct and negative impact on Ōtara-Papatoetoe communities. These services are essential and are heavily relied on by families, young people, and community groups.Libraries and community spaces provide safe and accessible environments for learning, connection, and support. Reducing these services would disproportionately affect communities that already have fewer resources and alternatives.I also do not support increasing fees for pool and leisure services, as this creates financial barriers and limits access to important wellbeing spaces.While I understand the pressures from rising costs, I do not agree that the solution should be reducing services or increasing costs for residents. These approaches place the burden directly on local communities rather than addressing the issue at a wider council level.I believe the governing body should take responsibility for addressing funding shortfalls and work with local boards to find alternative solutions within the overall council budget.In relation to charging visitors from outside the area, I would only support this if it is

carefully implemented in a way that protects access for local residents and avoids unintended inequities.Overall, I do not support changes that reduce access to essential services or increase the financial burden on communities.

4. Overall, how do you think the local board should address the cost increases?

I don’t know

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

Overall, I support investment in Auckland’s future, particularly in areas such as transport, water infrastructure, and community development. However, I am concerned about how the cost of these investments is being managed and the impact this has on local communities.In particular, I do not support approaches that rely on reducing essential services or introducing targeted rates to address funding shortfalls. Communities such as Ōtara-Papatoetoe and Māngere-Ōtāhuhu already face significant cost-of-living pressures and rely heavily on public services such as libraries, pools, parks, and community programmes. These services are critical for wellbeing, youth engagement, and community connection, and should be protected.I want to be clear that I do not believe local boards should be left to manage these shortfalls on their own. The current situation, where around eight local boards are facing funding gaps under the fairer funding model, highlights a broader issue that should be addressed at a governing body level. Local boards should not be forced to choose between cutting essential services or introducing targeted rates.I believe the governing body must step in to work with local boards and identify alternative solutions within the wider council budget that are fair, equitable, and do not disproportionately impact communities such as those in South Auckland.I would also like to see stronger investment in community-led initiatives, youth development, cultural events, and environmental education. Programmes that support waste education, protect public spaces, and encourage community participation are essential and should be expanded, not reduced. Maintaining basic services, such as rubbish bins in public spaces, is also important for both environmental outcomes and community wellbeing.Overall, I support a plan that prioritises equity, protects essential services, and ensures that growth and investment do not come at the expense of the communities that rely on them most.

Question 5: Looking further ahead / shaping Auckland’s longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland’s future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland’s spatial plan**

- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
6	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
3	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
4	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
5	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
2	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
1	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Over the long term, I believe Auckland's priorities should focus on protecting communities, improving access, and ensuring growth is fair and sustainable.Flood resilience is the most important priority. Recent extreme weather events have shown how vulnerable many communities are, particularly in South Auckland. Investment in stormwater infrastructure, drainage, and waterway protection is critical to keeping people safe and preventing long-term damage to homes and neighbourhoods.Transport is also a key priority. Reliable, affordable public transport, along with safe walking and cycling options, is essential for connecting people to work, education, and services. Many communities still rely heavily on cars, so improving transport equity must be a focus.Local parks, libraries, pools, and community services are vital for community wellbeing. These are not extras, they are essential services that support youth, families, and social connection. They should be protected and strengthened over time.Planning and infrastructure to manage growth must be done carefully and fairly. Growth should not place additional pressure on already under-resourced communities. It should be coordinated with investment in services and

infrastructure.Environmental protection and regional parks are also important, particularly in supporting community-led environmental initiatives, protecting waterways, and reducing waste.While economic development and events are important, they should not come at the expense of essential services or community wellbeing.Overall, I want to see long-term planning that prioritises safety, equity, and strong, well-supported communities.

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.

Annual Plan 2026-2027

#4956

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support most

Tell us why

I think yous are doing a good job informing us with with the plan.

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

I think its okay

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

I don't know

Tell us why

havent read it

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

I don't know

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Do not support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Do not support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Do not support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Do not support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Tell us why (please be clear which priority you are talking about)

i think just leave it how it is

4. Overall, how do you think the local board should address the cost increases?

I don't know

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?
Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**
- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
2	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
5	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
3	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
6	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
4	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
1	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

Creative activities become im a videographer/ film maker

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Better connections – improve links between the city centre, the waterfront and nearby neighbourhoods.,Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Māori identity and culture – reflect and celebrate Māori identity and culture throughout the city centre.,Streets and public spaces – improve streets, parks and public spaces so the city centre is a great place to live and spend time in.

Annual Plan 2026-2027

#4958

Note: This simplified version of the feedback form has been created for the purpose of publishing submissions. As such, contact and demographic information has been removed, and handwritten submissions have been transcribed.

Submitter details:

Organisation: N/A

Local Board: Ōtara-Papatoetoe

Your feedback:

Question 1: Our overall plan and proposed increases to rates

Our Annual Plan 2026/2027 builds on the first two years of our Long-term Plan 2024-2034 (LTP). It focuses on continuing to strengthen our finances and Auckland's physical resilience, while investing where it is needed most to meet the needs of our growing communities.

In 2026/2027 that includes prioritising investment in:

- **Transport**
- **Water**
- **Helping local boards respond to the needs of their communities.**

This annual plan also proposes how we will pay for services and investments, including a 7.9 per cent rates increase for an average-value residential property. The increase in rates is mainly due to the $235 million yearly cost to run and own the City Rail Link, the bulk of which is interest and depreciation costs for the council's share of CRL.

Individual rates increase will vary by property type and value. Use our online rates guide to find out the proposed rates for your property.

Q1: What do you think of the proposed annual plan?

Support most

Tell us why

N/A

Question 2: Changes to other rates, fees and charges

Besides the 7.9 per cent rates increase for an average-value residential property, the annual plan includes changes to a range of other rates, fees and charges. These include:

- **Introduction of a refuse bin/bag exchange fee**

- **Changes to the Kingsland and Onehunga Business Improvement District (BID) programme areas**
- **Waitākere Rural Sewerage Scheme**
- **An Auckland Transport proposal to increase residential parking permit fees in specific areas.**

Q2: What do you think about these proposed changes?

N/A

Question 3: Local board priorities

Q3: Which local board(s) would you like to provide feedback on?

Ōtara-Papatoetoe

Ōtara-Papatoetoe Local Board Feedback:

1. What do you think of our proposals for your local board area in 2026/2027?

Support most

Tell us why

They seem reasonable.

2. Due to rising costs for utilities, maintenance, staffing and other pressures, we must address an increase in the cost of delivering existing services within its current funding. To balance the budget, we are considering a Local Services Targeted Rate, changes to service levels or fees, or a combination of both approaches. We could introduce a Local Services Targeted Rate of $1.1 million capital value based rate charged to all properties (this would be around $27 based on average value urban residential property in the Ōtara-Papatoetoe Local Board area) to cover the increased cost of delivering existing services. What do you think about this option?

Support

3. We could adjust some service levels, fees and charges. What do you think about the proposed changes?

A. Reduce maintenance - Stop scheduled bollard and post-and-rail maintenance, stop scheduled maintenance for bush areas (except High Value/Ecological), change garden edging to chemical application, cease infill planting and mulching in amenity gardens and reclassify re-vegetation areas to bush areas.

Support

B. Reduce library hours: Ōtara Library, reduction of 4 hours per week; Papatoetoe Library, reduction of 2 hours per week; Tupu Youth Library, reduction of 5 hours per week; Manukau Library, reduction to a 6-day service, close on Sundays.

Support

C. Reduce discretionary spending on community grants, community and/or environment projects.

Do not support

D. Increase to fees for "Plus" (spa, sauna, and steam room entry) services by $1 at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

E. Charge adult visitors from outside the local board area at Ōtara Pool and Leisure Centre and Papatoetoe Centennial Pool (PCP).

Support

Tell us why (please be clear which priority you are talking about)

The discretionary spending is needed by the community.

4. Overall, how do you think the local board should address the cost increases?

A combination of a Local Service Targeted Rate and reductions to current service levels and/or increases to fees and charges

Question 4: Other feedback

Q4: Do you have any other comments on the Annual Plan 2026/2027?

Including the Tūpuna Maunga Authority Operational Plan 2026/2027 (Section 3 of Consultation document)

N/A

Question 5: Looking further ahead / shaping Auckland's longer-term future

We also want your feedback on longer-term priorities that will help shape the city over time.

We are planning some discussions for next year that will inform plans and strategies that will shape Auckland's future. These plans and strategies include (but are not limited to):

- **Regional transport plans**
- **Water service strategies**
- **Auckland's spatial plan**

- **Our 2027–2037 long-term plan, which will set funding priorities for regional and local priorities listed below.**

We will continue to invest and deliver in all our investment areas, but we want to understand your priorities.

Q5: Which areas are most important to you over the long term?

(Please use the boxes to rank in order of importance, with 1 being the most important and 6 being the least important.)

Rank	Area
5	**Economic development and events –** growing Auckland's economy and supporting events, tourism and creative industries.
4	**Local parks, community and recreation services –** local parks, sports fields and other physical recreation services, libraries, community centres and services, and funding community-led initiatives.
2	**Planning and infrastructure to manage growth –** planning how and where Auckland grows, rebuilding urban centres, improving infrastructure, and coordinating land-use with public services.
6	**Regional parks and environment –** looking after Auckland's natural areas, streams, coastal zones and cultural heritage, reducing waste, and supporting community-led environmental projects
1	**Transport –** roads, public transport, walking and cycling, and making it easier, safer and more sustainable for people to move around
3	**Flood resilience –** reducing flood risks, upgrading stormwater systems and protecting waterways.

Q5 Comment: What specific council activities or services do you most want us to prioritise, and why?

N/A

Question 6: City centre

Auckland's City Centre is the economic heart of our region. Overall, the city centre accounts for about a fifth of everything produced in Auckland's economy. We want to make public spaces work better for people, get more value from major investments in transport, and make sure council helps the city centre thrive as a place to live, work, study, and visit.

Q6: What improvements do you think we should prioritise in the city centre?

Events and city life – attract people to the city centre through events, culture and a strong sense of place.,Getting around – make it easier to walk, drive, cycle and use public transport in the city centre and from east to west, including better traffic flow.,Safety – a safer and more welcoming city centre, both day and night, for residents, workers and visitors.,Supporting businesses – help

businesses succeed by making them easier to access by attracting more visitors to the city with well-designed streets and public spaces.