Proposed fortnightly rubbish collection trial

In-person Feedback

November 2025

PROPOSED FORTNIGHTLY RUBBISH COLLECTION TRIAL

Note: This simplified version of the feedback form has been created for the purpose of collating feedback received at Have Your Say events throughout the consultation period.

Your feedback

1. **To help understand the impacts on waste minimisation, do you think we should trial fortnightly rubbish collection in selected areas?**

   93 x Support

   108 x Do not support

   65 x I don't know

COMMENTS
I fully support this trial to reduce waste going to landfill.
Support this trial as reducing landfill waste is crucial for protecting our environment for future generations.
We have baby nappy waste, a large bin every two weeks will not be enough. The smell will be unbearable, especially in summer.
Suggest increasing the food scraps collected twice a week; other rubbish like nappies, pet waste, and sanitary products will still smell after two weeks.
I'm very concerned that people will just dump their excess rubbish in parks or on the side of the road if their bin is full.
This trial doesn't include apartments or some multi-unit dwellings that do not use the Auckland service. If it's rolled out city-wide, what will happen to them? The plan seems incomplete.
The small rebate doesn't make up for the inconvenience.

COMMENTS
The Council should consider learning from the more convenient waste recycling systems used in other countries. At present, the changes being implemented do not fundamentally address the existing issues, for example, the lack of appropriate machinery and facilities. In the United States, even bottle caps are recyclable. Rather than asking citizens to change their habits because small items cause mechanical failures, it would be more effective to improve the recycling infrastructure itself.
Creating more job opportunities, such as employing regional street or community workers dedicated to more detailed waste sorting or increasing the frequency of food waste collection to address the current reluctance of residents to use food scrap bins.
Happy to go ahead as we only put our bin out once a fortnight.
I think it's a great idea, I hope it goes ahead.
I don't fill my bin but don't live in the proposed trial area. I own a rental property I let out in Te Atatu Peninsula.
I think fortnightly collections would be OK. I don't use my food scraps bin because it blows over and is more work.
It will teach young people to value resources. I am worried about how the businesses will cope. I work at the laundromat and lots of people leave rubbish there. The businesses around there have lots of rubbish.
One lady was in favour. She already has the smallest bin and is struggling to pay her rates so was pleased that the trial, if it goes ahead, would allow a rates remission. She was worried about neighbours and people with large families who put out large amounts of rubbish. She was concerned about increased litter and illegal dumping but didn't want to complete a feedback form as it was too complicated. She brought back the leaflets, saying she would show them to her children so they could fill out the online form.
Hard to know what to say. Some people will be fine, and others won't.
Worried about families with nappies if they miss a collection.
I don't agree - I would need a larger bin, but I wouldn't be able to move a bigger bin. The worst thing about the food scraps bin is it has no wheels.
Hope it doesn't go ahead. What about my big family?
I'm worried about my neighbours. We are fine as we are retired and just 2 people so don't need a weekly collection.

COMMENTS
I already requested a larger bin as my 120L bin is full every week.
Thank you for helping me to complete the form. I would not have been able to give feedback otherwise as I have struggled with reading and writing since having a stroke.
I understand the reasons for the trial and do think in general it is a good idea, but we only recently downsized our bin and would have to upsize again if the trial goes ahead so that is why I have voted no.
I think more work should be done to stop the plastic producers. The focus is on the wrong people.
Those imported goods, overflowing with packaging, can't we stop them?