Proposed fortnightly rubbish collection trial

Summary of feedback received during Auckland Council's public consultation from 13 to 31 October 2025

Analysis by Auckland Insights | Democracy and Engagement

Proposed fortnightly rubbish collection trial

Te take mō te pūrongo

Purpose of the report

The information in this report summarises feedback received during the consultation period of 13 to 31 October 2025 regarding a proposed fortnightly rubbish collection trial.

This report does not include any advice or recommendations for decision making.

Whakarāpopototanga matua

Executive summary

Auckland Council is proposing a trial to test fortnightly kerbside rubbish collections in selected areas, as part of our long-term goal to reduce waste and move closer to Zero Waste by 2040.

Aucklanders send around 1.5 million tonnes of rubbish to landfill every year. Much of it could be recycled or repurposed instead. Moving to fortnightly rubbish collections, alongside our weekly food scraps and fortnightly recycling collections, is one way we can reduce rubbish, protect the environment, and support smarter, more sustainable waste services.

This trial is an important step to test how the service could work across Tāmaki Makaurau. Trialling fortnightly kerbside rubbish collections, will help us understand:

- how households manage with less frequent rubbish collections
- what support they might need
- what effect this has on reducing waste to landfill.

Under the principles of consultation in the Local Government Act 2002 (section 82), council should encourage people who may be affected or have in interest in the outcome of a proposal to provide their views.

Public consultation provides insight into the level of public interest and the sentiment of those who chose to participate. Decision-makers consider the preferences expressed by submitters alongside other inputs, such as financial implications, expert advice, technical assessments, policy alignment, and strategic objectives.

During the consultation, Auckland Council promoted the proposed fortnightly rubbish collection trial through a mix of media channels, including media releases at the start and end of the consultation period, a paid media campaign targeting the potential trial participants, social media posts via local board Facebook pages, an online webinar, drop-in community events in trial areas, and direct communication with residents in each of the proposed trial areas.

Our consultation document and feedback forms were made available online and in paper form, in multiple languages and in an ‘easy read’ format.

We received 4,820 written submissions, mostly via our online feedback form (79 per cent) but also via our hard copy feedback form or email (eight per cent), and an externally organised campaign that aligned to our main question but also asked additional questions (13 per cent).

In addition, we received 266 pieces of feedback from around 700 people that attended one of our in-person events. Feedback collected at these events was recorded without any accompanying personal or demographic information. Added to the written submissions, this totals 5,086 pieces of feedback received.

Overall, feedback was strongly opposed to the proposed fortnightly rubbish collection trial – 78 per cent of the 5,031 individual responses to the proposed trial question, and 14 of 20 the organisations, were opposed the trial.

This level of opposition was consistent across submitters identifying as living in a proposed trial area and those living outside a trial area.

The most common reasons raised for opposing the proposed trial were:

- Concern that people's bins are already too full with weekly collections
- Health and hygiene concerns, including the potential smell of rubbish that would be sitting in bins for longer, noting food waste, medical waste, sanitary items and nappies
- Concern that people would resort to dumping their rubbish in public areas to get rid of their excess rubbish
- Concern for how large households, including with multiple children or multi-generational families, would cope.

Further analysis is outlined in the body of the report, including common themes and more detailed analysis by individual submitters, including the views of Māori individuals specifically, individuals by trial area and their connection to the trial area(s), by feedback channel, and organisation submissions.

Who we heard from

More detailed data tables of submitters who provided demographic information alongside their feedback is provided in **Attachment One**. The following figures relate to the roughly three quarters of submitters that provided demographic information. Some key points to note include:

- Submitters younger than 25 years old were significantly underrepresented compared to Census figures, while females between the ages of 35 and 54 were the most overrepresented group
- 62 per cent of submissions came from female submitters
- Compared to the major ethnic groups of European, Māori, Pasifika, Asian and others, all ethnic groups were well represented compared to Census figures
- Regarding location, 63 per cent of submissions came from residents in one of the three proposed trial areas – in the Henderson-Massey, Manurewa or Maungakiekie-Tāmaki Local Board areas.

Local board breakdowns

Data tables detailing the number of responses by local board, for both individuals and organisations, can be found in **Attachment Two**.

Horopaki

Context

Auckland Council is proposing a trial to test fortnightly kerbside rubbish collections in three areas across Tāmaki Makaurau, as part of our long-term goal to reduce waste to landfill and support Auckland's goal of Zero Waste by 2040.

If approved, the trial will:

- Take place in three areas – parts of Te Atatū Peninsula, Panmure/Tāmaki and Clendon Park/Weymouth (see maps at **akhaveyoursay.nz/collectiontrial** for more detail)
- Run for six months from late February 2026 until late August 2026
- Change rubbish collections from weekly to fortnightly, keep recycling collections fortnightly and keep food scraps collections weekly
- Include a rates remission (reduction) for ratepayers in the trial
- Support those with higher waste needs with larger or extra bins available during the trial at no cost. Details of the options can be found in the consultation document
- Provide an incentive for households that produce very little waste
- Provide opportunities to give further feedback during the trial period through surveys.

We'll also provide tools, tips and support to help households adjust and make the most of the three-bin system.

The results of the trial, along with community feedback, will help Auckland Council determine whether fortnightly kerbside rubbish collections could work across Auckland, and whether they should be considered for wider rollout in the future.

Context for consideration public consultation feedback

Public consultation is an important part of council decision-making and a requirement under the Local Government Act 2002 (LGA). Our decision-makers are required to carefully consider public feedback to understand community perspectives, priorities, and potential impacts of proposals.

Consultation feedback is one source of information that decision-makers must consider. They must also consider other factors, including expert and technical advice, statutory and policy requirements, financial implications, and alignment with council's strategic objectives.

Public consultation is not a representative survey of the population. Participation is voluntary, and responses generally come from people or groups that are more directly impacted or interested in the issue(s).

Consultation results should not be interpreted as a referendum that requires decision-makers to follow the direction or sentiment of public feedback.

Instead, consultation provides valuable feedback into the range and nature of public opinions, which supports more informed, balanced, and transparent decision-making by ensuring community views are heard and considered alongside other relevant factors.

Communication and engagement approach

During the consultation, we promoted the proposed fortnightly rubbish collection trial through a mix of media channels. Activity included media releases at the start and end of the consultation period, a paid media campaign targeting the potential trial participants, and social media posts via local board Facebook pages.

The consultation was also promoted directly to Aucklanders who submitted feedback on the recent Waste Minimisation and Management Plan, and those who signed up to take part in council consultations through the People's Panel, the day that consultation opened.

Community partners and local organisations were invited to share information with their networks, and residents in the proposed trial areas were notified directly via letters to households and emails to ratepayers. We held 34 drop-in events across each of the proposed trial areas, giving residents an opportunity to ask questions and learn more about the proposal in person and an online webinar was also held, allowing residents to hear directly from the project team and ask questions in real time.

Our consultation document and feedback forms were made available online and in paper form, in multiple languages and in an 'easy read' format.

Our communications team observed more than 113 pieces of media coverage in the weeks leading into and over the consultation period – most through online and radio outlets, with additional coverage across TV, print and community media.

Urupare

Feedback

The following summary presents submissions from individuals and organisations separately. Feedback from organisations may represent the views of numerous individuals and/or expert views. As such, the two groups are presented separately to assist decision makers in their consideration of feedback.

Analysis is presented for each of the consultation questions, beginning with the question and the response options available to submitters to select.

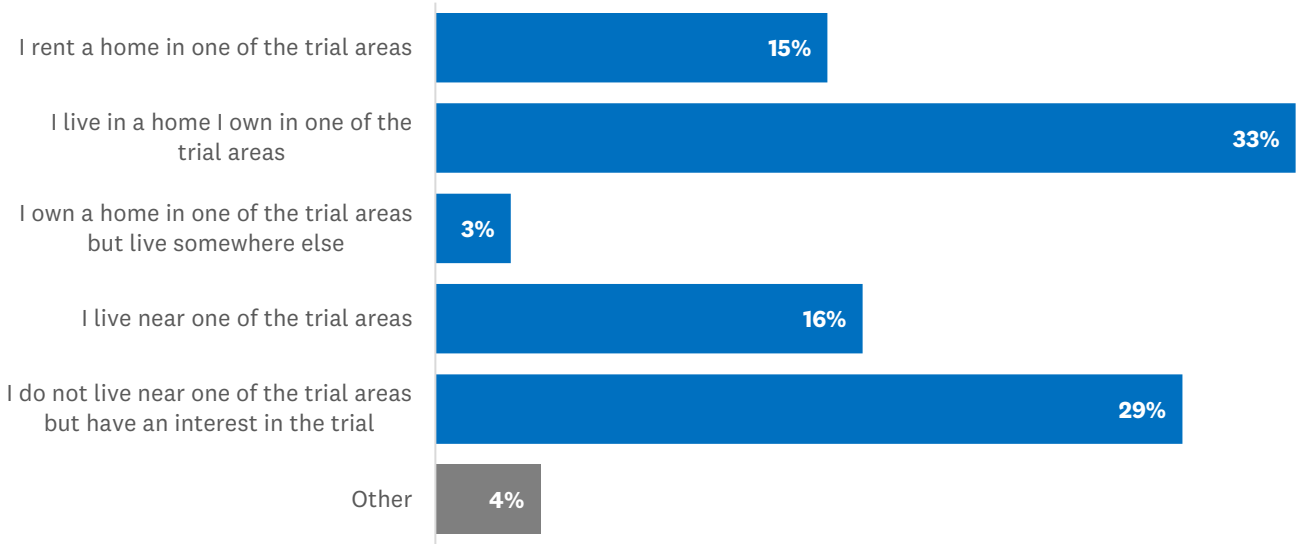
Overall, we received 5,086 pieces of feedback.

1.0 What best describes your connection with the trial area(s)?

Single select question | 4,161 responses (82 per cent of all submitters)

Overall, we received 4,161 responses to this question. This is reported below by individuals, and then by organisations.

Feedback from individuals



Response	Count	Percentage
I rent a home in one of the trial areas	623	15%
I live in a home I own in one of the trial areas	1,372	33%
I own a home in one of the trial areas but live somewhere else	120	3%
I live near one of the trial areas	682	16%
I do not live near one of the trial areas but have an interest in the trial	1,197	29%
Other	148	4%
TOTAL	**4,142**	**NA***

Of the 148 individuals that selected 'other' to explain their connection to one of the waste trial areas, most responses indicated they likely lived in a trial area or near a trial area but did not make it clear enough to tell.

In addition, a small number indicated they either worked for or owned a business in or near one of the trial areas, or knew people in one of the trial areas.

Overall, 1,995 responses (48 per cent) indicated they live in a home (own or rent) in one of the trial areas. Of those, 42 per cent indicated they live in the Te Atatū Peninsula trial area, 33 per cent live in Panmure/Tāmaki trial area, and 25 per cent live in Clendon Park/Weymouth trial area.

Feedback from individuals by local board

Responses from submitters indicating they were affected by the trial were dominated by those in one of the three local board areas containing a trial area (Henderson-Massey, Manurewa and Maungakiekie-Tāmaki). Around 60 per cent of responses to 'connection to the trial areas' came from one of those three local board areas.

In Manurewa and Maungakiekie-Tāmaki, around 60 per cent indicated they live in a home they own in the trial area, and around 35 per cent rent in the trial area.

In Henderson-Massey, nearly three quarters (72 per cent) indicated they live in a home they own in the trial area, and 22 per cent rent in the trial area.

In all three local board areas, around two per cent indicated they own a home in one of the trial areas but live elsewhere.

Feedback from Māori individuals

440 of the 4,142 individual responses (11 per cent) to this question came from individuals who identified as Māori.

A higher proportion of responses from Māori individuals indicated they rent a home in one of the trial areas (35 percent), and 27 per cent indicated they own a home in a trial area – a similar proportion to other submitters.

This pattern was also true for submitters indicating they are of a Pacific Island ethnicity.

Feedback from organisations

This question does not relate as well to organisations, but of the 20 organisations that responded to this question, they identified themselves as follows:

- One rent a home in one of the trial areas
- Two live in and own a home in one of the trial areas
- Two live near one of the trial areas
- Two do not live near one of the trial areas but have an interest in the trial
- Twelve selected 'other', indicating they are a business or community group.

Aucklanders send a significant amount of waste to landfill each year. Landfill space is limited, the costs of disposal continue to rise, and this contributes to broader environmental impacts. Auckland Council has committed to reducing waste and managing costs.

Other cities have introduced fortnightly rubbish collections, instead of weekly, alongside weekly food scraps and fortnightly recycling collections. This has shown to significantly help minimise waste and reduce collection-related costs.

We are proposing to trial fortnightly rubbish collections, alongside our weekly food scraps and fortnightly recycling collections. The trial will include a rates remission for ratepayers in the trial, and it will help us assess how this collection frequency could work in Auckland.

2.0 To help understand the impacts on waste minimisation, do you think we should trial fortnightly rubbish collection in selected areas?

Single select question | 5,051 responses (99% of all submitters)



Response	Individuals	Organisations
Yes	893	6
No	3,932	14
Unsure	206	0
TOTAL	**5,031**	**20**

Overall, feedback showed strong opposition to the proposed fortnightly rubbish collection trial.

Further information follows, including more detailed analysis by:

- Individual submitters
- Māori individuals
- Individuals by trial area and their connection to the trial area(s)
- Individuals by channel of feedback received
- Individuals by demographic groups
- Organisation submissions.

Feedback from individuals



Response	Individuals (count)	Individuals (%)
Yes	893	18%
No	3,932	78%
Unsure	206	4%
TOTAL	**5,031**	**100%**

Tell us why

Of the 3,932 individuals who **do not support** trialling fortnightly rubbish collection, 3,007 (76 per cent) provided a comment. The most common themes from these comments were:



Too much waste for fortnightly collections

Comments raised concerns about their waste production, noting that their bins are already full each week and/or were concerned how with how they would manage the excess.

1,497 comments (50 per cent of those that selected "No" and made a comment)



Health and hygiene concerns

Comments were concerned with hygiene, including the potential smell of rubbish that would be sitting in bins for longer, noting food waste, medical waste, sanitary items and nappies.

1,168 comments (39 per cent of those that selected "No" and made a comment)



Illegal dumping concerns

Comments were concerned people would resort to dumping their rubbish in public areas to get rid of their excess rubbish.

1,024 comments (34 per cent of those that selected "No" and made a comment)



Concern for large households

Comments were concerned how large households, including with multiple children or multi-generational families, would manage given they are more likely to produce a higher than average volume of waste.

852 comments (28 per cent of those that selected "No" and made a comment)

Other themes included:

- 701 comments felt weekly collections were an essential service
- 586 comments were concerned the smell and overflowing rubbish would attract pests
- 462 comments expressed a need for greater bin capacity, whether larger bins or an additional bin
- 449 comments expressed a general dissatisfaction with council in relation to this proposal
- 322 comments expressed value for money concerns, questioning being charged the same amount for a less frequent service
- 285 comments did not think the trial would be effective at reducing the amount of waste produced.

Of the 893 individuals who **support** trialling fortnightly rubbish collection, 670 (75 per cent) provided a comment. The most common themes from these comments were:



Good to trial

Comments highlighting that a trial is practical, sensible and/or necessary to see if it would work, or identify potential problems before making a permanent decision.

329 comments (49 per cent of those that selected "Yes" and made a comment)



Need to minimise waste

Comments supported the general goal of reducing our waste to landfill, often also referencing a need to reduce the amount of packaging.

197 comments (29 per cent of those that selected "Yes" and made a comment)



Need behaviour change

Comments suggested the trial might be a necessary incentive to drive behaviour change, by forcing people to think more about the waste they produce.

175 comments (26 per cent of those that selected "Yes" and made a comment)



Weekly collections are too frequent

Comments suggested they did not need a weekly rubbish collection, and their waste production was low enough that fortnightly rubbish collections would be sufficient.

145 comments (22 per cent of those that selected "Yes" and made a comment)

Other themes included:

- 105 comments highlighted general environmental benefits from reduced waste production
- 101 comments highlighted how recycling and using the food waste bins reduced their general waste to landfill.
- 79 comments suggested fortnightly rubbish collection would reduce collection costs.

Of the 206 individuals who were **unsure**, 122 (59 per cent) provided a comment. The most common themes from these comments were concern for large households and that they already produce too much waste for fortnightly collections to be appropriate.

Feedback received via external campaigns

In addition to feedback received via our online or physical feedback forms and other written channels, we also received 617 submissions via Weymouth Residents and Ratepayers group, who collected responses to their own form and delivered them to council for inclusion in this consultation.

Their form asked people for their position on the proposed fortnightly rubbish collection trial. Those responses are included in analysis of individual submissions above. However, they are addressed in further analysis below separately, as those submitters were not asked if they lived in the trial area and it was unclear whether the suburbs provided aligned exactly with the proposed trial area boundaries.

In addition, their form asked submitters 10 additional questions. A summary of those question responses is included in **Attachment Three**.

Further analysis

Feedback from Māori individuals

440 of the 5,031 individual responses (nine per cent) to this question came from individuals who identified as Māori.

Of those, 80 per cent did not support the proposed trial, 16 per cent supported the trial, and four per cent were unsure.

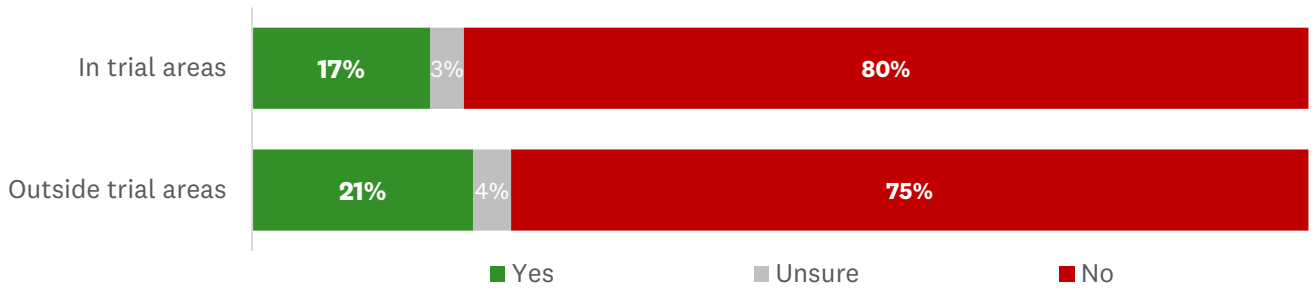
Common themes raised in responses from Māori individuals were consistent with responses from all submitters.

Feedback from individuals by connection to the trial area(s)

Prior to asking people whether they supported the proposed fortnightly rubbish collection trial, we asked them what their connection was to the trial areas.

We grouped these responses into two broad categories to determine the views of those that that will be most directly affected by the proposal:

- In a trial area – those that either live in a home they own in a trial area, or rent a home in the trial area
- Outside a trial area – those that own a home in the trial area but live elsewhere, live near a trial area, or do not live near a trial area but have an interest in the trial.



Looking at responses to the proposed trial with this context shows strong opposition from both groups.

1,995 individual submitters identified themselves as living in a trial area. Of those:

- 80 per cent opposed the proposed trial
- 17 per cent supported the proposed trial
- Three per cent were unsure.

2,186 individual submitters identified themselves as living outside a trial area. Of those:

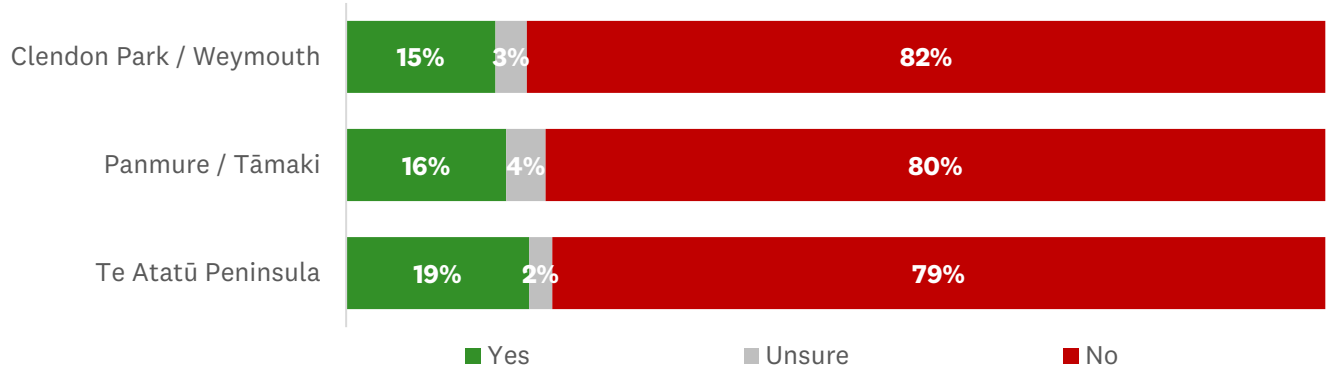
- 75 per cent opposed the proposed trial
- 21 per cent supported the proposed trial
- Four per cent were unsure.

Note – as outlined above, we also received 617 submissions via the Weymouth Residents and Ratepayers group. The Weymouth Residents and Ratepayers campaign asked for their submitters' suburb but not whether they were in the proposed trial area and it was unclear whether the suburbs provided aligned exactly with the proposed trial area boundaries. As such, we have not reported these submissions in the above breakdown. If we were to assume based on suburb, around a third (222) are *likely* to have come from submitters in the Clendon/Weymouth trial area, and around two thirds (395) are *unlikely* to have come from submitters in the trial area. Either way, almost all were opposed to the trial.

120 submitters identified themselves as owning a home in one of the trial areas but living in another area, and had similar results to other submitters. That is, 78 per cent opposed the proposed trial, 19 per cent were supportive, and three per cent were unsure.

When we include submitters that own a home in a trial area but live elsewhere, we capture both affected residents and homeowners or ratepayers. The responses from this group remain consistent across all trial areas. That is:

- 531 responses from submitters affected in the Clendon Park/Weymouth trial area – 82 per cent oppose the proposed trial, 15 per cent support it, and three per cent were unsure
- 694 responses from submitters affected in the Panmure/Tāmaki trial area – 80 per cent oppose the proposed trial, 16 per cent support it, and four per cent were unsure
- 883 responses from submitters affected in the Te Atatū Peninsula trial area – 79 per cent oppose the proposed trial, 19 per cent support it, and two per cent were unsure.



Note – again, the 531 responses reported above from the Clendon Park/Weymouth trial area does not include the 222 Weymouth Residents and Ratepayers campaign that are *likely* to have come from submitters in the proposed trial area, nor 395 that are *unlikely* to have come from submitters in the proposed trial area. Either way, almost all were opposed to the trial.

Common themes raised in responses from individuals in these areas were consistent with responses from all submitters.

Feedback from individuals by local board

Prior to asking people whether they supported the proposed fortnightly rubbish collection trial, we asked them what their connection was to the trial areas.

Around 60 per cent of the feedback received came from submitters living in a local board with a trial area.

Feedback received from submitters living in other local board areas showed no other local board area had a majority of support for the proposed trial. Not including Aotea/Great Barrier and Waiheke Local Boards, who each had less than five submitters, submitters of all local boards indicated between 59 and 89 per cent opposition to the proposed fortnightly rubbish collection trial.

For data tables detailing the number of responses by all local boards, for both individuals and organisations, please refer to ***Attachment Two****.*

Feedback from individuals by feedback channel

The majority (75 per cent) of feedback received came via our online feedback form. As such, the overall results largely reflect the responses received via this channel. Submissions received via our online feedback form were highly opposed to the proposed fortnightly rubbish collection trial. That is, 81 per cent opposed the trial, 16 per cent supported it, and three per cent were unsure.

Online responses often come from submitters that are directly affected by or particularly interested in the issue, or more aware of the public consultation process generally.

A much smaller proportion were received via our hard copy feedback forms (seven per cent). Responses via this channel were more evenly split. That is, 49 per cent supported the proposed trial, 45 per cent opposed it, and six per cent were unsure.

Most hard copy feedback forms were received via community engagement partners. These partners were engaged to connect with communities that are typically under-represented in public consultations, often by facilitating discussions about the proposal before inviting people to provide feedback.

We also received a smaller proportion of feedback (five per cent) from in-person events. Similar to the targeted community engagement approach, feedback gathered from in-person events allows people to ask staff questions before providing their feedback. Responses via this channel were also more evenly split, with 41 per cent opposing the proposed trial, 35 per cent supportive of it, and 24 per cent were unsure.

The differing results between channels may reflect the differences in who each method engages and/or how participants were engaged in the process.

Feedback from individuals by demographic information

We also looked at results by different demographic groups, including gender, age and ethnicity. One trend that did present differently to the overall results was that older submitters were more supportive. In particular, 52 per cent of submitters that indicated their age was 75 years or older supported the proposed fortnightly rubbish collection trial.

Feedback from organisations



Response	Organisations (count)	Organisations (%)
Yes	6	30%
No	14	70%
Unsure	0	0%
TOTAL	**20**	**100%**

Of the 14 organisations that opposed the proposed fortnightly rubbish collection trial, the common themes from their comments were:

- Eight commented they produce too much waste for fortnightly collections to be appropriate
- Eight addressed health and hygiene concerns
- Six were concerned about a rise in illegal dumping
- Six concerned the smell and how overflowing rubbish would attract pests.

Of the six organisations that supported the proposed fortnightly rubbish collection trial, the common themes from their comments were:

- Four were generally supportive of the waste reduction goal and thought the trial would gather useful information on the feasibility of fortnightly collections.

2.0 Do you have any other feedback on the proposed trial for the council to consider?

Open question | 2,821 responses (59% of all submitters)

Feedback from individuals

Of the 2,805 individuals that commented on this question, most reiterated points made in their response to question one. The most common themes raised in this question were:

- 390 comments expressed a general dissatisfaction with council in relation to this proposal
- 383 comments felt weekly collections were an essential service
- 378 comments were concerned people would resort to dumping their rubbish in public areas to get rid of their excess rubbish
- 361 comments expressed a need for greater bin capacity, whether larger bins or an additional bin
- 309 comments expressed that their bins were already too full with weekly collections.

Feedback from organisations

16 organisations commented on this question. Given the low number of comments, there were no strongly common themes among these comments.

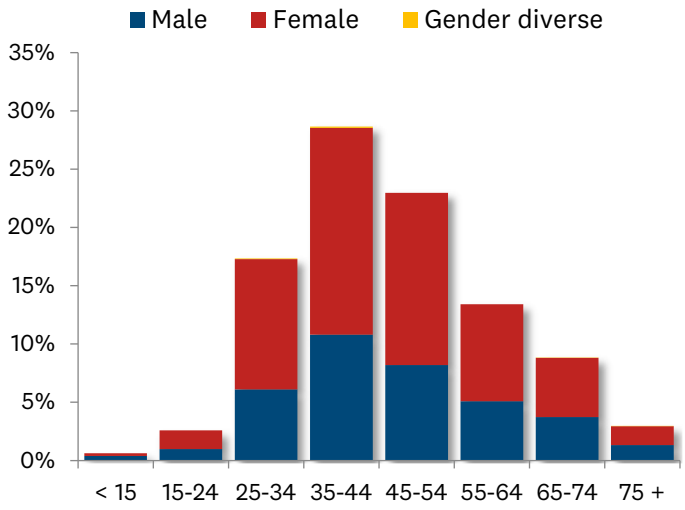
ATTACHMENT ONE: Who we heard from

Overall, we received 5,086 submissions – 5,066 individuals and 20 organisations.

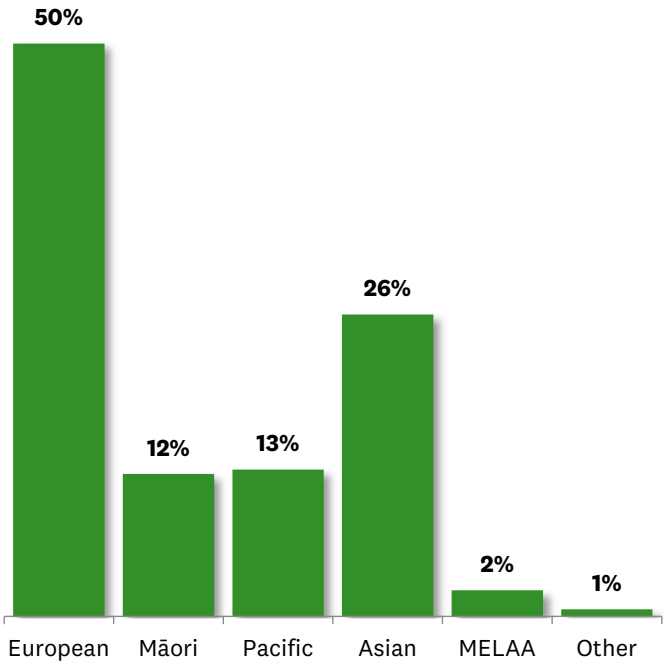
Most feedback came via our online form (3,814 submissions), though we also received feedback via our physical feedback forms (378), email (11), at in-person events (266), and an externally organised survey template organised by the Weymouth Residents and Ratepayers Inc (617).

The tables below indicate the demographic profile of those that answered the demographic questions.

AGE	Male	Female	Other	Total	%
< 15	15	9	0	24	1%
15 – 24	38	62	0	104	3%
25 – 34	236	433	2	689	18%
35 – 44	418	687	4	1143	30%
45 – 54	317	572	0	911	24%
55 – 64	197	322	0	532	14%
65 – 74	144	197	1	352	9%
75 +	51	63	1	116	3%
Total submitters providing data				**3,871**	**100%**



ETHNICITY	#	%
European	**1,987**	**50%**
Pākehā/NZ European	1,887	48%
Other European	100	3%
Māori	**494**	**12%**
Pasifika	**509**	**13%**
Samoan	208	5%
Tongan	80	2%
Cook Island Māori	105	3%
Other Pasifika	116	3%
Asian	**1,047**	**26%**
Indian	729	18%
Chinese	147	4%
Southeast Asian	126	3%
Other Asian	45	1%
Middle Eastern/ Latin American/ African	**90**	**2%**
Other (incl. Kiwi/New Zealander)	**24**	**1%**
Total submitters providing data	**3,964**	**NA***



* Note: percentages add to more than 100% because people could select more than one ethnicity.

The table below indicates the total number of submissions received by the local board that submitters live in.

LOCAL BOARD	Total	Percentage
Albert-Eden	101	2%
Aotea/Great Barrier	3	>1%
Devonport-Takapuna	41	1%
Franklin	77	2%
Henderson-Massey	1,032	20%
Hibiscus and Bays	125	2%
Howick	560	11%
Kaipātiki	49	1%
Māngere-Ōtāhuhu	54	1%
Manurewa	1,175	23%
Maungakiekie-Tāmaki	848	17%
Ōrākei	163	3%
Ōtara-Papatoetoe	44	1%
Papakura	50	1%
Puketāpapa	35	1%
Rodney	44	1%
Upper Harbour	106	2%
Waiheke	3	>1%
Waitākere Ranges	49	1%
Waitematā	43	1%
Whau	54	1%
Regional organisation	0	>1%
Outside Auckland	3	>1%
Not supplied	426	8%
TOTAL	**5,086**	**100%**

ATTACHMENT TWO: Local Board breakdowns

Feedback from individuals by local board

1.0 What best describes your connection with the trial area(s)?

Single select question | 4,161 responses (82 per cent of all submitters)

Considering the location of the proposed trial areas, the Henderson-Massey, Manurewa and Maungakiekie-Tāmaki Local Board areas are more immediately affected by these proposals. Similarly, this question relates more directly to individual submitters from these areas. As such, only responses from individuals in these local boards are highlighted below.

Response	Henderson-Massey	Manurewa	Maungakiekie-Tāmaki
I rent a home in one of the trial areas	19%	28%	29%
I live in a home I own in one of the trial areas	63%	49%	50%
I own a home in one of the trial areas but live somewhere else	2%	3%	2%
I live near one of the trial areas	10%	16%	11%
I do not live near one of the trial areas but have an interest in the trial	4%	3%	5%
Other	1%	2%	3%
TOTAL	**1,023**	**639**	**836**

Note (1) – this table only includes feedback where the local board of residence was provided. Percentages add to more than 100 per cent as submitters could select more than one option if applicable.

2.0 To help understand the impacts on waste minimisation, do you think we should trial fortnightly rubbish collection in selected areas?

Single select question | 5,051 responses (99% of all submitters)

Feedback from individuals by local board

Local Board	Total responses	Yes	No	Unsure
Albert-Eden	101	33%	62%	5%
Aotea/Great Barrier	3	33%	33%	33%
Devonport-Takapuna	41	27%	66%	7%
Franklin	77	25%	73%	3%
Henderson-Massey	1,029	20%	78%	3%
Hibiscus and Bays	125	22%	74%	4%
Howick	557	10%	88%	2%
Kaipātiki	49	31%	67%	2%
Māngere-Ōtāhuhu	54	33%	59%	7%
Manurewa	1,144	10%	89%	1%
Maungakiekie-Tāmaki	840	17%	78%	5%
Ōrākei	162	23%	72%	4%
Ōtara-Papatoetoe	44	20%	70%	9%
Papakura	50	30%	68%	2%
Puketāpapa	35	37%	63%	0%
Rodney	44	25%	68%	7%
Upper Harbour	106	9%	89%	2%
Waiheke	3	33%	67%	0%
Waitākere Ranges	49	24%	71%	4%
Waitematā	42	29%	67%	5%
Whau	54	35%	61%	4%
Outside Auckland	2	50%	50%	0%
Not supplied	420	27%	57%	16%

Note - this table only includes feedback where the local board of residence was provided.

Feedback from organisations by local board

Local Board	Total responses	Yes	No	Unsure
Albert-Eden	0	0	0	0
Aotea/Great Barrier	0	0	0	0
Devonport-Takapuna	0	0	0	0
Franklin	0	0	0	0
Henderson-Massey	2	1	1	0
Hibiscus and Bays	0	0	0	0
Howick	3	1	2	0
Kaipātiki	0	0	0	0
Māngere-Ōtāhuhu	0	0	0	0
Manurewa	3	2	1	0
Maungakiekie-Tāmaki	10	2	8	0
Ōrākei	0	0	0	0
Ōtara-Papatoetoe	0	0	0	0
Papakura	0	0	0	0
Puketāpapa	0	0	0	0
Rodney	0	0	0	0
Upper Harbour	0	0	0	0
Waiheke	0	0	0	0
Waitākere Ranges	0	0	0	0
Waitematā	1	0	1	0
Whau	0	0	0	0
Outside Auckland	1	0	1	0
Not supplied	1	0	1	0

ATTACHMENT THREE: Weymouth Residents and Ratepayers group feedback form

We also received 617 submissions via the Weymouth Residents and Ratepayers group, who collected responses to their own form and delivered them to council for inclusion in this consultation.

Their form asked people for their position on the proposed fortnightly rubbish collection trial and 10 additional questions. A summary of those question responses is included below, following the exact question text that was presented to submitters.

Submission position:

Response	Count	Percentage
Opposition to Fortnightly Rubbish Collection Proposal	579	94%
Support for Fortnightly Rubbish Collection Proposal	5	1%
No response	33	5%
TOTAL	**617**	**100%**

Section 1: Understanding Waste Resources

1. **Do you agree most of Auckland's landfill waste comes from commercial and construction sources, not households?**

Response	Count	Percentage
Yes	377	61%
No	96	16%
Unsure	138	22%
No response	6	1%
TOTAL	**617**	**100%**

2. **Should Council focus more on reducing commercial waste rather than cutting household services?**

Response	Count	Percentage
Strongly Agree	448	73%
Agree	77	12%
Neutral	70	11%
Disagree	6	1%
Strongly disagree	7	1%
No response	9	1%
TOTAL	**617**	**100%**

Section 2: Household Waste Realities

3. How much control do you feel you have over the amount of household rubbish you generate?

Response	Count	Percentage
A lot	302	49%
Some	230	37%
Very little	51	8%
None	28	5%
No response	6	1%
TOTAL	**617**	**100%**

4. What are the biggest contributors to your household waste? (multi-select)

Response	Count	Percentage
Food packaging	579	94%
Fast food containers	418	68%
Hygiene products (e.g. nappies, wipes)	392	64%
Paper and mail	350	57%
Other	29	5%
No response	5	1%
TOTAL	**617**	**NA**

Section 3: Collection Frequency

5. Do you support moving from weekly to fortnightly rubbish collections?

Response	Count	Percentage
Yes	10	2%
No	564	91%
Only if costs are reduced	1	<1%
Only with better bin options	5	1%
No response	35	6%
TOTAL	**617**	**100%**

6. What concerns do you have about fortnightly collections? (multi-select)

Response	Count	Percentage
Overflowing bins	564	91%
Hygiene and odour	544	88%
Pest infestations	505	82%
Fly-tipping	478	77%
Missed pickups	408	66%
Other	34	6%
No response	31	5%
TOTAL	**617**	**NA**

Section 4: Cost and Value

7. Do you believe there will be $10 million savings that will benefit ratepayers?

Response	Count	Percentage
Yes	24	4%
No	402	65%
Unsure	158	26%
No response	33	5%
TOTAL	**617**	**100%**

8. Would you prefer to keep weekly collections even if it meant no cost savings?

Response	Count	Percentage
Yes	569	92%
No	8	1%
No response	40	6%
TOTAL	**617**	**100%**

Section 5: Climate and Best Practice

9. Do you believe Auckland's climate (warm, humid) requires weekly rubbish collection to prevent health risks?

Response	Count	Percentage
Strongly Agree	520	84%
Agree	44	7%
Neutral	13	2%
Disagree	3	<1%
Strongly disagree	2	<1%
No response	35	6%
TOTAL	**617**	**100%**

10. Should Council follow Best Practice of the Day and retain weekly collections?

Response	Count	Percentage
Yes	569	92%
No	5	1%
Unsure	5	1%
No response	38	6%
TOTAL	**617**	**100%**