Auckland Civil Defence Emergency Management Group Plan

Feedback must be received by **31 August 2023.**

Help us create an Auckland that is resilient to disasters

There are a lot of hazards which could affect Auckland, such as earthquakes, flooding, tsunami and many more. These hazards can affect all of us. It is important to be prepared for disasters to help us get through.

Civil Defence Emergency Management Group Plan

We are reviewing our Civil Defence Emergency Management Group Plan. The plan describes how we work with our partners and the community to prepare for, respond to, and recover from disasters. The plan also sets the direction for our work on Auckland's Civil Defence Emergency Management system. It outlines our mission and objectives, how we will achieve them, and how we will measure our performance.

The plan's focus areas

Our mission is to strengthen the disaster resilience of Tāmaki Makaurau. We will do this by managing risks and supporting everybody to be ready to respond to and recover from emergencies. We will use the 4Rs of emergency management to guide us. They are:

- **reduction:** reducing the impact of hazards on our whānau, businesses and community
- **readiness:** having the skills, knowledge, plans, and tools before a disaster happens so we are prepared
- **response:** taking action to ensure the safety and wellbeing of people and places
- **recovery:** restoring sustainable wellbeing.

The Group Plan focuses on actions within the 4Rs, as well as partnership with mana whenua and mātāwaka, management and governance within the system, monitoring and evaluation and ensuring a robust understanding of hazards.

What we want your feedback on

We would like your feedback on our approach to building resilience in Auckland's Civil Defence and Emergency Management system over the next 5 years.

We strongly encourage you to read the draft Group Plan before answering any of the following questions.

You do not have to use this form to provide feedback on the draft Group Plan. Written submissions in any format will be accepted.

We encourage you to give feedback online at akhaveyoursay.nz, or you can:

Scan and Email your completed form to:
stormrecoveryconsultation@aucklandcouncil.govt.nz

Post your completed form to:

Auckland Council
Attention: CDEM Group Plan
Freepost Authority 190153
Private Bag 92300, Victoria Street West
Auckland, 1142

Your details

Your name and feedback will be included in public documents. All other personal details will be kept private.

First name: Last name:

Email address or postal address:

Your local board:

Is your feedback on behalf of an organisation or business? (If yes, this confirms you have authority to submit on the organisation's behalf)

☐ Yes ☐ No Name of organisation/business:

Important privacy information

The personal information that you provide in this form will be held and protected by Auckland Council in accordance with our privacy policy (available at **aucklandcouncil.govt.nz/privacy** and at our libraries and service centres) and with the Privacy Act 1993. The privacy policy explains how we can use and share your personal information in relation to any interaction you have with the council, and how you can access and correct that information. You should familiarise yourself with this policy before submitting this form.

These questions are optional but will help us understand which groups of the community are engaging with us.

What gender are you?

☐ Male ☐ Female ☐ Another gender (please specify):

What age group do you belong to?

☐ Under 15 ☐ 15-17 ☐ 18-24 ☐ 25-34 ☐ 35-44
☐ 45-54 ☐ 55-64 ☐ 65-74 ☐ 75+

Which ethnic group(s) do you feel you belong to? (Please select as many as apply)

☐ Pākehā/NZ European ☐ Other European ☐ Māori
☐ Cook Islands Māori ☐ Samoan ☐ Tongan
☐ Indian ☐ Chinese ☐ Southeast Asian
☐ Other (please specify):

Would you like to subscribe to any of the following (tick all that apply):

☐ People's Panel – to take part in council surveys

- [ ] Our Auckland – your weekly guide to what's happening in Auckland
- [ ] Auckland Conversations - free public events, offering ideas, inspiration and action for world-class cities

You can also visit AK Have Your Say at akhaveyoursay.nz to find out about, or register to receive regular updates on, consultation activities happening across Auckland

Your feedback (all questions are optional)

Mana whenua and Mātāwaka partnership

We are committed to growing meaningful partnerships with mana whenua and mātāwaka through considered, collaborative engagement befitting a true partner. We plan to focus on:

- Coordinating with partners to expand delivery of our disaster resilience engagement programmes (Whakaoranga Marae, Whakaoranga Whānau and Kia Rite, Kia Mau)
- Securing representation of mana whenua and mātāwaka in the Incident Management Team and Coordinating Executive Group.

1. What do you think of our proposed approach for partnership with mana whenua and mātāwaka?

- [ ] Agree
- [ ] Disagree
- [ ] Other
- [ ] I don't know

Tell us why

Reduction

Risk reduction involves analysing risks from hazards to life and property, taking steps to eliminate those risks if practicable, and, if not, reducing the magnitude of their impact and the likelihood of their occurrence to an acceptable level. We plan to focus on ensuring:

- Hazard risks are well understood, based on up-to-date evidence
- Communities, businesses and government organisations take reasonable steps to prevent and/or manage these risks, and

- Planning instruments for the built environment are informed by a robust understanding of current and expected future hazards and enable reduction.

2. What do you think about our proposed approach for reduction?

- ☐ Agree
- ☐ Disagree
- ☐ Other
- ☐ I don't know

Tell us why

Operational readiness

Readiness involves developing operational systems and capabilities before an emergency happens, including making arrangements with emergency services, lifeline utilities and other agencies, and supporting communities to be prepared. Operational readiness is achieved through planning, developing capability and capacity, exercising and testing. We plan to focus on ensuring:

- Plans for emergency management in Auckland anticipate and assess a range of significant potential hazards and events and set out clear approaches to managing them
- People involved in Auckland's emergency management system have the capabilities they need to support effective response and recovery
- The right strategic and operational partnerships, equipment and assets and supporting systems are in place and ready to support response and recovery efforts.

3. What do you think of our proposed approach for operational readiness?

- ☐ Agree
- ☐ Disagree
- ☐ Other
- ☐ I don't know

Tell us why

Community readiness

We are dedicated to ensuring that all Tāmaki Makaurau communities are informed, prepared and resilient to emergencies. Individual, community and business readiness is supported through the use of public awareness and community engagement activities that contribute to building disaster resilient communities. We want to fairly and equitably build resilient, adaptive and self-reliant whānau and communities who:

- Understand hazards
- Take action to reduce their local hazard risks
- Are prepared for residual risk and impacts, and
- Have strong, positive and inclusive social connections so they are able and willing to effectively support each other during and after an emergency.

4. What do you think of our proposed approach for supporting community readiness?

- ☐ Agree
- ☐ Disagree
- ☐ Other
- ☐ I don't know

Tell us why

Response

Response describes the actions taken immediately before, during or directly after an emergency that save lives, protect property, and support communities to recover. Response ends when the response objectives have been met or a transition to recovery has occurred. We plan to focus on ensuring:

- Operational processes for emergency response are aligned to Coordinated Incident Management Systems (CIMS), clearly articulated and fit for purpose, so they are effective and can be consistently and quickly applied to different scenarios. It is clear who is responsible for what in response
- Response structure reflects the size and scale of Auckland
- Aucklanders can access safe refuge spaces that are stocked with necessary supplies in emergency events

- Auckland's emergency management system can access the right people at the right time to support effective responses
- The model for communications in a response is clear and supports timely and effective delivery of information to decision-makers, the mayor and elected members, partners, and the public.

5. What do you think of our proposed approach for supporting effective response?

- ☐ Agree
- ☐ Disagree
- ☐ Other
- ☐ I don't know

Tell us why

Recovery

Recovery involves the coordinated efforts and processes used to bring about the immediate, medium-term, and long-term holistic regeneration and enhancement of a community following an emergency. We want to ensure communities are supported to recover from emergency events by continuing to develop and refine preparations for recovery, applying lessons learned and striving for best practice. We also want to increase the pool of experienced recovery personnel.

6. What do you think of our proposed approach for supporting recovery?

- ☐ Agree
- ☐ Disagree
- ☐ Other
- ☐ I don't know

Tell us why

Management and Governance

We want to ensure strategic direction, roles and responsibilities are clear and understood. We plan to focus on supporting engaged and active leadership that can direct and manage CDEM.

7. What do you think of our proposed approach for supporting effective management and governance?

- ☐ Agree
- ☐ Disagree
- ☐ Other
- ☐ I don't know

Tell us why

Monitoring and evaluation

Monitoring and evaluation are key elements of effective policy to ensure compliance with legal obligations, and to assess progress in achieving goals and objectives. We plan to focus on ensuring CDEM delivery in Auckland aligns with the Auckland CDEM Group Plan and reflects best practice.

8. What do you think of our proposed approach for supporting effective monitoring and evaluation of CDEM activity in Auckland?

- ☐ Agree
- ☐ Disagree
- ☐ Other
- ☐ I don't know

Tell us why

Do you wish to be heard in support of your submission at a public hearing?

- [ ] Yes
- [ ] No

Need more room? You can attach extra pages.