Ōtara-Papatoetoe 2026 Summary of Feedback

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Summary of feedback on the draft Ōtara-Papatoetoe Local Board Plan 2026

Purpose

This report summarises feedback received during public consultation on the draft Ōtara-Papatoetoe Local Board Plan 2026. It captures the main themes and priorities raised rather than every individual point of feedback.

Executive Summary

Local board plans are strategic three-year plans developed in consultation with the community. They set out the direction for the local area reflecting community aspirations and priorities, and guide:

- decisions on local activities, projects, and facilities
- local board input into the council's regional strategies and plans, including the Auckland Plan
- how local boards will work with other agencies, including community groups, central government agencies and council-controlled organisations that play key roles in the area
- funding and investment decisions.

Local board plans focus on the key areas local boards are responsible for and include objectives and some of the key initiatives that will be carried out to achieve them.

774 pieces of feedback were received on the draft Ōtara-Papatoetoe Local Board Plan 2026, with 743 from individuals and 31 from organisations including iwi and marae groups.

Table 1. Number of submissions received from each of the submission channels.

Channel	Total submissions	Percentage of submissions
Online	229	30%
Hard copy	232	30%
Email	7	1%
Event and Buzzly feedback	306	40%
Total	**774**	**100%**

Engagement Approach

The draft Ōtara-Papatoetoe Local Board Plan 2026 was informed by early engagement undertaken between November 2025 and April 2026, alongside relevant feedback from the Annual Plan 2026/2027 consultation. Engagement focused on reaching the area's diverse communities, including Māori and mātāwaka, Pacific and Asian communities, rangatahi, older people and communities less likely to participate through formal or digital channels.

Between 23 June and 23 July 2026, the local board consulted on the draft plan to hear the community's thoughts. Feedback was received through:

- Have Your Say events
- community and partnership events

- written submissions including online and hard copy forms
- emails and letters
- face-to-face engagement and informal feedback gathered through local events and library-based activities
- targeted youth engagement through schools, youth spaces and community networks.

Support was provided to submitters including:

- Translated and interpreted summary draft Local Board Plans and feedback forms
- Information at Auckland Council libraries
- Online and printable information available on the AK Have Your Say hub page.

This report summarises the key activities that took place and the feedback that was heard during both the early engagement and the consultation period.

Māori engagement

Engagement stage	Māori engagement	Participation / response
Early engagement – Local Board Plan development	Coordinated mana whenua engagement was undertaken during February–March 2026 with **Ngāti Tamaterā, Ngāti Tamaoho, Te Ākitai Waiohua and Te Ahiwaru**. Engagement also included regional marae and mātāwaka channels through **Te Kotahi-ā-Tāmaki**.	Attendance was **not separately recorded for Ōtara-Papatoetoe**. Māori and mātāwaka views also contributed through wider community and early engagement activity.
Annual Plan 2026/2027	Māori engagement included the regional mana whenua and mātāwaka programme and a local **Ara Kōtui hui on 10 March 2026**, attended by representatives from Ngaati Whanaunga, Ngāti Tamaterā and Ngāti Tamaoho.	**47 Ōtara-Papatoetoe respondents identified as Māori**, representing **17%** of respondents in the reported ethnicity data, compared with Māori comprising approximately 16% of the local population.
Draft Local Board Plan consultation – 23 June–23 July 2026	Māori and mātāwaka were a priority engagement group. Participation was supported through local face-to-face and community engagement, regional Māori engagement, public feedback channels and dedicated iwi/marae feedback forms.	**203 respondents identified as Māori – 38.7% of the 525 respondents who provided ethnicity information.** Respondents could identify with more than one ethnicity.
Mana whenua formal feedback – Draft Local Board Plan	Mana whenua received the draft plan and were invited to provide feedback through a dedicated iwi feedback form.	**1 formal iwi response from Te Ākitai Waiohua**, received 23 July 2026. Feedback called for stronger recognition of Te Tiriti, clearer mana whenua outcomes, greater visibility of local board priorities and better alignment with mana whenua aspirations.

Māori engagement was undertaken throughout the development of the draft plan rather than being limited to the formal consultation period. Engagement progressed from early mana whenua and mātāwaka conversations, through the Annual Plan process and into targeted and mainstream Draft Local Board Plan engagement. Māori participation was particularly strong during the Draft Local Board Plan consultation, with 203 respondents identifying as Māori (38.7 percent of respondents who provided ethnicity information.

Stakeholder and community engagement

Table 2: Summary of early engagement activities, including relevant Annual Plan engagement where Local Board Plan themes and community priorities were discussed.

Activity	Who was involved	How many people participated
Mana whenua early engagement – February/March 2026	Coordinated engagement involving Ngāti Tamaterā, Ngāti Tamaoho, Te Ākitai Waiohua and Te Ahiwaru, local board plan writers and relevant council staff.	Attendance was not separately reported for Ōtara-Papatoetoe.
Annual Plan / early youth and civic engagement	Youth-focused engagement through Tupu Youth Library and local schools, building on conversations about local priorities and civic participation.	Participation contributed to the wider early-engagement evidence base; not separately counted in the Local Board Plan master submission total.
Community and library engagement	Early relationship-building through libraries, community organisations, cultural groups, schools and local networks across Ōtara and Papatoetoe.	Participation was used to inform the draft plan; no single consolidated early-engagement attendance total is recorded in the master workbook.

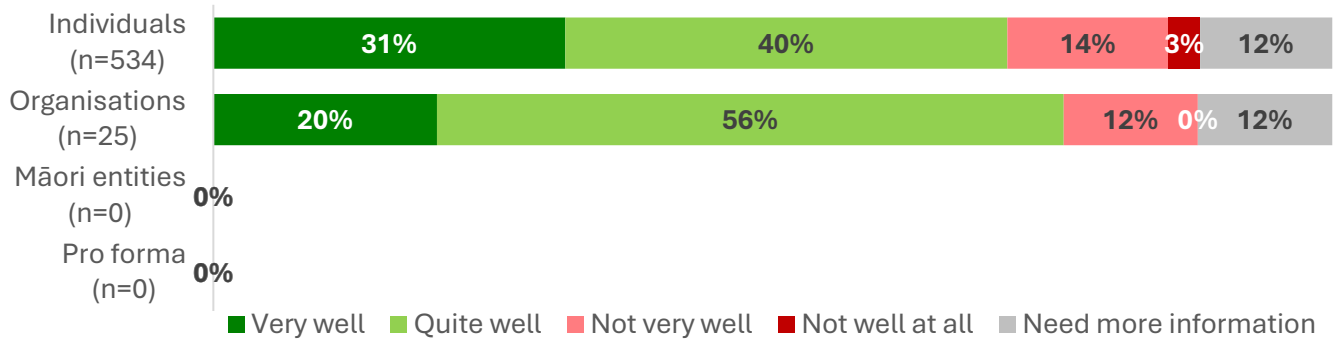
Table 3: Summary of consultation activities during the consultation period

Activity	Who was involved	How many people participated
Tupu Library – informal Have Your Say engagement	Local community engagement supported through the library and local board engagement activity.	100 pieces of informal feedback.
Tupu Youth Library – Local Voices	Youth-focused Local Voices activity with rangatahi and local engagement support.	110 pieces of informal feedback.
Ōtara-Papatoetoe Diversity Forum community event	Local board/community engagement with diverse communities and local networks.	30 pieces of informal feedback.
Manukau Library – sticky-dot engagement	Accessible drop-in participation using quick-choice feedback tools.	10 pieces of informal feedback.
Papatoetoe Library – sticky-dot engagement	Accessible drop-in participation using quick-choice feedback tools.	55 pieces of informal feedback.
Seva Charitable Trust	Hard-copy feedback supported through a community network.	31 hard-copy submissions collected.
Mana whenua / iwi feedback	Te Ākitai Waiohua provided a formal iwi feedback-form response.	1 iwi feedback-form response.
Overall consultation	Online, hard copy, email, iwi feedback and face-to-face engagement.	774 pieces of feedback: 229 online, 232 hard copy, 7 email, 305 face-to-face/event feedback and 1 iwi feedback form.

General feedback on the draft Ōtara-Papatoetoe Local Board Plan

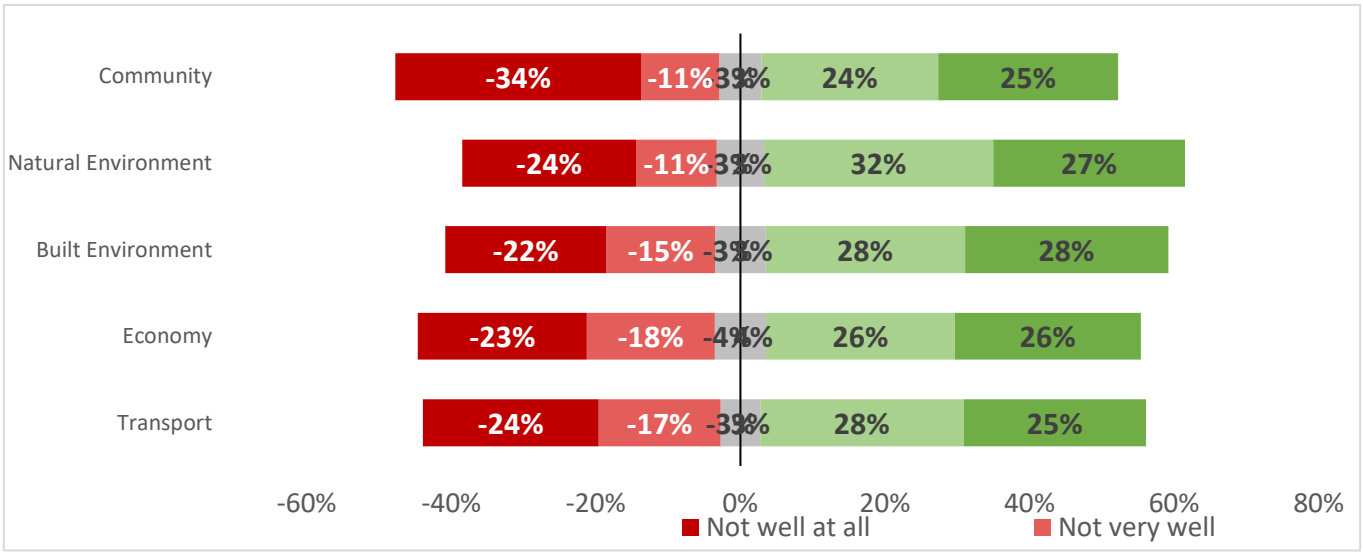
The following three quantitative questions were asked of the draft local board plan. Those that responded to these questions provided the following feedback.

1. **Overall, how well does the draft Ōtara-Papatoetoe Local Board Plan reflect the needs and hopes of our community over the next three years***? (very well, quite well, not very well, not well at all, need more information)*



The majority of individuals and organisations that responded to the overall question felt that the draft local board plan reflected the community priorities well.

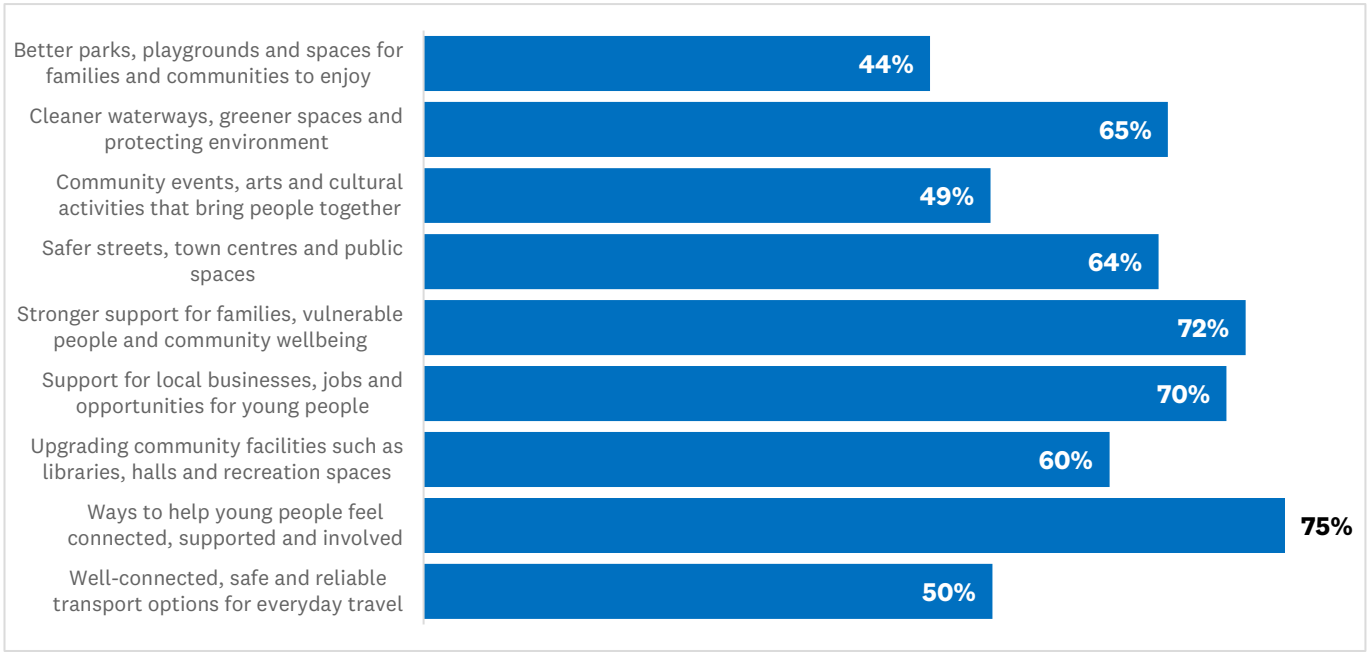
2. **How well do you think the following focus areas reflect what matters to our community over the next three years?** Reflects how well you think the focus areas reflect from Very well to Not well at all, or I don't know.



3. **Community priorities**

Ōtara-Papatoetoe is a diverse and growing community with different needs, opportunities and challenges. The Local Board wants to understand what matters most to local people to help refine priorities over the next three years.

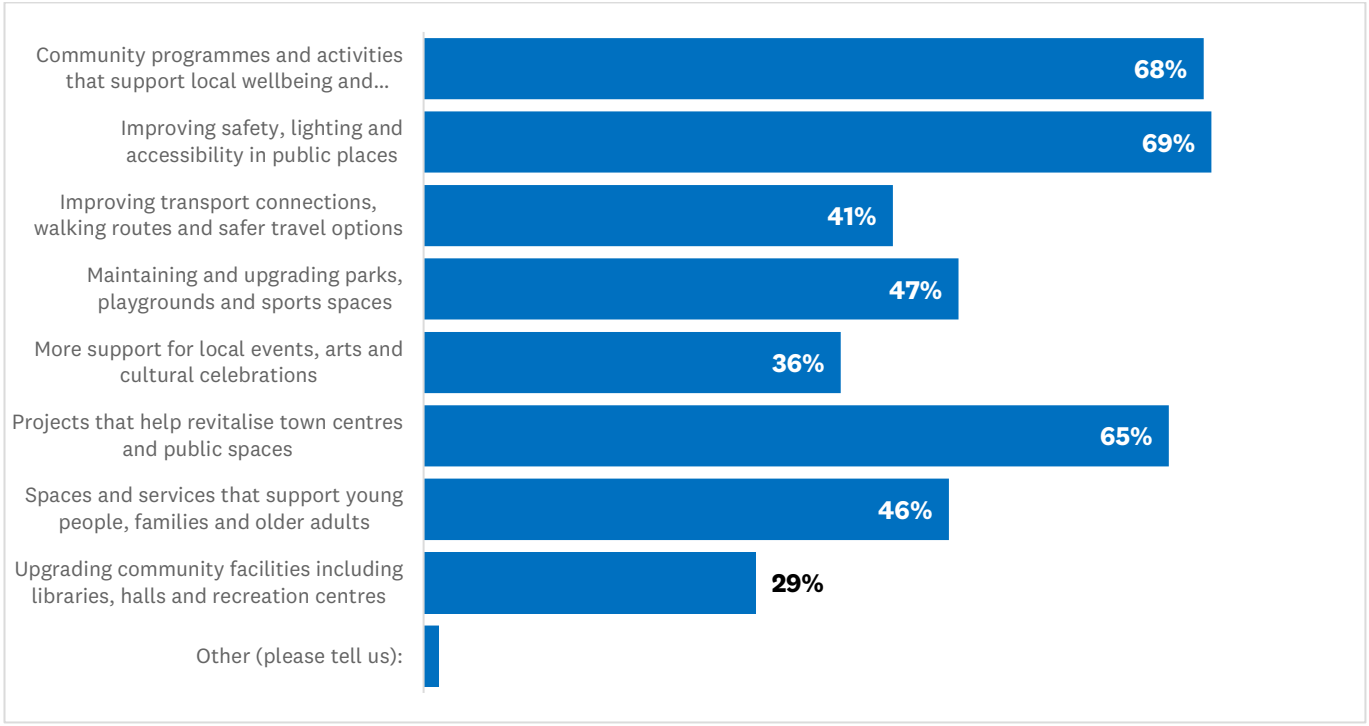
Which areas do you think should be the biggest priorities for the local board over the next three years?



4. Funding and investment priorities

The Ōtara-Papatoetoe Local Board has limited funding and must make decisions about where investment should be focused to best support local communities now and into the future.

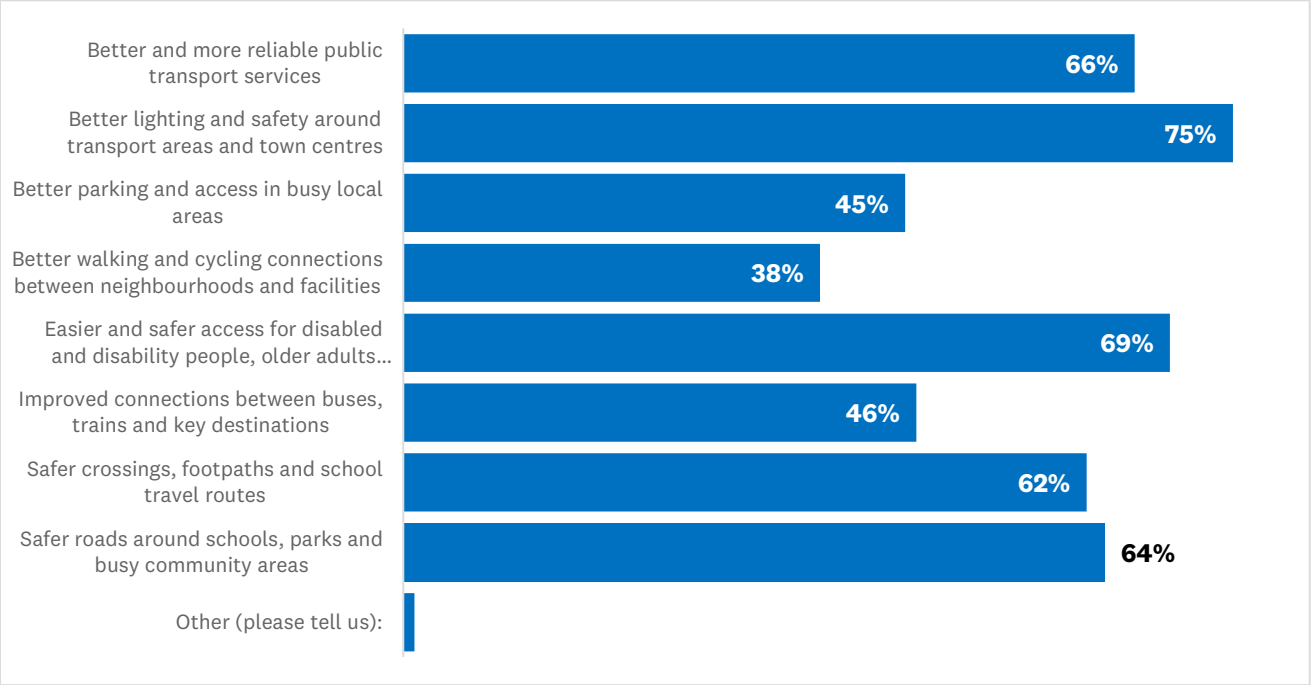
Which areas do you think should be prioritised for future investment by the Local Board?



5. Transport priorities

Transport continues to be an important issue for many people in Ōtara-Papatoetoe. The local board wants to better understand what transport improvements would make the biggest difference to local communities.

Which transport improvements should be the highest priority for Ōtara-Papatoetoe over the next three years?



The survey asked submitters if anything was missing from the draft local board plan focus areas.

6. Do you have any other feedback you would like on the draft Ōtara-Papatoetoe Local Board Plan 2026?

Other matters raised	Q6 responses	% of 162	What respondents were telling us
Youth and community opportunities	63	38.9%	Support for rangatahi, families, older people and community organisations; youth spaces and activities; community facilities; locally led initiatives; stronger community connections and opportunities to participate.
Town centres and local places	60	37.0%	Improving Ōtara and Papatoetoe town centres and public spaces; cleanliness, rubbish and dumping; toilets, bins, lighting and seating; parks, playgrounds and facilities; better-quality shops, food and more attractive local places.
Community safety and wellbeing	43	26.5%	Crime, antisocial behaviour, homelessness, drugs and safety in town centres and public spaces; safer environments for families and older people; police/security presence and repeated support for community-led safety initiatives such as the Ōtara Guardians.
Delivery, investment and accountability	37	22.8%	Clearer delivery and measurable outcomes; transparency about funding; equitable investment; value for money; stronger communication and

Other matters raised	Q6 responses	% of 162	What respondents were telling us
			engagement; clearer priorities and evidence that consultation results in visible change.
Transport and accessibility	32	19.8%	Public transport, safer roads and crossings, parking, cycling and walking connections, school safety, congestion and ensuring streets and facilities work for disabled people, older adults and families.

Additional matters raised included housing and intensification, environmental resilience and waterways, parks, sport and recreation, local business and employment, Māori and cultural identity, heritage protection, food security, liquor and vape outlets, accessibility and inclusion and specific local facilities and sites. While these matters were not within the five most frequently mentioned themes, they represent distinct community concerns and priorities and should be considered alongside the broader themes.

Summary of feedback

General feedback on the draft Ōtara-Papatoetoe Local Board Plan

Community

The draft plan is organised around five focus areas. Overall feedback supported much of the plan's direction, while asking the board to be more specific, practical and ambitious about delivery.

Objectives

- Recognise and ensure Māori arts, culture and history are central in public places, empower mana whenua to tell stories of Māori cultural heritage and increase historical knowledge of the land throughout our parks and open spaces.
- Explore opportunities for new partnerships, strengthen current partnerships and maintain local collaboration work with mana whenua on projects and initiatives.
- Continue to integrate te reo Māori into daily life across Ōtara-Papatoetoe by using te reo names and signage in public areas.
- Arts and cultural activities thrive in our area and reflect our local ethnic and cultural diversity.
- A community that recognises, celebrates and empowers our diversity in all forms, including generational, disability, gender and sexual diversity.
- Support the skill development and capacity-building of community groups through grants to host high-quality events.
- Rangatahi (youth) are recognised and supported as the future leaders in and out of our community.
- Ensure that our community has access to high-quality, affordable and fit-for-purpose public facilities.
- Provide our children and young people with activities that contribute to a healthy and active lifestyle through our local parks, reserves and marine environment.
- Support economic and social equity and work to address the underlying causes of crime and homelessness.

Advocacy priorities

- Continue to advocate for funds to make the improvements set out in the Manukau Sports Bowl Masterplan – in particular for improvements to the athletics tracks and stands.
- Continue to advocate for the Old Papatoetoe Community Hub development as part of the Old Papatoetoe Urban Regeneration Programme. A civic space where locals can come together, take part in, celebrate and embrace their diversity is a priority.
- Advocate access to public Wi-Fi in public open spaces including Hayman Park.
- Advocate for ways to improve safety around Manukau City Centre, Ōtara Town Centre, Old Papatoetoe Town Centre and Hunters Corner.
- Advocate for a meaningful, collaborative approach between Auckland Council and central government to address the underlying causes of homelessness, noting that policies like 'move-on orders' do not solve the problem.

Overall plan rating: of 534 individual responses, 168 (31%) rated the plan 'Very well' and 211 (40%) 'Quite well'. Combined, 71% rated the plan positively. Of 25 organisation responses, 19 (76%) rated it 'Very well' or 'Quite well'.

Key themes from the feedback included:

- The plan should focus more on our unique cultural diversity
- Safety should be front and centre
- Addressing crime, homelessness, and social inequities should be more central
- Support for more community events
- Support for Māori cultural initiatives
- Support for youth initiatives
- A sense that Council and the local board should be working "with" the community, not just "for" them
- Support for more playgrounds and upgraded parks
- Support for libraries and community centres.

Natural Environment

The natural environment focus area seeks stronger mana whenua partnership, community-led sustainability and waste reduction, climate and emergency resilience, more tree cover, and healthier waterways and biodiversity.

Objectives

- Continue partnerships with mana whenua iwi through Rangatira ki Rangatira kaupapa.
- Empower communities to lead on sustainability, climate action, waste minimisation, and clean, green town centres.
- Empower our community to be resilient and responsive to emergencies and extreme weather events in a changing climate.
- Promote our rich biodiversity, green spaces, and tree cover.
- Improve and maintain the long-term health and of our rich biodiversity, lakes and waterways, including the Tāmaki Estuary and Manukau Harbour

Advocacy priorities

- Continue to advocate with neighbouring local boards (including Māngere-Ōtāhuhu, Manurewa, Howick and Maungakiekie-Tāmaki) for regional funding, support and monitoring of shared waterways to maintain their health for future generations.
- Support mana whenua in their settlements over whenua and awa, including the Manukau Harbour.
- Advocate for a targeted rate to fund improvements to water quality and ensure that the targeted rate is prioritised for communities that need them most.
- Advocate for more tree planting to help increase tree canopy cover.
- Advocate for partnerships with organisations aiming to improve the health of local waterways including Ōtara Lake, Manukau Harbour and the Tāmaki Estuary.
- Advocate for more tree planting to help increase tree canopy cover.
- Advocate for regional and national campaigns against illegal rubbish dumping and against waste.
- Advocate against a reduction of rubbish collections, and against a 'user-pays' rubbish collection system.

Focus-area rating: 58% of respondents rated Natural Environment 'Very well' or 'Quite well'. Community-priority selections also showed strong support for cleaner waterways, greener spaces and environmental protection.

Key themes from the feedback included:

- Support for environmental resilience and climate response
- Illegal rubbish dumping is a serious problem, and the Plan should further stress support for measures to address it.
- Emphasis on local flora and fauna, and support for trees that are compatible with our built environment (concerns over tree roots ripping up footpaths etc)
- Address the issue of flooding in local parks. Kohuora Park in Papatoetoe specifically came up a fair bit
- More focus on emergency management and disaster preparedness.

Built Environment

The built environment focus area seeks safe, sustainable civic and green spaces, welcoming neighbourhoods, town-centre regeneration and well-designed development supported by infrastructure.

Objectives

- Develop safe and sustainable civic and green spaces and vibrant, welcoming neighbourhoods.
- Enable neighbourhoods and streetscapes that are vibrant, welcoming, and liveable for people of all backgrounds and ages.
- Ensure that new neighbourhoods and developments are well designed and built for our expanding and diverse communities.

Advocacy priorities

- Continue to advocate for budget to implement the Manukau Sports Bowl masterplan – in particular the athletics tracks and stands.
- Continue to advocate for developing the Old Papatoetoe Community Hub (as part of the Papatoetoe Regeneration Programme), as a civic space where locals can participate, commune, celebrate and embrace their diversity is a priority.
- Advocate access to public Wi-Fi in public open spaces including Hayman Park.

- Advocate for new urban regeneration opportunities in Ōtara and Hunters Corner in addition to existing projects in Manukau and Papatoetoe.

Ōtara is the preferred location for new urban regeneration.

Focus-area rating: 56% rated Built Environment 'Very well' or 'Quite well'. Funding feedback also placed town-centre and public-space revitalisation among the strongest investment priorities.

Key themes from the feedback included:

- Support for upgrading our town centres, especially Ōtara and Old Papatoetoe that haven't received as much focus in the past
- Support for housing intensification
- Not opposition to intensification per se, but caution regarding its impacts on traffic, greenspaces etc.
- Support a greater focus on housing precarity
- Support for more rubbish bins.
- Outright opposition to housing intensification.

Economic Development

The economic development focus area seeks more business and employment opportunities, stronger pathways for rangatahi, a resilient Māori economy, Manukau as a destination, and stronger links between regeneration, housing and economic growth.

Objectives

- Support business and employment opportunities for residents of all backgrounds.
- Support employment opportunities for rangatahi (youth).
- Empower a resilient and regenerative Māori economy.
- Foster and promote Manukau as a major destination for national and international visitors, and as a place to learn, shop, and play.
- Recognise and leverage the link between urban regeneration, housing development, and economic growth.

Advocacy priorities

- Advocate for technology industries and green economy sectors to be set up in the local board area.
- Advocate for a community-based approach to better prepare rangatahi (youth) for employment.
- Advocate to make it easier for small local suppliers to buy goods and services that provide social benefits for the community
- Continue to oppose new liquor and vape shops, particularly close to schools, and advocate to better regulate these businesses to help reduce community harm.
- Advocate to improve safety in Manukau City Centre, Ōtara Town Centre, Old Papatoetoe Town Centre and Hunters Corner.

Focus-area rating: 52% rated Economic Development 'Very well' or 'Quite well'. Community-priority feedback strongly supported local businesses, jobs and opportunities for young people.

Key themes from the feedback included:

- Support for a more diversified local economy. Comments usually emphasised general support for the local economy, or "placing the economy first". Specific ideas included:
- The Plan should better emphasise support for small businesses
- It should promote opportunities for youth in business and entrepreneurship

- The Plan should do more to promote entrepreneurship generally
- Enable a wide array of businesses to thrive; there is a sense that our town centres are too concentrated with similar sorts of businesses.
- Further address the issue of vacant shops.
- Stakeholders and community: support for small businesses and entrepreneurship, youth employment and business pathways, a more diverse local economy, addressing vacant shops, stronger links between business and community, and concern about liquor and vape outlets and alcohol-related harm.
- Opposition to liquor and vape stores and support for action against alcohol harm
- A belief that local businesses should be more integrated into the community - supporting schools, events etc.

Transport

Transport priorities focus on accessible, reliable and safe public transport; safer roads and pedestrian environments; making the most of major transport hubs; parking; and better walking and cycling connections.

Priorities

- Promote accessible, reliable and safe public transport options for all.
- Ensure that Ōtara-Papatoetoe's road system is safe for road-users and pedestrians.
- Enable the Ōtara-Papatoetoe area's major transport hubs to unlock potential for further growth.
- Accommodate the use of private motor vehicles.
- Make walking and cycling accessible modes of transport.

Top transport selections among individuals were: better lighting and safety around transport areas and town centres – 448 (75%); easier and safer access for disabled people, older adults and families – 414 (69%); better and more reliable public transport – 395 (66%); safer roads around schools, parks and busy community areas – 379 (64%); and safer crossings, footpaths and school travel routes – 369 (62%).

Key themes from the feedback included:

- Support for greater investment in public transport. Comments usually emphasised the need for "better public transport". Specific ideas included:
    - Support for buses and trains, and the idea that cars should ultimately be secondary to buses and trains.
    - Support for new ambitious projects (Airport to Botany and others).
    - Support for new bus routes
    - Support for bus shelters
    - More bus lanes
    - Safe and accommodating public transport for children, elderly, disabled
    - Free/subsidised public transport
- Support for more cycleways
- Support for better parking rules and for more parking for new/intensifying suburbs
- Maintain the upkeep of our roads and road markings
- Support for traffic calming measures, such as speed bumps
- Support for more and safer crossings, especially around schools.
- Opposition to new public transport projects
- Opposition to cycleways

- Opposition to private companies being involved in public transport.

Other questions asked

In addition to rating the plan and its five focus areas, submitters were asked to identify community priorities, funding and investment priorities, transport priorities, and any other feedback they wanted the board to consider.

Community priorities: the strongest selections were ways to help young people feel connected, supported and involved – 456 (75%); stronger support for families, vulnerable people and community wellbeing – 435 (72%); support for local businesses, jobs and opportunities for young people – 425 (70%); cleaner waterways, greener spaces and environmental protection – 394 (65%); and safer streets, town centres and public spaces – 389 (64%). Funding priorities were led by improving safety, lighting and accessibility – 408 (69%); community programmes supporting wellbeing and belonging – 404 (68%); and town-centre/public-space revitalisation – 386 (65%).

Key themes from the feedback included:

- Mana whenua: Te Ākitai Waiohua sought clearer outcomes, priorities and measures, stronger alignment with its strategic pou, and a relationship model grounded in Mana ki te Mana.
- Stakeholders and community: comments reinforced the need for practical delivery, visible outcomes, civic education about the local board, greater focus on Ōtara, and stronger connection between the three-year plan and a longer-term vision.

Feedback on considerations within the draft Ōtara-Papatoetoe Local Board Plan

Feedback on Māori, climate and equitable outcomes was reflected through the focus-area questions, written comments and mana whenua feedback.

Māori Outcomes

Delivering outcomes for Māori is an important feature of the draft Ōtara-Papatoetoe Local Board Plan.

Māori outcomes respond to both the Council's legislative obligations and to extensive engagement with Auckland's Māori communities.

The draft plan proposed the following objectives and priorities that specifically support Māori outcomes in our area:

- Community: recognise Māori arts, culture and history; strengthen mana whenua partnerships; support te reo Māori, Māori cultural initiatives and rangatahi Māori.
    - Strengthen Rangatira ki Rangatira / Mana ki te Mana relationships and mana whenua participation in planning and delivery.
    - Support Māori identity, culture, rangatahi, marae and community leadership.
- Natural environment: partner with mana whenua on waterways, green spaces, biodiversity, climate resilience and environmental initiatives.

    - Continue mana whenua partnership and co-governance opportunities in environmental work.
    - Support restoration of waterways and whenua and strengthen resilience.
- Built Environment: involve mana whenua in regeneration, civic-space design and major projects.
    - Reflect Māori identity, whakapapa and cultural narratives in local places.
    - Support marae as thriving community hubs.
- Economic Development: support Māori businesses, iwi organisations and a resilient Māori economy.
    - Build Māori economic-development opportunities through local partnerships.
    - Connect rangatahi and Māori communities to employment, skills and enterprise.
- Transport: ensure transport planning supports access, wellbeing and growth while recognising mana whenua interests.
    - Engage mana whenua early where transport priorities affect places and communities of significance.
    - Use transport investment to support equitable access to key destinations and opportunities.

Te Ākitai Waiohua's feedback emphasised the need for clear outcomes and priorities, stronger alignment with its four strategic pou – Ko Wai Au, Te Taiao, Economic Development, and Community Health and Wellbeing – and a clearer commitment to Te Tiriti o Waitangi.

Qualitative feedback

Key themes from the feedback included:

- Mana whenua: move beyond broad statements to clear commitments, earlier involvement and an enduring Mana ki te Mana relationship.
- Stakeholders and community: strong support for Māori cultural initiatives, local identity, rangatahi opportunities and community-led decision-making.

Climate outcomes

Local Boards also have an important role to play in leading and supporting Auckland's response to the climate emergency, including supporting regional climate plan initiatives, integrating climate awareness into all decisions, including community investment.

The draft plan proposed the following specific objectives and priorities that specifically support climate outcomes in our area:

- Community: support community resilience, local sustainability education and activities that strengthen wellbeing and preparedness.
    - Support rangatahi and community learning about climate resilience.
    - Strengthen community preparedness for emergencies and extreme weather.
- Natural environment: reduce waste and illegal dumping, improve waterways, increase tree cover and build flood and climate resilience.
    - Use nature-based approaches for stormwater, flood storage and biodiversity.
    - Support community-led conservation, waste minimisation and environmental education.
- Built Environment: design civic spaces and new development to be safe, sustainable and resilient.
    - Ensure growth is supported by appropriate infrastructure.
    - Use green and civic spaces to strengthen resilience and liveability.

- Economic Development: support businesses and employment to adapt to environmental and economic change.
    - Encourage skills, innovation and sectors that support a more sustainable local economy.
    - Link regeneration and investment with long-term community resilience.
- Transport: promote reliable public transport and better walking and cycling connections.
    - Support transport choices that improve access and reduce reliance on private vehicles where practical.
    - Improve safe connections to public transport hubs and key destinations.

Feedback strongly supported environmental resilience and climate response. Recurring issues included illegal dumping, flooding, healthy waterways, tree planting, suitable urban vegetation and emergency preparedness.

Qualitative feedback

Key themes from the feedback included:

- Mana whenua: Te Taiao is one of Te Ākitai Waiohua's four strategic pou and should be clearly reflected in priorities and delivery.
- Stakeholders and community: strong support for resilience, waterways, cleaner neighbourhoods, waste reduction, flooding responses and emergency preparedness.

Equitable outcomes

Local Boards also have an important role to play in supporting and ensuring that Auckland's diverse communities and ensuring that local communities have what they need to thrive, where whānau have a good life, and where all Aucklanders can participate and belong.

The draft plan proposed the following objectives and priorities that specifically support equitable outcomes in our area:

- Community: celebrate diversity, strengthen belonging, support vulnerable communities, rangatahi, older people and disabled people, and maintain accessible public facilities.
    - Provide inclusive, affordable and fit-for-purpose facilities and services.
    - Address social inequity, safety, crime and homelessness through partnership and advocacy.
- Natural environment: ensure all communities can benefit from healthy waterways, green spaces and climate-resilient neighbourhoods.
    - Prioritise communities most exposed to environmental and climate risks.
    - Support accessible community participation in environmental action.
- Built Environment: create safe, welcoming and accessible places and ensure growth is supported by infrastructure.
    - Regenerate Ōtara, Old Papatoetoe, Hunters Corner and Manukau in ways that support local communities.
    - Plan for accessibility and the needs of diverse ages and abilities.
- Economic Development: create fair access to skills, jobs, enterprise and local economic opportunity.

    - Support rangatahi pathways into employment, trades and entrepreneurship.
    - Support small business and Māori economic participation.
- Transport: improve affordable, accessible and safe transport choices.
    - Prioritise disabled people, older adults, families and people facing mobility barriers.
    - Improve safety around public transport, schools, town centres and community destinations.

Equity-related feedback was strongest around safety, support for vulnerable people, youth opportunities, accessible facilities and transport, and the need to ensure investment benefits both Ōtara and Papatoetoe.

Qualitative feedback

Key themes from the feedback included:

- Mana whenua: equitable outcomes should be grounded in Te Tiriti and recognise mana whenua as partners in decision-making.
- Stakeholders and community: safety, accessibility, youth, families, older people, disabled communities, social inequity, community facilities and fair investment were recurring themes.

Other feedback received

Other feedback included calls for clearer measures and accountability, more civic education about the role of the local board, greater emphasis on Ōtara, stronger long-term planning, and a practical focus on core services and infrastructure.

Who we heard from

The tables and graphs below indicate the demographic profile of those that answered the demographic questions.

Demographic information is based on respondents who answered the relevant questions. Of 774 total pieces of feedback, 743 were from individuals and 31 from organisations/entities. Age was provided for 531 respondents and gender for 525. The largest age group was 15–24 (149; 28%), followed by 35–44 (107; 20%) and 25–34 (85; 16%). Of those providing gender, 304 identified as female (58%), 214 as male (41%) and 7 as another gender (1%). Ethnicity was provided by 525 respondents and multiple ethnicities could be selected: 302 identified with a Pasifika ethnicity, 203 Māori, 103 Asian and 53 European.

Demographic measure	Number	Share / note
Total feedback	774	743 individuals; 31 organisations/entities
Age provided	531	Largest group 15–24: 149 (28%)
Gender provided	525	Female 304 (58%); Male 214 (41%); Another gender 7 (1%)
Pasifika ethnicity	302	57.5% of 525 ethnicity respondents
Māori ethnicity	203	38.7%
Asian ethnicity	103	19.6%
European ethnicity	53	10.1%