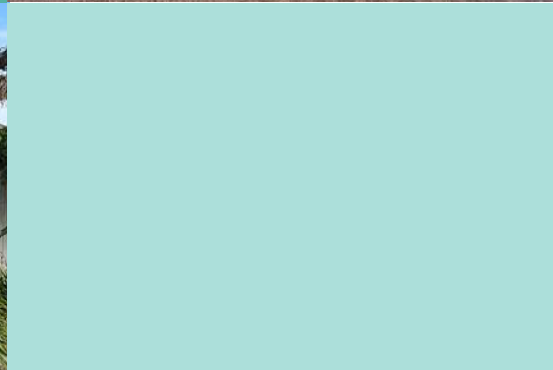


June 2020

Onehunga Needs Assessment Community and Indoor Recreation



INFORMATION

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EXECUTIVE SUMMARY

Auckland Council commissioned a needs assessment to identify current and future community and indoor recreation service needs in the Onehunga Community. The outcomes of this assessment will inform decisions for future service provision of council-owned community facilities in Onehunga - in particular the potential optimisation of Sir William Jordan Recreation Centre and Pearce Street Hall at 3-5 Pearce Street. The key drivers for the study are the Panuku led Transform Onehunga project and the Community Facilities Network Action Plan.

The methodology for the needs assessment included:

- Review of relevant strategic policies and plans.
- Demographic assessment and population projections.
- Current state review of council and non-council community facilities.
- Community engagement including a survey of 351 community members; face-to-face engagement with 104 stakeholders; and 74 intercept interviews.
- Feedback from the Maungakiekie-Tāmaki Local Board and relevant council departments.

The overall findings of the needs assessment are outlined in the table below.

Range	Onehunga has the right types of community facilities, but the quality, capacity, location and configuration impacts the ability to fully meet community needs for community and indoor recreation services.
Primary focus	Both Sir William Jordan Recreation Centre and Pearce Street Hall are well used facilities and there is clear need for continued delivery of the services provided.
Indoor Recreation	There is a strong and growing need for increased indoor recreation/sport capacity. A key conclusion is the need for additional indoor court capacity. There are fewer indoor recreation opportunities and identified barriers for Oranga and Te Papapa communities.
Community Services	There is clear demand for the large community space provided by Pearce Street Hall. There is lower utilisation of the two community centres and Fergusson Hall. A range of factors contribute to the low utilisation including smaller rooms (excluding Fergusson Hall which comprises a larger hall), poor noise insulation, unappealing facades, awareness and affordability. There are also condition/ appearance issues for Te Papapa Sports Club and a lesser extent Fergusson Hall.
Awareness	There is a lack of community awareness of some services and facilities, combined with a lack of understanding on the nature of activities at many facilities.
Coordination	There is lack of coordination and integration across council and non-council services and facility providers.
Programmes	There is community interest for additional programmes aimed at youth, children and elderly and space for creative activities. With a significant level of provision identified in Onehunga, promotion of existing opportunities should occur first before exploring more.
Affordability	There is a perception council's community facilities are unaffordable. There is also low awareness of council's discount scheme for community groups.
Community Hub/Heart	Overall, there is a strong community desire for a community hub/heart in Onehunga, based around community facility provision.

A range of asset and non-asset solutions are recommended in response to the findings. In relation to the community and indoor recreation services of primary focus, it is recommended:

- **Indoor recreation services (Sir William Jordan Recreation Centre)** – Investigate expanded and enhanced indoor court/recreation facility provision in Onehunga, taking account of the different site options, and spatial/facility requirements.
- **Community services (Pearce Street Hall)** - Investigate options for the ongoing provision of a quality, fit for purpose, large community space in Onehunga taking account of configuration, site and integration considerations.

In moving to the next stage, it is recommended a feasibility study is undertaken to consider the optimal delivery of recommended community and indoor recreation services.



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INTRODUCTION

1.1 BACKGROUND

Auckland Council have commissioned this needs assessment to identify current and future community and indoor recreation service needs in the Onehunga Community. The outcomes of this assessment will inform decisions for the future service provision of council-owned community facilities in the Onehunga area.

There are two key drivers for this project: the Panuku led Transform Onehunga project and the Community Facility Network Action Plan.

The **Transform Onehunga** project is an urban regeneration programme focused on the Onehunga Town Centre and its surrounds. The regeneration project seeks to facilitate the provision of high-quality public spaces, diverse housing options, improved public transport and better connections to the Manukau Harbour. There is a desire to build on the town-centre character to create a place where people want to visit and stay, live, work and play. Transform Onehunga has identified there is an opportunity to investigate the potential optimisation of council-owned property at 3-5 Pearce Street, which contains the Sir William Jordan Recreation Centre (Recreation Centre) and Pearce Street Hall (Hall).

The **Community Facility Network Action Plan** includes an action '*to investigate the need for leisure space in the wider Onehunga area and consider the development of Sir William Jordan Leisure Centre or alternative location or partnership options.*'

1.2 OBJECTIVES

The guiding question for the needs assessment was:

How can we ensure we are responding to the current and future needs of the Onehunga community, through a community service offer realising our strategy for empowered community delivery, well supported by provision of integrated and fit-for-purpose community facilities?

The objectives in undertaking the study include:

- Identify the community and indoor recreation service needs of the Onehunga community, both current and for the next 20 to 30 years.
- Analyse and understand how these needs are being met by existing council and non-council community providers.
- Understand current and future population growth and demographics to assess future use.
- Analyse and determine the current and future needs for community and indoor recreation services in Onehunga and provide recommendations relating to Sir William Jordan Recreation Centre and Pearce Street Hall.

1.3 FORMAT OF THE REPORT

This report is formatted into two parts:

- Part A – Context and Findings:
 - Provides context for the provision of community and indoor recreation services.
 - Summary of overall findings and proposed responses from the needs assessment.
 - Recommendations.
- Part B – Community Needs Research:
 - Strategic context for community and indoor sport facility provision.
 - Demographic profile for Onehunga and important trends for future service provision.
 - Stocktake of community facility provision, including council and non-council owned.
 - Findings from stakeholder and community engagement undertaken for this assessment.



METHODOLOGY

2.1 OVERVIEW OF APPROACH

The approach for the Onehunga Community and Indoor Recreation Needs Assessment included:

- Reviewing relevant strategic policies and plans to community and indoor recreation service provision (Section 6.0).
- Analysing population trends and projections based on the initial results from the 2018 Census and Auckland Regional Council Transport Model (ART) Version 3 (Section 7.0).
- Examining current facility and service provision based on information provided by council and supplemented with specific research and engagement with key stakeholders (Section 8.0).
- Undertaking an open survey seeking community feedback on the network of facilities and services in Onehunga and opportunities for the future (Section 9.2).
- Undertaking a survey of users of Sir William Jordan Recreation Centre and Pearce Street Hall seeking specific feedback on the performance of the two facilities (Section 9.3 and 9.4).
- Engaging with seven user groups of Sir William Jordan Recreation and Pearce Street Hall to gain deeper insight into their views on community facility service provision (Section 9.5).
- Undertaking three intercept opportunities to reach community members who would not have been engaged through other mechanisms (Section 9.5).
- Presenting and engaging with key stakeholders in the Onehunga community. These groups collectively represent a large portion of the Onehunga community and provide valuable insight into how the community is functioning (Section 9.5).

Through the course of the needs assessment, there has been regular communication with Auckland Council's Project Team which comprises representation from multiple council departments. These representatives provided valuable input and feedback into the development of the needs assessment. The council departments represented include:

- Service Strategy & Integration (SS&I)
- Parks Sport & Recreation (PSR)
- Arts Culture & Events (ACE)
- Transform Onehunga, Panuku
- YMCA, Operator of Sir William Jordan Recreation Centre
- Local Board Services

2.2 COMMUNITY SURVEY

An electronic version of the community survey was distributed through stakeholder contacts identified at the onset of the project. The survey was circulated via membership databases and social/online platforms including, but not limited to:

- Onehunga Business Association,
- ODCOSS members,
- Onehunga Library and Community Centre,
- Onehunga Combined Sports Trust,
- Onehunga Royal-Oak and Oranga Community Collectives,
- Auckland Council's 'Have Your Say' engagement page,
- Auckland Council Maungakiekie- Tāmaki Local Board Facebook page,
- Panuku's Social Pinpoint tool.

A specific survey was distributed to YMCA members (Sir William Jordan Recreation Centre and Onehunga War Memorial Swimming Pool sites) and Pearce Street Hall users to gain direct insight and perceptions on the respective services and facilities.

In addition to the electronic versions of the three surveys, physical copies were placed at key sites in Onehunga to maximise general public awareness, and to reach those not online or part of distribution lists. The sites where physical versions were available include:

- Onehunga Library and Community Centre,
- Oranga Community Centre,
- Onehunga War Memorial Pool,
- Sir William Jordan Recreation Centre,
- Onehunga Community House,
- Independent Living.

Physical surveys were also provided during intercepts (see Section 2.3) where individuals were interested in providing more in-depth responses relating to facility and service provision.

A specific survey was also undertaken for Sport League Users, who may not have received the digital survey or been aware of community consultation. The survey was tailored to ascertain their level of use of the indoor court space, and to determine their current and future needs.

2.3 FACE-TO-FACE ENGAGEMENT

To gain a deeper insight into the needs and aspirations of the Onehunga community, meetings and presentations were undertaken with 24 different user and stakeholder groups relevant to the study. The aim of these meetings was four-fold:

- Raise awareness of the community needs assessment, and where possible, utilise their networks to promote the community survey and feedback opportunities.
- Understand in greater depth current provision of services and facilities provided by the respective groups.
- Seek feedback on the performance of current facilities and perceptions on current and future community service needs.
- Gain a wider appreciation and understanding of the Onehunga community.

Four intercept opportunities were undertaken to reach community members who were not engaged through other mechanisms. The intercepts focused around three Onehunga events, listed in Table 2.1 and a sports league at Sir William Jordan Recreation Centre.

A summary of all the face-to-face engagement is outlined in Table 2.1

TABLE 2.1 USER GROUPS, STAKEHOLDERS, FACILITY OPERATORS AND INTERCEPT UNDERTAKEN

USER GROUPS ¹	STAKEHOLDERS	FACILITIES	INTERCEPTS
Jelly Bellies	Panuku	Onehunga Library	Onehunga Heritage Festival 12 October 2019
Gold-Fit	Maungakiekie-Tāmaki Local Board Members	Oranga Community Centre	
Raise-Up Crew	Maungakiekie- Tāmaki Strategic Broker	Onehunga Community Centre	Diwali Festival 19 October 2019
SWFRC Personal Trainer	Auckland Council Place Manager	Sir William Jordan Recreation Centre	Onehunga Community Centre Open Day 2 November 2019
Scene	Onehunga Business Association	Zen Gardens	Sport League users 4 December 2019
Synergy Projects	Oranga Community Collective	Onehunga Community House	
Your Place (To Waihi)	Panuku Fixed Stakeholders Group	Dolphin Theatre	
	Onehunga District Council of Social Services (ODCOSS)	Te Papapa Sports Club	
		Onehunga Combined Sports Trust	

Other stakeholders were identified and approached but were not available to meet during the engagement period.

¹ User groups were primarily associated with the Sir William Jordan Recreation Centre and Pearce Street Hall. However, other community user groups were consulted with as opportunities arose.



PART A: CONTEXT AND FINDINGS

This section provides contextual overview of community facility service provision in Onehunga.

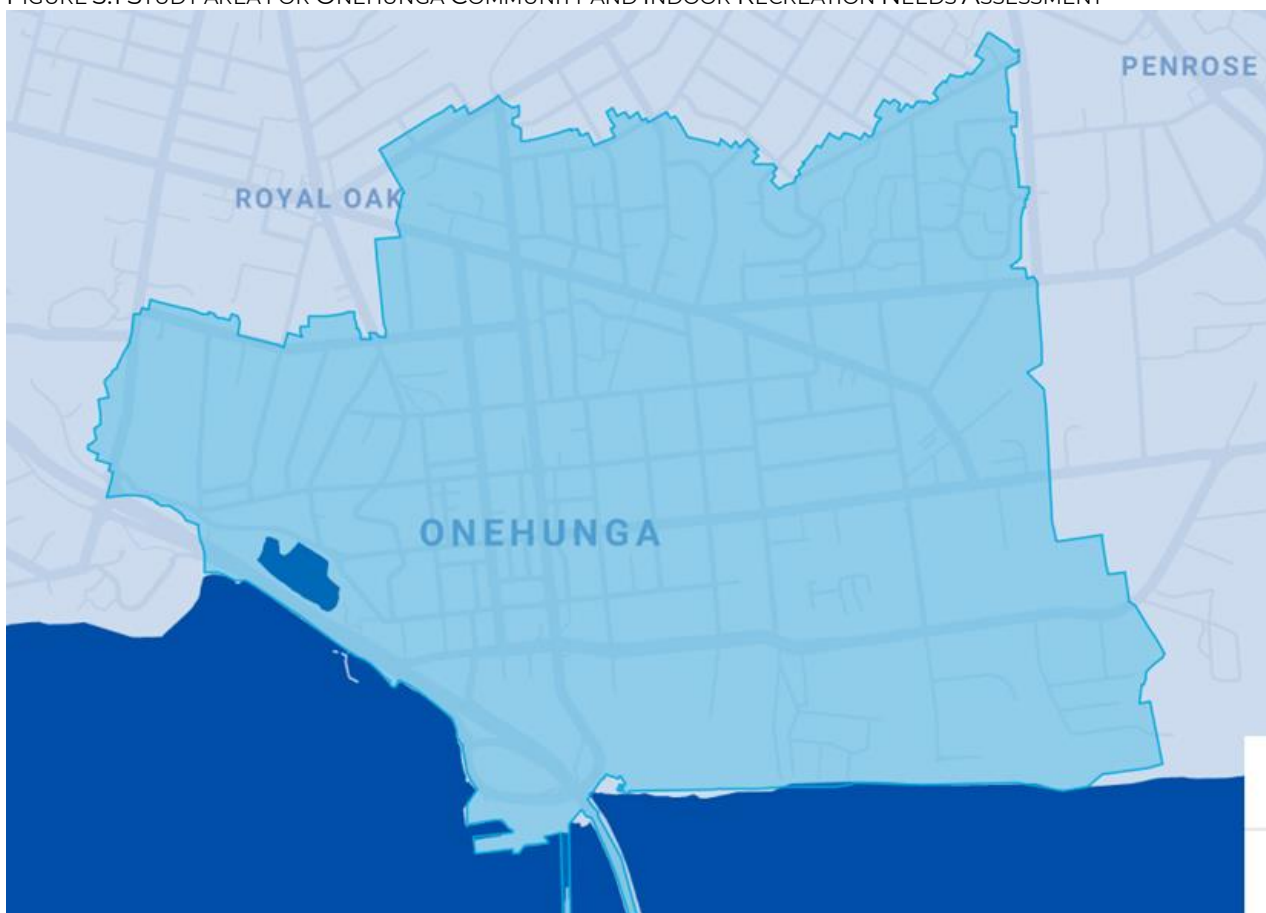
3.1 ONEHUNGA

STUDY AREA

The study area for the needs assessment focused on the area shown in Figure 3.1 which encompasses:

- Onehunga town-centre and residential area.
- Eastern side of Royal Oak.
- Te Papapa.
- Oranga.

FIGURE 3.1 STUDY AREA FOR ONEHUNGA COMMUNITY AND INDOOR RECREATION NEEDS ASSESSMENT



BRIEF HISTORY OF ONEHUNGA

Onehunga has a rich history of Maori and European settlement and trade. The area was highly valued among Maori and thus became the setting for significant battles. The name Onehunga, meaning burial place, acknowledges the many people lost and buried.

Upon European arrival, Onehunga became one of the country's first and busiest ports and an area influential in the identity of early New Zealand. Onehunga township was initially laid out in the 1840s. Later, Onehunga was seen as a key position in the military and naval defence of the western perimeter of Auckland, and thus became one of the areas for Fencible settlement. With a population of over 2,000, Onehunga became a borough in 1877, which remained until local government amalgamation in 1989. Over more than 100 years, the borough council presided over the development of Onehunga including a large proportion of the community facilities in use today. (Source: Onehunga Business Association).

3.2 SUMMARY OF STRATEGIC CONTEXT

There are a number of strategic policies and plans which provide direction for the future provision of community services and facilities in Onehunga, which are outlined in Section 6.0. Key points from the strategic assessment are outlined below.

MAUNGAKIEKIE-TĀMAKI LOCAL BOARD PLAN 2017

The Local Board Plan confirms the importance of engaging with and providing opportunities to meet the needs of its communities, particularly young people. Retaining Onehunga's character within the development of a vibrant town centre is considered important. The Local Board also articulate the need to upgrade and maintain existing community facilities, alongside the need for more community facilities, to meet the needs of a growing community.

COMMUNITY FACILITIES NETWORK PLAN 2015 AND ACTION PLAN 2019

The Community Facilities Network Plan is a long-term plan that guides council's investment in community facilities. The overall vision for community facilities is "Vibrant, welcoming places at the heart of where and how people connect and participate." The plan aims to deliver more strategically placed and integrated community facilities in the most cost-effective way.

The provision guideline for a leisure (recreation) centre outlined in the plan is for at least two standard sized courts per 18,000-40,000 residents (serving up to 5km catchment).

Assessing Sir William Jordan Recreation Centre and Pearce Street Hall against the desired qualities of community facilities concludes both facilities are not fit-for-purpose as both are in poor condition, and the recreation centre has a poor layout and is not flexible or functional.

There is a priority action in the Community Facilities Network Action Plan to investigate the need for leisure space in the wider Onehunga area and consider the future of Sir William Jordan Recreation Centre. This is a key driver for the needs assessment.

TRANSFORM ONEHUNGA 2017

Transform Onehunga aims to develop a flourishing Onehunga, well connected to its past, its communities and environment including Manukau Harbour. An early aim is to develop a lively town centre with a short-term priority being to 'Enhance and develop the existing community facilities cluster including the community centre, library, Pearce Street Hall and the Sir William Jordan Recreation Centre'. A medium-term priority includes redeveloping the Sir William Jordan Recreation Centre.

Any development of the Sir William Jordan Recreation Centre and/or Pearce Street Hall needs to consider how it supports the overall vision for Onehunga - to be flourishing and particularly supporting the goal of a sustainable, enabled and connected community.

INDOOR COURT STRATEGIES 2013 AND 2019

Auckland sport sector strategies and plans place considerable emphasis on robust evidence, development of multi-purpose facilities and strong consideration of partnership opportunities for any investment in new facilities to meet sport outcomes.

For indoor courts, with Onehunga's current population at 21,000, the current provision of one public indoor court is assessed as insufficient to meet the benchmark of 1 court per 9,000 residents. With Onehunga's population predicted to grow to 38,000 by 2050, using this benchmark, there is likely to be demand for 4 indoor courts in the Onehunga area. However, not all courts need to be indoor as the Auckland Regional Indoor Court Plan supports the provision of covered courts within the network as a cost-effective way to meet needs.

3.3 SUMMARY OF DEMOGRAPHIC TRENDS

Key demographic trends and implications pertinent to the needs assessment are:

- Current Onehunga population of around 21,000, with strong growth to around 30,000 in the next 10 years and 38,000 in the next 30 years. This is likely to drive increased demand for community services and facilities.
- All age-groups are projected to grow, but proportionally the highest growth is for over 65 years. This is likely to see increased demand for community services (as older adults are already high

users) and changing demand for indoor recreation services with lower impact activities desired.

- Numerically, the 15-39 and 49-64 age groups make-up two-thirds of the population and will continue to be important sectors of the population. This particularly reinforces the ongoing demand for indoor recreation services.
- Ethnically, Onehunga has a higher proportion of Pacific People, but growth is expected for Asian residents. This may slightly increase the demand for indoor recreation services, as typically Asian communities have higher preferences for indoor sports.
- Socio-economically, the highest deprivation within the study area occurs around the Oranga community. Accessibility and affordability are more substantive issues for this community.

3.4 SUMMARY OF COMMUNITY FACILITY PROVISION

Being a relatively old suburb, Onehunga has substantial provision of community facilities. Figure 3.2 provides a map of the predominant facilities which are summarised in table 3.1. Two community facilities are the primary focus of this needs assessment: Sir William Jordan Recreation Centre and Pearce Street Hall. Greater detail on these community facilities is provided in Part B (Section 8).

FIGURE 3.2 MAP OF ONEHUNGA'S PREDOMINANT COMMUNITY FACILITIES

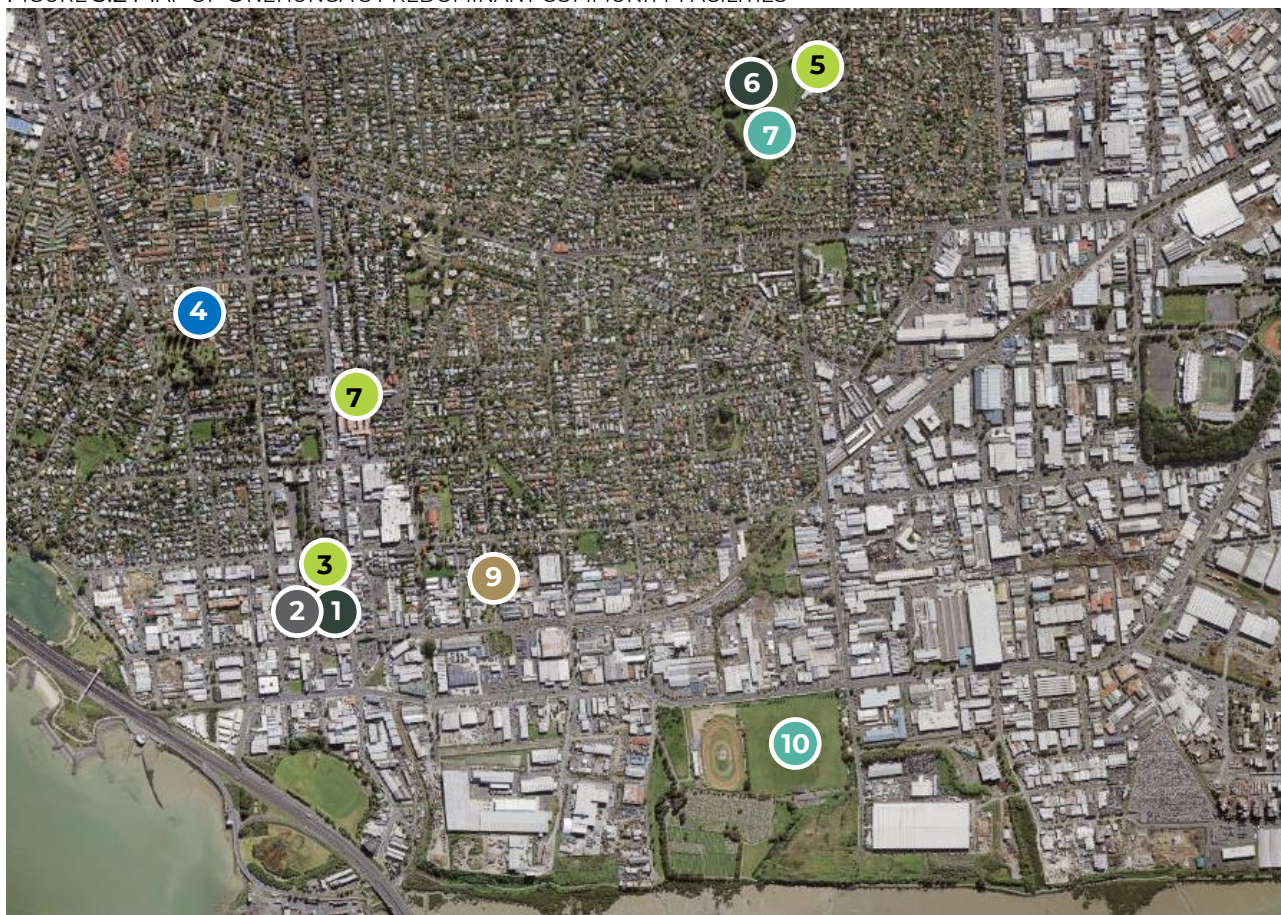


TABLE 3.1 SUMMARY OF ONEHUNGA'S PREDOMINANT COMMUNITY FACILITIES

MAP	FACILITY NAME	TYPE	LOCATION	OWNERSHIP
1	Sir William Jordan Recreation Centre	Recreation Centre & fitness centre	5 Pearce Street	Council
2	Pearce Street Hall	Hall	5 Pearce Street	Council
3	Onehunga Library and Community Centre	Library Community Centre	85 Church Street	Council
4	Onehunga War Memorial Pool and Leisure Centre	Swimming Pool & fitness centre	1 Park Gardens	Council
5	Oranga Community Centre	Community Centre	52C Waitangi Road	Council

MAP	FACILITY NAME	TYPE	LOCATION	OWNERSHIP
6	Fergusson Hall	Hall	5 Olea Road	Council
7	Te Papapa-Onehunga Rugby Football & Sports Club	Sports Club	5 Olea Road, Te Papapa	Council land, Community lease
8	Onehunga Community House	Community Centre	89 Selwyn Street	MOE owned Trust run
9	Dolphin Theatre	Theatre	12 Springs Street	Council land Community lease
10	Onehunga Combined Sport Trust	Spots Club	175-243 Neilson St	Council land Community lease

SIR WILLIAM JORDAN RECREATION CENTRE

The recreation centre is owned by Auckland Council and currently operated by the YMCA under a management contract. The facility comprises one full-sized indoor court with seating, lounge room and kitchen overlooking the court, a fitness centre situated on two levels and changing facilities. There are numerous issues with the building including the split-level and fragmented layout making operations challenging, the quality is poor and there is insufficient capacity.

A variety of activities and programmes are offered including:

- Basketball and netball sport leagues,
- Pre-school activity programmes,
- After school children care and children's holiday programmes,
- Fitness programmes for older people, people with particular needs and social groups,
- Youth programmes,
- Fitness and group exercise.

The lounge, kitchen and indoor courts are also available for hire and used for a variety of activities including business meetings, workshops, events and sporting tournaments. Use of the facility has increased from 78,000 annual visits in 2014 to 154,790 in 2018/19.

PEARCE STREET HALL

Pearce Street Hall is operated as a venue for hire by Auckland Council. It was originally built as space for the senior citizens of Onehunga. The facility comprises a main hall which caters for up to 150 people and has a small stage. There are two adjoining smaller rooms with dividers and kitchen and toilet facilities. While the spaces appear functional, the quality is assessed as poor.

The facility is well used and hired by dance groups, religious groups, senior citizens group, early childhood and school groups. In 2018/19, there were 55,904 visits. There is limited spare capacity available due to the facility's high utilisation.

CONCLUSIONS ABOUT COMMUNITY FACILITY PROVISION

- There is a significant provision of community facilities in Onehunga by council, community and private groups. There was no evidence to indicate gaps in the types of facilities required to serve the Onehunga community.
- Both Sir William Jordan Recreation Centre and Pearce Street Hall are well used facilities, but the buildings are in poor condition and the recreation centre has poor layout and functionality.
- The demand for indoor courts is high. Based on the current demand, there is sufficient evidence to warrant provision of two indoor courts now. With future population growth in Onehunga, there is likely to be demand for four indoor courts. However, consistent with the Auckland Region Indoor Court Plan, not all courts have to be fully indoor.
- Analysis shows Pearce Street Hall has the highest utilisation in comparison to Onehunga/Oranga Community Centres and Fergusson Hall. The large hall space of Pearce Street Hall appears to be a significant factor for the high utilisation. There is clear demand for ongoing provision of a large hall space potentially with a stage.
- By comparison, there are lower utilisation levels at Onehunga Community Centre, Oranga Community Centre and Fergusson Hall. While users of the facilities are generally happy, it is clear there are multiple reasons for the lower utilisation levels. These include smaller spaces (excluding Fergusson Hall which comprises a larger hall), lack of noise insulation, unappealing

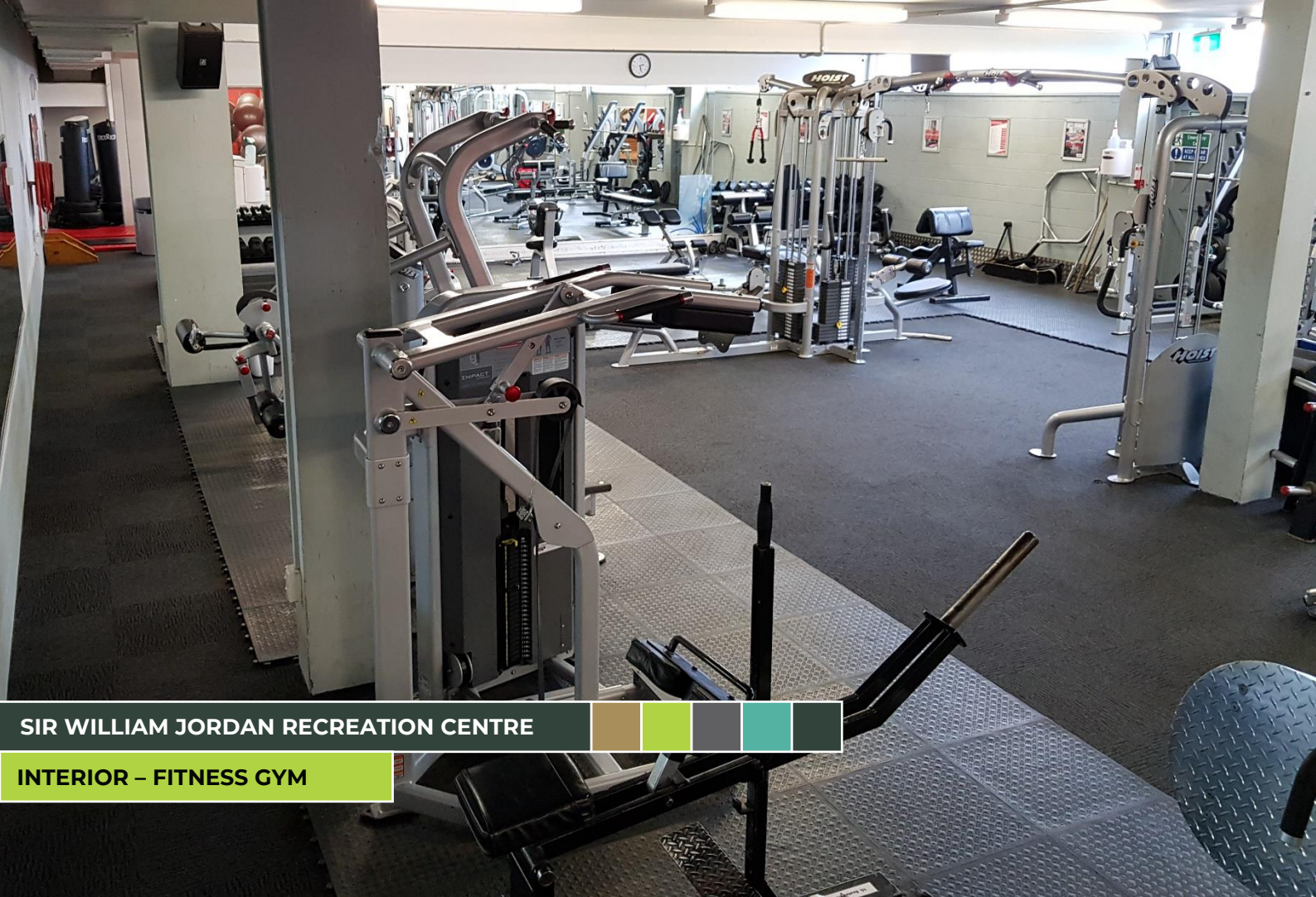
facades, limited community awareness of the facility, low community understanding of services available, unaffordable and Fergusson Hall has an unappealing aesthetic.

- Of the information available on non-council provision, Te Papapa Sports Club stands out as needing intervention. The building has serious condition issues which is potentially limiting participation growth in sport and community services. Capacity and capability within the Club is a likely barrier to addressing the building issues. With the close proximity to both Oranga Community Centre and Fergusson Hall, further investigation should encompass all three facilities as there is potentially opportunities for optimisation of services and functions.
- The most significant non-council provision is the Onehunga Community House. This community centre is operated by the Friends of the Onehunga Community House based in the heritage listed original Onehunga School owned by the Ministry of Education. The facility is well utilised and has little spare capacity. The facility offers lower advertised rates compared with council's community centres, which may be one reason for the higher utilisation levels. The facility also has a variety of spaces from medium to large.
- Discussions with staff of the community facilities note there is some collaboration between the community providers in the delivery of some programmes and events. However, there appears to be a lot more collaboration and coordination that could occur particularly between council and non-council providers which would benefit the community.

3.5 SUMMARY OF COMMUNITY ENGAGEMENT

A variety of methods were used to gain insights from the Onehunga community on services, and facilities in Onehunga (see Section 2). From the engagement undertaken, the following conclusions can be drawn:

- Onehunga has all the right types of facilities in Onehunga with no major gaps.
- Onehunga Library is the preeminent community facility in Onehunga.
- Sir William Jordan Recreation Centre and Pearce Street Hall provide important facility components that cannot be lost to the Onehunga community facility network, particularly the indoor court and large hall space with a stage. Community feedback also supports the need for increased indoor court space.
- Lack of community awareness of services and facilities available in Onehunga particularly for Sir William Jordan Recreation Centre, Onehunga Community Centre and Oranga Community Centre. This extends to limited community understanding of the nature of services available within the facilities.
- Some of the facilities in Onehunga are tired and need upgrading, particularly Pearce Street Hall, Sir William Jordan Recreation Centre, and Onehunga War Memorial Swimming Pool. Changing rooms and toilets were particularly noted.
- The capacity of some facilities is constraining participation growth and community use, particularly Sir William Jordan Recreation Centre (indoor courts) and possibly the Library as the population grows.
- Services and facilities are geographically fragmented in Onehunga. While some facilities are co-located, others are isolated. This contributes to the perception there is no hub or heart in Onehunga.
- There is a perception there is limited coordination and integration across the services, facilities, and offerings. Similar services are offered in multiple facilities.
- There were repeated requests for different services, programmes and spaces to cater for children (families), youth and elderly. On prompting, there appears to be limited awareness of the services and programmes already available in Onehunga for these groups. There were also multiple requests for a creative maker space or spaces where the community can learn skills or access equipment.
- Accessibility of current facilities appears to be a concern particularly for the Oranga and Te Papapa communities. Improving geographic accessibility or addressing transport barriers will be important for these communities.
- Transport, connections and the desire for more active transport options and connections within and through Onehunga were raised.
- Desire for more indoor / outdoor connections between facilities and green space. There was notable interest for improved green space around Pearce Street Hall and Sir William Jordan Recreation Centre by users and adjoining community service providers.



SIR WILLIAM JORDAN RECREATION CENTRE

INTERIOR - FITNESS GYM



SIR WILLIAM JORDAN RECREATION CENTRE

INTERIOR - INDOOR COURT



PEARCE STREET HALL

INTERIOR - SIDE ROOMS



PEARCE STREET HALL

INTERIOR - MAIN HALL



4.0 FINDINGS & RESPONSES

This section summarises the findings from the needs assessment of community and indoor recreation services and facilities in Onehunga and provides asset and non-asset responses. This draws from the analysis of the strategic context, community profile, current provision and stakeholder and community engagement. The research and data underpinning these findings are detailed in **Part B: Community Needs Research** section of the report.

4.1 OVERALL FINDINGS

The overall findings drawn from the analysis and engagement stages of the needs assessment are outlined in Table 4.1.

TABLE 4.1 OVERALL FINDINGS FOR THE ONEHUNGA COMMUNITY AND INDOOR RECREATION NEEDS ASSESSMENT

THEME	FINDINGS
Range	Onehunga has the right types of community facilities, but the quality, capacity, location and configuration impacts the ability to fully meet community needs for indoor sport and community services.
Primary focus	Both Sir William Jordan Recreation Centre and Pearce Street Hall are well used facilities and there is clear need for continued delivery of the services provided.
Indoor Recreation	There is a strong and growing need for increased indoor recreation/sport capacity. A key conclusion is the need for additional indoor court capacity. There are fewer indoor recreation opportunities and identified barriers for Oranga and Te Papapa communities.
Community Services	There is clear demand for the large community space provided by Pearce Street Hall. There is lower utilisation of the two community centres and Fergusson Hall. A range of factors contribute to the low utilisation including smaller rooms (excluding Fergusson Hall which comprises a larger hall), poor noise insulation, unappealing facades, awareness and affordability. There are also condition/ appearance issues for Te Papapa Sports Club and a lesser extent Fergusson Hall.
Awareness	There is a lack of community awareness of some services and facilities, combined with a lack of understanding on the nature of activities at many facilities.
Coordination	There is lack of coordination and integration across council and non-council services and facility providers.
Programmes	There is community interest for additional programmes aimed at youth, children and elderly and space for creative activities. With a significant level of provision identified in Onehunga, promotion of existing opportunities should occur first before exploring more.
Affordability	There are perceptions that council's community facilities are unaffordable. There is also low awareness of council's discount scheme for community groups.
Community Hub/Heart	There is a strong community desire for a community hub/heart in Onehunga, based around community facility provision. "Bringing Onehunga back to what it was".
ADDITIONAL FINDINGS	
Aquatic	Desire to undertake more and a wider range of aquatic activities.
Connectivity	There were repeated requests for greater connectivity across, through and around Onehunga.

A conclusion from the needs assessment is Onehunga has the right types of facilities available. However, the capacity, quality, location (in-part) and configuration of community facilities is impacting on the ability to fully meet community needs for community and indoor recreation services, now and into the future. The following sections outline in more detail how these factors are impacting service delivery and presents potential asset and non-asset responses. Section 5.0 outlines the recommendations based on these findings.

4.2 INDOOR RECREATION SERVICES

Indoor sport/recreation provision is predominately accommodated at the Sir William Jordan Recreation Centre where numerous asset related issues have been identified including:

- Poor quality and layout of the existing building.
- Insufficient court space to meet demand.
- Poor awareness of the facility, the nature of activities available and the programmes offered.
- Poor indoor/outdoor connections which limits programming and appeal.
- Sub-standard condition of toilets and changing rooms.

"I think there is huge interest in basketball especially at junior level and amongst ethnic groups in Onehunga. Limited by only one indoor court at Jordan Rec."
– *Onehunga Resident (aged 35-44)*

The facility is well utilised and visits to the facility have been growing year on year from 78,000 visits in 2014 to 154,790 in 2018/19 (98% increase over 4 years). Feedback from users is the indoor recreation services are hampered by the capacity, layout, quality and configuration of the facility.

There is a clear need for increased indoor court provision in Onehunga to meet current demand. Based on national benchmarks, Onehunga's current population of 21,000 should have access to two indoor courts. This is further supported by anecdotal evidence of latent demand, where the indoor court has insufficient capacity to accommodate the number of sport teams wanting to participate in sport leagues. With Onehunga's population predicted to grow to 38,000 by 2050, there is likely to demand for four indoor courts. However, the 2019 Auckland Region Indoor Court Plan recommends not all indoor courts need to be fully enclosed and covered courts can be considered for some indoor court sports.

Concerns were raised from the Oranga community regarding the geographic distance to existing sport and active recreation provision in Onehunga, and the lack of opportunities available to them in their immediate suburb (including access to fit-for-purpose facilities as many of the current facilities in their area are rundown). A master plan has been developed for Fergusson Domain which includes improvements for recreation provision which could be further enhanced through the consideration of a covered court.

ASSET RESPONSE – EXPAND AND ENHANCE INDOOR COURT/RECREATION PROVISION

It is clear from the assessment, expanded and enhanced indoor court/recreation facility is required in Onehunga. There is sufficient evidence to warrant provision of two indoor courts to meet current demand. Long-term there is likely future demand for four indoor courts to serve future demand in Onehunga.

Feasibility investigation is required to consider different options to meet this need. This investigation should take account of wider indoor court/recreation provision. The needs assessment has identified the following provision requirements in Onehunga:

- 2 indoor courts, spectator seating and multi-sport markings – approximately 1,520m² (potentially with space for expansion for a further two courts, either indoor or enclosed)
- Toilet and changing rooms – approximately 150m²
- Storage – approximately 150m²
- Primary footprint of approximately 1,820m²

The supporting infrastructure components could include:

- Fitness centre – from 800m² to 1,000m²
- Multi-purpose space for group meeting or programmes – from 80m² to 100m²
- Access to kitchen/catering facilities – approximately 40m²
- Office and reception – approximately 150m²
- Total footprint of approximately 2,890-3,110m²

SITE CONSIDERATIONS

A highly visible and accessible site is required for provision of an indoor recreation facility. The site should accommodate the spatial requirements and preferably be integrated or co-located with other community facilities. In doing so, the site should offer the ability for indoor and outdoor

connections to support outdoor programme delivery. The site should support active transport through safe pathways and accommodate sufficient parking.

Detailed site analysis is required to assess different options to meet the identified community needs. This should include analysing the existing site and alternative sites. Site selection will determine, to an extent, the range of supporting infrastructure required as some components may already be available in existing and/or adjoining facilities. Through the need assessment, users and stakeholders have articulated some possible sites for consideration, which include:

- Municipal block (identified through the Transform Onehunga project) – potential for integration with the Onehunga Library and Community Centre using the carpark space behind the current facilities (although there are concerns whether the site is large enough).
- Trafalgar Street – potential for integration with Onehunga War Memorial Swimming Pool utilising council-owned land fronting Trafalgar Street.
- Waikaraka Park – potential for integration with Onehunga Combined Sport Trust on Waikaraka Park.

The next stage of feasibility analysis should consider all potential site options which are not limited to the possible sites listed above.

ASSET RESPONSE – ORANGA INDOOR RECREATION PROVISION

Support the direction of the Fergusson Domain Concept Plan. The plan outlines a range of active recreation enhancements that would assist in offering quality physical activity opportunities for the local community. The addition of covered courts could potentially alleviate access constraints to indoor recreation services and not duplicate facilities (whilst being a more cost-effective solution) and should be investigated.

NON-ASSET RESPONSE – NAME OF RECREATION CENTRE

There appears to be little connection or awareness of Sir William Jordan, and therefore limited community ownership of the official name of the recreation centre. There is also limited community understanding of what the term “recreation centre” means resulting in misconceptions of what is delivered in the facility, and in some cases, no appreciation at all. Consideration could be given to renaming the facility to something the community understand and connect with.

NON-ASSET RESPONSE – PROMOTE PROGRAMMES

There is limited awareness of current indoor recreation programmes, particularly those for youth and elderly. These two cohorts were identified during community consultation as an area where the community would like to see increased provision (however, the needs assessment has concluded perceived awareness is the main issue not availability). Opportunities should be considered to increase awareness of the current programmes before commencing any new programmes.

4.3 COMMUNITY SERVICES

Pearce Street Hall has the strongest utilisation levels of the council's community venues. The large hall space appears to be a significant factor for the high utilisation. Community feedback on Pearce Street Hall

Renovations!!!!!!!
– *Onehunga Resident (aged 35-44)*

was positive about the layout and accessibility, but negative about the poor condition and the need for asset improvements if the facility is retained in its current location. There is clear demand for ongoing provision of a large hall space potentially with a stage. There was also desire for more indoor and outdoor connections and improved green space around the current site.

There is lower utilisation of the Onehunga Community Centre, Oranga Community Centre and Fergusson Hall (relative to Pearce Street Hall). While users of the community centres are generally happy with the facilities, it is clear there are multiple reasons for the lower utilisation levels of the community centres. These include smaller rooms (excluding Fergusson Hall which comprises a large hall), lack of noise insulation, unappealing facades, limited community awareness, low community understanding of services available in community centres and affordability. Many users of Onehunga Library located in the same building as the Onehunga Community Centre had limited understanding of what is available to the “right” of the entrance.

Fergusson Hall also has low utilisation with most activity focused on the weekends by large church groups. While the asset management plan notes the building is in good condition, observations and community feedback indicates it has an unappealing aesthetic and likely one of the reasons for lower utilisation. The building is classified as a Built Heritage Asset under the Unitary Plan.

Also located on Fergusson Domain is the Te Papapa Sports Club servicing rugby, squash, touch, fitness centre and athletics - while the establishment of a softball club is currently being explored. The building is in poor condition, potentially limiting participation growth. The Club's capability and capacity to progress an upgrade is limited. As the facility is located in close proximity to both the Oranga Community Centre and Fergusson Hall, further investigation should encompass all three facilities as there are potential opportunities for optimisation of services and functions.

As Onehunga grows from 21,000 to around 38,000 over the next 30 years, the demand for community activities is expected to grow. While Onehunga/Oranga Community Centres and Fergusson Hall have current capacity, it is expected this capacity will be utilised as demand increases with population growth. At some point in the future, it is likely Onehunga will need additional community space. Careful consideration will be required on the size and configuration of the spaces to ensure the spaces can be activated effectively.

ASSET RESPONSE – ONGOING PROVISION OF A LARGE HALL SPACE

There is clear need for ongoing provision of a large, fit-for-purpose community space with capacity to hold 200 people (or more). It may include a stage or have the ability for a temporary stage. The space should be configured to enable access and connection with smaller rooms – it is vitally important to provide this form of functionality and flexibility. Additionally, access to kitchen and storage are both very important for supporting user group needs.

The quality of Pearce Street Hall is seen as a deterrent for user groups. A full redevelopment of this facility is likely to be required if the current site is retained. If the current site is retained, improvements to the green space surrounding the building is also desired.

Feasibility investigation is required on the options to secure ongoing provision of a quality, fit-for-purpose, large community space.

ASSET RESPONSE – ONEHUNGA COMMUNITY CENTRE

Investigate options to address factors for the low utilisation of the Onehunga Community Centre. The co-located library has an attractive façade with courtyard connection, and visibility into the library. By comparison, the community centre lacks appeal and understanding of the opportunities - from the road frontage or the rear carpark. There may also be options to improve noise insulation between rooms and potentially provide larger spaces if there is a comprehensive review of the site (in association with Pearce Street Hall).

ASSET RESPONSE – COMBINED ONEHUNGA LIBRARY/COMMUNITY CENTRE RECEPTION

Determine the viability of a combined reception to service Onehunga Library and Community Centre. This is aimed at improving community awareness of the community centre and its offerings. In addition, a combined reception may improve collaboration and create greater efficiencies between the respective services.

ASSET RESPONSE – ORANGA COMMUNITY CENTRE, FERGUSSON HALL AND TE PAPAPA SPORTS CLUB

Work with Te Papapa Sports Club, in association with Fergusson Hall and Oranga Community Centre, to consider how services and functions can be optimised across the three facilities, while considering how building condition issues can be addressed. In turn, prospective solutions may assist in creating more awareness, as integrated facilities will inevitably draw a wider catchment of users than standalone facilities.

As part of doing this, consider options to improve the façade of Oranga Community Centre, enlarge rooms (whilst retaining flexibility) and improve noise insulation between rooms. From the Fergusson Domain entrance, the building resembles a sports clubroom which services the fields. There appears to be little connection or awareness of the facility's role or offerings. As most foot traffic enters the facility through Fergusson Domain, the building needs to portray what it is from the sports field side. The inclusion of signage in and around the Domain and on the building itself, will also assist with awareness.

4.4 AWARENESS

Despite Onehunga having all the right types of community facilities, it was clear there is generally low community awareness and understanding of the services, facilities and opportunities available in Onehunga. The only facilities which appear immune are the Onehunga Library, Onehunga War Memorial Swimming Pool, and to an extent, the Onehunga Community House.

"I didn't even know some of these centres or facilities were available. Better education of all the Onehunga facilities would be good."

– *Onehunga Resident (aged 35-44)*

Key issues around awareness are as follows:

- Limited awareness of the Onehunga Community Centre and Oranga Community Centre and the nature of services and activities available by people who do not use the facility.
- Poor awareness of the Sir William Jordan Recreation Centre and limited understanding of the opportunities available in a recreation centre. However, some people had a greater understanding when the YMCA was referenced.

NON-ASSET RESPONSE – INFORMATION HUB AT ONEHUNGA LIBRARY

Consider using Onehunga Library as a central information hub. The Library, as the preeminent community facility, is well placed to be used as a central information hub for the area. It has a strong presence in the community, is well known, located centrally and adjacent to the current transport hub, has an inviting ambience and has high visitation. The use of electronic displays, interactive maps, printed collateral and signage, alongside informed staff, can showcase and convey the range of services and facilities available in Onehunga - aiming to raise awareness within and outside the local community.

Council and non-council providers can utilise opportunities to cross-promote programmes, events and service opportunities. This will create efficiencies and enable providers to leverage off one another.

NON-ASSET RESPONSE – UTILISE EVENTS

Onehunga is renowned for hosting events. Although evident in small pockets, and across certain groups, community events provide an excellent platform to promote activities and opportunities.

4.5 COORDINATION

There is limited coordination of community service provision evident through the needs assessment. This was raised during the public consultation indicating it is noticeable to the general public. While there are some attempts at working together, this is fragmented and inconsistent. Each facility and its respective services play a critical role in the community network - the key is optimising this through a collaborative approach.

"...There could be a LOT more dialogue between these groups to support each others activities."

– *Onehunga Resident (aged 35-44)*

There are two community centres in close proximity, one council-run (Onehunga Community Centre) and the other community-run (Onehunga Community House). While there is capacity at the Onehunga Community Centre, there is heavy demand facing the Onehunga Community House. Working together on programming and utilisation of spaces could achieve improved outcomes for the community and facilities. For the Onehunga Community House, this may require some financial support to ensure income is not lost.

Through discussions with facility managers, it is clear there is a willingness to work together more, but it will require dedicated effort before it becomes second nature.

There are also several community engagement groups operating in the Onehunga area. The impression is some community organisations attend certain groups but not others, if at all. Therefore, the ability to connect across all community organisations is limited.

NON-ASSET RESPONSE – INCREASE COLLABORATION

Regular service delivery meetings are suggested between council and non-council providers for example the library, community centres, recreation centre, swimming pool, Onehunga Community House, and other such facilities/service providers such as Dolphin Theatre, Onehunga Combined Sports Trust and Te Papapa Sports Club. These meetings would be designed as an opportunity to discuss how the facilities are operating, what services are being delivered (to who and through what means), share programming initiatives and look for collaborative solutions (i.e. programming, marketing and awareness campaigns). Building collaboration will enable greater resource and programme efficiencies while improving awareness and servicing local communities.

Review the status of community engagement groups to determine how these can be most effective. Onehunga is well serviced with a range of collective groups. Reviewing how they operate moving forward could enable the key messaging and community services/events are best conveyed to inform and activate residents.

NON-ASSET RESPONSE – COMBINED PROMOTION

Investigate collaborative promotion initiatives to promote services, programmes, facilities and events available in Onehunga. An example could be expanding the website currently hosted by the Onehunga Business Association. The key is to ensure a good reach into the Onehunga community to ensure more people are aware of available community and recreation opportunities.

4.6 PROGRAMMING

Throughout the needs assessment, there were repeated suggestions for a range of additional programming and service opportunities. Most suggestions were directed towards the needs of youth, children and the elderly. It is difficult to distinguish whether these are wants or needs.

“More suitable activities for young kids and pre-teens.”

– Onehunga Resident (aged 35-44)

The needs assessment identified several existing programmes currently delivered for children, youth and elderly in Onehunga. Therefore, low awareness is likely an inhibiting factor. Before any new service provision is developed, promotion of the existing opportunities should be pursued.

There were also several suggestions for a creative space or a “maker-space” where people have the opportunity to make arts and crafts, learn sewing, woodwork or metalwork. Apart from some special interest groups, there is no known creative space in Onehunga.

NON-ASSET RESPONSES – CHILDREN’S PROGRAMMING

While the assessment identified a good level of children’s programming and provision in Onehunga, there were repeated requests for more diversity within the range of opportunities. Consider how to encourage or foster new children activities including:

- Performance and creative arts opportunities.
- Play and playground opportunities.
- Activities for pre-teens.

NON-ASSET RESPONSE – YOUTH AND ELDERLY PROGRAMMING

The assessment identified a good level of youth and elderly programming and provision in Onehunga, but there is potentially low awareness of these opportunities. Increase promotion of existing programmes and opportunities targeted at children, youth and elderly before determining if any new activities or services are required.

ASSET RESPONSE - CREATIVE OPPORTUNITIES

Investigate the opportunity to provide dedicated spaces for creative programming including a maker space. If new, reconfigured or repurposed assets are being investigated in Onehunga, then the opportunity to incorporate a makerspace should be considered. There may be opportunities to retrofit existing spaces to be suitable for “messy” activities.

4.7 AFFORDABILITY

The cost of accessing venues for hire and community centres is seen by many as prohibitive and not equitable across council and non-council assets. The Onehunga Community House advertises prices lower than the Onehunga Community Centre. There is a discount scheme for council's venues but little awareness of this scheme.

"Community feels locked out of these facilities. Very expensive to use."

– Mangere Bridge Resident (aged 45-54)

NON-ASSET RESPONSE – PRICE REVIEW AND PROMOTION DISCOUNTS

Review pricing structures and the promotion discounts for not-for-profit community groups. The current process to find the subsidies, understand eligibility and complete the process is potentially placing unnecessary barriers.

As it currently stands, prospective venue hirers see an hourly hire rate on the Auckland Council website which they can immediately draw comparisons to other venues-for-hire (non-council). Knowing there are subsidies available, and to what degree, would be a key incentive and initiative for maximising use and for attracting new users.

4.8 COMMUNITY HUB / HEART

The needs assessment found a strong community desire for a community hub/heart in Onehunga, based around community facility provision. This may be in the form a civic space, an area for community congregation, or through co-location of facilities. Some community members commented the disjointed location and provision of community facilities contributes to low community awareness. Toia in Otahuhu was identified by multiple community members as the type of community hub they would like to see developed in Onehunga. A combination of indoor and outdoor facilities clustered together, in close proximity to the town-centre, providing ample and a wide variety of opportunities. Provision of a quality children's playground in the town-centre was also a popular suggestion.

"I would bring our Centres together in a hub. Onehunga is a growing and diverse community with land close to the Manukau Harbour. I would create a new Community Hub near the bottom of Onehunga Mall. Waterfront recreation and sports would be a fantastic investment for Onehunga and Mangere Bridge."

– Onehunga Resident (aged 35-44)

ASSET RESPONSE – INTEGRATED COMMUNITY HUB

Investigate the opportunity for an integrated community hub potentially centred around the Onehunga Library and Community Centre. There is potential to include other community facility components as identified by other asset recommendations. The hub/heart should consider the inclusion of:

- Provision of civic space and children's play-space.
- Highly visible and accessible within Onehunga.
- A place to drop-in as well as undertaking structured activity.
- Indoor/outdoor connections.

4.9 ADDITIONAL FINDINGS

AQUATIC PROVISION

While it was not the direct purpose of this study to investigate aquatic provision, there was community feedback about improvements required / desired at the Onehunga War Memorial Swimming Pool. The indoor pool appears to be under pressure particularly from learn to swim, lap-swimming and structured activities which provides little space for casual activities and use. The community identified a range of pool enhancements they would like to see, such as a children's pool/space, deep-water for aqua-jogging and other activities, hydro-slides, a waterpark,

heated or covered outdoor pool. Some of these suggestions could be classified as desirable rather than necessary.

There were mixed views on the outdoor pool area with some in the community rating the outdoor pool and aquatic leisure opportunities strongly and would like to see the outdoor aspect of the pool retained. Conversely, there were others in the community who would prefer to see the outdoor pool enclosed, heated or redeveloped so it was available all year-round.

The quality and general appeal of the Onehunga War Memorial Swimming Pool was identified as an issue, particularly the toilets and changing rooms.

NON-ASSET RESPONSE – INVESTIGATE AQUATIC PROVISION

Investigate the need for improvements to the Onehunga War Memorial Swimming Pool. Further analysis and validation should determine the nature of improvements required, but consideration should be given to:

- Improving the general appearance and quality of the facility.
- Provision of children's play-space all year round.
- Provision of deep water for aqua-fitness and potentially other activities.
- Introducing disability access to swimming pools.
- Future considerations of the outdoor pool.

CONNECTIVITY

While not specifically the purpose of this study, many respondents voiced the need for greater connectivity across, through and around Onehunga. People spoke of bike paths and walkways which connect the community facility network. There were repeated suggestions for a "green spine through Onehunga" which provides a landscaped connecting route through Onehunga from north to south.

A long-term Greenways Plan has been developed for the Maungakiekie-Tāmaki Local Board area. The plan aims to improve walking, cycling and ecological connections. Priority routes are identified along Onehunga Foreshore, along Onehunga (train) Branch Line and connecting to One Tree Hill. Further consideration may be required to improve connections through Onehunga township in response to the community feedback.

Community respondents also requested more infrastructure at community facilities to support active transport, particularly provision of bike stands and lockers.

NON-ASSET / ASSET RESPONSE – CONNECTIONS

Continue to implement the Greenways Plan for improved walkways and active transport connections in Onehunga and consider the opportunities for greenway connections between key community sites through Onehunga township.

Ensure provision of bike stands and lockers at community facilities to facilitate active transport.



RECOMMENDATIONS

This section outlines the recommendations for the Onehunga Community and Indoor Recreation Needs Assessment.

The purpose of this needs assessment is to identify current and future community and indoor recreation service needs in the Onehunga Community. The outcomes will inform decisions for the future provision of council-owned community facilities, in particular the potential optimisation of the Sir William Jordan Recreation Centre and Pearce Street Hall.

While Onehunga has a good selection of community facilities, there are a range of issues that need to be addressed to effectively meet community needs now and into the future. Section 4.0 outlines the findings and a range of potential asset and non-asset responses for consideration. These are summarised in the following recommendations.

RECOMMENDATIONS	RATIONALE
Indoor Recreation Services (Sir William Jordan Recreation Centre) 1. Investigate expanded and enhanced indoor court/recreation facility in Onehunga, taking account of site options, spatial parameters and other requirements. 2. Review the name of the Sir William Jordan Recreation Centre. 3. Review promotion strategies to raise awareness of existing programmes and services.	• Growing use of current facility. • Poor quality and layout of the building. • Insufficient court space to meet current or future demand. • Poor indoor and outdoor connections which limits programming and appeal. • Lack of facility awareness and the nature of activities available. • Limited understanding of what the term 'recreation centre' means. • No identified connections associated with Sir William Jordan naming.
Indoor Recreation Services (Fergusson Domain) 4. Support the direction of Fergusson Domain Concept Plan to improve community service offerings to the Oranga community and investigate potential for covered courts.	• Concerns raised by the Oranga community regarding the distance to sport and active recreation provision and lack of opportunities available to them. • Consideration of covered courts within the Domain may address indoor recreation accessibility.
Community Services (Pearce Street Hall) 5. Investigate options for the ongoing provision of a quality, fit-for-purpose, large community space in Onehunga - taking account of configuration, site and integration considerations.	• Use of Pearce Street Hall is very good, displaying the highest utilisation rates. • Large hall space of Pearce Street Hall is a significant factor for high utilisation. • Current facility is in poor condition and needs to be upgraded if retained. • Limited alternate large community spaces in Onehunga available.
Community Services (Onehunga Community Centre) 6. As part of investigations of community service provision, investigate options to improve the facade, enlarge room sizes (whilst retaining flexibility) and improve noise insulation between rooms. 7. Determine the viability of a combined reception to serve the Onehunga Library and Community Centre.	• Multiple factors contribute to lower utilisation of Onehunga Community Centre including size of spaces, noise insulation, affordability and unappealing facade. • Limited awareness of Onehunga Community Centre and the nature of activities available within the facility.

RECOMMENDATIONS	RATIONALE
Community Services (Oranga Community Centre, Fergusson Hall, Te Papapa Sports Club)	
8. Work with Te Papapa Sports Club, in association with Fergusson Hall and Oranga Community Centre, to consider how services and functions can be optimised across the three facilities, while considering how building condition issues can be addressed. 9. Consider options to improve the façade of Oranga Community Centre, enlarge rooms (whilst retaining flexibility) and improve noise insulation between rooms.	- Multiple factors contribute to lower utilisation of Oranga Community Centre including size of spaces, noise insulation, affordability, unappealing facade, limited community awareness and understanding of services. - Lower utilisation of Fergusson Hall likely to be caused by unappealing aesthetic. - Te Papapa Sports Club is noted as having condition issues. The Club has potentially limited capability and capacity to address building issues.
Awareness	
10. Consider the ability to use Onehunga Library as a central information hub promoting other community services available in Onehunga. 11. Better use community events to promote community services and facilities in Onehunga.	- General low awareness of community facilities and opportunities available in Onehunga. - Onehunga Library has high awareness and well-utilised facilities. - Onehunga is known for events and well frequented by Aucklanders.
Coordination	
12. Consider regular service delivery meetings between community providers to establish a forum for collaboration. 13. Investigate a combined website or platform to promote all services, programmes and facilities in Onehunga.	- Limited coordination of community facility service provision evident. - While some attempts at working together, this is fragmented and inconsistent. - Willingness for working together more.
Programming	
14. Consider opportunities to encourage or foster new children activities. 15. Increase promotion of existing youth and elderly programmes and opportunities before determining if any new activities or services are required. 16. Investigate the opportunity to provide a creative maker space and/or dedicated spaces for creative programming.	Repeated suggestions for a range of additional programming and service opportunities for youth, children and elderly and creative maker-space. Several existing programmes are delivered, therefore low awareness may be the inhibiting factor.
Affordability	
17. Review Auckland Council venue-for-hire pricing structure and promote the community discounts available for not-for-profit groups.	- The cost of accessing venues for hire and community centres is seen as prohibitive and not equitable across council and non-council assets. - There is little awareness of the current discount policy for community groups.
Community Hub and Heart	
18. Investigate the opportunity for an integrated community hub potentially centred around Onehunga Library and Community Centre.	- Strong desire for a community hub/heart in Onehunga to provide social & civic-spaces and connections. - Community members commented on disjointed location and provision of community facilities.

RECOMMENDATIONS	RATIONALE
Additional findings: Aquatic 19. Investigate the need and feasibility of improvements to the Onehunga War Memorial Swimming Pool.	• Feedback for improvements at Onehunga War Memorial Swimming Pool. • Indoor pool appears to be under pressure from structured activities which provides little casual space.
Additional findings: Connectivity 20. Continue to implement the greenways plan and consider opportunities for improved connectivity through Onehunga. 21. Investigate provision of bike stands and lockers at community facilities.	• Repeated suggestions on the need for greater connectivity across, through and around Onehunga and between community facilities. • Need for supporting infrastructure to encourage active transport.

In considering the recommendations relating to the Sir William Jordan Recreation Centre and Pearce Street Hall, Council and its wider family will need to be cognisant of other recommendations and the potential impact these may have on service delivery in Onehunga, and vice versa.

In moving to the next stage, it is recommended a feasibility study is undertaken to consider the development opportunities for the Sir William Jordan Recreation Centre and Pearce Street Hall.



PART B: COMMUNITY NEEDS RESEARCH

6.0 STRATEGIC CONTEXT

This section summarises the relevant strategic context for community service and facility provision in Onehunga.

The strategic context is broken down into four components including:

- Maungakiekie-Tāmaki Local Board plans and policies.
- Auckland Council strategies and plans.
- Transform Onehunga strategic direction.
- Auckland sport sector strategic direction - particularly relating to indoor recreation provision.

For each strategy, plan or policy, the objectives/outcomes relevant to the community service and facility provision in Onehunga are highlighted, along with the significance for future provision.

6.1 MAUNGAKIEKIE-TĀMAKI LOCAL BOARD

LOCAL BOARD PLAN 2017	
Local Board plans are strategic documents developed every three years. Reflecting community priorities and preferences, Local Board plans guide Local Board activity, funding and investment decisions.	
OUTCOME AREA	RELEVANT OBJECTIVES
Outcome 1: Maungakiekie-Tāmaki is an active and engaged community	People are cared for and enabled to participate, celebrate and contribute to the community
	Our young people are engaged in the community and have access to a wide range of opportunities
Outcome 3: Maungakiekie-Tāmaki is the place to be	Our suburbs and town centres are sought-after destinations to love, work and play
Outcome 4: Maungakiekie-Tāmaki has quality infrastructure to match growth	Safe and improved community facilities
	Good-quality open spaces

2019/2020 COMMUNITY WORK PROGRAMME
Each financial year, the Local Board approve a work programme to outline the activities to be delivered in the Local Board area. Three core outcomes were identified for community services.
CORE OUTCOMES
Delivering for Young People • Strengthening individuals and families – creating a safe and welcoming environment where young people feel a sense of belonging. • Build confidence – young people are engaged in activities that build their skills and confidence. • Collaborate for Empowerment – with organisations to provide a platform for young people to expand their knowledge in educational/employment opportunities.
Promoting Well-being and Safety of Our Communities • Strengthening individuals and families – facilitate programme opportunities such as: early childhood, workshops, nutrition/fitness, and arts and crafts etc. for individuals and families to develop, strengthen and grow in Maungakiekie-Tāmaki. • Continue to develop relationships – with internal and external stakeholders to promote safety and the knowledge/capacity of our local community groups and organisations through active collaboration.
Celebrating Diversity • Collaborate and celebrate – collaborate with multicultural and diverse communities/organisations to deliver culturally competent and accessible programming such as language weeks, cultural workshops, and others.

Significant Points:

The Maungakiekie-Tāmaki Local Board has signalled the importance of the following:

- Engaging with the community as well as providing opportunities to meet community needs.
- Engaging with young people and providing opportunities to help realise youth potential, particularly around education, employment and social connections.
- Recognising cultural diversity in the community, championing initiatives to raise awareness, encourage people to participate and help bring people together.
- The aspiration for Onehunga to be known as a destination for dining and entertainment, with safe and well-connected residential areas.
- Retaining the heritage character of Onehunga.
- Acknowledging the need to ensure existing community facilities and spaces are not overlooked, but also identifying the need for more and better facilities to cater for local growth.
- Encouraging the development of multi-purpose facilities to receive the greatest benefit from investment.

It is noted the Maungakiekie-Tāmaki Local Board will be preparing a new Local Board Plan for adoption in 2020. The outcomes of this new plan will need to be considered moving forward.

6.2 AUCKLAND COUNCIL

AUCKLAND PLAN 2050 (2018)	
The Auckland Plan is the long-term spatial plan to ensure Auckland grows in a way that will meet the opportunities and challenges for the future, including high population growth, sharing prosperity among all Aucklanders and reducing environmental damage.	
DIRECTIONS	FOCUS AREAS
Belonging and Participation 1 - Foster an inclusive Auckland where everyone belongs. 2 – Improve health and wellbeing for all Aucklanders by reducing harm and disparities in opportunities.	• Create safe opportunities for people to meet, connect, participate in, and enjoy community and civic life. • Provide accessible services and social and cultural infrastructure that are responsive in meeting people's evolving needs. • Support and work with communities to develop the resilience to thrive in a changing world. • Value and provide for Te Tiriti o Waitanga as the bicultural foundation for an intercultural Auckland. • Recognise, value, and celebrate Aucklanders' differences as a strength. • Focus investment to address disparities and serve communities of greatest need. • Recognise the value of arts, culture, sports, and recreation to quality of life.
Māori identity and wellbeing 1 – Advance Māori wellbeing.	• Meet the needs and support the aspirations of tamariki and their whanau. • Celebrate Māori culture and support te reo Māori to flourish. • Reflect mana whenua matauranga and Māori design principles throughout Auckland.
Homes and Places 4 – Provide sufficient public places and spaces that are inclusive, accessible and contribute to urban living.	• Create urban places for the future.

Significant Points:

- Creating safe opportunities and providing accessible services for communities to meet, connect, participate and enjoy life.
- Focusing investment to address disparities and serve communities of greatest needs.

COMMUNITY FACILITIES NETWORK PLAN (2015) AND ACTION PLAN (REVISED 2019)

The CFNP is a long-term plan that guides council's investment in community facilities. The drivers for the plan are to address gaps in current provision, respond to population growth and maximise existing facilities to create a fit-for-purpose network. It provides direction for the development of new facilities, major upgrades, optimisation and potential divestment of facilities no longer meeting community needs. The plan aims to deliver more strategically placed and integrated community facilities in the most cost-effective way. To achieve this, a holistic approach to planning and provision of community facilities is specified. Before any decision is made to invest into community facilities, there needs to be integrated investigation across all types of facilities both council and non-council. The Action Plan is a companion to the network plan and outlines the actions and projects that will be undertaken to achieve the council's vision for community facilities.

VISION - Vibrant, welcoming places at the heart of where and how people connect and participate.

OBJECTIVES

- Integrate and coordinate planning across all types of community facilities.
- Maintain improve and optimise existing community facilities.
- Develop fit-for-purpose, integrated and connected community facilities.
- Leverage and support partnerships.

QUALITIES OF COMMUNITY FACILITIES

- **Accessible** – universally accessible and affordable for all.
- **Best placed** – easy to find and get to and well-placed to serve the community and catchment.
- **Flexible** – able to respond and adapt to the changing needs of the community and support continued growth in participation.
- **Functionality** – designed to accommodate the intended range of functions and activities and utilise the outdoor environment to support participation.
- **Local character** – contribute to place-making by reflecting the character of the community in the building fabric and design.
- **Quality** – well-maintained, safe, provide an enjoyable customer experience.
- **Sustainable** – capitalise on opportunities to deliver value for money for the ratepayer and user, minimise environmental impact and balance the needs of present and future generations.

PROVISION GUIDELINES

The provision guidelines outline the provision approach for different community facilities.

TYPE	APPROACH	SCHEDULE OF SPACE	IDENTIFYING GAPS
Leisure (recreation centre)	Local – serve local catchments of up to 5km	• At least 2 standard basketball courts • Programme rooms • Fitness space	Population thresholds of 18,000 to 40,000
Venues for hire	Improve and optimise current network. No standalone venues for hire. Include bookable space in integrated or connected facilities.	• Flexible bookable spaces which can be used for meetings, classes and activities of different sized groups and programmed activity	Access to bookable space within 15-minute walk from local or town centres
Community centres	Located in local neighbourhoods, walking catchment of up to 15 minutes	Core space: • Flexible bookable spaces • Innovative storage options • Kitchen facility • Information technology services • Integrate with outdoor spaces Potential: • Co-located shared working spaces • Secure outdoor space, small grassed area for children, community garden • Drop-in and informal space • Workshop space for maker spaces	Within 15 minutes from local or town centres Target population threshold 500-10,000

The Community Facilities Network Action Plan 2019 includes the following action as a network priority:

Action 72 – Investigate the need for leisure space in the wider Onehunga area and consider the development of the Sir William Jordan Leisure Centre or alternative location or partnership options.

Significant Points:

The Community Facilities Network Plan is a key strategic document for the needs assessment, providing direction for council's investment in community and indoor recreation facility provision. A number of conclusions can be drawn from the application of the plan to Onehunga's provision:

- Neither the Sir William Jordan Recreation Centre or Pearce Street Hall meet the qualities of community facilities and would be considered not fit-for-purpose due to the lack of flexibility and functionality in the design and the poor quality of the buildings.
- There is a clear lack of integration and connection between the community facilities in Onehunga, both physically and through management / operational practice. While there is some collaboration reported by the facility managers, there is more that could be beneficial for community outcomes.
- Applying the provision approach, there does not appear to be any gaps in provision, other than for the number of indoor courts within the recreation centre.

INCREASING AUCKLANDERS' PARTICIPATION IN SPORT: INVESTMENT PLAN 2019-2039

Increasing Aucklanders' Participation in Sport is the council's response to the changing sport preferences of an increasingly diverse and growing population of Auckland. The plan aims to make Aucklanders more active, more often, by focusing investment on community sport and core infrastructure where it can add the most value. Investing in a range of multi-functional facilities, services and programmes to break down barriers to participation and making structured, evidence-based investment decisions based on clear principles.

INVESTMENT OUTCOMES

- Enabling participation in low-participant communities
- Increasing participation in emerging sports with high growth potential
- Sustaining or increasing participation in high-participation sports.

INVESTMENT PRINCIPLES

- Equity - Auckland Council's investment in sports should ensure equity of outcomes across the population regardless of age, gender, ethnicity, socio-economic status or where people live.
- Outcome focused - There needs to be a clear "line of sight" between each investment and the outcomes. Needs to have strategic alignment and robust outcome measurement process.
- Financial sustainability – Investment decisions need to be financially sustainable in the long-run. This means being financially viable and affordable for the public.
- Accountability – Sport investment should be efficient and effective / transparent and consistent.

If as a result of this needs assessment, options for the development of the Sir William Jordan Recreation Centre are considered through a feasibility study, then Sport Investment Principles should be applied to ensure any proposed solution which impact on sport outcomes are aligned.

MAUNGAKIEKIE-TĀMAKI LOCAL BOARD GREENWAYS PLAN

Auckland Greenways Plans are a series of linked, visionary plans being driven from the ground-up from local boards with the long-term aim of improving walking, cycling and ecological connections across the region. The Greenways Plan seeks to improve both internal park circulation, as well as on road connections between parks. The proposed network follows natural landscape patterns such as streams and coastlines and man-made features.

LOCAL BOARD ASPIRATIONS RELATED TO GREENWAYS

- Clean waterways and harbours
- Looking after our environment
- Easy, connected and safer public transport, cycling and walking
- Thriving businesses and good jobs for our people

OUTCOMES OF THE GREENWAYS PLAN

- Safe, high amenity walking connections
- Safe, high amenity cycling connections
- Improved ecological and stormwater outcome, including water quality and expanded habitats, movement corridors and food sources for native fauna.
- The ability to increase recreational opportunities, both by improving links between neighbourhoods and open space facilities and also by allowing local streets to function as slow speed environments where the community can benefit and socialise.

PRIORITY ROUTES

Of the priority route sections in the Greenways Plan, the following relate to Onehunga:

- Coast to Coast walkway extension
- Onehunga Branch Line Link
- Station Road to SH1 Underpass
- Church Street to Waikaraka Park

FIGURE 6.1 OVERALL GREENWAYS NETWORK AND SELECTED PRIORITY ROUTES



6.3 TRANSFORM ONEHUNGA (PANUKU)

Panuku Development Auckland is a council-controlled organisation of Auckland Council that helps to rejuvenate parts of the city. The organisation manages and continuously reviews the portfolio of \$1.5 billion in council-owned land and buildings to find smart ways to generate income for the region, grow the portfolio or release land or properties for others to develop.

Onehunga was chosen as a transform location due to a number of key attributes:

- A high level of planning and political support for change.
- Strategic town-centre location with good infrastructure and access to public transport.
- Strategic land-holdings that can act as catalysts for development.
- Range of council facilities that could be optimised for reinvestment in the area.
- Market attractiveness for residential development.
- Future potential around Onehunga Wharf and significant public investment in the past.

TRANSFORM ONEHUNGA HIGH LEVEL PROJECT PLAN 2017
The High-Level Project Plan details the long-term goals and strategic moves for the Transform Onehunga project, including key actions.
VISION Te Puawitanga o Onehunga. A flourishing Onehunga that is well connected to its past, its communities and the environment including the Manukau Harbour.
GOALS • Enhance and restore the natural environment. • A sustainable, enabled, connected community. • A step change in housing. • Stimulate local growth, investment and innovation.
KEY MOVES • Reframe infrastructure as a catalyst for regeneration. • Create an alluring town centre. • Re-establish the waterfront as a place for people. • Prioritise the importance of local connections. • Foster innovative housing solutions. • Encourage productivity and innovation.

One of Transform Onehunga's early aims is to develop a lively town centre with a short-term priority being to 'Enhance and develop the existing community facilities cluster including the community centre, library, Pearce Street Hall and the Sir William Jordan Recreation Centre'. A medium-term priority includes redeveloping the Sir William Jordan Recreation Centre.

It is clear any development of the Sir William Jordan Recreation Centre and/or Pearce Street Hall needs to consider how it supports the overall vision for Onehunga to be flourishing and particularly supporting the goal of a sustainable, enabled and connected community.

6.4 AUCKLAND SPORT SECTOR

AUCKLAND SPORT AND RECREATION STRATEGIC ACTION PLAN 2017
The Strategic Action Plan provides strategic direction and actions for the sport and recreation sector to guide future planning and delivery of recreation and sport opportunities in Auckland up to 2024. The vision is More Aucklanders: more active, more often.
STRATEGIC ACTIONS
Action 7 – Fit-for-purpose network of facilities – Provide quality fit-for-purpose facilities at regional, sub-regional and local levels for informal recreation and sport. Prioritise innovative ways to address inequities amongst different recreation and sport activities, access to facilities, funding and participation costs
Action 8 – Facility Partnerships – Facilitate partnerships to make the most of local facilities and resources. Continue to support collaborative partnership to provide sustainable delivery of recreation and sport facilities.

AUCKLAND SPORT SECTOR FACILITIES PRIORITIES PLAN 2017	
The Facility Priorities Plan is a sector-based plan to help inform and shape sports code plans and future sport facilities investment in Auckland. It focuses on appropriate provision of sports facilities to enable sport participation at the community level including social and casual participation.	
INVESTMENT PRINCIPLES	DESCRIPTION
Collaborative approach within, and between, sports codes	Collaborative and unified approach from codes to identify facility needs and provision for their sport. Compatible codes should identify opportunities to work together, and partner with schools or major facilities.
Regional provision that is complementary and avoids duplication	Auckland does not need to have “one of everything” and will not seek to duplicate facilities that are satisfactorily delivered in neighbouring regions or New Zealand.
Catering to changing patterns of participation	The sector priorities will take account of changing consumption patterns and not rely on historic patterns of facility development, investment and use.
Moving Auckland forward to respond to its growth and development	Provide new and innovative ways for sports facilities to keep up with growing and changing demand. The sector priorities will respond to growth issues (traffic, accessibility, infrastructure) and match the development of the city in flexible and adaptable ways.
Sustainability	Network of multi-use and single-use facilities must be financially sustainable and maximise community benefit over time.
Evidence-based approach	Clear strategic planning and robust evidence of need and future demand will underpin our decisions on priorities.

AUCKLAND INDOOR COURT PLAN 2019
The plan has been developed to help guide decisions and investment for the provision of indoor courts in Auckland. The plan was developed in collaboration between Auckland Council, Aktive – Auckland Sport & Recreation, Sport New Zealand with six indoor sporting codes including Table Tennis, Volleyball, Badminton, Basketball, Netball and Futsal.
ANALYSIS
- Auckland region has a significant undersupply of indoor courts. - All indoor court codes have experienced growth over the past decade, but insufficient capacity is now constraining participation. - Analysis suggests demand will increase by between 20% and 25% over the next 15 years to 2033 from population growth.

FUTURE DIRECTION

- Not all traditional indoor sports will continue to be delivered fully indoors.
- Codes will need delivery models that make use of a range of facilities and facility types, often via partnership (and outside traditional home base).
- Codes will need to work in partnership when programming the use of facilities.
- A hub and spoke provision model will need to be adopted so that geographically all communities can access sport opportunities.
- As many of the facilities as possible must be multi-functional.

NATIONAL FACILITIES STRATEGY FOR INDOOR SPORTS (2013)

Sport New Zealand commissioned this strategy to provide guidance and direction in the development of facilities for indoor sports in New Zealand.

KEY CONCLUSIONS FOR AUCKLAND

- Nationally, the benchmark is 1 court per 9,000 residents. In Auckland there are 13 fewer courts than the national benchmark, which will increase over time as the population grows.
- There is also a shortfall of three to four multi-court facilities in the Auckland Region.

The sport sector strategies and plans place considerable emphasis on robust evidence, development of multi-purpose facilities and strong consideration of partnership opportunities for any investment in new facilities to meet sport outcomes.

For indoor courts, with Onehunga's current population at 21,000, the current provision of one public indoor court is assessed as insufficient to meet the benchmark of 1 court per 9,000 residents. With Onehunga's population predicted to grow to 38,000 by 2050, using this benchmark, there is likely to be demand for 4 indoor courts in the Onehunga area. However, not all courts need to be indoor as the Auckland Regional Indoor Court Plan supports the provision of covered courts within the network as a cost-effective way to meet needs.

6.5 SUMMARY OF STRATEGIC CONTEXT

Key points from the strategic assessment include:

- There is considerable importance on engaging with and providing opportunities to meet the needs of the Local Board communities, particularly young people.
- It is important to recognise and retain Onehunga's character through the development of a vibrant town centre.
- Sir William Jordan Recreation Centre and Pearce Street Hall are considered not fit-for-purpose when assessed against the requirements of the Community Facilities Network Plan, particularly due to quality, functionality and flexibility of the facilities.
- There is a priority action in the Community Facilities Network Action Plan to review the provision of leisure services in Onehunga which is a key driver for this needs assessment.
- Using national benchmarks, there is an undersupply of indoor courts in Onehunga, with the undersupply predicted to increase as the population grows. However, some future provision could be achieved through covered courts as well as additional indoor courts.
- Going forward, the opportunity to enhance and develop community facilities is identified as a contributor towards creating a lively/vibrant Onehunga town centre.



7.0 COMMUNITY PROFILE

This section summarises Onehunga's demographic profile and identifies the key demographic trends for community service and facility provision.

7.1 INTRODUCTION

For this analysis, a number of population catchments around Onehunga have been used, as follows:

1. **Onehunga Area** – comprising the local area shown in the map below, represented by corresponding official statistical areas².



2. **Maungakiekie-Tāmaki Local Board Area** – to provide relative comparisons.
3. **Auckland Region** – to provide relative comparisons.

7.2 OVERALL POPULATION TRENDS

2018 POPULATION AND RECENT TRENDS

Table 7.1 presents the population of the respective catchment areas at the most recent 2018 Census and includes data from the last two censuses to illustrate recent population trends.

In 2018, Onehunga had a population slightly over 21,000 people. Over the last 12 years, Onehunga has grown by close to 3,000 more people, or equivalent to 15% growth. While the growth in the Onehunga area is similar to the growth across the Maungakiekie-Tāmaki Local Board area, the rate of growth is significantly lower compared to the entire Auckland Region, which has recorded growth of 30% over the last 12 years.

TABLE 7.1 CURRENT POPULATION AND RECENT TRENDS (2006-2018)

	2006	2013	2018	CHANGE 2006-18	% CHANGE
Onehunga Area	18,333	19,629	21,039	2,706	15%
Maungakiekie-Tāmaki	66,375	70,005	76,284	9,909	15%
Auckland Region	1,304,961	1,415,550	1,571,718	266,757	30%

Source: Statistics NZ Census 2018

² Area as represented by the new Statistics NZ 'Statistical Area 2' units of Onehunga West, Royal Oak East, Onehunga North; Oranga, Onehunga Central, Te Papapa and Onehunga-Te Papapa Industrial. These SA2 units replaced the old Area Units for 2018 Census reporting at more localised geographic and community levels.

FUTURE POPULATION GROWTH

Looking forward over the next 30 years, Table 7.2 outlines the future population growth projections. The current modelling indicates the rate of population growth will increase in the Onehunga area, with another 9,000 people expected in the next ten years and a further 8,000 people in the subsequent twenty years.

The rate of population growth in Onehunga over the next 30 years is estimated at 45%. While this is not as large as the overall Maungakiekie-Tāmaki Local Board area (60%), it is anticipated to be proportionally higher than the Auckland Region (38%).

TABLE 7.2 PROJECTED POPULATION AND FUTURE TRENDS (2021-2051)³

	2021	2031	2041	2051	CHANGE 2021-51	% CHANGE
Onehunga Area	26,364	30,556	34,633	38,236	11,871	45
Maungakiekie-Tāmaki	93,248	112,855	130,514	149,534	56,286	60
Auckland Region	1,781,981	2,038,187	2,257,557	2,452,212	670,230	38

Source: Auckland Council Macro Strategic Model (MSM) (Scenario I Modified, Version 11.5, 2019)

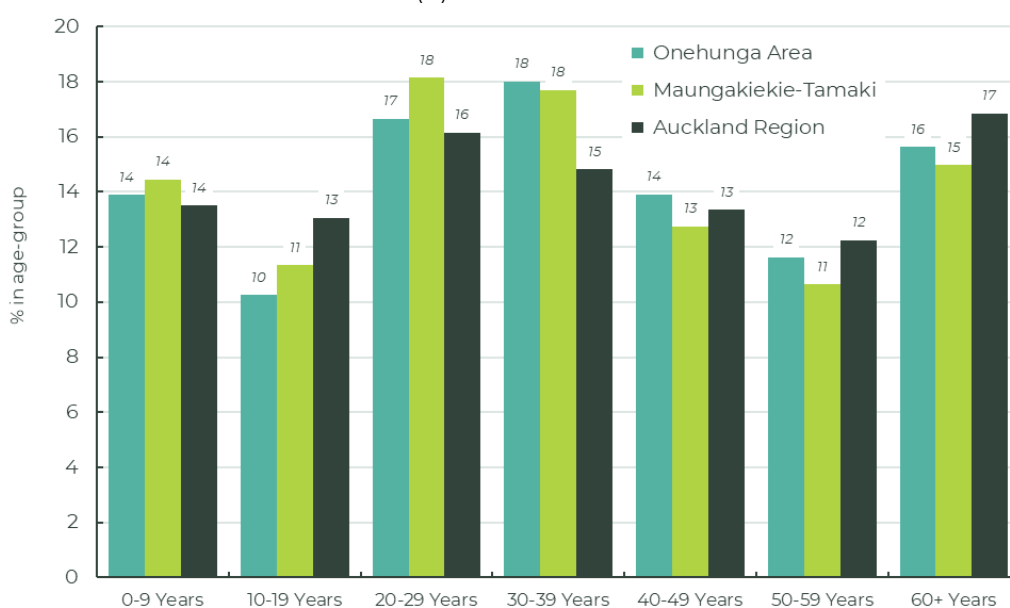
Part of the reason for the higher predictions of population growth is due to changes in the underlying zones in the study area under the Auckland Unitary Plan, which will enable greater intensity of development. There are six Special Housing Areas (SHAs) in the Onehunga area, with approximately 800 new dwellings planned. Kainga Ora plans to develop 340 apartments on Jordan Avenue with a mix of social and private housing. Another large apartment development between Spring and Victoria Streets where a total of 239 one and two-bedroom apartments spread over five buildings is being proposed.

7.3 AGE CHARACTERISTICS AND PROJECTIONS

CURRENT AGE CHARACTERISTICS

The age profile of Onehunga's population is outlined in Figure 7.1 and Table 7.3. Onehunga's population is mostly similar to the Local Board and wider Auckland Region. Median ages across all three population groups is around 34-35 years. No particular age-group in Onehunga is notably over or under-represented compared with the Local Board or Auckland Region.

FIGURE 7.1 AGE-GROUP DISTRIBUTION (%)



³ From Auckland Council's Research, Investigations and Monitoring Unit's (RIMU) Auckland Regional Transport (ART) model (output: I11, Version 3) which refines standard Statistics NZ projections by incorporating local planning and strategy factors to more accurately reflect likely localised population growth. These are used for the Council's Long Term Plan and Infrastructure Strategy, subject to change from any future changes in planning decisions and directions. Here the 'Onehunga Area' is represented by the ART Zones 310, 311 and 314-320. These ART projections also cover Local Board Areas.

TABLE 7.3 AGE GROUP DISTRIBUTION (COUNT)

	0-9	10-19	20-29	30-39	40-49	50-59	60+	TOTAL	MEDIAN
Onehunga	2,925	2,160	3,504	3,792	2,928	2,448	3,291	21,048	35
Maungakiekie-Tāmaki	11,022	8,646	13,848	13,509	9,729	8,115	11,418	76,287	33
Auckland Region	212,190	205,341	253,824	232,980	209,856	192,537	264,990	1,571,718	34

Source: Statistics NZ Census 2018

FUTURE AGE CHARACTERISTICS

Looking forward over the next 30 years, Figure 7.2 and Table 7.4 show a general pattern of growth across all age-groups. Like most of Auckland, the highest percentage rates of projected population growth are modelled for the older age groups. While there is growth predicted for children aged 0 to 14 years, this is likely to plateau, so that after 2033, there will be more people aged over 65 years compared with children under 15 years.

FIGURE 7.2 AGE-GROUP PROJECTION CHART – ONEHUNGA AREA

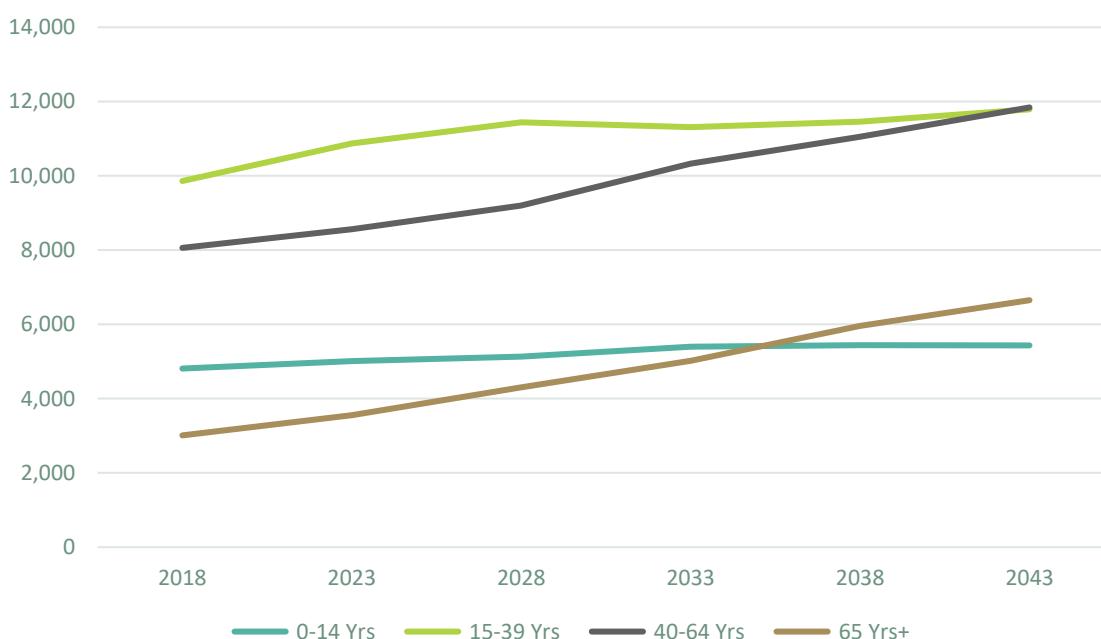
Source: Statistics NZ Population Projections (derived from Census 2013 data, Feb 2017 update⁴)

TABLE 7.4 AGE-GROUP PROJECTIONS (2018-2043) – ACROSS ALL CATCHMENT LEVELS

ONEHUNGA	2018	2023	2028	2033	2038	2043	CHANGE	%
0-14 Yrs	4,810	5,010	5,130	5,400	5,440	5,430	620	13
15-39 Yrs	9,860	10,870	11,440	11,310	11,460	11,790	1,930	20
40-64 Yrs	8,060	8,560	9,200	10,330	11,050	11,840	3,780	47
65 Yrs+	3,010	3,550	4,300	5,020	5,960	6,650	3,640	121
Total	25,740	27,990	30,070	32,060	33,910	35,710	9,970	39
MAUNGAKIEKIE-TĀMAKI	2018	2023	2028	2033	2038	2043	CHANGE	%
0-14 Yrs	16,400	17,500	18,600	20,000	20,200	20,100	3,700	23
15-39 Yrs	33,900	37,600	39,400	38,800	39,500	41,000	7,100	21
40-64 Yrs	23,400	25,500	28,600	33,400	37,500	40,900	17,500	75
65 Yrs+	9,100	11,100	13,300	15,500	17,900	20,200	11,100	122
Total	82,800	91,700	99,900	107,700	115,100	122,200	39,400	48

⁴ Note that new projection releases based on updated Census 2018 data are not expected until early 2020.

AUCKLAND REGION	2018	2023	2028	2033	2038	2043	CHANGE	%
0-14 Yrs	323,700	345,100	361,400	378,800	377,300	371,200	47,500	15
15-39 Yrs	666,700	731,500	753,300	728,700	728,800	751,500	84,800	13
40-64 Yrs	501,500	530,800	571,500	651,000	715,600	770,700	269,200	54
65 Yrs+	208,000	252,000	303,900	353,600	401,000	432,800	224,800	108
Total	1,699,900	1,859,400	1,990,100	2,112,100	2,222,700	2,326,200	626,300	37

Source: Statistics NZ Population Projections (2018 base)

The changes in Onehunga's age-group profile is particularly important for community facility service provision as different age-groups have quite different needs and requirements. Historically, people over 65 years are particularly high users of the programmes and activities of community centres and venues for hire. However, the largest population groups will be those aged 15 to 39 years (adults) and 40-64 years (older adults). Both adult groups are typically strong users of indoor recreation services and facilities. With high numerical growth in both age-groups, the ongoing and increased provision of indoor recreation services will be important.

7.4 ETHNIC CHARACTERISTICS AND PROJECTIONS

CURRENT ETHNIC CHARACTERISTICS

Figure 7.3 and Table 7.5 outline the ethnic profile of Onehunga's population. The most distinguishing feature is a higher proportion of Pacific People in both Onehunga and the Local Board area in comparison to the Auckland Region, while all other ethnic groups are relatively similar.

FIGURE 7.3 ETHNIC COMPOSITION OF CATCHMENT POPULATIONS (%)

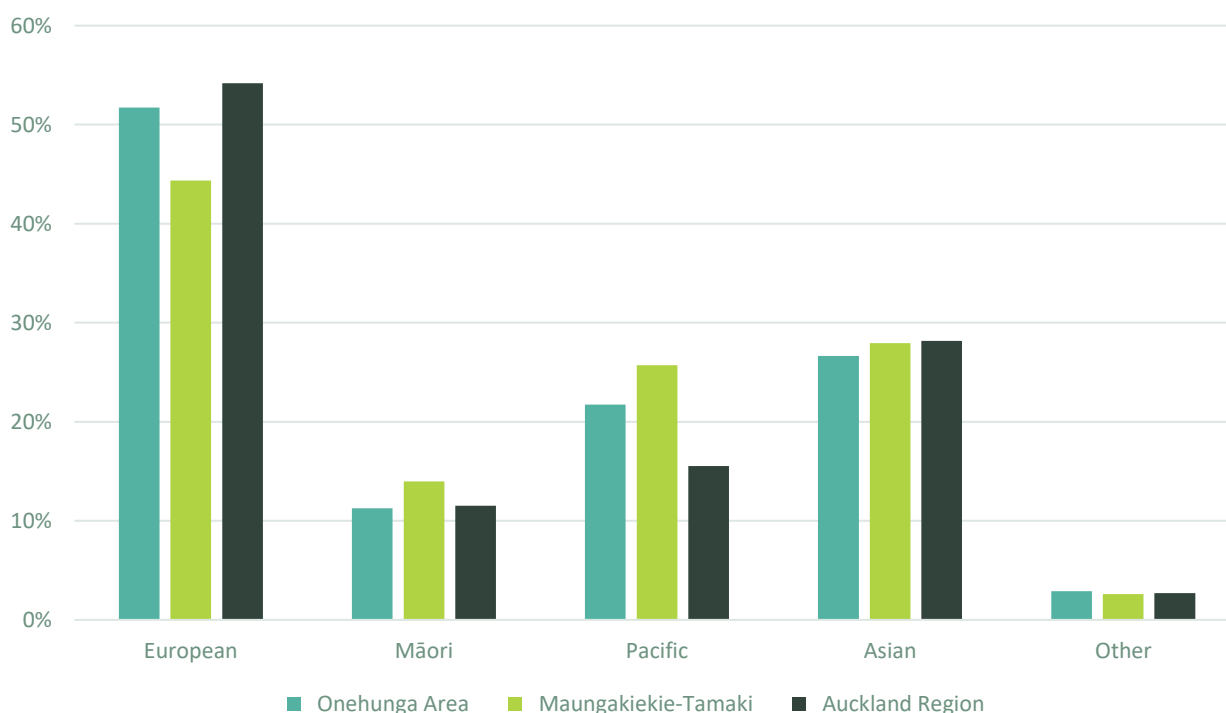


TABLE 7.5 ETHNIC COMPOSITION OF THE CATCHMENT POPULATIONS (COUNTS)

	EUROPEAN	MĀORI	PACIFIC	ASIAN	OTHER	TOTAL
Onehunga Area	10,884	2,370	4,572	5,607	609	21,039
Maungakiekie- Tāmaki	33,849	10,656	19,602	21,309	1,983	76,284
Auckland Region	851,583	181,194	243,966	442,674	42,399	1,571,718

Source: Statistics NZ Census 2018

FUTURE ETHNIC CHARACTERISTICS

Ethnic projections are not available for the specific area of Onehunga. However, over the next 25 years the ethnic populations are projected to diversify generally across Auckland.

Within the Maungakiekie-Tāmaki Local Board area, there is significant Asian population growth projected, along with continued growth in Pacific People. We can expect this to be reflected in Onehunga. Figures 7.4 and 7.5 highlight the continued ethnic diversity of the Local Board area and Auckland Region.

FIGURE 7.4 PROJECTED ETHNIC-GROUP COMPOSITION – MAUNGAKIEKIE-TĀMAKI LOCAL BOARD

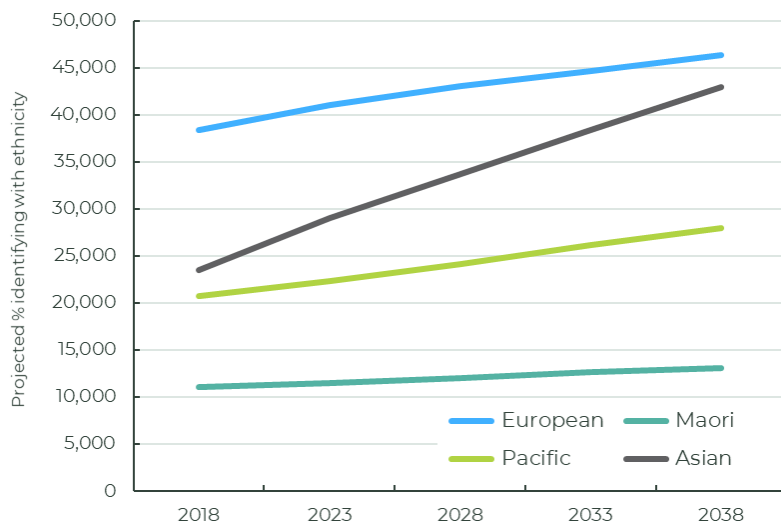
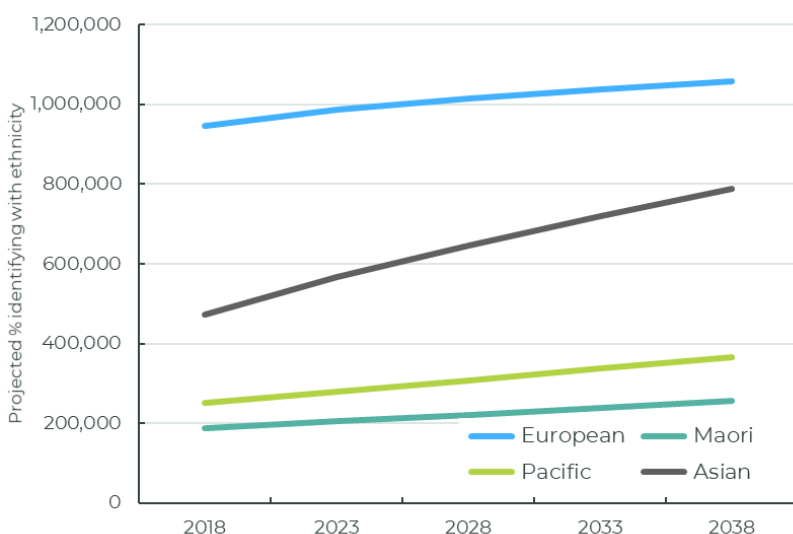


FIGURE 7.5 PROJECTED ETHNIC-GROUP COMPOSITION – AUCKLAND REGION



The relative proportions of different ethnic groups are likely to barely change. But the overall numbers in different groups will increase in absolute terms. Table 7.6 shows projections, with the Asian population to experience the most absolute growth (~20,000), along with Europeans (~8,000), Pacific (~7,000) and Maori (~2000).

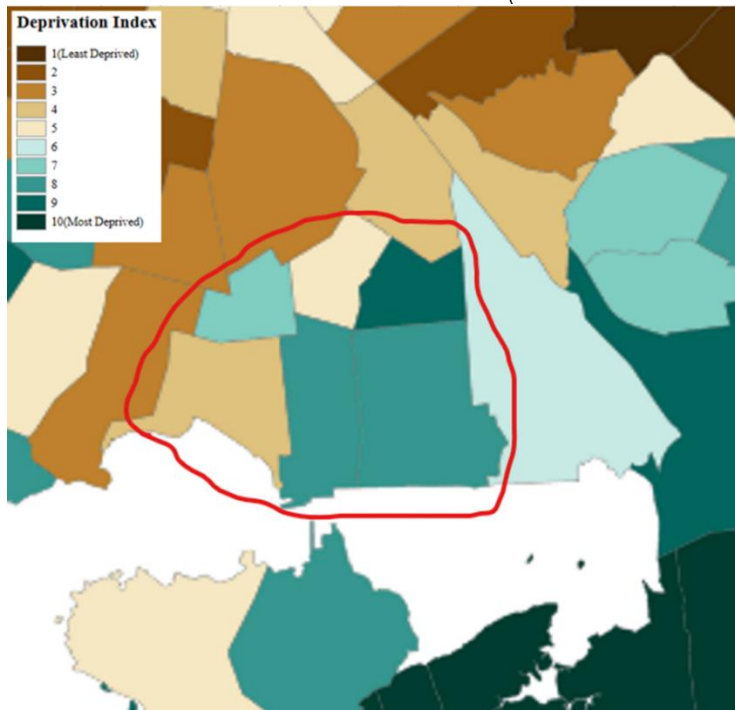
TABLE 7.6 PROJECTED ETHNIC COMPOSITION OF MAUNGAKIEKIE-TĀMAKI (COUNTS)

	2018	2023	2028	2033	2038	CHANGE 2018-38	% CHANGE
European	38,400	41,000	43,100	44,700	46,300	7,900	21
Maori	11,000	11,500	12,050	12,600	13,100	2,100	19
Pacific	20,700	22,300	24,100	26,100	28,000	7,300	35
Asian	23,500	29,000	33,700	38,400	42,900	19,400	83
Total	82,700	91,700	99,900	107,800	115,200	32,500	39

7.5 SOCIO-ECONOMIC PROFILE

An overall indicator of socio-economic conditions is provided by the Deprivation Index, created by the University of Otago using data from Statistics New Zealand 2018 Census. The index combines data relating to income, home ownership, employment, qualifications, family structure, housing, access to transport and communications. Figure 7.6 summarises the deprivation index scores for Statistics NZ Area Units around the Onehunga area (using 2013 interactive mapping). The key features are the relatively higher levels of deprivation around the Oranga area and the industrial areas to the east of the town-centre. The level of deprivation across the Onehunga area remains constant using 2018 Census data. The area comprises of relatively low deprivation levels in Onehunga West and North, and extremely high levels in Oranga (ranging from index scores of 4-10) (A map based on 2018 data is not currently available).

FIGURE 7.6 DEPRIVATION INDEX LEVELS ACROSS THE ONEHUNGA AREA (BY STATISTICS NZ AREA UNITS)

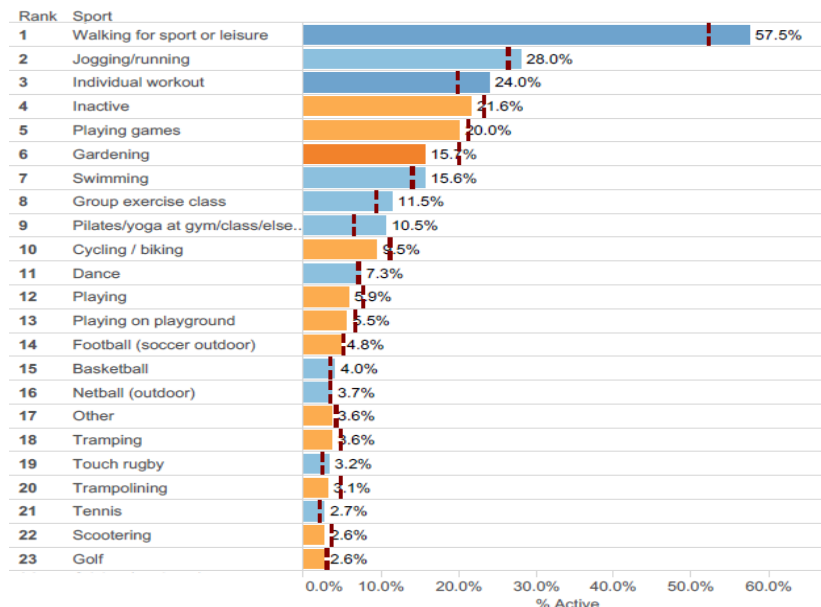


Source: NZ Deprivation Index – University of Otago and Statistics NZ (Interactive map NZ Herald)

7.6 RECREATION PREFERENCES

Based on the demographic profile of Onehunga, Figure 7.7 provides an indication of interest and preferences in sports using the modelled participation data from the Sport NZ Insights tool.

FIGURE 7.7 INDICATIVE ACTIVITY BEHAVIOURS FOR ONEHUNGA



Source: Sport NZ Insights Tool

Key take-outs are the propensity for greater participation in unstructured/informal activities like walking, jogging, individual work-outs, swimming, pilates/yoga (where the red-line in the previous graph indicates comparative national interest levels).

The level of interest in structured indoor sports like basketball and netball is on par with the national levels at approximately 4%. It is expected the Onehunga area would have similar demand levels for these indoor sports compared to the national average.

7.7 SUMMARY OF COMMUNITY PROFILE

Key conclusions from analysis of Onehunga's community profile which are pertinent to this needs assessment are:

- Current Onehunga population of around 21,000, with strong growth to around 30,000 in the next 10 years and 38,000 in the next 30 years. This is likely to drive increased demand for community services and facilities.
- All age-groups are projected to grow, but proportionally the highest growth is for over 65 years by 121% by 2050. This is likely to see increased demand for community services and some changing demand for indoor recreation services with lower impact activities desired.
- Numerically, the 15-39 and 49-64 age groups make-up two-thirds of the population and will continue to be important sectors of the population. This reinforces the ongoing demand for indoor recreation services.
- Ethnically, Onehunga has a higher proportions of Pacific People, but growth is expected for Asian residents. This may slightly increase the demand for indoor recreation services, as typically Asian communities have higher preferences for indoor sports.
- Socio-economically, the highest deprivation within the study area occurs around the Oranga community. Accessibility and affordability are more substantive issues for this community.



8.0 COMMUNITY FACILITIES

This section summarises the community facilities in Onehunga and identifies the key issues and opportunities for community service and facility provision.

8.1 INVENTORY

There are six council-owned community facilities in Onehunga, which includes the two facilities of particular focus for this assessment (Sir William Jordan Recreation Centre and Pearce Street Hall). There are four predominant community facilities not owned by the council, being Onehunga Community House, Dolphin Theatre, Onehunga Combined Sports Trust and Te Papapa Sports Club. There are a large number of other community and private facilities in Onehunga, which are listed in Table 8.1 and geographically shown in Figure 8.1. Details on the predominant community facilities are outlined in further detail in this section.

TABLE 8.1 ONEHUNGA COMMUNITY FACILITIES

MAP	FACILITY NAME	FACILITY TYPE	LOCATION	OWNERSHIP
1	Dolphin Theatre Incorporated	Arts & Theatre	12 Spring Street, Onehunga	Council land, Community lease
2	St Peters Anglican Church	Church	184 Onehunga Mall, Onehunga, Auckland	Church
3	Catholic Church of the Assumption	Church	130 Church St, Onehunga	Church
4	Oranga Community Centre	Community Centre	52C Waitangi Road	Council
5	Onehunga Community House	Community Centre	89 Selwyn Street	MOE owned Trust run
6	Onehunga People's Garden Incorporated	Community Gardens	64 Arthur Street, Onehunga	Council land, Community lease
7	Citizens Advice Bureau - Onehunga	Community Services	81-87 Church St, Onehunga	Council land, Community lease
8	Onehunga and Districts Bowling Club Incorporated	Community Services	59 Princes Street, Onehunga	Council land, Community lease
9	Onehunga Fencible and Historical Society Inc	Community Services	1 Park Gardens, Onehunga	Council land, Community lease
10	RNZ Plunket Society - Onehunga	Community Services	371-373 Onehunga Mall	Council land, Community lease
11	Shanti Niwas Charitable Trust Inc	Community Services	Rowe Street, Onehunga	Council land, Community lease
12	The Asian Network	Community Services	101 Church Street, Onehunga	Council land, Community lease
13	The Tongan Health Society	Community Services	5a Jordan Avenue, Onehunga	Council land, Community lease
14	Jetts Royal Oak	Fitness Centre	Royal Oak Shopping Mall, 691 Manukau Rd, Royal Oak	Private
15	Getstrength Gym	Fitness Centre	385 B Neilson St, Penrose	Private
16	Fortitude Fitness	Fitness Centre	2A Malvern Rd, Onehunga	Private
17	Aotea Strong	Fitness Centre	99 Station Rd, Penrose	Private
18	Royal Oak Intermediate	Intermediate School	74 Symonds St, Royal Oak, Auckland 1061	MOE

MAP	FACILITY NAME	FACILITY TYPE	LOCATION	OWNERSHIP
19	Onehunga Library and Community Centre	Library Community Centre	85 Church Street	Council
20	Manukau Cruising Club Inc	Marine sports	2 Orpheus Drive, Onehunga	Council land, Community lease
21	Captain Springs Reserve Basketball Half Court	Outdoor Court	138 Captain Springs Road	Council
22	Te Papapa School	Primary School	219 Mount Smart Road	MOE
23	St Joseph's School Onehunga	Primary School	125 Church Street, Onehunga	MOE
24	Onehunga Primary School	Primary School	122 Arthur Street	MOE
25	Golden Grove School	Primary School	57 Grey St, Onehunga, Auckland 1061	MOE
26	Sir William Jordan Recreation Centre	Recreation Centre	5 Pearce Street	Council
27	All Breeds Dog Training Club Inc	Recreation Club	140A Captain Springs Rd	Council land, Community lease
28	Auckland Canine Agility Club Incorporated	Recreation Club	243 Nielson St Onehunga	Council land, Community lease
29	Auckland Studio Potters Inc	Recreation Club	96 Captain Springs Rd, Te Papapa	Council land, Community lease
30	Bangladesh New Zealand Friendship Society Inc	Recreation Club	3 Rowe Street, Onehunga	Council land, Community lease
31	Dalewool Auckland Brass/City of Sails Auckland Brass	Recreation Club	98 Captain Springs Road Te Papapa	Council land, Community lease
32	Onehunga High School	Secondary School	24 Pleasant St, Onehunga, Auckland 1061	MOE
33	Onehunga Combined Sports Trust	Sports Club	Waikaraka Park, 175-243 Neilson Street, Te Papapa,	Council land, Community lease
34	Auckland Stock and Saloon Car Club Incorporated	Sports Club	175-243 Neilson St, Onehunga	Council land, Community lease
35	Onehunga Amateur Athletic and Harrier Club	Sports Club	5 Olea Road, Onehunga	Council land, Community lease
36	Onehunga Swimming Club Incorporated	Sports Club	1 Park Gardens, Onehunga	Council land, Community lease
37	Te Papapa Bowling Club	Sports Club	138A Captain Springs Road, Onehunga	Council land, Community lease
38	Te Papapa-Onehunga Rugby Football & Sports Club	Sports Club	5 Olea Road, Te Papapa	Council land, Community lease
39	Mt Smart Stadium	Stadium	2 Beasley Ave, Penrose	RFA
40	Onehunga War Memorial Pool and Leisure Centre	Swimming Pool	1 Park Gardens	Council
41	Pearce Street Hall	Venue for Hire	5 Pearce Street	Council
42	Fergusson Hall	Venue for Hire	5 Olea Road	Council
43	Aotea Sea Scouts	Venue for hire	Onehunga Harbour Rd Exit, Onehunga	Council land, Community lease

FIGURE 8.1 MAP OF COMMUNITY FACILITIES IN ONEHUNGA



8.2 SIR WILLIAM JORDAN RECREATION CENTRE



8.2.1 History

The development of Sir William Joran Recreational Centre was initiated in 1961 by the Rotary Club of Onehunga. The Rotary Club along with concerned residents and other organisations had long been aware the indoor facilities for recreational activities, both physical and cultural, were needed in the district to cater particularly for young people.

A public appeal to raise the finance was spread over ten years, supported and sustained by residents, clubs and other organisations. The Onehunga Borough Council made a block of land in Pearce Street available as a site for the centre and the national government gave assistance in the form of grants from the Golden Kiwi fund.

In February 1970, the Governor-General Sir Arthur Porritt was invited to officially open the new Onehunga Borough Council Chambers and the new Recreation Centre in a dual ceremony. Crowds turned out to watch the colourful ceremony and listen to the words of commendation on Onehunga's fine double achievement. (Extracted from The Onehunga Heritage 1989 by J C Mogford)

The recreation centre was named to commemorate the late Sir William Jordan's long association with Onehunga and his distinguished career in politics. Sir William Jordan was born in England in 1879 and emigrated to New Zealand in 1904. In 1907, he became the first secretary of the newly formed New Zealand Labour Party. He was elected to parliament representing Manukau in 1922 and remained a member of the house until 1936. When Labour took office in 1935, he became the High Commissioner in London which he occupied from 1936 to 1951. For much of this time, London was New Zealand's only diplomatic posting and Jordan become prominent as New Zealand's official representative overseas. Jordan was a popular figure among the public and was knighted in 1952. He returned to Auckland in 1951 and passed away in 1959. (Extracted from Onehunga Community House heritage archives on Sir William Jordan)

8.2.2 Building

The Sir William Jordan Recreation Centre is located at 5 Pearce Street, Onehunga in the heart of the Onehunga town Centre. While originally opened in 1970, there have been several alterations made to the facility including a significant upgrade in 1993.

The total floor area is 1,810m² and comprises:

- Reception area.
- Adjoining the reception area is one full-sized indoor court with a graded seating area and small storage areas to the side of the courts.
- Steps down from the indoor court lead to toilets and changing rooms.
- To the side above the indoor court is a medium sized meeting room with a kitchen and office.
- To the rear of the reception area is a fitness area with cardio equipment.
- Stairs down from the fitness area lead to another fitness space with weights area, dedicated spin-room, programme space, member toilets and changing rooms and assessment rooms.

Given the nature of development, the layout has an ad-hoc feel and would be difficult to manage efficiently given the multiple spaces to observe. The building exterior is typical of buildings built in the 1960s and does little to convey the purpose of the building or the activities undertaken within. While good attempts have been made to use paint, pictures and signage to convey the purpose of the building, it is clear from the community survey awareness is still a significant issue.

The quality of the building is best described as average. Noted building performance from the council's Asset Management Plan are:

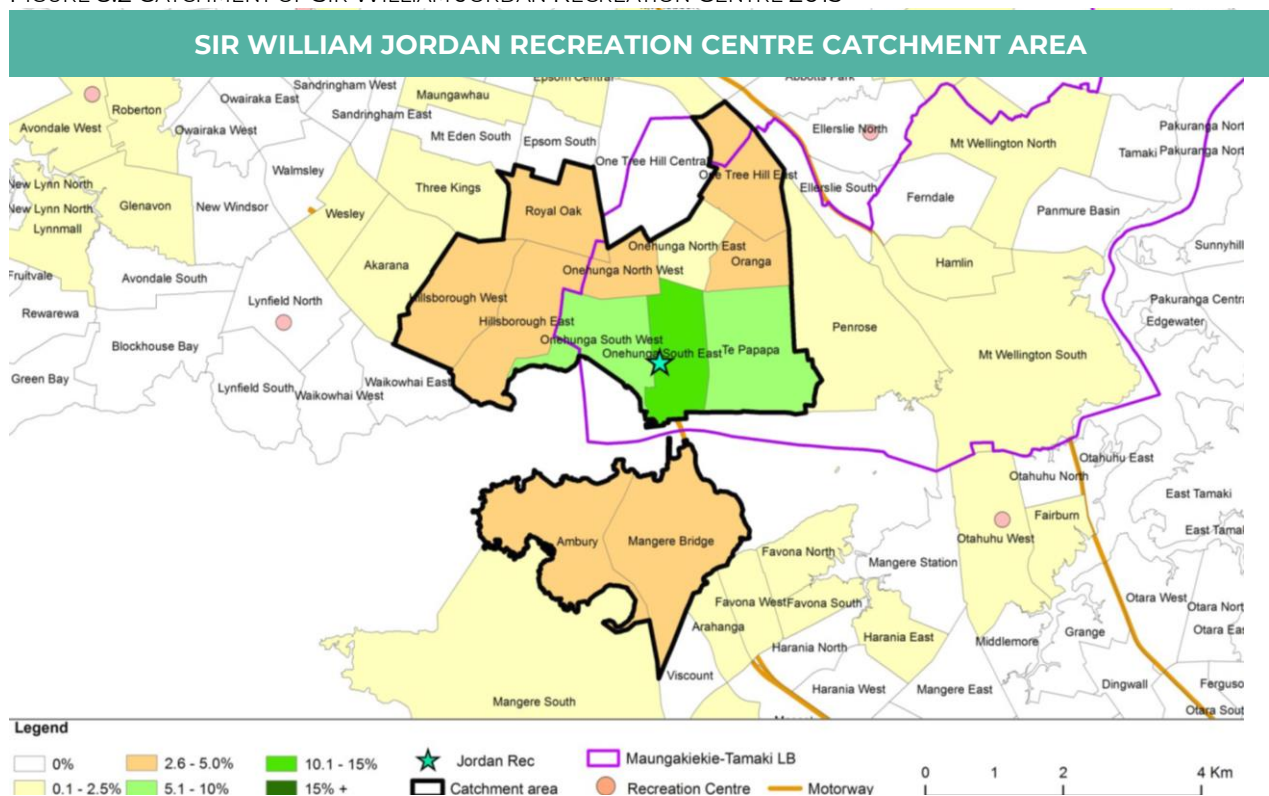
- Medium flexibility of space.
- Overall building condition is moderate, although there are numerous defect works identified which will be required to ensure the structural integrity of the building.
- Renewal works are planned for FY19/20 to refurbish the stadium changing rooms and community space.

Overall, the building appearance is poor and on par for its 50-year age.

8.2.3 Catchment

In 2013, Auckland Council commissioned Longdill and Associated to undertake catchment analysis for its swimming pools and recreation centres. From this work, the catchment area of the Sir William Jordan Recreation Centre is defined in Figure 8.2.

FIGURE 8.2 CATCHMENT OF SIR WILLIAM JORDAN RECREATION CENTRE 2013



Source: Longdill and Associates: Understanding Sir William Jordan Recreation Centre Catchment and Users Sept 2013

The Longdill and Associates analysis found 95% of users live within 5km of the centre, with 61% of users living within the defined catchment area shown by the black lines in Figure 8.2. With a high proportion of the recreation centre users living within 5km of the centre means the facility would be defined as a local leisure centre under Auckland Council's Community Facilities Network Plan (see Section 6.2).

8.2.4 Programmes

Currently, Sir William Jordan Recreation Centre is operated by the YMCA, jointly with the Onehunga War Memorial Swimming Pool. In operating the facility, the YMCA is responsible for staffing, programme delivery, marketing and day-to-day operating costs. The council is responsible for all maintenance and asset renewals including a current project to upgrade the toilet and changing rooms.

The YMCA deliver a wide range of programmes:

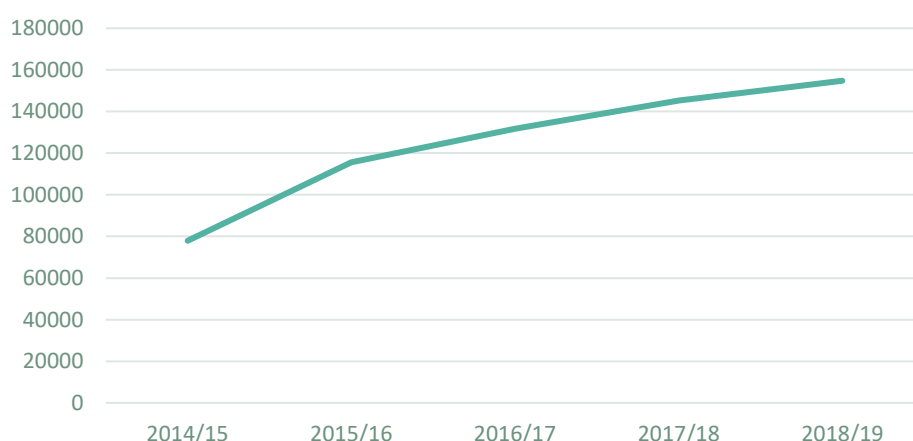
- Sport leagues including basketball and netball. These are independent leagues with participants able to form their own teams to enter. Referees and bibs are provided.
- Children's programmes including after-school and holiday programmes, children's sport leagues and pre-school gym programme.
- Raise-Up Youth Programme - a youth development programme run by youth for youth and includes a mixture of regular activities, events, workshops and personal development.
- Fitness membership (with dual option to the swimming pool available).
- Gold-Fit programme provides fitness classes for seniors aged over 60 years.
- Jump-start programme provides fitness programmes designed for people who are pre-diabetic or diabetic.
- Jelly-Bellies is a group established in 1976 made up of a group who undertake different fitness activities with social components. They are drawn to the centre due to the unique combination and offerings at the recreation centre.
- Fitness programmes including boot-camps, personal training, functional training.
- Group-fitness programmes including pilates, dance, spin, step and boxing.
- Spaces within the centre are also available for hire - birthday parties and events.

8.2.5 Level of Use

OVERALL VISITS

Visits to the Sir William Jordan Recreation Centre have been steadily increasing over the last five years as shown in Figure 8.3.

FIGURE 8.3 VISITS TO SIR WILLIAM JORDAN RECREATION CENTRE FROM 2014 TO 2018



Source: Data provided by Auckland Council

INDOOR COURT USE

The term 4 2019 programme of activity for the indoor court space is outlined in Table 8.2. This shows the indoor court is well utilised after-school and during evenings but does have some capacity during the mornings and weekends, which is typical of indoor courts.

TABLE 8.2 2019 TERM 4 INDOOR COURT PROGRAMME

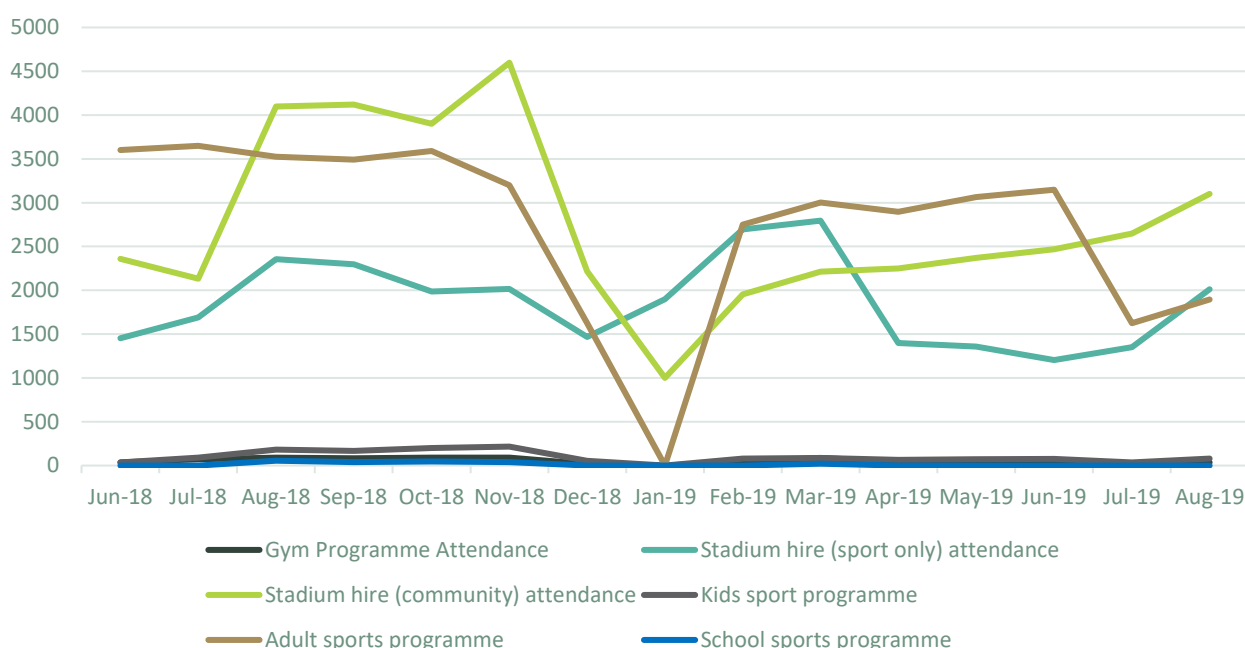
MONDAYS	TUESDAY	WEDNESDAY	THURSDAYS	FRIDAYS	WEEKEND
	10.30-11.30AM Active Play-gym				
4.00-6.00PM Youth Raise-Up	3.00-6.00PM After-school care	4.00-6.00PM Basketball squads		3.00 – 6.00PM Under 11 Basketball	3.00-10.00PM Family basketball
6.00-10.00PM Adult Netball	6.00-10.00PM Women's basketball	6.00-10.00PM Men's basketball	6.00-10.00PM Social basketball	6.00-10.00PM Men's basketball	

Based on data provided by the YMCA, the nature of indoor court use is predominantly split between sport hire, community hire and adult sports programmes (Figure 8.4). Typical of indoor courts, visits to the stadium are highest during the winter period and drop-off during the summer and school holiday periods.

The adult sport leagues show there is steady demand throughout the year and reinforces feedback from staff there is latent demand for sports leagues which cannot be accommodated by the single court facility. As an example of the heavy demand, the family basketball programme on Sundays recently took enrolments with space for 10 teams in the league but received applications from 18 teams.

Based on the data, stadium hire for community activities is the most variable use across the year but follows a similar pattern of higher use during the winter periods (when access to indoor space is important) and lower in summer periods.

FIGURE 8.4 INDOOR COURT USE OVER 2018-2019 YEAR

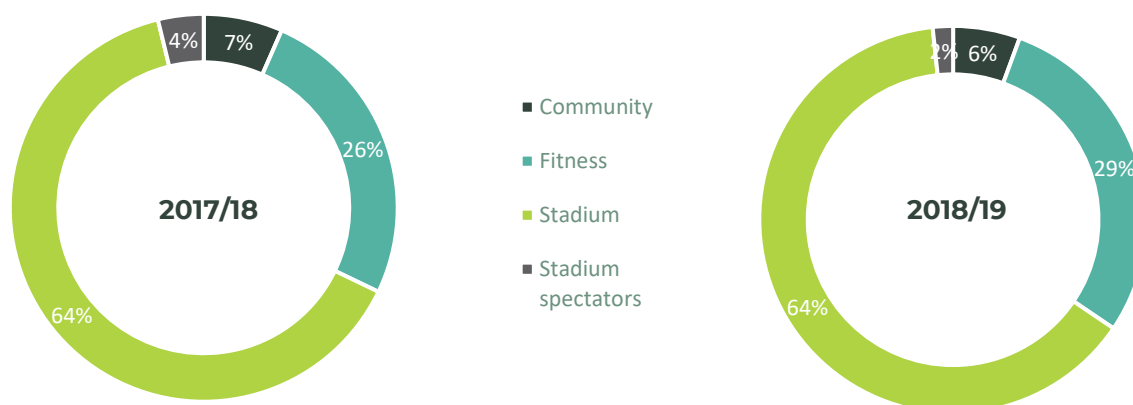


Source: 2018/2019 data provided by YMCA

8.2.6 Users and Activity

Use of the Sir William Jordan Recreation Centre is dominated by stadium activities (sports leagues and stadium hire) accounting for more than two-thirds of facility use - as shown in Figure 8.5. Fitness centre use and community programmes (like Raise-Up) make up the remaining third.

FIGURE 8.5 BREAKDOWN OF FACILITY USE IN 2017/18 AND 2018/2019



Source: 2017/18 and 2018/19 data provided by the YMCA

8.2.7 Conclusions about Sir William Jordan Recreation Centre

From the analysis, the facility is well used, with demonstrated growth in recent years. There is clear demand for continued and increased provision of indoor courts in Onehunga. This is supported by feedback from users, responses through the community survey, along with the analysis against indoor court provision benchmarks (see Section 6.4).

While use of the facility appears to be dominated by use of the indoor court, the fitness centre makes up about a third of the facility use. The facility provides a wide range of programmes for children, youth, older adults and interest groups. However, wider community awareness on the availability of these programmes is limited (beyond those up taking the programmes).

The building condition, layout and functionality are significant factors and contribute to the building not being fit-for-purpose. The appearance of the building is not appealing and does not contribute to community understanding of the nature of activities undertaken within. Furthermore, there are no indoor/outdoor connections.

8.3 PEARCE STREET HALL



8.3.1 History

Peace Street Hall was built in the 1970s. Anecdotally it was built for the senior citizens club with financial support from Rotary and the Onehunga Borough Council. It is not known when the building formally became a venue for hire, but it is presumed during the time of the 1989 local authority amalgamations.

8.3.2 Building

The total floor area of the facility is 432m² and comprises of the following:

- Main hall (with stage and storage beneath).
- Two adjoining meeting rooms with dividers separating the spaces from the main hall area and each meeting room.
- Kitchen and Foyer.

Noted building performance from the Asset Management Plan are:

- Medium flexibility of space.
- Overall building condition is poor which is comparable with its age and use.
- Renewal works are planned for 2019/2020 to refurbish the interior.

8.3.3 Level of Use

Auckland Council venue-for-hire booking data for the year ending 2018/19 was analysed to determine the level of use (see Tables 8.3 and 8.4). The following key points are highlighted:

- The facility has a relatively high level of use – 65% utilisation was evident in August 2018 (detailed schedule analysis) and a 54% annual utilisation.
- Peak use is apparent during the weekends which is predominantly church-related activity.
- Lower utilisation at the start of the week.
- From 9am-9pm across 2018/19, access hours total 2,373.25, with a total of 55,904 attendees.
- Aside from a slight decline in January, there is no seasonal trend in utilisation evident.
- The facility caters for large groups which is highlighted by the average attendees per session ranging from 52 to 72 (significantly higher than the Community Centres).
- Users are less inclined to book the venue for one-off activities, with recurring sessions evident at least 91% of the time across the financial year.
- The venue attracts regular hirers – accounting for 79-100% of users across the year.

TABLE 8.3 UTILISATION OF PEARCE STREET HALL – AUGUST 2018 DRILLDOWN ANALYSIS (12-HOUR DAY – 9AM-9PM)

	MON	TUES	WED	THURS	FRI	SAT	SUN	TOTAL
Access Hours	24	27.5	31.25	40	36.25	39.75	44	242.75
% Use	40%	57%	52%	67%	60%	83%	92%	65%

TABLE 8.4 ANNUAL UTILISATION OF PEARCE STREET HALL 2018/19 (12-HOUR DAY – 9AM-9PM)

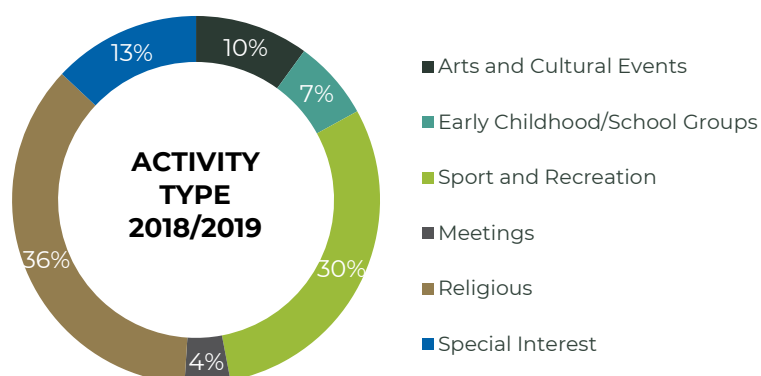
	2018						2019					
	J	A	S	O	N	D	J	F	M	A	M	J
Access Hours	210.75	242.75	220.5	193	193.5	200	163	187.5	213.5	181	183.75	184
Day % Use	57%	65%	61%	52%	54%	54%	44%	56%	57%	50%	49%	51%
Total Attendees	4,801	4,899	4,656	4,575	4,490	4,865	4,310	4,464	4,817	4,750	4,717	4,560
Session per week	82	94	86	72	74	68	63	75	81	69	73	70
Average per session	58.5	52.1	54.1	63.5	60.7	71.5	68.4	59.5	59.5	68.8	64.6	65.1

There is also some access prior to 9am, in the vicinity of 7 hours a month.

8.3.4 Users and Activity

In line with the nature of the facility, it is accessed by a wide range of user groups, as shown in Figure 8.6.

FIGURE 8.6 TYPES OF ACTIVITIES UNDERTAKEN AT PEARCE STREET HALL



RELIGIOUS

Based on Auckland Council venue-for-hire bookings for the 2018/2019, religious activity accounts for 36% of activity undertaken at Pearce Street Hall. This activity is predominately associated with church groups (sub-activity type), who are regular hirers and commonly receive a subsidy through the Maungakiekie-Tāmaki Local Board. Religious use equates to 1,182 hours in the latest financial year with a total of 18,735 visits.

FITNESS, SPORT & RECREATION

Based on Auckland Council venue-for-hire bookings for 2018/2019, sport & active recreation accounts for 30% of activity conducted at Pearce Street Hall. This activity primarily consists of dance and Asian-based programmes. The Auckland Academy of Adult Ballet are the only regular hirer who do not receive a subsidy through the Maungakiekie- Tāmaki Local Board. Fitness, sport and recreation use equates to 668 hours in the latest financial year with a total of 32,532 visits. A majority of visitors are attributed to the Onehunga Chinese Association.

The remaining third of 2018/2019 bookings are for special interest (predominately an older adult social group), arts and cultural events (shows and activities using the stage), early childhood school groups (variety of activities) and meetings (variety of groups).

8.4 ONEHUNGA LIBRARY



The Onehunga Library is located at 85 Church Street co-located with the Onehunga Community Centre. The building was built in 2003 as one of the early co-located community facilities in Auckland Council's network. There is a shared entry to both facilities but separate receptions for the library and community centre. There is a medium sized foyer in front of the library area which is used for community events and was observed being heavily used by the community for social gathering and relaxation.

The Onehunga Library provides a wide range of programmes including:

- Community and language classes and workshops.
- Storytime.
- Book club.
- Community events.

The Citizens Advice Bureau and Onehunga Toy Library are also located in the building with separate entrances.

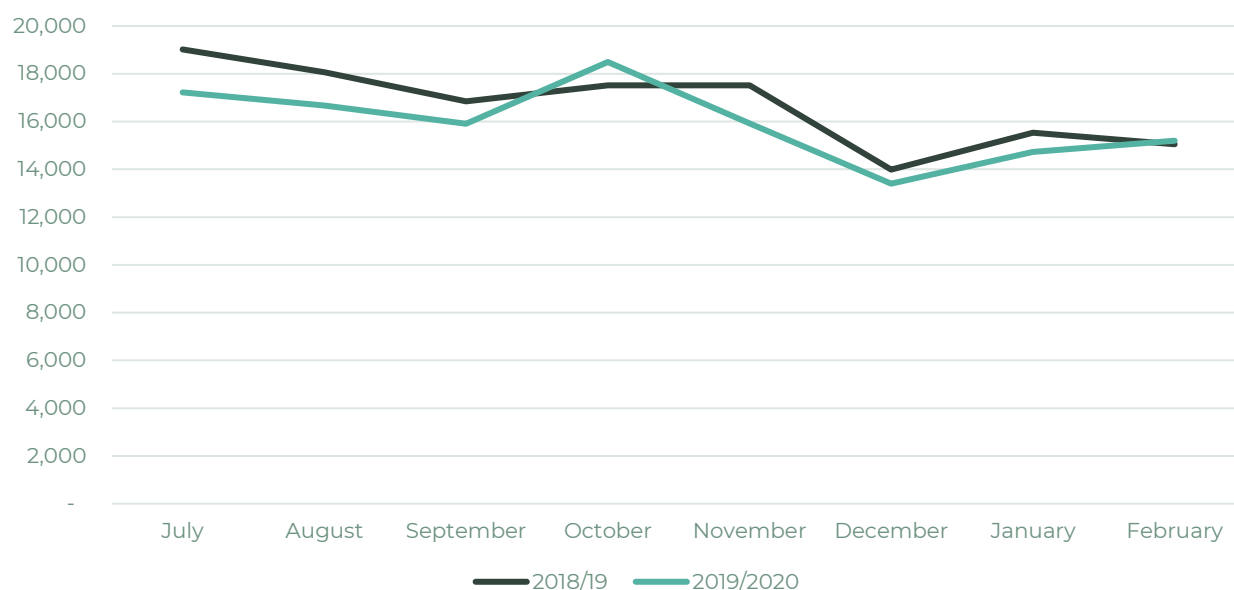
The condition of the Onehunga Library and Community Centre is assessed as good with high flexibility of space and medium proximity to other community facilities.

No data was provided on the level of visits to the Onehunga Library, however, from observations, there appears to be good utilisation.

VISITATION LEVELS

Overall, visitation to Onehunga Library has remained relatively stable over the last 2-years, with a slight decline evident over the comparable period between July to February (down 6,000 visits), see Figure 8.7. Over the same period, visitation recorded at Glen Innes and Panmure Libraries experienced declines double that of Onehunga.

FIGURE 8.7 VISITATION LEVELS AT THE ONEHUNGA LIBRARY FROM 2018/19 & 2019/20 FINANCIAL YEARS



Across the Maungakiekie-Tāmaki Local Board area, the Onehunga Library has notably higher visitation compared to the other libraries, as detailed in Table 8.5.

TABLE 8.5 VISITATION TO THE LIBRARIES IN THE MAUNGAKIEKIE-TĀMAKI LOCAL BOARD AREA – 2018/19

LIBRARY	JUL	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
Onehunga	19,017	18,065	16,848	17,512	17,518	13,987	15,528	15,052	17,325	16,480	16,841	4,521	188,694
Glen Innes	14,982	12,163	11,115	12,110	12,345	11,378	12,670	10,425	10,429	11,595	10,790	9,505	139,507
Panmure	13,916	13,673	12,769	12,997	12,810	10,727	11,195	11,372	13,039	11,356	12,976	11,001	147,831

8.5 ONEHUNGA COMMUNITY CENTRE



Onehunga Community Centre is co-located with the Onehunga Library with a common entrance but separate reception area. The facility has multiple spaces of differing sizes for the delivery of centre programmes and for hire by the community - for programmes, meetings and events. The centre includes a central open-air play space. Staff feedback note the smaller rooms and lack of good noise separation between the rooms makes activating the centre challenging. The community feedback from groups who are regular users of the community centre were generally happy with the facility.

LEVEL OF USE

Auckland Council venue-for-hire booking data for 2018/2019 was analysed to determine the level of use (see Tables 8.6 and 8.7). The following key points are highlighted:

- The facility has a relatively low level of use – 30% utilisation was evident in August 2018 (detailed schedule analysis over a 2-week period) and a 22% annual utilisation rate.

- There is a marked variance between the utilisation of individual rooms/spaces. Across a two-week period (see Table 8.4), the Beeson Room had a utilisation rate of 45%, while the kitchen and Community Room 2 were occupied 15% and 14% respectively.
- Certain spaces (Yates, Mountjoy and Beeson Rooms) are more heavily used during the weekend, predominantly by church-related activity.
- From comparison with data provided by Auckland Council the total hours of use at Onehunga are less than other community centres in Auckland.
- In the 2018/19 financial year, the total hours equated to 7,623.25 accommodating 64,391 attendees.
- On average, the different rooms cater for small to medium sized groups – with the average number of attendees per session ranging from 20 to 23.
- A seasonal trend is evident whereby summer utilisation rates are lower than during winter.
- Users are less inclined to book the venue for one-off activities, with recurring sessions evident for at least 77% of the time across the financial year. However, this is relatively lower than other facilities in the immediate vicinity.
- The venue attracts regular hirers – accounting for 84-94% of users across the year.

TABLE 8.6 UTILISATION OF ONEHUNGA COMMUNITY CENTRE – AUGUST 2018 DRILLDOWN (12-HOUR DAY – 9AM-9PM)

	BEESON	MANNING	HENDERSON	COMMUNITY 2	KITCHEN	MAUNGAKIEKIE	MOUNTJOY	YATES	ENTIRE FACILITY
Mon	31%	0%	25%	17%	0%	29%	27%	0%	16%
Tues	35%	0%	50%	10%	17%	71%	28%	33%	31%
Wed	42%	42%	58%	28%	19%	67%	17%	0%	34%
Thurs	54%	25%	38%	33%	0%	0%	54%	13%	26%
Fri	50%	0%	44%	0%	0%	29%	33%	19%	22%
Sat	58%	31%	38%	0%	50%	25%	52%	42%	37%
Sun	44%	38%	25%	10%	21%	33%	67%	96%	42%
Hours	75.5	32.5	66.5	23.75	25.5	61	66.75	45.5	397
% Use	45%	19%	40%	14%	15%	36%	40%	27%	30%

TABLE 8.7 ANNUAL UTILISATION OF THE ONEHUNGA COMMUNITY CENTRE 2018/19 (12-HOUR DAY – 9AM-9PM)

	2018						2019					
	J	A	S	O	N	D	J	F	M	A	M	J
Access Hours	628	759	712.25	667.25	677	495.5	333.75	493.5	690.5	573	804.25	789.25
Day % Use	21%	26%	25%	22%	24%	17%	11%	18%	23%	20%	27%	27%
Total Attendees	5,327	5,563	5,381	5,770	5,318	4,462	3,227	4,417	6,288	4,956	6,685	6,997
Session per week	256	286	265	262	251	191	118	193	286	253	302	304
Average per session	20.8	19.5	20.3	22.0	21.2	23.4	27.3	22.9	22.0	19.6	22.1	23.0

It is also noted during some months there is access prior to 9am.

Reasons for the lower utilisation are likely to be associated with a combination of the following factors:

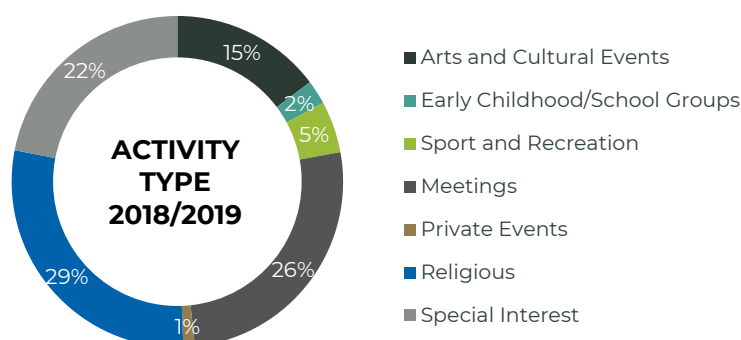
- Smaller rooms and limited availability of larger spaces to accommodate large groups.
- Lack of noise insulation between rooms making it difficult to have multiple noisy bookings.
- Limited community awareness of the centre and the nature of services available.
- Unappealing façade does not attract users or communicate the nature of services available.
- Perception the hire costs are unaffordable and limited awareness of the available discount scheme.

USERS AND ACTIVITY

In line with the nature of community centres, use is evenly spread across a range of user categories, see Figure 8.6. Religious activity accounts for 29% of use, with 24 different groups identified across the financial year. Similarly, meetings account for 26% of total use and represent a diverse range of users/sub-groups including businesses, community, health and wellbeing, training and workshops (diverse offerings).

A further 22% of use is classified as special interest and relate to a myriad of activity. One third of this activity specifically pertains to health and wellbeing activities, while other activity includes education and training, language classes, music (too a small extent) and youth activity. Other notable use of the centre relates to arts and crafts and the Toy Library, with smaller amounts of sport and recreation, education activity and private meetings undertaken.

FIGURE 8.8 TYPES OF ACTIVITIES UNDERTAKEN AT ONEHUNGA COMMUNITY CENTRE



8.6 ORANGA COMMUNITY CENTRE



The Oranga Community Centre is located on Ferguson Park at 52C Waitangi Road, Oranga. The facility opened in 2008. The facility has multiple spaces of differing sizes for the delivery of centre programmes and for hire by the community for programmes, meetings and events. Staff note the size of rooms and lack of good noise insulation between rooms makes activation challenging.

The asset management plan assesses the building as being in moderate condition, with medium flexibility of space and medium proximity to other community facilities.

LEVEL OF USE

Auckland Council venue-for-hire booking data for 2018/2019 was analysed to determine the level of use (see Tables 8.8 and 8.9). The following key points are highlighted:

- The facility has extremely low levels of use – 21% utilisation in August 2018 (detailed schedule analysis over a 2-week period) and a 13% annual utilisation rate.

- There are varying levels of utilisation across the five bookable spaces. During the analysis period the utilisation rates were Kelly Elrick (40%), Magee Rooms (31%), Schofield (10%), Gascoigne (12%) and Wiberg Rooms (12%).
- The most concentrated use was experienced during the middle of the week when health activities and trainings/workshops are predominately held.
- In 2018/19, the total hours equated to 2,814 accommodating 21,024 attendees (roughly a third of the Onehunga Community Centre).
- There is a pronounced increase in use during winter and corresponding decline in summer.
- On average, the facility is used by small to medium sized groups, with an average number of attendees per session ranging from 17 to 23.
- In comparison to other facilities in this needs assessment, the percentage of regular hirers is lower, ranging from 66 to 95%.

TABLE 8.8 UTILISATION OF THE ORANGA COMMUNITY CENTRE – AUGUST 2018 DRILLDOWN (12-HOUR DAY – 9AM-9PM)

ROOMS	GASCOIGNE	KELLY ELRICK	MAGEE	SCHOFIELD	WIBERG	ENTIRE FACILITY
Mon	8%	8%	0%	0%	0%	3%
Tues	0%	42%	46%	0%	4%	18%
Wed	13%	77%	28%	67%	67%	50%
Thurs	42%	17%	75%	0%	13%	29%
Fri	21%	25%	33%	0%	0%	16%
Sat	0%	58%	0%	0%	0%	12%
Sun	0%	52%	38%	0%	0%	18%
Hours	20	67	52.75	16	20	175.75
% Use	12%	40%	31%	10%	12%	21%

TABLE 8.9 ANNUAL UTILISATION OF THE ORANGA COMMUNITY CENTRE 2018/19 (12-HOUR DAY – 9AM-9PM)

	2018						2019					
	J	A	S	O	N	D	J	F	M	A	M	J
Access Hours	248.25	247.5	229	225.5	209.25	136	113	185	268.75	304	323	324.75
Day % Use	13%	13%	12%	12%	11%	7%	6%	10%	14%	16%	17%	17%
Total Attendees	1,906	2,033	1,728	1,500	1,693	1,189	834	1,309	2,023	2,128	2,403	2,278
Session per week	98	102	96	86	90	57	37	74	104	112	123	111
Average per session	19.4	19.9	18.0	17.4	18.8	20.9	22.5	17.7	19.5	19.0	19.5	20.5

It is noted during some months there is access evident prior to 9am.

Reasons for the lower utilisation are likely to be associated with a combination of the following factors:

- Smaller rooms and limited availability of larger spaces to accommodate large groups.
- Lack of noise insulation between rooms making it difficult to have multiple noisy bookings.
- Limited community awareness of the centre and the nature of services available.
- Unappealing façade particularly from the field side of the facility does not attract users or communicate the nature of services available.
- Perception the hire costs are unaffordable and limited awareness of the available discount scheme.

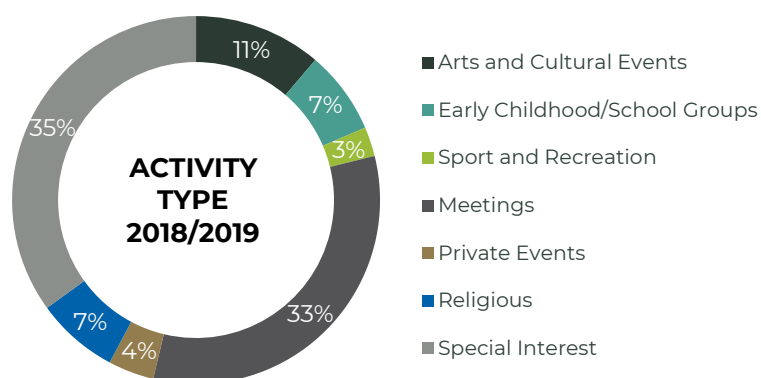
USERS AND ACTIVITY

Roughly two-thirds of bookings are categorised as either special interest (35%) or meetings (32%). Of note is the number of bookings assigned to Auckland Council across both these categories. One-third of special interest bookings were youth-related (primarily for Council activity) and one-half of bookings related to health (with a mixture of bookings from Council, Plunket and other agencies). Music was another notable use, principally by the Auckland Regional Drumline.

Meeting bookings encompass a wide diversity of sub-groupings including businesses, community (one-third of meetings), council (one-third of meetings), health and wellbeing, and training and workshops (both school and Council run).

Other notable use, but less prominent than the activity above, relates to after-school and holiday programmes, markets and community/neighbourhood events, and church activity (main user is the Samoan Worship Centre Onehunga).

FIGURE 8.9 TYPES OF ACTIVITIES UNDERTAKEN AT ORANGA COMMUNITY CENTRE



8.7 FERGUSSON HALL



Fergusson Hall is situated on Fergusson Domain at 5 Olea Road, Onehunga. The facility was built by the former Onehunga Borough Council as a venue for youth and community activities. The building is 183m² in size and comprises a main hall with a kitchen. It is classified as a Built Heritage Asset under the Unitary Plan. The asset management plan notes the building is in good condition, although observations note it has an unappealing aesthetic. The facility is used as a venue for hire.

LEVEL OF USE

Auckland Council venue-for-hire booking data for 2018/2019 was analysed to determine the level of use (see Tables 8.10 and 8.11). The following key points are highlighted:

- The facility has extremely low levels of use – 19% utilisation in August 2018 (detailed schedule analysis) and 22% annual utilisation rate.
- Peak use is apparent during the weekends predominately by church-related activity.
- There is very limited use during the weekdays, and predominately only after 4pm.
- During the 2-week analysis period, there were no bookings on either Monday or Tuesday.
- From 9am-9pm across the 2018/2019, access hours totalled 957.25, with a total of 27,000 attendees.
- There is no pronounced seasonal trend.
- Similar to Pearce Street Hall, the facility caters for large groups which is highlighted by the average attendees per session ranging from 61 to 115 (significantly higher than the community centres).
- The Free Church of Tonga has a weekly booking consisting of 120 attendees across around 172 sessions, accounting for around half the total sessions in 2018/2019.
- A range of users are attracted to the facility. Individual bookings (non-recurring sessions) account for 33-37% of all bookings of the facility.
- There is a total of 285.25 hours of activity across the financial year booked prior to 9am. Of these bookings, 50% are non-frequent and 35% were not recurring sessions.

TABLE 8.10 UTILISATION OF THE FERGUSSON HALL – AUGUST 2018 DRILLDOWN ANALYSIS (12-HOUR DAY – 9AM-9PM)

	MON	TUES	WED	THURS	FRI	SAT	SUN	TOTAL
Access Hours	0	0	4	4	2	5.5	16	31.5
Day % Use	0%	0%	17%	17%	8%	23%	67%	19%

TABLE 8.11 ANNUAL UTILISATION OF THE FERGUSSON HALL 2018/19 (12-HOUR DAY – 9AM-9PM)

	2018						2019					
	J	A	S	O	N	D	J	F	M	A	M	J
Access Hours	105.5	76.5	86.5	88.5	80	100.25	65	56	85.5	69.5	77	67
Day % Use	28%	19%	24%	24%	22%	27%	17%	17%	23%	19%	21%	19%
Total Attendees	2,757	1,948	2,228	2,129	2,102	2,695	2,420	1,683	2,454	1,940	2,182	2,462
Session per week	37	30	36	31	31	34	21	23	33	24	23	25
Average per session	74.5	64.9	61.9	68.7	67.8	79.3	115.2	73.2	74.4	80.8	94.9	98.5

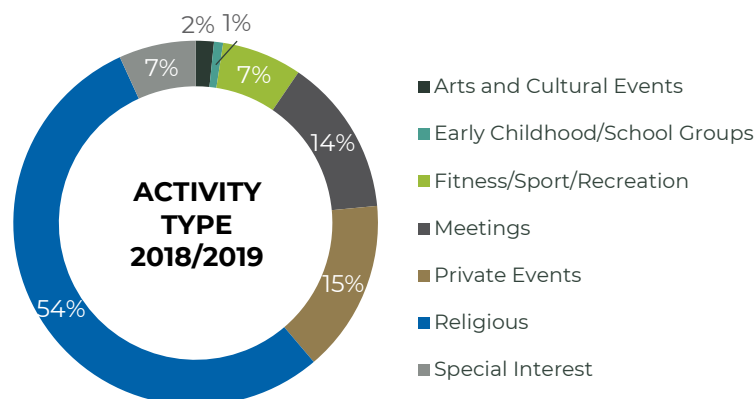
Reasons for the lower utilisation are likely to be associated with a combination of the following factors:

- Unappealing aesthetic of the building.
- Inflexibility of the space and layout.
- Perception the hire costs are unaffordable and limited awareness of the available discount scheme.

USERS AND ACTIVITY

Use of Fergusson Hall primarily comprises of religious group activity (54%), with the majority of hours attributed to the Free Church of Tonga (495.25 hours – around 40% of total booked hours). Other notable categories include private events (15%) used for birthdays, filming and other private groups; and meetings (14%) which are primarily Auckland Council activity. Both private events and meetings are generally one-off bookings.

FIGURE 8.10 TYPES OF ACTIVITIES UNDERTAKEN AT FERGUSSON HALL



8.8 ONEHUNGA WAR MEMORIAL SWIMMING POOL



Onehunga War Memorial Swimming Pool opened in 1956 as an open-air lido swimming pool at Park Gardens, Onehunga. It was built following a deputation to the council that a swimming pool would be a suitable and lasting memorial to those who had lost their lives in World War II. The development was the outcome of the joint cooperation of the War Memorial Committee, the Onehunga Borough Council and the Onehunga Business Association. The indoor pool opened in 1989 following a ratepayer survey which confirmed an indoor heated swimming pool was a suitable memorial to mark the close of 112 years of local government in Onehunga with the amalgamation of local authorities in 1989. (The Onehunga Heritage 1989 by Janice C Mogford).

The facility is 2,453m² in size and consists of:

- Indoor 25 metre pool with 6 lanes and an adjacent learn to swim and play area.
- Indoor spa, sauna and steam-room.
- Outdoor lido unheated pool, with separate toddler pool and diving pool.
- Fitness centre and group fitness area.
- Indoor and outdoor changing rooms.
- Reception, retail, offices and meeting room.
- There is a clubroom space leased to the Onehunga Swimming Club.

While the overall condition of the facility is rated as good in the Asset Management Plan, it is noted there are customer concerns with the quality of the indoor facility and the outdoor pools.

The centre is used for a wide range of aquatic and recreation activities including:

- Learn to swim for all ages.
- Fitness swimming and training - both structured and casual.
- Aqua-aerobics, aqua-walking.
- Fitness centre.

8.9 ONEHUNGA COMMUNITY HOUSE



Onehunga Community House is located at 83 Selwyn Street in Onehunga adjacent to the Onehunga Primary School. The building is the original Onehunga School built in 1901 on the original school site. The building is owned by the Ministry of Education and in 1982 the building officially became the Onehunga Community House, as a facility for ongoing community use. In 2018 a substantial restoration was completed, and the building is listed in the Built Heritage Asset. Further restoration work is planned for the building.

Friends of the Onehunga Community House are responsible for the operation of the community facility, with their aim is to “provide a high-quality iconic heritage building for use of the people of Onehunga and surround areas”. Their mission is to provide a focal point for all sectors of the community through meeting their cultural, social and recreational needs; providing activities that will support and cater for these needs; and facilitating the preservation and renovation of this historically important building for Onehunga.

The building comprises a museum and several different rooms from small to large. A large number of different community groups hire the rooms to deliver a wide range of community activities and programmes including:

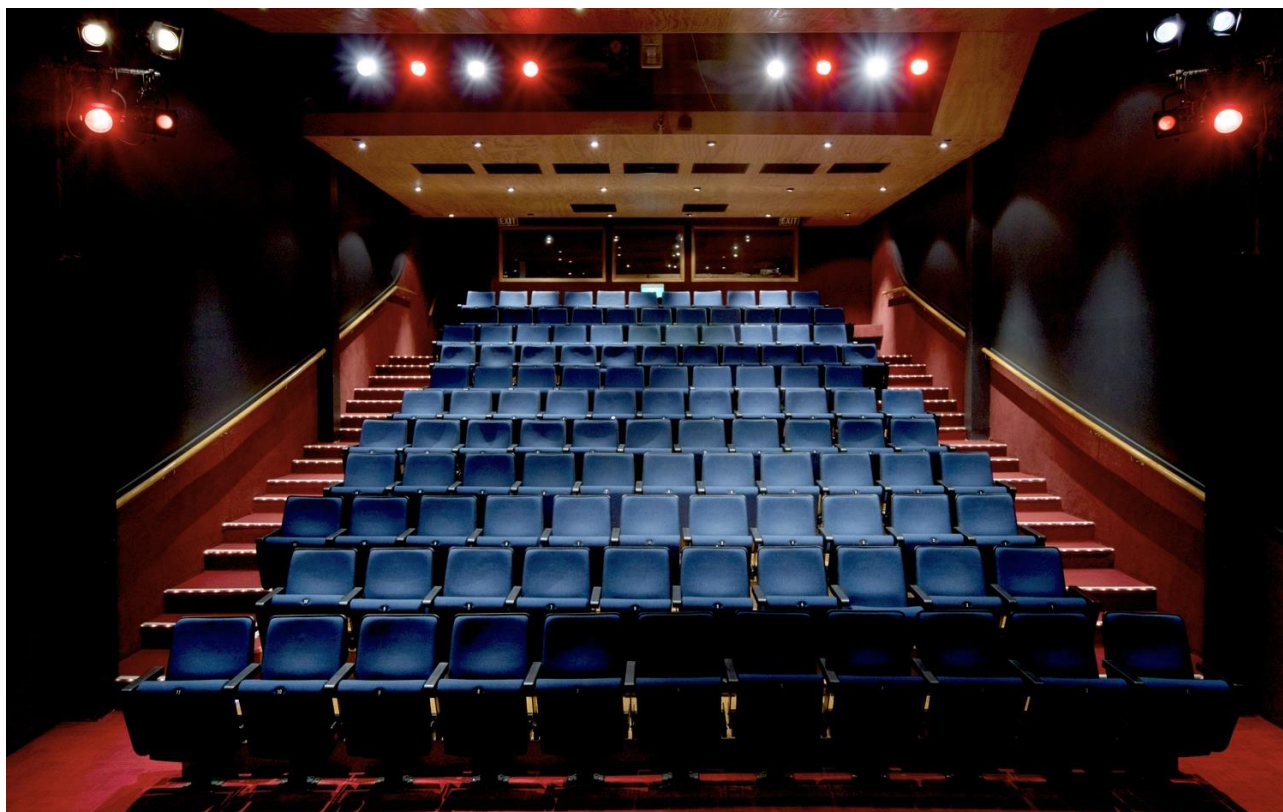
- Arts and crafts activities
- Yoga and wellness activities.

- Dance programmes.
- Special interest groups.
- English language classes.

Discussions with the management of the Onehunga Community House confirmed the facility is under heavy demand with around 3,500 users per month. Peak times are weekday afternoons and evenings. The facility is also heavily booked for community and family activities like weddings, funerals, christenings, anniversary and age-celebrations on weekends. There is only limited capacity during weekday afternoons. One underlying reason why the facility has high usage is due to the lower hire costs (range from \$13 to \$17 per hour). In comparison, council's venues for hire have higher rates although discounts are available for community groups upon application.

The management report the facility is in a sound financial state, where income from hire and grant funding covers the majority of facility expenditure. The Friends are relatively successful in securing grant funding for maintenance and for special requirements of the facility, although further funding support is needed to maintain the heritage aspects of the facility.

8.10 DOLPHIN THEATRE



The Little Dolphin Theatre opened in 1966 by the Onehunga Repertory Players. The facility development was driven with the enthusiasm of the Director Mrs Veronica Dow, with assistance from the Onehunga Borough Council in providing centralised site and a loan for construction.

The facility is owned by the incorporated society (and charitable trust) on leased land from Auckland Council. The facility comprises:

- Main theatre with seating for 119 with wings but no fly-tower.
- Large green room.
- 2 rehearsal rooms, workshops and storage spaces.
- Large foyer with bar, toilets and office.

The Theatre produces 6 productions each year with most of the cast from the local community. The productions generate around 1,000 visits per annum. The theatre group has approximately 116 members and a longer list of volunteers who are not members.

In the past, the organisation has run youth drama programmes, but these ceased due to lack of volunteers, funding and awareness.

The facility is hired regularly by other groups for drama clubs, school productions, cultural groups, workshops and speaking events.

The facility is in good condition and is fit-for-purpose for the community needs, although a key risk to the organisation is the ongoing maintenance of the building. Operating income covers operating expenditure, but external funding is vital to cover building maintenance and renewal.

8.11 TE PAPAPA - ONEHUNGA RUGBY FOOTBALL & SPORTS CLUB



The Te Papapa-Onehunga Rugby Football and Sports Club resides at Fergusson Domain. In 1967, new premises were developed including indoor and outdoor training facilities and clubrooms. By the 1970's the indoor training facilities were converted to three squash courts to attract a new member base for the club. The clubroom has also undergone transformation, with the social lounge being retrofitted as a fitness gym, occupied by LivFit. The Club has a ground lease from Auckland Council with the building owned by the Club and all building maintenance the responsibility of the Club.

The fields on Fergusson Domain and facilities service rugby, squash, touch, fitness centre and athletics, while the establishment of a softball club is currently being explored. Rugby in particular has grown significantly in recent years, with the club registering the most junior players in the country in 2018. There are currently 13 junior teams (including 4 female teams), compared to 4 teams 3-4 years ago.

Overall, the clubrooms are in poor condition and in urgent need of upgrading and/or intervention. The toilets are in a dilapidated condition, with only the male toilets used and the female toilet is currently used for storage. There is high interest in participation through the club, however, there are concerns the facility condition is detracting from retaining and/or encouraging new members to join. Aside from the condition, the lack of supporting facilities means male and female games have to be scheduled at separate times. The Oranga Community Centre (with one shower) is used

sporadically by the Club, and as demand continues, will likely to be called upon more. The squash courts are comparatively in good condition, but plumbing issues negate wider access to the toilets.

The participation growth associated with the Club indicates there is strong community interest for sport and recreation services from this facility. Discussions with Club Officers suggest capability and capacity is potentially a barrier for addressing the building issues as most of the Club's volunteer capacity is focused on participation. As Fergusson Domain also accommodates Fergusson Hall and Oranga Community Centre, which also have building issues, it would be logical to consider the options for all three facilities concurrently.

8.12 ONEHUNGA COMBINED SPORTS TRUST



The Onehunga Combined Sports Trust is located on Waikaraka Park, on Captain Springs Road. The trust consists of cricket and football as the two anchor tenants. A combined clubroom was built in 2004, which includes a joint clubroom with kitchen and bar, meeting rooms, storage and changing rooms for the park. The facility primarily serves the sports groups but is also used for meeting, functions and events.

Behind the clubrooms is a 4.2 hectare site which was purchased by Auckland Council for future facility provision. While certain site constraints need to be further investigated and explored, the Trust has aspirations to develop sporting facilities to complement the existing activity. This includes developing an indoor cricket centre encompassing at least 3 lanes (practice facility), which could accommodate indoor netball and indoor cricket games/leagues, and an artificial turf that could be used by a range of sports. While the Trust has suggested Waikaraka Park as a possible site location for a new indoor court facility.

In March 2019, the Maungakiekie-Tāmaki Local Board approved the development of the Waikaraka Park Reserve Management Plan. The purpose of the management plan is to provide a policy framework to manage, use, protect and develop the park. The summary of community submissions was reported to the Maungakiekie-Tāmaki Local Board in September 2019 and a draft reserve management plan is in preparation. Any potential development on Waikaraka Park will need to be consistent with policy frameworks in the reserve management plan.

8.13 SCHOOL FACILITIES

There are six schools in Onehunga, with noted community and indoor recreation facilities:

- Onehunga High School – 1 indoor court (but currently in the process of building a second), hockey turf, tennis courts, dance/music studios, cricket oval/football field.
- Royal Oak Intermediate – school hall (used 4 nights a week by community groups), multi-use outdoor turf, outdoor courts and sport fields.
- St Joseph's Primary School – school hall, multi-use outdoor turf.
- Onehunga Primary School – outdoor pool, school hall.
- Oranga School – school hall with stage facilities.
- Te Papapa Primary School – nothing apparent beyond play facilities.
- Golden Grove School – nothing apparent beyond play facilities.

Communication to each school tried to ascertain the extent and nature of community use of school facilities. While most schools indicated the facilities were used by community groups, there was no data provided to undertake any analysis. Most schools indicated reluctance to accept bookings from unknown community groups due to risks around damage and additional pressure on staff.

8.14 SUMMARY OF CURRENT PROVISION

From the analysis of current provision, the following conclusions can be drawn:

- There is a significant provision of community facilities in Onehunga by council, community and private groups. There was no evidence to indicate gaps in the types of facilities required to serve the Onehunga community.
- Both Sir William Jordan Recreation Centre and Pearce Street Hall are well used facilities, but the buildings are in poor condition and the recreation centre has poor layout and functionality.
- The demand for indoor courts is high. Based on the current demand, there is sufficient evidence to warrant provision of two indoor courts now. With future population growth in Onehunga, there is likely to be demand for four indoor courts. However, consistent with the Auckland Region Indoor Court Plan, not all courts have to be fully indoor.
- Analysis shows Pearce Street Hall has the highest utilisation in comparison to Onehunga/Oranga Community Centres and Fergusson Hall. The large hall space of Pearce Street Hall appears to be a significant factor for the high utilisation. There is clear demand for ongoing provision of a large hall space potentially with a stage.
- By comparison, there are lower utilisation levels at Onehunga Community Centre, Oranga Community Centre and Fergusson Hall. While users of the facilities are generally happy, it is clear there are multiple reasons for the lower utilisation levels. These include smaller spaces (excluding Fergusson Hall which comprises a larger hall), lack of noise insulation, unappealing facades, limited community awareness of the facility, low community understanding of services available, unaffordable and Fergusson Hall has an unappealing aesthetic.
- Of the information available on non-council provision, Te Papapa Sports Club stands out as needing intervention. The building has condition issues which is potentially limiting participation growth in sport and community services. Capacity and capability within the Club is a likely barrier to addressing the building issues. With the close proximity to both Oranga Community Centre and Fergusson Hall, further investigation should encompass all three facilities as there is potentially optimisation of services and functions.
- The most significant non-council provision is the Onehunga Community House. This community centre is operated by the Friends of the Onehunga Community House based in the heritage listed original Onehunga School owned by the Ministry of Education. The facility is well utilised and has little spare capacity. The facility offers lower advertised rates compared with council's community centres, which may be one reason for the higher utilisation levels. The facility also has a variety of spaces from medium to large.
- Discussions with staff of the community facilities note there is some collaboration between the community providers in the delivery of some programmes and events. However, there appears to be a lot more collaboration and coordination that could occur particularly between council and non-council providers which would benefit the community.



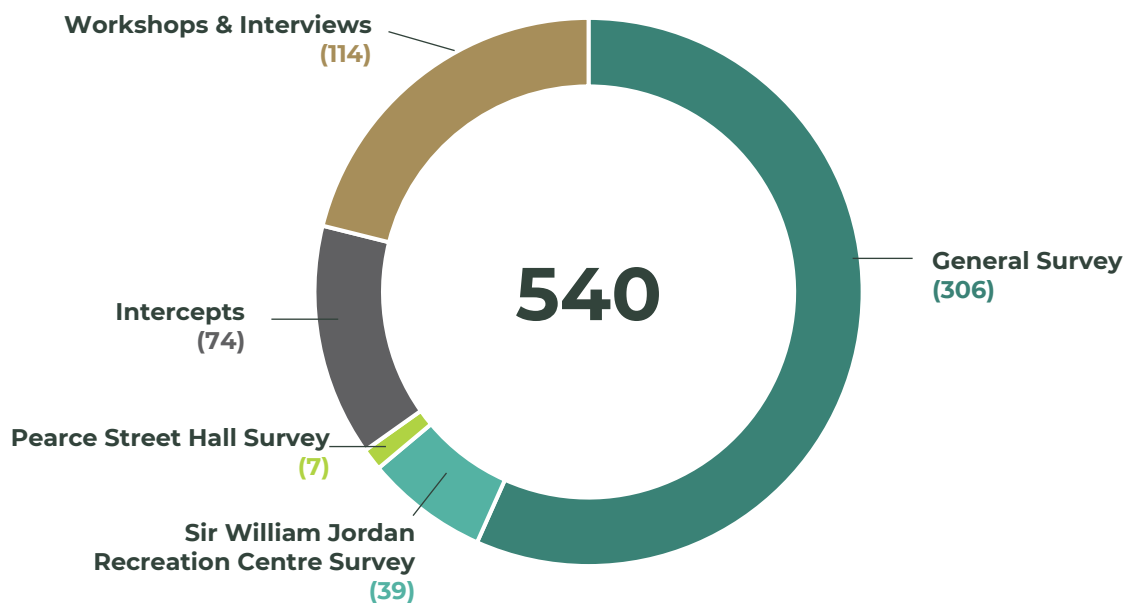
9.0 COMMUNITY ENGAGEMENT

This section summarises the community engagement undertaken for the needs assessment.

9.1 OVERALL ENGAGEMENT

Figure 9.1 below outlines the extent and method of engagement to inform the needs assessment. The survey text is attached in Appendix 1.

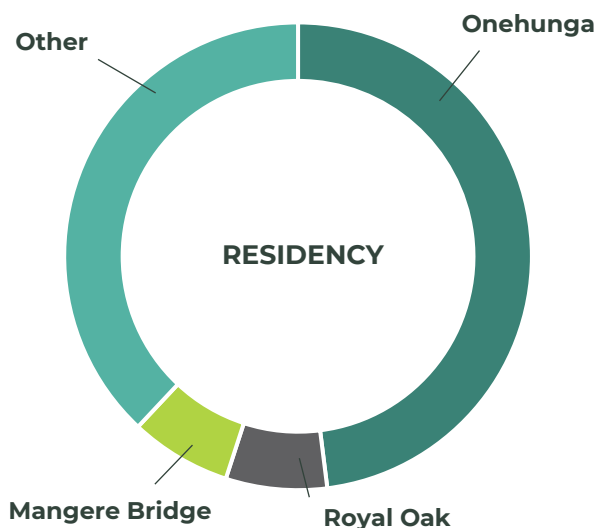
FIGURE 9.1 WHO WAS ENGAGED WITHIN THE NEEDS ASSESSMENT



9.2 GENERAL COMMUNITY SURVEY

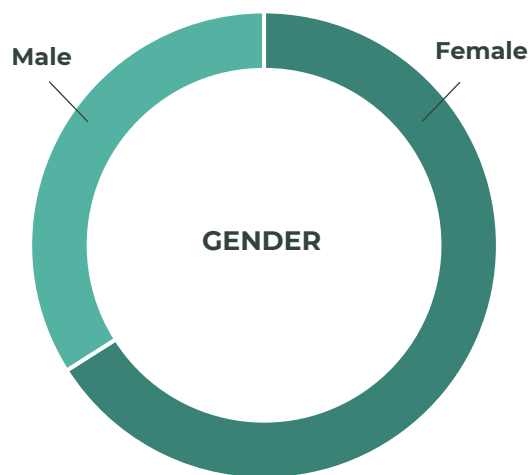
As outlined in the project methodology (Section 2.2), physical and digital versions of the community survey were distributed to the wider Onehunga community. A summary of the survey responses is outlined below.

SURVEY RESPONSE PROFILE



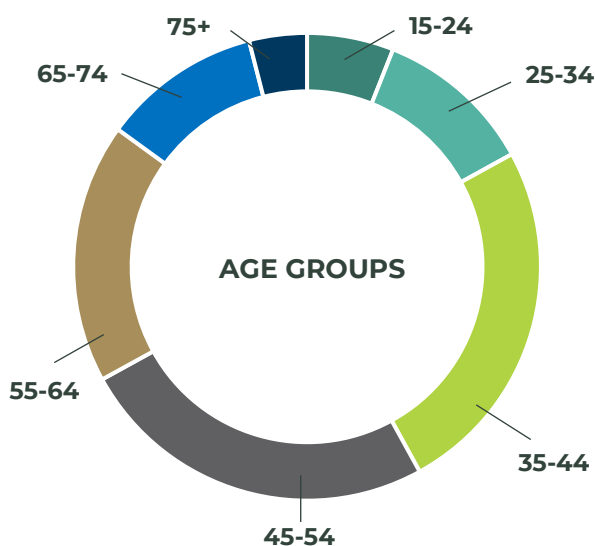
RESIDENCY

- Primarily consisting of Onehunga residents (48%).
- 38% of responses were outside of Onehunga and its immediate surrounds, reflecting Onehunga as a destination location i.e. through work, events or Dress Mart



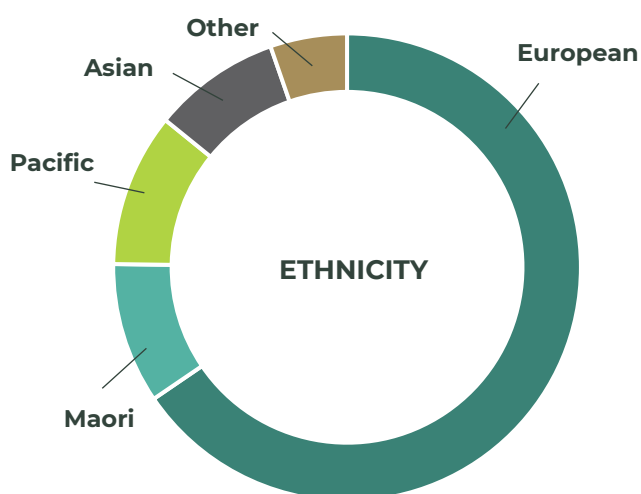
GENDER

- Survey responders were primarily female (66%), which is consistent with these types of community surveys.



AGE GROUPS

- There is a relatively well distributed age group representation.
- 50% of responses consist of the age brackets 35-44 and 45-54 years old.



ETHNICITY

- Respondents were primary European, with even representation of Maori and Pacific ethnicities.
- Using 2018 census data for comparing relative response rates by ethnicity, Europeans are over-represented, Maori are at relative levels, while Pacific and Asian ethnicities are under-represented, but not by around 5%.

FACILITY USE AND USER EXPERIENCE

The respondents were asked to identify the facilities they use in the Onehunga area and to rate their overall experience at each site. The following conclusions can be drawn from Figure 9.2 on page 60:

- The Onehunga War Memorial Pool and Leisure Centre was the most frequented facility in the survey (82% of all responses). This is expected given the nature of the facility and the survey was distributed directly to the membership base via the YMCA.
- The highest levels of use relate to the Onehunga War Memorial Pool and Leisure Centre, Onehunga Library, Sir William Jordan Recreation Centre and the Onehunga Community Centre (all at or above 23% of respondents).
- The average user experience rating is quite high across the facilities, particularly when considering and analysing the specific responses received. Thereby the ratings should be analysed by relativity as opposed to the numeric value.
- The greatest user experience was associated with the Onehunga Library, private fitness gyms and non-council providers including Onehunga Community House, Onehunga RSA (used for social gatherings) and Plunket rooms and the Citizens Advice Bureau.
- The lowest user experience ratings were associated with the Onehunga War Memorial Pool and Leisure Centre, Sir William Jordan Recreation Centre and Fergusson Hall.

MEETING COMMUNITY NEEDS

The survey asked respondents whether the existing community facilities are meeting their current needs. The vast majority of respondents indicated the community facilities were valuable assets and met their needs. In contrast, 26% stated their needs were not being met by the current community facility network.



Top reasons why community facilities do not meet current need:

1. The main underlying reason is due to poor quality and facilities not being fit-for-purpose. Many respondents indicated facilities were in severe need of upgrades and maintenance, which has been unaddressed for a period of time and were deteriorating further. Of the community facilities analysed in this assessment, the Onehunga Library was the only facility immune to this criticism.
2. The current programming and operations of facilities limits use. Comments received outlined growing concern certain programmes or sectors of the community receive greater priority attention, at the expense of others in the community.
3. Certain facilities have reached or are approaching capacity. These concerns were raised across a variety of facility types and particularly evident at the Sir William Jordan Recreation Centre (court space) and Onehunga Community House.
4. Specific facilities and activities are required to meet elderly and youth needs. Although during the course of the project there were a number of programmes identified for both user groups.
5. The cost of access into various facilities (both council and non-council facilities) was seen as prohibitive in some cases, and not consistent across the network of community facilities. As the facility catchment encompasses a range of socio-economic areas, facilities were considered as not being readily accessible particularly in Oranga.

"Onehunga memorial pool - changing rooms are shocking. The swimming school occupies most of the pool which is disappointing. The outdoor pool is wasteful ... cover it so all year use."
– *Onehunga Resident (aged 45-54)*

"Very poor facilities. Does not meet the needs of the community. Community feels locked out of these facilities. Very expensive to use."
– *Mangere Bridge Resident (aged 45-54)*

"I think there is huge interest in basketball especially at junior level and amongst ethnic groups in Onehunga. Limited by only one indoor court at Jordan Rec."
– *Onehunga Resident (aged 35-44)*

"More suitable activities for young kids and pre-teens."
– *Onehunga Resident (aged 35-44)*

COMMUNITY FACILITY IMPROVEMENTS

The respondents were asked to identify what improvements they would like to see made to community facilities in Onehunga to meet their current and future needs. These responses predominately relate to council's provision of community facilities. The following themes were identified.

1. **Facility Maintenance** - In line with the previous section, upgrading facilities including changing room, cleaning and refurbishments are highly sought after across the network of facilities. These suggested upgrades were not limited to particular facilities but is reflective of the age and condition of facilities in Onehunga.

Renovations!!!!!!!
– *Onehunga Resident (aged 35-44)*

2. **New Provision** – Suggested new provision including outdoor basketball, playground spaces, trampoline, hockey, tennis and athletics. While numerous comments related to the creation of a 'hub/heart and a civic/social space – "getting back to how Onehunga used to be."

"The kids' playground would be central with green space near to the library. The Onehunga Pool would have more space for kids outdoors in summer with an outdoor wet play area."
– *Onehunga Resident (aged 35-44)*

"A new leisure centre built with indoor/outdoor pool, gym, sport halls for badminton, netball etc with outdoor sports ground for football/rugby and cafe area. Also, a manmade beach area for swimming, kayaking etc."
– *Onehunga (aged 25-34)*

"Want to see a gym/track/indoor courts facilities in Oranga that is multi-purpose and suitable for the local community. Prices to use facilities reduced and affordable. Youth focus and equipped. Multi room and each type of events or programmes."
– *Mangere Bridge Resident (aged 45-54)*

"I would bring our Centres together in a hub. Onehunga is a growing and diverse community with land close to the Manukau Harbour. I would create a new Community Hub near the bottom of Onehunga Mall. Waterfront recreation and sports would be a fantastic investment for Onehunga and Mangere Bridge."
– *Onehunga Resident (aged 35-44)*

3. **Indoor Sport/Recreation** – Respondents indicated they would like increased provision of basketball, badminton and sport leagues, which also offered indoor netball, cricket and a running track. A climbing wall was also suggested within the Sir William Jordan Recreation Centre.

“More indoor basketball courts for both formal games and informal recreation. Bigger junior indoor pool space for younger and older kids.”
– *Onehunga Resident (aged 35-44)*

4. **More Activity Options** – In response to concerns surrounding a lack of programmes and facilities for youth and elderly, the following options were raised: chill-out areas for youth, social spaces for elderly, sewing, cooking, art and parenting programmes, while more active pursuits include dance, yoga, pilates, fitness and martial arts.

“More activities for elderly especially those living alone including transport to collect them.”
– *Royal Oak Resident (aged 65-74)*

“Lego builders, casual ball sessions for toddlers, Drama Queens - she runs a fabulous service in other community locations.”
– *Onehunga Resident (aged 35-44)*

5. **Pool Enhancements** – A range of prospective upgrades and enhancements were mentioned to increase the visitor experience at the Onehunga War Memorial Pool and Leisure Centre, including a waterpark/hydrosides, more swimming space, heated or covered outdoor pool, a kids area and deep water for hydrotherapy.

6. **Accessible Facilities** – Reducing the cost burden of accessing community facilities. Consideration needs to be given to the catchment area that each facility serves and priced accordingly to encourage local use (as the primary users).

7. **Improving Information and Coordination** – Create greater awareness of the facilities, their role and function within Onehunga. Develop a more cohesive and coordinated approach in idea sharing, information distribution/marketing and programme delivery.

“I didn't even know some of these centres or facilities were available. Better education of all the Onehunga facilities would be good.”
– *Onehunga Resident (aged 35-44)*

“...There could be a LOT more dialogue between these groups to support each others activities.”
– *Onehunga Resident (aged 35-44)*

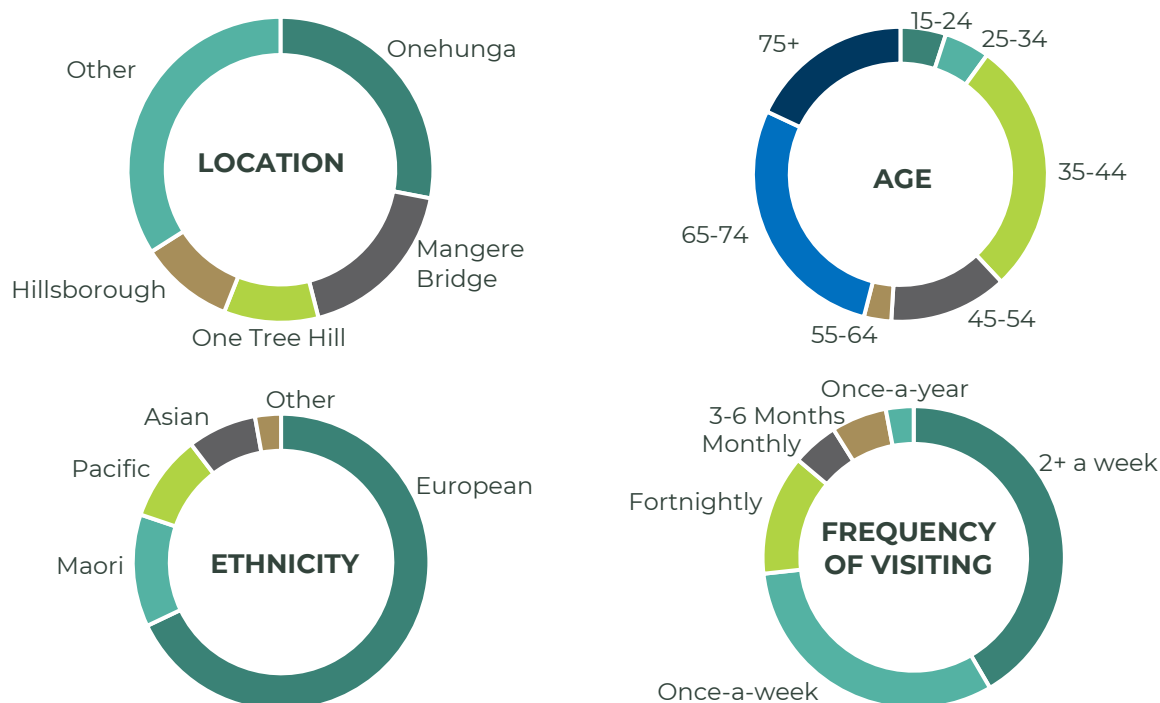
FIGURE 9.2 FACILITY USE AND USER EXPERIENCE

FACILITY	% OF RESPONSES	AVERAGE RATING
Onehunga War Memorial Pool & Leisure Centre	82%	Poor (1) (2) 3.8 (5) Great
Onehunga Library	58%	Poor (1) (2) (3) 4.5 Great
Sir William Jordan Recreation Centre	32%	Poor (1) (2) 3.8 (5) Great
Onehunga Community Centre	23%	Poor (1) (2) (3) 4.2 Great
Private Fitness Gyms	11%	Poor (1) (2) (3) 4.3 Great
Oranga Community Centre	11%	Poor (1) (2) (3) 4.0 Great
Pearce Street Hall	10%	Poor (1) (2) (3) 4.1 Great
Sport Clubrooms	9%	Poor (1) (2) (3) 4.0 Great
Churches	8%	Poor (1) (2) (3) 4.0 Great
Local Business Spaces	8%	Poor (1) (2) (3) 4.1 Great
Indoor Sport-Specific	5%	Poor (1) (2) (3) 4.0 Great
Fergusson Hall	5%	Poor (1) (2) 3.8 (5) Great
School Gymnasiums/Halls	5%	Poor (1) (2) 3.9 (5) Great
Other Indoor Spaces	10%	Poor (1) (2) (3) 4.7 Great

9.3 SIR WILLIAM JORDAN RECREATION CENTRE SURVEY

In a tailored survey to members of the Sir William Jordan Recreation Centre, members were asked a range of questions to ascertain why they use the facility, what they undertake and their perceptions of the building and its operations. The responses received are outlined below (note Sport League Users are outlined in Section 9.5 – Face to Face Engagement).

PROFILE OF SURVEY RESPONDENTS



ACTIVITIES UNDERTAKEN BY RESPONDENTS

Figure 9.4 outlines the activities undertaken by survey respondents. As the response rate of sport leagues users was less than desired, an additional intercept was added to speak directly to sport league users (the findings from this survey are included below).

FIGURE 9.3 ACTIVITIES UNDERTAKEN BY SURVEY RESPONDENTS

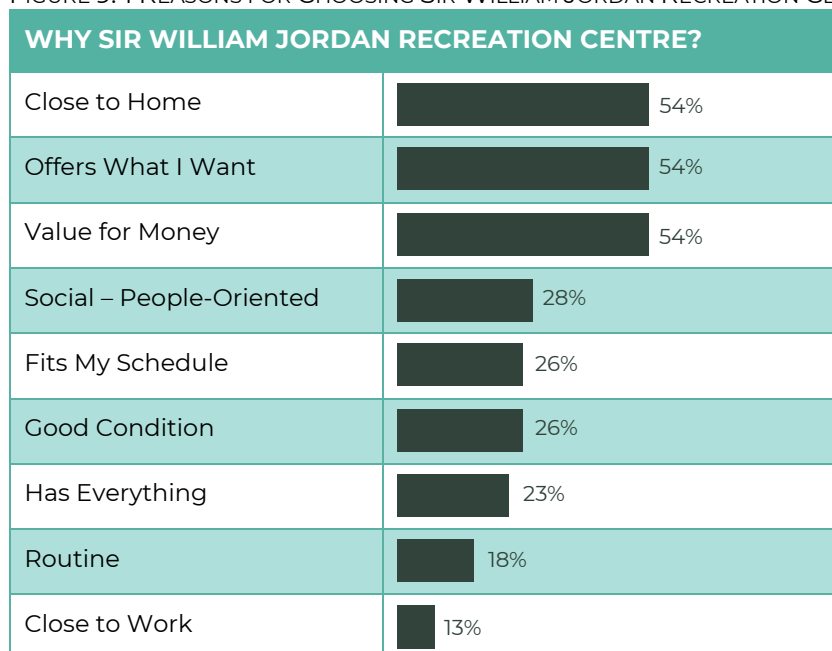
ACTIVITIES UNDERTAKEN	
Fitness Gym / Workout	46%
Gold Fit	38%
Group Exercise Class	31%
Sport Leagues	18%
Afterschool programme	10%
Sport Events	10%
Community Events	10%
Holiday Programmes	8%
Jelly Bellies	3%

REASONS FOR USING SIR WILLIAM JORDAN RECREATION CENTRE

There is clear distinction between the top three reasons for using the centre. These are being location close to home, the facility offers the programmes/services wanted, and it is considered value for money. All three factors reached the same level of respondent selection (54%).

Of a lesser scale, social interaction, fitting personal schedules and facilities in good condition reached between 26-28% respondents. While being part of a routine and located close to work were rated comparatively lower in importance.

FIGURE 9.4 REASONS FOR CHOOSING SIR WILLIAM JORDAN RECREATION CENTRE



PERCEPTIONS OF THE SIR WILLIAM JORDAN RECREATION CENTRE

Comparably with the overall community survey, ratings on facility components were higher than expected particularly when compared to the comments provided. Therefore, relative ratings across components provides important insight than the numeric value alone. The highest ratings are associated with the location, atmosphere, staff and being value for money. Conversely, the lowest ratings relate to the general condition of the building, changing room facilities and heating/ventilation.

From the ratings and feedback received, the following conclusions were identified:

- The facility is in a great location (i.e. easily accessible and positioned in the town centre), but beyond facility users, there is low awareness of its presence or activities available.
- The need for more court space – member feedback and identified latent demand.
- More fitness gym space required with better configuration – currently very fragmented across multiple levels, with poor accessways.
- The facility and the services provided is unique in the area with nothing like it (range of spaces and services available in one facility and caters for a cross-section of the community).
- Needs connection between the indoor and outdoor spaces to expand on service/facility offerings and to create a social space.
- The changing rooms and toilets are in poor standard and need upgrading.

FIGURE 9.5 RATINGS OF SIR WILLIAM JORDAN RECREATION CENTRE

COMPONENT	AVERAGE RATING				
Location	Poor	①	②	③	Great
Friendly atmosphere	Poor	①	②	③	Great
Staff	Poor	①	②	③	Great
Value for money	Poor	①	②	③	Great
Types of programmes	Poor	①	②	③	Great
Court space	Poor	①	②	③	Great
Parking	Poor	①	②	③	Great
Gym/fitness area	Poor	①	②	③	Great
Timing of programmes	Poor	①	②	③	Great
Size of the building	Poor	①	②	③	Great
Layout of spaces	Poor	①	②	③	Great
Meeting rooms	Poor	①	②	③	Great
Heating and ventilation	Poor	①	②	③	Great
Changing room facilities	Poor	①	②	③	Great
General building condition	Poor	①	②	③	Great

9.4 PEARCE STREET HALL SURVEY

In a tailored survey to users of Pearce Street Hall, users were asked a range of questions to ascertain why they use the facility, what they undertake and their perceptions of the building and its operations. The sample size is very low as each user booking coordinator appears to be the sole respondent for each group. The responding users are split into three groups, church related, dance related and exercise fitness classes.

Comparably with the overall community survey, ratings on facility components were higher than expected given the response commentary. Thereby the relative ratings across components provides more insight than the numeric value alone.

The top three components of the facility include the booking system (via Auckland Council Venues-for-Hire), the size of the building and its location.

Conversely the lowest rated components are the toilet and kitchen facilities. While parking, the general building condition, 'welcoming atmosphere' and safety are rated slightly higher.

INSIGHTS:

- All responding user groups indicated they have regular bookings at multiple times of the week.
- The large space is an extremely valuable asset in the area.
- The facility is tired, dark and uninviting.
- The building in general requires a significant upgrade.

FIGURE 9.6 RATINGS OF PEARCE STREET HALL

COMPONENT	AVERAGE RATING				
Booking System	Poor	①	②	③	Great
Size of the Building	Poor	①	②	③	Great
Location	Poor	①	②	③	Great
Layout of Spaces	Poor	①	②	③	Great
Heating and Ventilation	Poor	①	②	③	Great
Value for Money	Poor	①	②	③	Great
Parking	Poor	①	②	③	Great
General Building Condition	Poor	①	②	③	Great
A 'Welcoming Atmosphere'	Poor	①	②	③	Great
Safety	Poor	①	②	③	Great
Kitchen Facilities	Poor	①	②	③	Great
Toilet Facilities	Poor	①	②	③	Great

9.5 FACE-TO-FACE ENGAGEMENT

Throughout the course of the project, a wide range of user groups and stakeholders were engaged. The purpose was to gain more information about Onehunga (background context), perceptions on existing community facilities and services (mainly council provisions but non-council facilities were also raised), and future requirements to service the local community. In addition, members of the general community were approached through intercept opportunities to receive their feedback.

TABLE 9.1 USER GROUPS, STAKEHOLDERS, FACILITY OPERATORS AND INTERCEPT UNDERTAKEN

USER GROUPS ⁵	STAKEHOLDERS	FACILITIES	INTERCEPTS
Jelly Bellies	Panuku	Onehunga Library	Onehunga Heritage Festival 12 October 2019
Gold-Fit	Maungakiekie-Tāmaki Local Board Members	Oranga Community Centre	
Raise-Up Crew	Maungakiekie- Tāmaki Strategic Broker	Onehunga Community Centre	Diwali Festival 19 October 2019
SWFRC Personal Trainer	Auckland Council Place Manager	Sir William Jordan Recreation Centre	Onehunga Community Centre Open Day 2 November 2019
Scene	Onehunga Business Association	Zen Gardens	Sport League users 4 December 2019
Synergy Projects	Oranga Community Collective	Onehunga Community House	
Your Place (To Waihi)	Panuku Fixed Stakeholders Group	Dolphin Theatre	
	Onehunga District Council of Social Services (ODCOSS)	Te Papapa Sports Club	
		Onehunga Combined Sports Trust	

⁵ User groups were primarily associated with the Sir William Jordan Recreation Centre and Pearce Street Hall. However, other community user groups were consulted with as opportunities arose.

In total 74 members of the public were engaged through intercept opportunities, with a diverse demographic background – complementing the community survey.

- Gender: Female (56%) and Male (44%).
- Ethnicity: Maori (31%), European (25%), Asian (13%), Pacific (13%), Indian (17%) and Other (1%).
- Age: Under 20 (4%), 20-40 (33%), 40-50 (46%) and 50+ (17%).

To gain maximum input and insight from Sports League users, an intercept was held one Wednesday evening at the Sir William Jordan Recreation Centre. This involved handing out a modified user survey and conversations with players to supplement the survey responses.

When coupling all the feedback from the intercepts and through discussions with user groups, stakeholders and community facility operators, the following key themes were identified.

ONEHUNGA LIBRARY – THE PREEMINENT FACILITY

- The Onehunga Library has high levels of visitation, has good awareness, is light, bright and airy, runs annual events, and is positioned centrally with a striking façade which is highly visible. Overall, the community perceptions of the library are extremely positive.
- The library is considered one of the main focal points and positive features of Onehunga by both local and wider Auckland residents.
- The only concern for the library is will it become too small as Onehunga grows.

ONEHUNGA COMMUNITY CENTRE

- While, the Onehunga Community Centre is positioned right next to the library, it is not viewed as positively. Many visitors to the library were unaware of the community centre and its activities, even when standing in the shared entrance way. There was a lack of awareness in the community of what happens if you turn right at the reception door.
- The façade of the Onehunga Community Centre in contrast to the library is visually unappealing and does little to communicate the nature of activities undertaken within.
- While those groups who are regular users of the community centre were generally happy with the facility, lack of awareness in the community is concerning.
- Some of the stakeholders across Onehunga were very concerned about the cost of the Onehunga Community Centre, feeling it was priced too high to be accessible to community groups. Fees for council's venues for hire are higher than Onehunga Community House. On further analysis, there was little awareness of the council's discount rates available for some community groups as this is not heavily promoted.

SIR WILLIAM JORDAN RECREATION CENTRE

- Awareness of the Sir William Jordan Recreation Centre is also an issue. Although, with prompting, some community members did understand the facility as the YMCA. One conclusion is whether the diverse community understand what a recreation centre offers and potentially the name of the facility needs to be looked at.
- Those groups who are users of the recreation centre generally had positive things to say and were quick to reinforce the ongoing need for the facility. There were some concerns regarding the management of the facility and whether all groups received equal priority.
- Almost everyone who use or are aware of the facility, identified the quality, size (capacity) and layout as the major issues that need to be addressed for the facility to fully meet community needs. There were some users who commented the recreation centre just needed to be of good quality and should not be over-designed with architectural features (function over form).
- The sport league users identified issues having one court as it translates into constrained capacity of the sport leagues. If additional indoor court capacity was available this would enable the sport leagues to grow with a perception the quality of the league will also improve.
- Staff reported there was latent demand for the increased sport league capacity. As an example of the heavy demand, the family basketball programme on Sundays recently took enrolments with space for 10 teams in the league but received applications from 18 teams.
- There were some community members who would like to see a greater range of programmes offered at the facility, but some recognised capacity of the facility would be an inhibiting factor.

- The indoor/outdoor connections and connection to green space at the recreation centre was identified as a weakness, as it prevented the ability to recreate or exercise outside (which is becoming increasingly popular).
- The lack of windows into the recreation centre prevents an understanding of what is going on inside. However, some sport league users also commented the sunlight on the indoor court was an annoying factor when playing and spectating as the current high windows face west.
- Users commented if the recreation centre was to move, then co-locating with other community facilities is desired.

PEARCE STREET HALL

- Users of Pearce Street Hall generally like the large space and central location, however the quality, dark and tired appearance is the key negative feature.
- Generally, community members feel there is a strong need for the large space offered by Pearce Street Hall and potentially there could be demand for an additional large space. There were numerous events which could utilise a large space if more capacity was available.
- The heavy booking of the facility (and similarly with the Sir William Jordan Recreation Centre) made some in the community feel the facilities were not accessible or available.
- Indoor/outdoor connections were also raised for the hall. There were some in the community who identified the outdoor areas around both Pearce Street Hall and Sir William Jordan Recreation Centre could be significantly improved to provide a green oasis in the town centre. Adjoining facilities would be interested improving the green spaces in this area of the town.
- The ongoing need for the stage at Pearce Street Hall had mixed feedback, with some identifying it as needed simply due to the storage it provided underneath.

COMMUNITY FACILITIES NEED INTERVENTIONS

- The general condition of some council provided facilities was deemed as average to poor (although recognised as not having any substantial gaps in the types of facilities provided). This mainly related to the Onehunga War Memorial Pool and Leisure Centre (changing rooms/toilets and outdoor pool), Sir William Jordan Recreation Centre (changing rooms /toilets, fragmented building, and general tiredness of the building) and Pearce Street Hall (toilets, kitchen and general maintenance required).
- The Oranga Community Centre building (at Fergusson Domain) resembles a clubroom facility to service the fields. There is no indication from the field side (where most foot traffic is evident) that the building is a community centre and what services it offers – even though it is placed in the heart of Oranga. There is a greater level of awareness outside the immediate Oranga area of the services it provides.

COORDINATION AND COLLABORATION

- There is a fragmented nature to the geographic location of community facilities in Onehunga. Some facilities are co-located together, and others are perceived as being isolated.
- It was identified by some community groups and survey respondents there is a lack of coordination and collaboration between the community facilities. Some commented it was good to see the recreation centre and swimming pool offering joint services/memberships and it would be good to see the other community facilities having similar approaches.
- Discussions with staff found there was little coordination and collaboration happening at a management level. While there were some activities or events are cross-promoted between the facilities, there is definitely more that can be undertaken particularly around marketing, promotion, programming and events which would benefit the community.

ADDITIONAL SERVICES AND SPACES

- Throughout the engagement there was lots of community suggestions for additional services (including activities, programmes and spaces) of what are perceived as needed in Onehunga, however it is difficult to distinguish whether these are wants or needs.
- However, there was a strong desire for a hub or heart in Onehunga with a few people referencing Toia in Otahuhu as an example of what they would like to see available. A combination of indoor and outdoor facilities clustered together close to the town-centre providing ample and wide variety of opportunities.

- Provision of children's playgrounds in the town-centre was a popular suggestion.
- There were many suggestions for different youth and elderly programmes and activities to be provided in Onehunga as there was a perception these groups did not have enough. However, given there is actually a large number of programmes already available in Onehunga, there is a concern awareness and promotion are the main issues, and not provision.
- There was a clear need for increased indoor court space in Onehunga to support the active recreation activities residents would like to engage in, notably more basketball, but also badminton, volleyball and gymnastics.
- There were several suggestions for a creative space or a "maker-space" where people have the opportunity to make arts and crafts, learn sewing, woodwork or metalwork.

ONEHUNGA AS A DESTINATION

- Onehunga is synonymous with holding events that are well attended by both local and Greater Auckland residents. Particularly those held in and around the Onehunga Library and Community Centre, and wider reaching events such as the Santa Parade and Heritage Festival.
- Dress Mart is a well-recognised destination point for Auckland shoppers (not isolated to the local catchment) and firmly places Onehunga on the Auckland map.
- The establishment of local cafes, businesses and a comprehensive main street, is a key driver for people to travel to Onehunga and for residents within the wider Onehunga catchment to travel into the town centre.
- With the elevated level of people attending events and frequenting local establishments, there is a perceived issue regarding parking availability and traffic flow throughout key spots in the town-centre.
- With housing intensification projects in the area, the makeup of the community has evolved significantly in recent years. Current trends emerging include more diverse ethnic communities, more young families moving into the area and young professionals.
- Historically, anti-social behaviour has been prevalent in the area. The general consensus in the community is this has changed markedly with more positive social behaviour being displayed.
- Toilets (both public and within community facilities) were mentioned at length as being in poor condition.

CONNECTIVITY IN AND THROUGH ONEHUNGA

- Onehunga's positioning between two main motorways ensures the suburb is easily accessible. This supports the notion of Onehunga being a destination.
- The town centre is located adjacent to the train station (end of the line), with the main bus hub adjacent to the Onehunga Library and Community Centre. The public transport routes lead directly into the town centre, which positively contributes to service delivery/offering at nearby community facilities.
- The by-product of the transport hub is the congestion and health and safety concerns this raises. Once in the town centre, public transport must contend with high levels of foot traffic around the Municipal block. While potential public parking is allocated for public transport layovers.
- Some suburbs on the outskirts of the Onehunga catchment (Oranga and Te Papapa) have limited public transport routes which impacts on the ability of some sectors of the community accessing community services and facilities. Particularly where there is a high concentration of elderly or areas where there is relatively high socio-economic deprivation.
- Active transport for both biking and walking is perceived as limited in Onehunga, through limited provision of safe pathways and parking facilities.
- The implementation of the greenways project will support connecting the spine of Onehunga, encourage active transport and create social spaces to be enjoyed.

9.6 SUMMARY OF COMMUNITY ENGAGEMENT

From the community surveys and face to face engagement undertaken, the following conclusions can be drawn:

- Onehunga has all the right types of facilities in Onehunga with no major gaps.
- Onehunga Library is the preeminent community facility in Onehunga.
- Sir William Jordan Recreation Centre and Pearce Street Hall provide important facility components that cannot be lost to the Onehunga community facility network, particularly the indoor court and large hall space with a stage. Community feedback also supports the need for increased indoor court space.
- Lack of community awareness of services and facilities available in Onehunga particularly for Sir William Jordan Recreation Centre, Onehunga Community Centre and Oranga Community Centre. This extends to limited community understanding of the nature of services available within the facilities.
- Some of the facilities in Onehunga are tired and need upgrading, particularly Pearce Street Hall, Sir William Jordan Recreation Centre, and Onehunga War Memorial Swimming Pool. Changing rooms and toilets were particularly noted.
- The capacity of some facilities is constraining participation growth and community use, particularly Sir William Jordan Recreation Centre (indoor courts) and possibly the Library as the population grows.
- Services and facilities are geographically fragmented in Onehunga. While some facilities are co-located, others are isolated. This contributes to the perception there is no hub or heart in Onehunga.
- There is a perception there is limited coordination and integration across the services, facilities, and offerings. Similar services are offered in multiple facilities.
- There were repeated requests for different services, programmes and spaces to cater for children (families), youth and elderly. On prompting, there appears to be limited awareness of the services and programmes already available in Onehunga for these groups. There were also multiple requests for a creative maker space or spaces where the community can learn skills or access equipment.
- Accessibility of current facilities appears to be a concern particularly for the Oranga and Te Papapa communities. Improving geographic accessibility or addressing transport barriers will be important for these communities.
- Transport, connections and the desire for more active transport options and connections within and through Onehunga were raised.
- Desire for more indoor / outdoor connections between facilities and green space. There was notable interest for improved green space around Pearce Street Hall and Sir William Jordan Recreation Centre by users and adjoining community service providers.



10.0 APPENDIX 1 – COMMUNITY SURVEY

Hard-copy of the Community Survey. The questions and formatting are slightly abbreviated from the digital version in order to encourage completion of the survey.

Auckland Council
Te Kaunihera o Tāmaki Makaurau

Male | Female | Other Age: _____ Ethnicity: _____ Suburb you live in: _____

Do you currently use? Please tick		What do you do there?	Please rate your experience						
Sir William Jordan Recreation Centre	☐		Poor	①	②	③	④	⑤	Great
Pearce Street Hall	☐		Poor	①	②	③	④	⑤	Great
Fergusson Hall	☐		Poor	①	②	③	④	⑤	Great
Onehunga Library	☐		Poor	①	②	③	④	⑤	Great
Onehunga Community Centre	☐		Poor	①	②	③	④	⑤	Great
Onehunga War Memorial Pool & Leisure Centre	☐		Poor	①	②	③	④	⑤	Great
Oranga Community Centre	☐		Poor	①	②	③	④	⑤	Great
Private Fitness Gyms (Excluding the gyms at the Sir William Jordan Recreation Centre and Onehunga War Memorial Pool)	☐		Poor	①	②	③	④	⑤	Great
School gymnasiums and halls	☐		Poor	①	②	③	④	⑤	Great
Churches in Onehunga (e.g. halls, meeting rooms and communal spaces)	☐		Poor	①	②	③	④	⑤	Great
Indoor sport specific facilities i.e. squash	☐		Poor	①	②	③	④	⑤	Great
Sport clubrooms	☐		Poor	①	②	③	④	⑤	Great
Local businesses (spaces for community hire)	☐		Poor	①	②	③	④	⑤	Great
Other? Please state _____	☐		Poor	①	②	③	④	⑤	Great
None, I don't use indoor recreation or community facilities	☐								

Onehunga Indoor Recreation & Community Services Survey

The Future

Do the community services and/or facilities currently **meet your needs**? If not, why?

What indoor recreation or community activities/services would you **like to see provided** – or **provided more of** - in Onehunga?

If you had a magic wand, **how would you improve** indoor recreation and community facilities in Onehunga?

Would you like to go into the draw to win a month's free membership at a YMCA site?

☐

Please tick



Would you like to hear more on this project?

☐

Please tick



If you ticked either box, please enter your email address



APPENDIX 2 – RECREATION SURVEY

Hard-copy of the Sir William Jordan Recreation Centre Survey. The questions and formatting are slightly abbreviated from the digital version in order to encourage completion of the survey.

Onehunga Indoor Recreation & Community Services Survey

About you & your use of the Sir William Jordan Recreation Centre

Male | Female | Other Age: _____ Ethnicity: _____ Suburb you live in: _____

What activities have you (or your family) undertaken at the Sir William Jordan Recreation Centre?

Afterschool Children's Programmes	☐	Pre-school Playgroup / Programmes	☐	Children's Holiday Programmes	☐
Sport Leagues	☐	Gold Fit	☐	Jellie Bellies	☐
Sport Events	☐	Community Events	☐	Fitness Gym/ Workout	☐
Group Exercise Classes	☐	Use of the meeting rooms/spaces	☐	Youth Activity	☐
Other - write in: _____					

In the last year, how often would you have visited the Sir William Jordan Recreation Centre?

Two or more times a week	☐	Once a week	☐	Every couple of weeks	☐
Around once a month	☐	Around once every 3 months	☐	Around once every 6 months	☐
Once a year or less	☐				

Why do you choose to use the Sir William Jordan Recreation Centre?

Location - close to my home	☐	Location - close to my work or the Onehunga CBD	☐	Programmes/services – provides what I want to do	☐
Convenient - fits into my daily schedule	☐	Social - these are the people I want to connect with	☐	Routine - I've been coming to this facility for a long time	☐
Value for money	☐	Facility size and layout – has everything I want to do	☐	Facility condition – it is in good condition	☐
Other - write In _____					

Your views of the Sir William Jordan Recreation Centre

Please rate the following aspects:

Location of the facility	Poor	①	②	③	④	⑤	Great
Parking of the facility	Poor	①	②	③	④	⑤	Great
Court space	Poor	①	②	③	④	⑤	Great
Gym/fitness areas	Poor	①	②	③	④	⑤	Great
Changing room facilities (toilets, showers etc.)	Poor	①	②	③	④	⑤	Great
Meeting rooms	Poor	①	②	③	④	⑤	Great
Layout of spaces	Poor	①	②	③	④	⑤	Great
Size of the building	Poor	①	②	③	④	⑤	Great
General building condition	Poor	①	②	③	④	⑤	Great
Heating and ventilation	Poor	①	②	③	④	⑤	Great
Value for money	Poor	①	②	③	④	⑤	Great
Types of programmes available	Poor	①	②	③	④	⑤	Great
Timing of programmes	Poor	①	②	③	④	⑤	Great
Staff	Poor	①	②	③	④	⑤	Great
A 'welcoming atmosphere'	Poor	①	②	③	④	⑤	Great

What is the Best Feature?



What is the Worst Feature?





Are there any **changes, improvements or activities** you would like to see introduced?

Onehunga Indoor Recreation & Community Services Survey

Other Community Facilities you use in Onehunga

Do you currently use? Please tick		What do you do there?	Please rate your experience						
Pearce Street Hall	☐		Poor	①	②	③	④	⑤	Great
Fergusson Hall	☐		Poor	①	②	③	④	⑤	Great
Onehunga Library	☐		Poor	①	②	③	④	⑤	Great
Onehunga Community Centre	☐		Poor	①	②	③	④	⑤	Great
Onehunga War Memorial Pool & Leisure Centre	☐		Poor	①	②	③	④	⑤	Great
Oranga Community Centre	☐		Poor	①	②	③	④	⑤	Great
Private Fitness Gyms (Excluding the gyms at the Sir William Jordan Recreation Centre and Onehunga War Memorial Pool)	☐		Poor	①	②	③	④	⑤	Great
School gymnasiums and halls	☐		Poor	①	②	③	④	⑤	Great
Churches in Onehunga (e.g. halls, meeting rooms and communal spaces)	☐		Poor	①	②	③	④	⑤	Great
Indoor sport specific facilities i.e. squash	☐		Poor	①	②	③	④	⑤	Great
Sport clubrooms	☐		Poor	①	②	③	④	⑤	Great
Local businesses (spaces for community hire)	☐		Poor	①	②	③	④	⑤	Great
Other? Please state	☐		Poor	①	②	③	④	⑤	Great
None, I don't use any other indoor recreation or community facilities	☐								

Onehunga Indoor Recreation & Community Services Survey

The Future

Do the community services and/or facilities in Onehunga currently **meet your needs**? If not, why?

What indoor recreation or community activities/services would you **like to see provided** – or **provided more of** - in Onehunga?

If you had a magic wand, **how would you improve** indoor recreation and community facilities in Onehunga?

Would you like to go into the draw to win a month's free membership at a YMCA site?

☐

Please tick



Would you like to hear more on this project?

☐

Please tick



If you ticked either box, please enter your email address

APPENDIX 3 – INDOOR SPORT SURVEY

Hard-copy of the Indoor Sports League Survey. The questions and formatting are slightly abbreviated from the digital version in order to encourage completion of the survey.

Onehunga Indoor Recreation & Community Services Survey

About you & your use of the Sir William Jordan Recreation Centre



Male | Female | Other Age: _____ Ethnicity: _____ Suburb you live in: _____

In the last year, how often would you have visited the Sir William Jordan Recreation Centre?

Two or more times a week	☐	Once a week	☐	Every couple of weeks	☐
Around once a month	☐	Around once every 3 months	☐	Around once every 6 months	☐
Once a year or less	☐				

Why do you choose to use the Sir William Jordan Recreation Centre?

Location - close to my home	☐	Location - close to my work	☐	Programmes I want	☐
Convenient - fits into my daily schedule	☐	Social - people I want to connect with	☐	I've been coming for a long time	☐
Value for money	☐	Facility size and layout	☐	Facility condition	☐
Other - write In _____					

What else do you do at the Sir William Jordan Recreation Centre? _____

Would you be interested in using the Sir William Jordan Recreation Centre more?

Yes	☐	No	☐	Turn the page
What would you like to do?				
How often would you like to play per week?	① ② ③ ④ ⑤ ⑥ ⑦ ⑧ + Please circle the most applicable SUMMER WINTER BOTH			
Does having 1 court stop you from playing more?	Yes ☐ No ☐			

Your views of the Sir William Jordan Recreation Centre

Please rate the following aspects:

Location of the facility	Poor	①	②	③	④	⑤	Great
Parking of the facility	Poor	①	②	③	④	⑤	Great
Heating and ventilation	Poor	①	②	③	④	⑤	Great
Changing room facilities (toilets, showers etc.)	Poor	①	②	③	④	⑤	Great
General building condition	Poor	①	②	③	④	⑤	Great
Court Space	Poor	①	②	③	④	⑤	Great

What is the Best Feature?



What is the Worst Feature?



Are there any **changes, improvements or activities** you would like to see introduced?