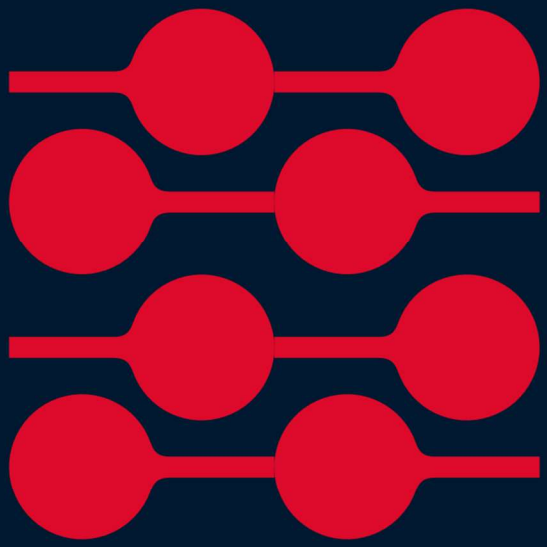
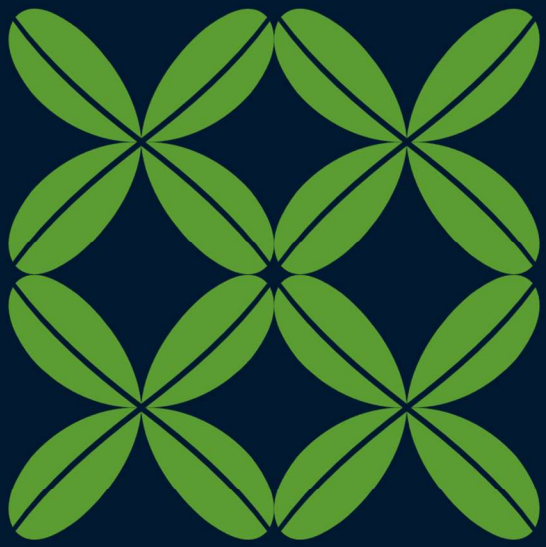






Māngere-Ōtāhuhu Local Board Plan 2026 Summary of Feedback



Summary of feedback on the draft Māngere-Ōtāhuhu Local Board Plan 2026

Purpose

This report summarises feedback received during the public consultation in June/July to inform the development of the Māngere-Ōtāhuhu Local Board Plan 2026. The summary aims to capture themes rather than detail every point of feedback received.

Executive Summary

Local board plans are strategic three-year plans developed in consultation with the community. They set out the direction for the local area reflecting community aspirations and priorities, and guide:

- decisions on local activities, projects, and facilities
- local board input into the council's regional strategies and plans, including the Auckland Plan
- how local boards will work with other agencies, including community groups, central government agencies and council-controlled organisations that play key roles in the area
- funding and investment decisions.

Local board plans focus on the key areas local boards are responsible for and include objectives and some of the key initiatives that will be carried out to achieve them.

584 pieces of feedback were received on the draft Māngere-Ōtāhuhu Local Plan 2026, with 551 from individuals and 59 from organisations including iwi and marae groups.

Table 1: Number of submissions received from each of the submission channels

Channel	Total submissions	Percentage of submissions
Online	267	46%
Hard copy	75	13%
Email	15	3%
Event and Buzzly feedback	227	39%
Total	**584**	**100%**

Engagement Approach

The draft Māngere-Ōtāhuhu Local Board Plan 2026 was informed by early engagement from November 2025 to April 2026, including activity linked with the Annual Plan 2026/2027. Formal consultation then used online, hard-copy, email, event and youth-focused channels.

Between 23 June and 23 July 2026, the local board consulted on the draft plan to hear the community's thoughts. Feedback was received through:

- Have Your Say events

- community and partnership events
- written submissions including online and hard copy forms
- emails

Support was provided to submitters including:

- Translated and interpreted summary draft Local Board Plans and feedback forms
- Information at Auckland Council libraries
- Information available on the AK Have Your Say hub page.

This report summarises the key activities that took place and the feedback that was heard during both the early engagement and the consultation period.

Māori engagement

Mana whenua

Early engagement took place with Ngāti Tamaoho, Te Ākitai Waiohua, Te Ahiwaru, Ngāti Tamaterā and Te Patukirikiri. Engagement was supported through coordinated hui and feedback opportunities; attendance was not separately reported for Māngere-Ōtāhuhu.

Early engagement	Annual Plan 2026/27	Draft Local Board Plan
Engagement with **Ngāti Tamaoho, Te Ākitai Waiohua, Te Ahiwaru, Ngāti Tamaterā and Te Patukirikiri**.	Formal submission from **Ngāti Tamaterā Treaty Settlement Trust**.	Formal submission from **Te Ākitai Waiohua**, alongside wider Māori and mataawaka participation.
Engagement focused on building relationships and identifying shared priorities. Detailed iwi-specific feedback was not separately recorded.	Sought stronger co-design, funded iwi participation, iwi-led environmental restoration, Māori procurement, papakāinga, rangatahi pathways and recognition of marae as resilience hubs.	Supported the overall direction but wanted clearer actions, alignment with iwi priorities, recognition of whakapapa and cultural narratives, and an enduring partnership approach.

Ngāti Tamaterā Treaty Settlement Trust also made a formal submission through the Annual Plan 2026/2027 process.

- During consultation on the draft local board plan, Te Ākitai Waiohua provided formal feedback through an iwi feedback form on 23 July 2026.
- Te Ākitai Waiohua supported the five focus areas and the plan's Māori, climate and equity considerations. It asked for clearer actions and measures, stronger alignment with iwi strategic pou, recognition of whakapapa and cultural narratives, earlier and more meaningful engagement, and an ongoing Mana ki te Mana partnership approach.
- Across mana whenua feedback, the consistent message was to move from broad commitments to visible delivery, with iwi involved early in planning, implementation and monitoring.

Māori participation also included a regional Te Kotahi ā Tāmaki marae and mātāwaka hui on 3 July 2026, which included representation connected with Mataatua Marae in Māngere-Ōtāhuhu.

Marae and mātāwaka feedback emphasised support for marae and rangatahi, protection of te taiao, Māori procurement and employment pathways, papakāinga, community resilience hubs and equitable investment.

Of the 304 participants who answered the ethnicity question, 139 identified as Māori (46 per cent). Two Māori entities were also recorded in the feedback dataset. These percentages relate to respondents who answered the demographic question, not to the total local population.

Together, mana whenua and Māori feedback reinforced the importance of enduring relationships, cultural visibility, local delivery and transparent reporting back to communities.

Stakeholder and community engagement

Engagement activities are summarised below. Counts are shown where they were recorded and should not be added across overlapping activities unless stated.

Early engagement activity	Approach
Mana whenua engagement	Engagement with five mana whenua entities through coordinated hui and feedback opportunities.
Annual Plan 2026/2027 engagement	Ōtāhuhu Family Day, library drop-ins and regional engagement helped test local priorities.
Youth civic engagement	Fale Api, Tōia Library and Ōtāhuhu College activity supported civic learning and youth input.
Library photo competition	Residents shared images and stories about valued local places during the early engagement roll-out.
Community and stakeholder engagement	Local organisations, networks and community contacts contributed through ongoing relationship-based engagement.

Table 2: Summary of consultation activities during the consultation period

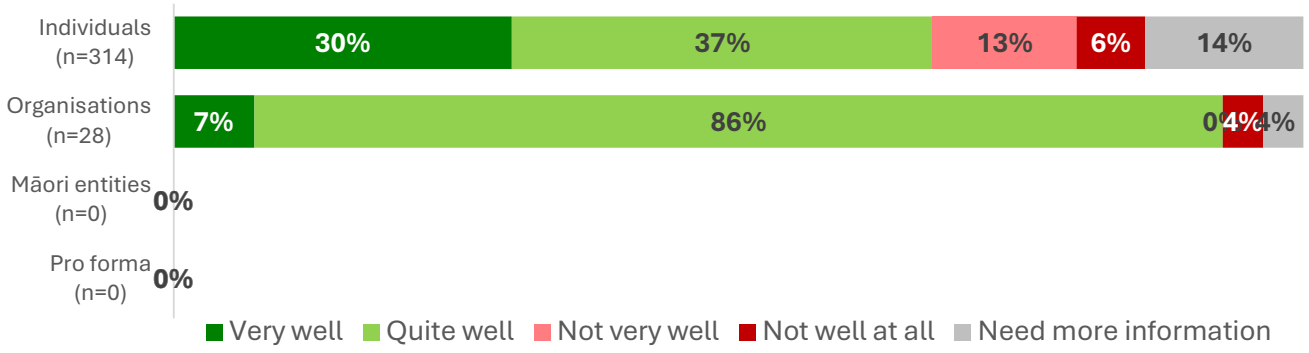
Consultation activity	Approach	Participation
Public library and drop-in activities	Sessions at Tōia, Māngere Town Centre, Māngere Bridge, Ōtāhuhu and Māngere East libraries.	161
Criterion Square Local Voices	Open local engagement activity.	20
Youth engagement activity (Fale Api)	Youth-focused discussion and feedback.	17
Targeted community and youth sessions	Hard-copy feedback gathered through supported sessions.	43 submissions
Buzzly	Youth-focused digital engagement platform.	27
Marae and mātāwaka hui	Regional Te Kotahi ā Tāmaki hui, including Mataatua Marae connections.	
Iwi feedback form	Formal response from Te Ākitai Waiohua.	1
Public feedback dataset	Online, hard-copy, email and other submission channels.	359
Total participation	551 individuals and 33 organisations across all recorded sources.	584

Summary of feedback

General feedback on the draft Māngere-Ōtāhuhu Local Board Plan.

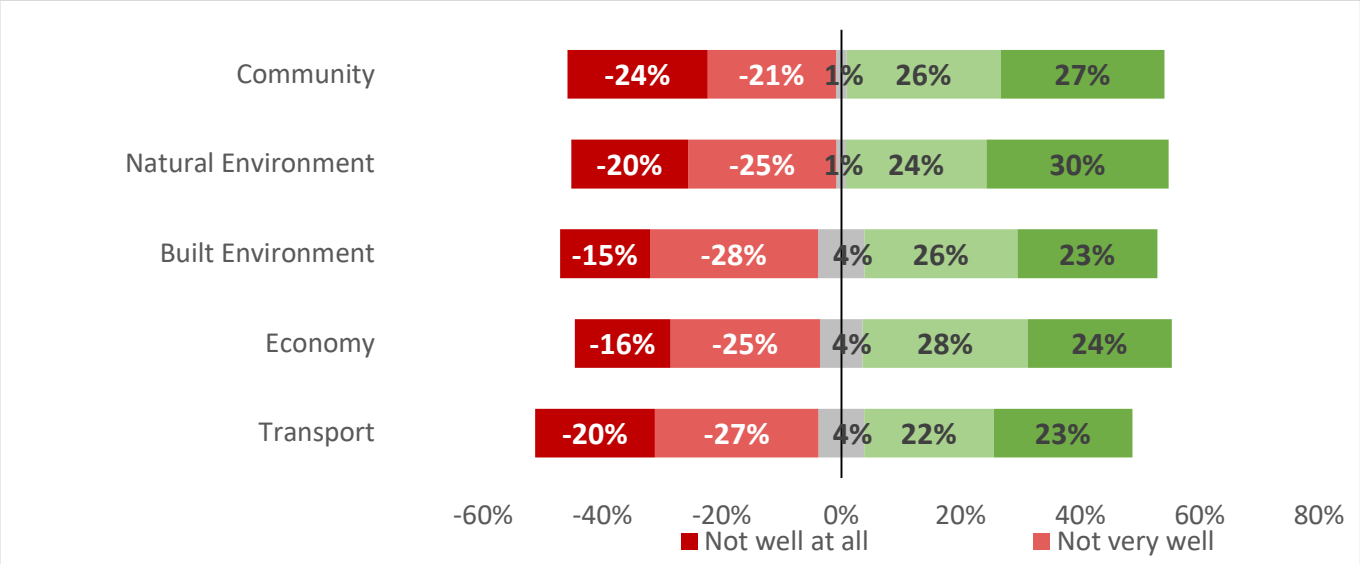
The following three quantitative questions were asked of the draft local board plan. Those that responded to these questions provided the following feedback.

Question 1: Overall, how well does the draft Māngere-Ōtāhuhu Local Board Plan reflect the needs and hopes of our community over the next three years.

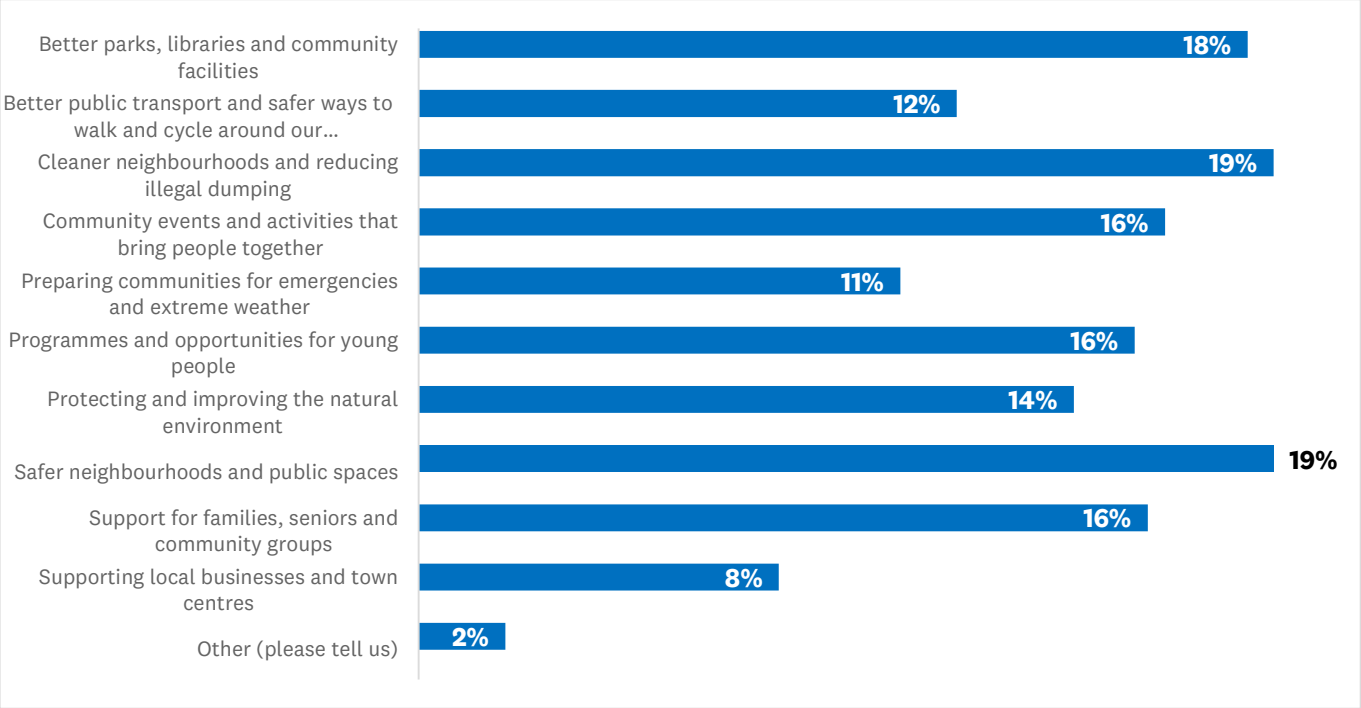


The majority of individuals and organisations that responded to the overall question felt that the draft local board plan reflected the community priorities well.

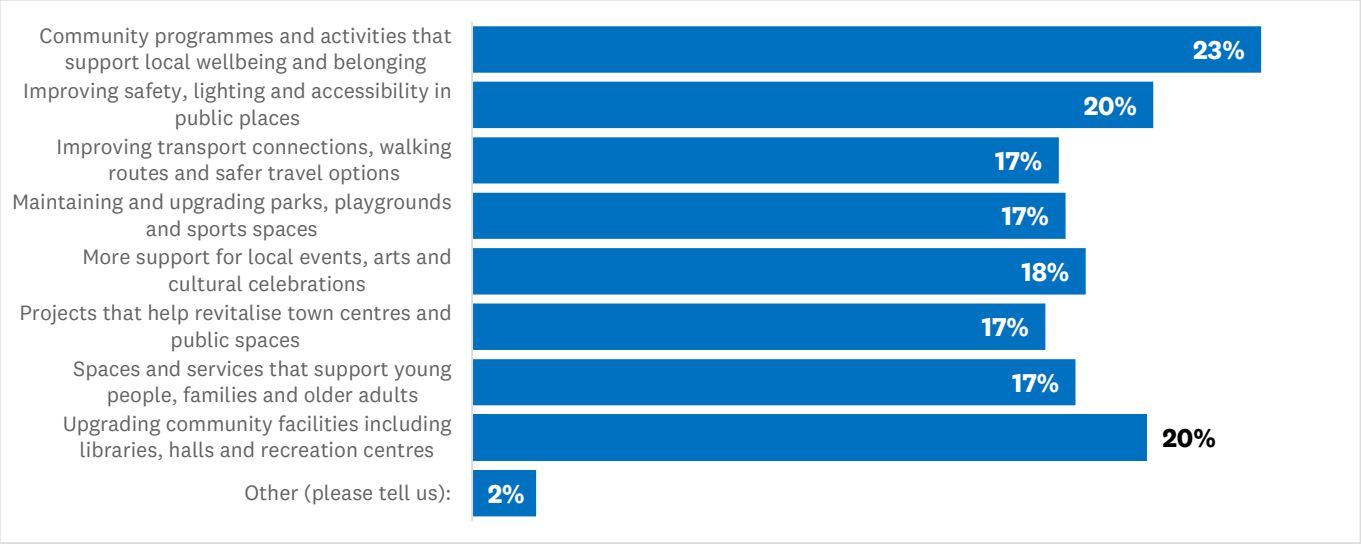
Question 2: How well do you think the following focus areas reflect what matters to our community over the next three years? (Not very well at all, not very well, I don't know, quite well and very well)



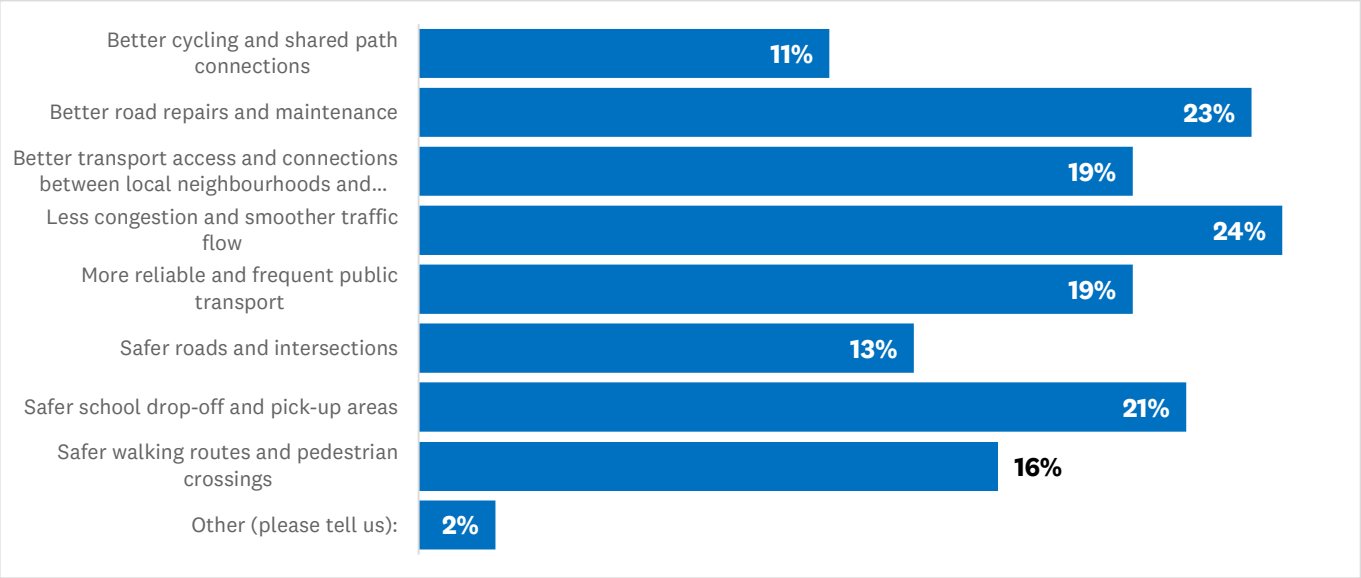
Question 3: Community priorities - Which areas do you think should be the biggest priorities for the local board over the next three years?



Question 4: Funding and investment priorities – Which areas do you think should be prioritised for future investment by the local board?



Question 5: Transport priorities – Which transport improvements should be the highest priority for Māngere-Ōtāhuhu over the next three years?



The survey asked submitters if anything was missing from the draft local board plan focus areas (Question 6).

Question 6 received 198 comments: 173 from individuals, 23 from organisations and two from Māori entities. The main themes were:

- Residents and organisations: protect and fund valued community assets; support youth and community organisations; address growth and infrastructure pressure; improve safety, accessibility and cultural visibility; and make delivery, funding and performance measures clearer. Other issues included roaming dogs, homelessness and mental health, rates and value, mixed views on cycleways, public amenities, communication and emergency preparedness.

Summary of feedback

General feedback on the draft Māngere-Ōtāhuhu Local Board Plan

Community

The draft direction is for a vibrant community with safe, welcoming places where people can connect, celebrate culture, enjoy nature and thrive.

Objectives

- We are building strong relationships with mana whenua. Te ao Māori (Māori culture) is respected, valued and clearly reflected in our local places.
- People can take part in and contribute to building a place where they feel they belong.
- Our people are resilient, feel safe and are connected to each other.
- Our community facilities, libraries, pools, parks and open spaces meet the changing needs of our communities.

Advocacy priorities

- Invest more in ageing facilities that are often unfunded, especially in our communities with the greatest need.
- Funding for a community facility in Māngere East to serve a growing community and their diverse needs.
- Communications that are written in a way that everyone can understand them so our communities are better-informed and able to engage meaningfully with the council.
- Make changes to the new 'fairer funding' model for local boards so it reflects communities with the most need rather than putting financial pressure onto communities that are already struggling.
- A regional approach to solutions that address homelessness, rough sleeping and poor housing standards for the most vulnerable in our communities.
- More resources to help build the resilience of our most vulnerable communities and better prepare them for emergencies and disasters.

Quantitative feedback: Of 387 recorded ratings, 206 (53%) rated the community direction very or quite important; 174 (45%) rated it not very or not at all important, and seven were unsure.

The main messages were:

- Community Connection and Belonging
- Youth Development and Early Intervention
- Support for Families and Older Adults
- Māori and Pacific Culture, Identity and Heritage
- Community Events, Arts and Cultural Activities
- Protecting Important Community Assets
- Community-Led Solutions

Residents repeatedly expressed support for local organisations delivering outcomes on the ground, preference for funding community groups that have trusted local relationships and calls for greater partnership with local organisations, marae and community leaders

Natural Environment

The draft direction is for communities, volunteers and mana whenua to protect waterways, parks and biodiversity, reduce waste and emissions, and strengthen climate resilience.

Objectives

- Partnerships with local mana whenua achieve goals to restore and improve the mauri (life force) of our natural environment.
- Local partnerships and community leadership achieve cleaner water, a healthier moana (ocean) and a restored whenua (land).
- Urban ngāhere in Māngere-Ōtāhuhu is increasing, contributing to better environmental, climate and community well-being outcomes.
- Our parks, ngāhere, paths, and waterways form a connected network that protects neighbourhoods and supports nature.
- Our communities can respond to climate change risks and reduce their carbon footprint.

Advocacy priorities

- Implementation of the Achieving better environmental outcomes for the Manukau Harbour as well as the Manukau Harbour East Shoreline Adaptation Plan to manage coastal erosion and coastal inundation hazard risk.
- Develop a region-wide plan to manage mangroves to benefit the ecological system,

reduce coastal erosion and provide access to shorelines for water-based activities.

- Long-term investment to actively manage plants, animals and natural landscapes in our area (like at Ōtuataua Stonefields Historic Reserve, Pūkaki Crater and Ōruarangi Awa).

- Funding to help local boards achieve regional and local targets for urban ngahere (tree) cover in the areas wherethere is less than 15 per cent of tree canopy cover.. This provides habitats for birds and insects, and shade from extreme heat.

- Provide more resources to monitor and respond to activities that affect our environment, like sediment runoff from building sites. This will help to improve the health of our waterways and reduce flood risks.

- Funding for the historically significant Te To o Ōtāhuhu (Ōtāhuhu Portage) project to open up new public open spaces and connect the Tāmaki River to the Māngere Inlet.

Quantitative feedback: Of 374 recorded ratings, 202 (54%) rated the natural environment direction very or quite important; 166 (44%) rated it not very or not at all important, and six were unsure.

The main messages were:

- Cleaner neighbourhoods and illegal dumping
- Tree planting and greening
- Waterways and environmental protection
- Biodiversity and Ecological restoration
- Climate resilience and preparedness
- Environmental education and stewardship
- Community gardens and local food resilience

Built Environment

The draft direction is for safe, attractive and well-planned neighbourhoods where people feel connected and can live well now and in the future.

Objectives

- Partnerships and collaboration with mana whenua strengthen urban design, enhancing our sense of identity and belonging.
- Our main centres are lively, welcoming places where people feel safe and supported, helping the Māngere-Ōtāhuhu community to connect, work and thrive.
- Our neighbourhoods, centres and facilities are easy to access, built to last and ready to respond to future growth and community needs.
- Community spaces like marae, schools and churches help locals connect and reduce pressure on council facilities as the population grows.

Advocacy priorities

- Work with communities from the outset to plan land use and design buildings that create compact, well-serviced local neighbourhoods with safe, direct pedestrian and cycle links to nearby shops, parks and public transport.
- Prioritise funding to renew and upgrade key centres in the Māngere-Ōtāhuhu Local Board area through the Long-term Plan 2027-2037.
- Town centre upgrades and new developments that reflect Māngere–Ōtāhuhu local cultural identity, mana whenua values and community aspirations.
- Prioritise regeneration for key centres in Māngere-Ōtāhuhu, like the Ōtāhuhu business district, in the Long-term Plan 2027-2037, including funding for upgrades to Ōtāhuhu's streets and open spaces.

- Make sure development projects include funding for design that reflects our local communities, culture, and history.
- Include connected blue-green waterways in all new developments and renewal projects to 'make space for water', reduce flood risk and help communities better cope with heavy rain and storm events.

Quantitative feedback: Of 359 recorded ratings, 176 (49%) rated the built environment direction very or quite important; 155 (43%) rated it not very or not at all important, and 28 (8%) were unsure.

The main messages were:

- Safer, well-maintained public spaces
- Transport connections and accessibility
- Town centre revitalisation
- Community facilities and local hubs
- Parks, Playgrounds and Sports Facilities
- Roads, lighting and pedestrian safety
- Growth and infrastructure pressure
- Accessibility and inclusion
- Maintenance before new investment

Economic Development

The draft direction is for a thriving local economy with innovative businesses, skilled local employment and shared prosperity.

Objectives

- Local businesses are economically resilient, environmentally sustainable and able to adapt to climate change challenges.
- There is a growing, successful Māori business sector.
- There is a vibrant visitor sector, based around our cultural, natural and creative assets, offering employment opportunities and attracting more people to the area every year.
- Local businesses successfully apply for government and council work and contracts in the Māngere-Ōtāhuhu Local Board area.
- Our unique retail and business centres are thriving hubs of economic and community activity.
- Rangatahi (young people) in Māngere-Ōtāhuhu have pathways into meaningful employment, training and further education after leaving school.

Advocacy priorities

- A coordinated, region-wide approach that uses shared funding and works with local businesses to make it easier for visitors to find and enjoy local culture, heritage, natural attractions, town centres and places to stay.
- Regular annual reporting on how key economic development is progressing at the local board level.
- More targeted support for Māori and Pasifika youths, including skill development and training opportunities, to help them to find meaningful local employment after leaving school.

Quantitative feedback: Of 336 recorded ratings, 174 (52%) rated the economic development direction very or quite important; 138 (41%) rated it not very or not at all important, and 24 (7%) were unsure.

The main messages were:

- Town centre revitalisation is the strongest economic theme
- Supporting local businesses
- Employment and Economic opportunities
- Investing in Community assets that deliver economic outcome
- Growth needs supporting infrastructure
- Local Procurement and community investment
- Culture, arts and tourism as economic drivers

Transport

The draft direction is for Māngere-Ōtāhuhu to be well connected, with safe, reliable and affordable transport choices.

Priorities

- People can easily access public transport and active options like walking and cycling that connect them to key local destinations.
- Walking and cycling routes to key destinations are stronger and better connected, making it easy for communities to take part in everyday life.
- Affordability, accessibility and safety of transport options are improved, especially for those facing the greatest mobility barriers.

The main messages were:

- Advocate for reliable and frequent public transport and key network improvements.
- Prioritise road maintenance, congestion, safer crossings, school travel and accessible connections.

Māori Outcomes

Draft plan directions supporting Māori outcomes in Māngere-Ōtāhuhu included:

Māori outcomes respond to both the Council's legislative obligations and to extensive engagement with Auckland's Māori communities.

The draft plan proposed the following objectives and priorities that specifically support Māori outcomes in our area:

- Community
    - Strengthen relationships with mana whenua and support marae, rangatahi, Māori identity, culture and wellbeing.
    - Make delivery actions, partners and measures visible in implementation and reporting.
- Natural environment
    - Embed kaitiakitanga and mātauranga Māori in restoration, climate resilience and environmental education.
    - Make delivery actions, partners and measures visible in implementation and reporting.
- Built environment
    - Recognise whakapapa, cultural landscapes and Māori design narratives, and support papakāinga and marae development.
    - Make delivery actions, partners and measures visible in implementation and reporting.
- Economic development
    - Grow Māori procurement, enterprise, skills and employment pathways.

    - Make delivery actions, partners and measures visible in implementation and reporting.
- Transport
    - Support safe, accessible and low-emissions connections that respond to whānau and iwi priorities.
    - Make delivery actions, partners and measures visible in implementation and reporting.

Quantitative feedback: 139 of the 304 respondents who answered the ethnicity question identified as Māori (46%). Two Māori entities were recorded in the consultation dataset.

The main messages were:

- Mana whenua: move from broad commitments to specific, measurable delivery developed through Mana ki te Mana partnership.
- Marae and mātāwaka: invest in marae, rangatahi, papakāinga, resilience, te taiao and Māori economic participation.
- Wider feedback: value Māori identity and cultural visibility, report progress clearly, and keep engagement continuous rather than limited to formal consultation.

Climate outcomes

Local Boards also have an important role to play in leading and supporting Auckland's response to the climate emergency, including supporting regional climate plan initiatives, integrating climate awareness into all decisions, including community investment.

The draft plan proposed the following specific objectives and priorities that specifically support climate outcomes in our area:

- Community
    - Build community resilience, emergency readiness and local networks.
    - Use clear actions and measures so communities can see progress.
- Natural environment
    - Restore waterways and biodiversity, reduce waste and emissions, and support community-led climate action.
    - Use clear actions and measures so communities can see progress.
- Built environment
    - Plan resilient facilities, public spaces and infrastructure for a growing population.
    - Use clear actions and measures so communities can see progress.
- Economic development
    - Support resilient local businesses, green skills and employment.
    - Use clear actions and measures so communities can see progress.
- Transport
    - Improve safe, affordable and lower-emissions transport choices.
    - Use clear actions and measures so communities can see progress.

Quantitative feedback: The natural environment direction received 202 positive ratings from 374 recorded responses (54%). Transport priorities also showed strong demand for reliable public transport, safer school travel and better local connections.

Equitable outcomes

Local Boards also have an important role to play in supporting and ensuring that Auckland's diverse communities and ensuring that local communities have what they need to thrive, where whānau have a good life, and where all Aucklanders can participate and belong.

The draft plan proposed the following objectives and priorities that specifically support equitable outcomes in our area:

- Community
    - Prioritise safety, inclusion and access to services, facilities and opportunities for all ages.
    - Target delivery where barriers and needs are greatest, with transparent measures.
- Natural environment
    - Ensure all neighbourhoods benefit from clean, healthy and resilient environments.
    - Target delivery where barriers and needs are greatest, with transparent measures.
- Built environment
    - Plan accessible public spaces and facilities and address infrastructure gaps in growing communities.
    - Target delivery where barriers and needs are greatest, with transparent measures.
- Economic development
    - Grow local jobs, skills, procurement and enterprise opportunities.
    - Target delivery where barriers and needs are greatest, with transparent measures.
- Transport
    - Improve affordable, safe and accessible connections to work, education and essential services.
    - Target delivery where barriers and needs are greatest, with transparent measures.

Quantitative feedback: Safety, lighting and accessibility received 96 selections as an investment priority; community wellbeing programmes received 93; parks and sports facilities 78; transport connections 75; and support for youth, families and older people 69.

Other feedback received

Additional feedback raised roaming and dangerous dogs, homelessness, mental health and poverty, rates and value for money, public amenities, communication and trust, emergency preparedness, and mixed views about cycleways. These issues will be considered alongside the focus-area feedback and the local board's decision-making and advocacy roles.

Who we heard from

The tables and graphs below indicate the demographic profile of those that answered the demographic questions.

A total of 584 participants were recorded: 551 individuals and 33 organisations. The profile below uses the number who answered each demographic question as its base; it does not describe the percentage of the total local population.

Measure	Result	Notes
Total participation	584	551 individuals; 33 organisations
Feedback source	359 / 27 / 198	Submission dataset / Buzzly / event participation
Gender responses	329	Women 226 (69%); men 98 (30%); another gender 5 (2%)
Largest age groups	35–44: 80 (24%); 25–34: 68 (21%)	Percentages use the 329 age responses
Young people	15–24: 53 (16%); under 15: 3 (1%)	Percentages use the 329 age responses
Older people	65–74: 23 (7%); 75+: 14 (4%)	Percentages use the 329 age responses
Ethnicity responses	304	Multiple ethnicities could be selected
Pacific peoples	156 (51%)	Percentage of ethnicity respondents
Māori	139 (46%)	Percentage of ethnicity respondents
European	71 (23%)	Percentage of ethnicity respondents
Asian	34 (11%)	Percentage of ethnicity respondents
MELAA	3 (1%)	Percentage of ethnicity respondents
Local board identified	250 of 310 (81%)	Participants identifying Māngere-Ōtāhuhu as their local board